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April 9, 2013

TO: Dixie County Transportation Disadvantaged Coordinating Board

FROM: Lynn Godfrey, AICP, Senior Planner

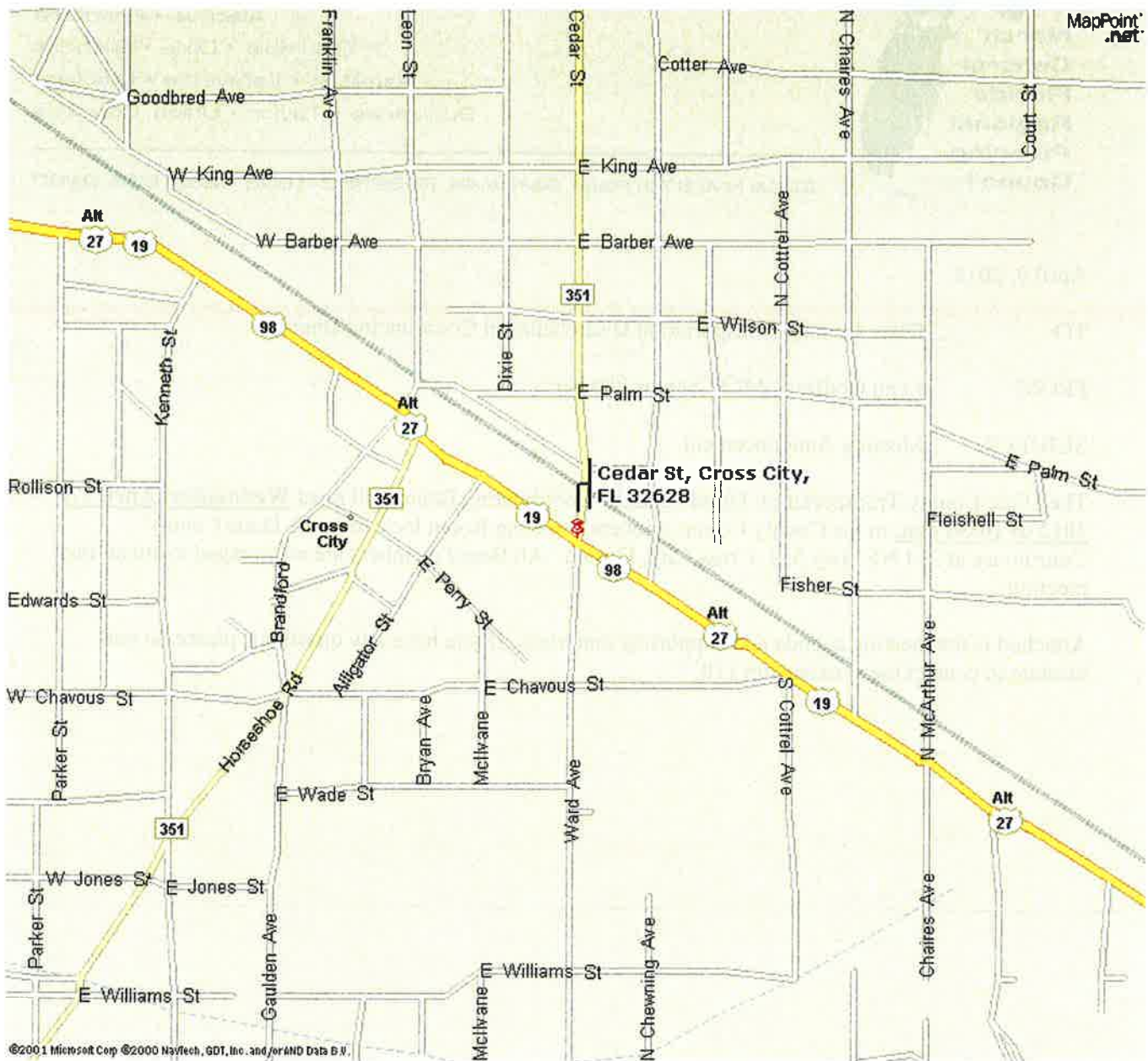
SUBJECT: Meeting Announcement

The Dixie County Transportation Disadvantaged Coordinating Board will meet **Wednesday, April 17, 2013 at 10:30 a.m.** in the County Commissioners' Meeting Room located in the Dixie County Courthouse at 214 NE Hwy 351, Cross City, Florida. All Board members are encouraged to attend this meeting.

Attached is the meeting agenda and supporting materials. If you have any questions, please do not hesitate to contact me at extension 110.

#### Attachments

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**DIXIE COUNTY  
TRANSPORTATION DISADVANTAGED COORDINATING BOARD  
MEETING ANNOUNCEMENT AND AGENDA**

County Commissioners' Meeting Room  
Dixie County Courthouse  
Cross City, Florida

Wednesday  
**April 17, 2013**  
10:30 a.m.

**I. BUSINESS MEETING – CALL TO ORDER**

- A. Introductions**
- B. Invocation**
- C. Pledge of Allegiance**
- D. Approval of the Meeting Agenda** **ACTION REQUIRED**
- E. Approval of the January 9, 2013 Minutes** **ACTION REQUIRED**  
**Minutes**

**II. NEW BUSINESS**

- A. Dixie County Transportation Disadvantaged** **ACTION REQUIRED**  
**Service Plan Amendment**

The Board needs to review and approve an amendment to the Dixie County  
Transportation Disadvantaged Service Plan

- B. Operations Reports** **NO ACTION REQUIRED**
- C. 2013 Legislative Priorities** **NO ACTION REQUIRED**

Enclosed are the Florida Commission for the Transportation Disadvantaged 2013  
Legislative priorities

### **III. OTHER BUSINESS**

#### **A. Comments**

##### **1. Members**

##### **2. Citizens**

### **IV. FUTURE MEETING DATES**

#### **A. Wednesday, July 17, 2013 at 10:30 a.m.**

#### **B. Wednesday, October 16, 2013 at 10:30 a.m.**

\* Please note that this is a tentative meeting schedule, all dates and times are subject to change.

If you have any questions concerning the enclosed materials, please do not hesitate to contact me at 1-800-226-0690, extension 110.

# DIXIE COUNTY COORDINATING BOARD

## Voting Members

*Chairperson*

**Commissioner Jason Holifield**

*Department of Transportation*

**Sandra Collins - Grievance Committee Member**

*Department of Children and Families*

**Brad Seeling**

*Department of Education*

**Rayford Riels**

*Public Education*

**Tim Alexander**

*Citizen Advocate*

**William Dowdy**

*Citizen Advocate - User*

**(Vacant)**

*Elderly Representative*

**Betty Touma - Vice-Chair, Grievance Committee Member**

*Veteran Representative*

**Jerry Prater**

*Persons with Disabilities Representative*

**(Vacant)**

*Department of Elder Affairs*

**Cindy Roberts**

*Children at Risk*

**Tonya Hiers**

*Agency for Health Care Administration - Medicaid*

**Alana McKay - Grievance Committee Member**

*Local Medical Community*

**Patrick Allen**

*Regional Workforce Development Board*

**Elizabeth Jane Davis**

## Alternate Members

*Department of Transportation*

**Janell Damato**

*Department of Children and Families*

**(Vacant)**

*Department of Education*

**(Vacant)**

*Public Education*

**Eloise Parrott**

*Citizen Advocate*

**Hattie Bell Johnson**

*Citizen Advocate - User*

**(Vacant)**

*Elderly Representative*

**(Vacant)**

*Veteran Representative*

**(Vacant)**

*Persons with Disabilities Representative*

**(Vacant)**

*Department of Elder Affairs*

**(Vacant)**

*Early Childhood Services*

**(Vacant)**

*Agency for Health Care Administration - Medicaid*

**Andrew Singer**

*Local Medical Community*

**(Vacant)**

*Regional Workforce Development Board*

**(Vacant)**



**DIXIE COUNTY  
TRANSPORTATION DISADVANTAGED COORDINATING BOARD  
MEETING MINUTES**

County Commissioners' Meeting Room  
Dixie County Courthouse  
Cross City, Florida

Wednesday  
January 9, 2013  
10:30 a.m.

**VOTING MEMBERS PRESENT**

Alana McKay, Florida Agency for Health Care Administration - Medicaid  
Jerry Prater, Veteran Representative  
Rayford Riels, Florida Department of Education  
Cindy Roberts, Florida Department of Elder Affairs  
Brad Seeling, Florida Department of Children and Families  
Betty Touma, Elderly representative, Vice-Chair

**VOTING MEMBERS ABSENT**

Sandra Collins, Florida Department of Transportation  
Tonya Hiers, Early Childhood Services Representative  
Tim Alexander, Public Education  
William Dowdy, Citizen Advocate

**OTHERS PRESENT**

Angela Cavanaugh, Florida Commission for the Transportation Disadvantaged  
Matthew Pearson, Suwannee River Economic Council

**STAFF PRESENT**

Lynn Godfrey, North Central Florida Regional Planning Council

**I. PUBLIC HEARING CALL TO ORDER**

Vice-Chair Touma called the public hearing to order at 10:30 a.m.

**A. Invocation**

Mr. Jerry Prater gave the invocation.

**B. Pledge of Allegiance**

Vice-Chair Touma led the Board in reciting the Pledge of Allegiance.

**C. Introductions**

Vice-Chair Touma asked everyone to introduce themselves.

**D. Receive Public Testimony**

There was no public testimony received.

**E. Close Public Hearing**

Vice-Chair Touma closed the public hearing at 10:31 a.m.

**II. BUSINESS MEETING CALL TO ORDER**

Vice-Chair Touma called the meeting to order at 10:31 a.m.

**A. Approval of the Meeting Agenda**

**ACTION:** Rayford Riels moved to approve the meeting agenda. Cindy Roberts seconded; motion passed unanimously.

**E. Approval of the October 17, 2012 Minutes**

**ACTION:** Rayford Riels moved to approve the October 17, 2012 meeting minutes. Cindy Roberts seconded; motion passed unanimously.



**III. UNFINISHED BUSINESS**

**A. Annual Performance Evaluation**

Ms. Lynn Godfrey, North Central Florida Regional Planning Council Senior Planner, stated that, at its last meeting, the Board approved Suwannee River Economic Council's annual performance evaluation. She said the Board recommended that Suwannee River Economic Council include information about how to file a complaint or grievance in their informational brochure. She said a copy of Suwannee River Economic Council's amended informational brochure is in the meeting packet for the Board's review.

Ms. Alana McKay asked how Medicaid sponsored riders are made aware of the Medicaid Non-Emergency Transportation Program complaint and grievance procedures.

Mr. Matthew Pearson, Suwannee River Economic Council Transportation Director, explained that all new Medicaid riders are provided information about the Medicaid Non-Emergency Transportation Program.

The Board asked Suwannee River Economic Council to provide copies of the informational brochure at the next meeting.

**IV. NEW BUSINESS**

**A. Dixie County Transportation Disadvantaged Service Plan**

Ms. Godfrey stated that the Board is required to review the Dixie County Transportation Disadvantaged Service Plan annually. She said a draft copy of the Plan is included in the meeting packet for the Board's review.

The Board reviewed the Dixie County Transportation Disadvantaged Service Plan.

Ms. McKay asked how after hours service is provided.

Mr. Pearson explained that Suwannee River Economic Council contracts with Dixie County Emergency Services to provide the after hours transportation. He said hospitals will usually keep patients until Suwannee River Economic Council is able to transport them back to Dixie County which keeps the number of after hours trips low.

Ms. McKay asked if Suwannee River Economic Council would transport a minor under the age of 16 if she was pregnant and didn't have an escort.

Mr. Pearson said they would work with the local Medicaid Office and the passenger to find a way to transport her. He said they won't automatically deny service to a passenger who is under the age of 16 if they don't have an escort.

January 9, 2013

Mr. Rayford Riels stated that he would be concerned about the liability of transporting a minor without an escort.

**ACTION:**     **Alana McKay moved to approve the Dixie County Transportation Disadvantaged Service Plan. Cindy Roberts seconded; motion passed unanimously.**

**B.     Operations Reports**

Ms. Godfrey stated that the operations reports for the third quarter of 2012 are included in the meeting packet for the Board's review. She said there is no action required on this agenda item.

The Board reviewed the operations reports.

**V.     OTHER BUSINESS**

**A.     Comments**

**1.     Members**

There were no member comments.

**2.     Citizens**

There were no citizen comments.

**VI.    FUTURE MEETING DATES**

Vice-Chair Touma stated that the next Board meeting is scheduled for Wednesday, April 17, 2013 at 10:30 a.m.

**ADJOURNMENT**

The meeting adjourned at 11:10 a.m.

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Coordinating Board Chair

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Date

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April 9, 2013

TO: Dixie County Transportation Disadvantaged Coordinating Board  
FROM: Lynn Godfrey, AICP, Senior Planner  
SUBJECT: Dixie County Transportation Disadvantaged Service Plan Amendment

STAFF RECOMMENDATION

**Approve the Dixie County Transportation Disadvantaged Service Plan amendment.**

BACKGROUND

The Dixie County Transportation Disadvantaged Service Plan includes the rates charged for Transportation Disadvantaged and Medicaid Non-Emergency Program sponsored services. Enclosed are Suwannee River Economic Council's proposed Fiscal Year 2013/14 rates. The Board needs to review and approve Suwannee River Economic Council's proposed rates.

If you have any questions concerning this matter, please do not hesitate to contact me.

Attachment

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**TRANSPORTATION DISADVANTAGED TRUST FUND (TDTF)  
MEDICAID NON-EMERGENCY (NET)TRANSPORTATION PROGRAM**

**SERVICE RATES**

**COMMUNITY TRANSPORTATION COORDINATOR:** Suwannee River Economic Council, Inc.

**COUNTY:** Dixie

**CONTRACT PERIOD:** July 1, 2013 - June 30, 2014

**PURCHASING AGENCY:** Florida Commission for the Transportation Disadvantaged

<b>PROGRAM/SERVICE TYPE</b>	<b>COST PER UNIT (Passenger Mile or Passenger Trip)</b>
TDTF ambulatory	\$1.08/passenger mile
TDTF wheelchair	\$1.85/passenger mile
TDTF stretcher	\$3.85/passenger mile
Medicaid NET ambulatory	\$1.71/passenger mile
Medicaid NET wheelchair	\$2.93/passenger mile
Medicaid NET stretcher	\$6.11/passenger mile

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**TRANSPORTATION DISADVANTAGED TRUST FUND (TDTF)  
MEDICAID NON-EMERGENCY (NET)TRANSPORTATION PROGRAM**

**SERVICE RATES**

**COMMUNITY TRANSPORTATION COORDINATOR:** Suwannee River Economic Council, Inc.

**COUNTY:** Dixie

**CONTRACT PERIOD:** July 1, 2012 - June 30, 2013

**PURCHASING AGENCY:** Florida Commission for the Transportation Disadvantaged

<b>PROGRAM/SERVICE TYPE</b>	<b>COST PER UNIT (Passenger Mile or PassengerTrip)</b>
TDTF ambulatory	\$1.08/passenger mile
TDTF wheelchair	\$1.86/passenger mile
TDTF stretcher	\$3.87/passenger mile
Medicaid NET ambulatory	\$1.31/passenger mile
Medicaid NET wheelchair	\$2.24/passenger mile
Medicaid NET stretcher	\$4.67/passenger mile

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## Preliminary Information Worksheet

Version 1.4

**CTC Name:** Suwannee River Economic Council, Inc.

**County** (Service Area): Dixie County

**Contact Person:** Matt Pearson

**Phone #** 386-362-4115 ext 242

### Check Applicable Characteristic:

#### ORGANIZATIONAL TYPE:

☐

Governmental

☒

Private Non-Profit

☐

Private For Profit

#### NETWORK TYPE:

☐

Fully Brokered

☒

Partially Brokered

☐

Sole Source

***Once completed, proceed to the Worksheet entitled  
"Comprehensive Budget"***



# Comprehensive Budget Worksheet

Version 1.4

CTC: Suwannee River Economic Council, Inc.  
County: Dixie County

1. Complete applicable GREEN cells in columns 2, 3, 4, and 7

	Prior Year's ACTUALS from July 1st of 2011 to June 30th of 2012	Current Year's APPROVED Budget, as amended from July 1st of 2012 to June 30th of 2013	Upcoming Year's PROPOSED Budget from July 1st of 2013 to June 30th of 2014	% Change from Prior Year to Current Year	Proposed % Change from Current Year to Upcoming Year	Confirm whether revenues are collected as a system subsidy VS a purchase of service at a unit price.  Explain Changes in Column 6 That Are > ± 10% and Also > ± \$50,000
1	2	3	4	5	6	7

## REVENUES (CTC/Operators ONLY / Do NOT include coordination contractors!)

### Local Non-Govt

Farebox					
Medicaid Co-Pay Received	\$ 3,185	\$ 1,500	\$ 1,500	-52.9%	0.0%
Donations/ Contributions	\$ 1,614			-100.0%	
In-Kind, Contributed Services					
Other	\$ 29,076	\$ 50,688	\$ 32,214	74.3%	-36.4%
<b>Bus Pass Program Revenue</b>					

### Local Government

District School Board					
Compl. ADA Services					
County Cash					
County In-Kind, Contributed Services					
City Cash					
City In-kind, Contributed Services					
Other Cash					
Other In-Kind, Contributed Services					
<b>Bus Pass Program Revenue</b>					

### CTD

Non-Spons. Trip Program	\$ 147,355	\$ 166,562	\$ 171,133	13.0%	2.7%
Non-Spons. Capital Equipment					
Rural Capital Equipment	\$ 55,378		\$ 59,400	-100.0%	
Other TD (specify in explanation)					
<b>Bus Pass Program Revenue</b>					

### USDOT & FDOT

49 USC 5307					
49 USC 5310		\$ 57,600	\$ 59,400		3.1%
49 USC 5311 (Operating)	\$ 71,808	\$ 71,808	\$ 71,808	0.0%	0.0%
49 USC 5311(Capital)					
Block Grant					
Service Development					
Commuter Assistance					
Other DOT (specify in explanation)					
<b>Bus Pass Program Revenue</b>					

### AHCA

Medicaid	\$ 137,207	\$ 153,672	\$ 153,672	12.0%	0.0%
Other AHCA (specify in explanation)					
<b>Bus Pass Program Revenue</b>					

### DCF

Alcohol, Drug & Mental Health					
Family Safety & Preservation					
Comm. Care Dis./Aging & Adult Serv.					
Other DCF (specify in explanation)					
<b>Bus Pass Program Revenue</b>					

### DOH

Children Medical Services					
County Public Health					
Other DOH (specify in explanation)					
<b>Bus Pass Program Revenue</b>					

### DOE (state)

Carl Perkins					
Div of Blind Services					
Vocational Rehabilitation					
Day Care Programs					
Other DOE (specify in explanation)					
<b>Bus Pass Program Revenue</b>					

### AWI

WAGES/Workforce Board					
Other AWI (specify in explanation)					
<b>Bus Pass Program Revenue</b>					

### DOEA

Older Americans Act	\$ 8,641	\$ 8,840	\$ 6,200	2.3%	-29.9%
Community Care for Elderly					
Other DOEA (specify in explanation)					
<b>Bus Pass Program Revenue</b>					

### DCA

Community Services					
Other DCA (specify in explanation)					
<b>Bus Pass Admin. Revenue</b>					



# Comprehensive Budget Worksheet

Version 1.4

CTC: Suwannee River Economic Council, Inc.  
County: Dixie County

1. Complete applicable **GREEN** cells in columns 2, 3, 4, and 7

	Prior Year's ACTUALS from July 1st of 2011 to June 30th of 2012	Current Year's APPROVED Budget, as amended from July 1st of 2012 to June 30th of 2013	Upcoming Year's PROPOSED Budget from July 1st of 2013 to June 30th of 2014	% Change from Prior Year to Current Year	Proposed % Change from Current Year to Upcoming Year	Confirm whether revenues are collected as a system subsidy VS a purchase of service at a unit price  Explain Changes in Column 6 That Are > ± 10% and Also > ± \$50,000
1	2	3	4	5	6	7

## APD

Office of Disability Determination  
Developmental Services  
Other APD (specify in explanation)  
Bus Pass Program Revenue

## DJI

(specify in explanation)  
Bus Pass Program Revenue

## Other Fed or State

XXX  
XXX  
XXX  
Bus Pass Program Revenue

## Other Revenues

Interest Earnings  
XXXX  
XXXX  
Bus Pass Program Revenue

## Balancing Revenue to Prevent Deficit

Actual or Planned Use of Cash Reserve

Balancing Revenue is Short By =

Total Revenues = \$454,464 \$510,670 \$555,327 12.4% 8.7%

## EXPENDITURES (CTC/Operators ONLY / Do NOT include Coordination Contractors!)

### Operating Expenditures

Labor	\$ 105,712	\$ 135,600	\$ 137,100	29.2%	0.4%
Fringe Benefits	\$ 63,840	\$ 68,572	\$ 66,562	7.4%	0.0%
Services	\$ 17,366	\$ 21,299	\$ 17,459	22.5%	-18.0%
Materials and Supplies	\$ 80,277	\$ 98,450	\$ 89,017	22.6%	-9.6%
Utilities	\$ 10,684	\$ 12,939	\$ 12,939	21.1%	0.0%
Casualty and Liability	\$ 11,318	\$ 15,645	\$ 15,645	38.2%	0.0%
Taxes	\$ 210	\$ 245	\$ 245	16.7%	0.0%
Purchased Transportation:					
Purchased Bus Pass Expenses					
School Bus Utilization Expenses					
Contracted Transportation Services	\$ 29,092	\$ 56,111	\$ 50,358	92.9%	-10.3%
Other					
Miscellaneous	\$ 259	\$ 302	\$ 302	18.6%	0.0%
Operating Debt Service - Principal & Interest					
Leases and Rentals	\$ 12,093	\$ 16,000	\$ 14,000	32.3%	-12.5%
Contrib. to Capital Equip. Replacement Fund					
In-Kind, Contributed Services	\$ -	\$ -	\$ -		
Allocated Indirect	\$ 29,076	\$ 18,507	\$ 17,702	-36.3%	-4.3%

### Capital Expenditures

Equip. Purchases with Grant Funds	\$ 61,531	\$ 66,000	\$ 132,000	7.3%	100.0%
Equip. Purchases with Local Revenue					
Equip. Purchases with Rate Generated Rev.					
Capital Debt Service - Principal & Interest					

ACTUAL YEAR GAIN

Total Expenditures = \$421,478 \$510,670 \$555,327 21.2% 8.7%

See NOTES Below.

Once completed, proceed to the Worksheet entitled "Budgeted Rate Base"

ACTUAL year GAIN (program revenue) MUST be reinvested as a trip or system subsidy. Adjustments must be identified and explained in a following year, or applied as a Rate Base Adjustment to proposed year's rates on the next sheet.

# Budgeted Rate Base Worksheet

Version 1.4

CTC: Suwannee River Economic Council, Inc.

County: Dixie County

1. Complete applicable **GREEN** cells in column 3; **YELLOW** and **BLUE** cells are automatically completed in column 3
2. Complete applicable **GOLD** cells in column and 5

Upcoming Year's BUDGETED Revenues	
from	
July 1st of	
2013	
to	
June 30th of	
2014	
1	2

What amount of the Budgeted Revenue in col. 2 will be generated at the rate per unit determined by this spreadsheet, OR used as local match for these type revenues?	Budgeted Rate Subsidy Revenue EXCLUDED from the Rate Base	What amount of the Subsidy Revenue in col. 4 will come from funds to purchase equipment, OR will be used as match for the purchase of equipment?
3	4	5

## REVENUES (CTC/Operators ONLY)

### Local Non-Govt

Farebox	\$ -
Medicaid Co-Pay Received	\$ 1,500
Donations/Contributions	\$ -
In-Kind, Contributed Services	\$ -
Other	\$ 32,214
Bus Pass Program Revenue	\$ -

### Local Government

District School Board	\$ -
Compt. ADA Services	\$ -
County Cash	\$ -
County In-Kind, Contributed Services	\$ -
City Cash	\$ -
City In-Kind, Contributed Services	\$ -
Other Cash	\$ -
Other In-Kind, Contributed Services	\$ -
Bus Pass Program Revenue	\$ -

### CTD

Non-Spons. Trip Program	\$ 171,133
Non-Spons. Capital Equipment	\$ -
Rural Capital Equipment	\$ 59,400
Other TD	\$ -
Bus Pass Program Revenue	\$ -

### USDOT & FDOT

49 USC 5307	\$ -
49 USC 5310	\$ 59,400
49 USC 5311 (Operating)	\$ 71,808
49 USC 5311 (Capital)	\$ -
Block Grant	\$ -
Service Development	\$ -
Commuter Assistance	\$ -
Other DOT	\$ -
Bus Pass Program Revenue	\$ -

### AHCA

Medicaid	\$ 153,672
Other AHCA	\$ -
Bus Pass Program Revenue	\$ -

### DCF

Alcohol, Drug & Mental Health	\$ -
Family Safety & Preservation	\$ -
Comm. Care Dis./Aging & Adult Serv.	\$ -
Other DCF	\$ -
Bus Pass Program Revenue	\$ -

### DOH

Children Medical Services	\$ -
County Public Health	\$ -
Other DOH	\$ -
Bus Pass Program Revenue	\$ -

### DOE (state)

Carl Perkins	\$ -
Div of Blind Services	\$ -
Vocational Rehabilitation	\$ -
Day Care Programs	\$ -
Other DOE	\$ -
Bus Pass Program Revenue	\$ -

### AWI

WAGES/Workforce Board	\$ -
AWI	\$ -
Bus Pass Program Revenue	\$ -

### DOEA

Elder Americans Act	\$ 6,200
Community Care for Elderly	\$ -
Other DOEA	\$ -
Bus Pass Program Revenue	\$ -

### DCA

Community Services	\$ -
Other DCA	\$ -
Bus Pass Program Revenue	\$ -

\$ -	\$ -	\$ -
\$ 1,500	\$ 1,500	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ 19,014	\$ 13,200	\$ -
\$ -	\$ -	\$ -

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\$ 171,133	\$ -	\$ -
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\$ -	\$ 59,400	\$ 59,400
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\$ 6,200	\$ -	\$ -
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\$ -	\$ -	\$ -
\$ -	\$ -	\$ -

YELLOW cells  
are **NEVER** Generated by Applying Authorized Rates

BLUE cells  
Should be funds generated by rates in this spreadsheet

GREEN cells  
**MAY BE** Revenue Generated by Applying  
Authorized Rate per Mile/Trip Charges

Fill in that portion of budgeted revenue in Column 2 that will be **GENERATED** through the application of authorized per mile, per trip, or combination per trip plus per mile rates. Also, include the amount of funds that are Earmarked as local match for Transportation Services and **NOT** Capital Equipment purchases.

If the Farebox Revenues are used as a source of Local Match Dollars, then identify the appropriate amount of Farebox Revenue that represents the portion of Local Match required on any state or federal grants. This does not mean that Farebox is the only source for Local Match.

Please review all Grant Applications and Agreements containing State and/or Federal funds for the proper Match Requirement levels and allowed sources.

GOLD cells

Fill in that portion of Budgeted Rate Subsidy Revenue in Column 4 that will come from Funds Earmarked by the Funding Source for Purchasing Capital Equipment. Also include the portion of Local Funds earmarked as Match related to the **Purchase of Capital Equipment** if a match amount is required by the Funding Source.

local match req

\$ 19,015  
\$ -  
\$ 6,600

\$ 6,600

\$ -

County: **Dixie County**

- |  |   |  |
|--|---|--|
| <p>What amount of the <u>Budgeted Revenue</u> in col. 2 will be generated at the rate per unit determined by this spreadsheet, OR used as local match for these type revenues?</p> | <p><u>Budgeted Rate</u><br/><u>Subsidy Revenue</u><br/><u>Excluded from the Rate Base</u></p> | <p>What amount of the <u>Subsidy Revenue</u> in col. 4 will come from funds to purchase equipment, OR will be used as match for the purchase of equipment?</p> |
| <p>3</p>   | <p>4</p>  | <p>5</p>   |

[illegible]

Amount of  
Budgeted  
Operating Rate  
Subsidy Revenue

If necessary and justified, this cell is where you could optionally adjust just proposed service rates up or down to adjust for program revenue (or unapproved profit), or losses from the Actual period shown at the bottom of the Comprehensive Budget Sheet. This is not the only acceptable location or method of reconciling for excess gains or losses. If allowed by the respective funding source, excess gains may also be adjusted by providing system subsidy adjustments for the purchases of additional trips in a period following the Actual period. If such an adjustment has been made, provide notation in the respective explanation area of the Comprehensive Budget tab.

2011 - 2012

-19-



## Worksheet for Program-wide Rates

CTC: Suwannee River E Version 1.4  
County: Dixie County

1. Complete Total Projected Passenger Miles and ONE-WAY Passenger Trips (**GREEN** cells) below

Do **NOT** include trips or miles related to Coordination Contractors!

Do **NOT** include School Board trips or miles UNLESS.....

**INCLUDE** all ONE-WAY passenger trips and passenger miles related to services you purchased from your transportation operators!

Do **NOT** include trips or miles for services provided to the general public/private pay UNLESS..

Do **NOT** include escort activity as passenger trips or passenger miles unless charged the full rate for service!

Do **NOT** include fixed route bus program trips or passenger miles!

### PROGRAM-WIDE RATES

Total Projected Passenger Miles = 260,000

Rate Per Passenger Mile = \$ 1.35

Total Projected Passenger Trips = 8,400

Rate Per Passenger Trip = \$ 41.67

Fiscal Year

2013 - 2014

Avg. Passenger Trip Length = 31.0 Miles

### Rates If No Revenue Funds Were Identified As Subsidy Funds

Rate Per Passenger Mile = \$ 2.14

Rate Per Passenger Trip = \$ 66.11

Once Completed, Proceed to the Worksheet entitled "Multiple Service Rates"

#### Vehicle Miles

The miles that a vehicle is scheduled to or actually travels from the time it pulls out from its garage to go into revenue service to the time it pulls in from revenue service.

#### Vehicle Revenue Miles (VRM)

The miles that vehicles are scheduled to or actually travel while in revenue service. Vehicle revenue miles exclude:

- Deadhead
- Operator training, and
- Vehicle maintenance testing, as well as
- School bus and charter services.

#### Passenger Miles (PM)

The cumulative sum of the distances ridden by each passenger.

## Worksheet for Multiple Service Rates

CTC: Suwannee River Version 1.4  
County: Dixie County

1. Answer the questions by completing the GREEN cells starting in Section I for all services
2. Follow the **DARK RED** prompts directing you to skip or go to certain questions and sections based on previous answers

### SECTION I: Services Provided

1. Will the CTC be providing any of these Services to transportation disadvantaged passengers in the upcoming budget year?

Ambulatory	Wheelchair	Stretcher	Group
<input checked="" type="radio"/> Yes	<input checked="" type="radio"/> Yes	<input checked="" type="radio"/> Yes	<input type="radio"/> Yes
<input type="radio"/> No	<input type="radio"/> No	<input type="radio"/> No	<input checked="" type="radio"/> No
Go to Section III for Ambulatory Service	Go to Section III for Wheelchair Service	Go to Section III for Stretcher Service	STOP! Do NOT Complete Sections II - V for Group Service

### SECTION II: Contracted Services

1. Will the CTC be contracting out any of these Services TOTALLY in the upcoming budget year?

Ambulatory	Wheelchair	Stretcher	Group
<input type="radio"/> Yes	<input type="radio"/> Yes	<input type="radio"/> Yes	<input type="radio"/> Yes
<input checked="" type="radio"/> No	<input checked="" type="radio"/> No	<input checked="" type="radio"/> No	<input checked="" type="radio"/> No
Skip # 2, 3 & 4 and Go to Section III for Ambulatory Service	Skip # 2, 3 & 4 and Go to Section III for Wheelchair Service	Skip # 2, 3 & 4 and Go to Section III for Stretcher Service	Do Not Complete Section II for Group Service

2. If you answered YES to #1 above, do you want to arrive at the billing rate by simply dividing the proposed contract amount by the projected Passenger Miles / passenger trips?

Ambulatory	Wheelchair	Stretcher	Group
<input type="radio"/> Yes	<input type="radio"/> Yes	<input type="radio"/> Yes	<input type="radio"/> Yes
<input checked="" type="radio"/> No	<input checked="" type="radio"/> No	<input checked="" type="radio"/> No	<input checked="" type="radio"/> No

3. If you answered YES to #1 & #2 above, how much is the proposed contract amount for the service?  
How many of the total projected Passenger Miles relate to the contracted service?  
How many of the total projected passenger trips relate to the contracted service?

Ambulatory	Wheelchair	Stretcher	Group
Leave Blank	Leave Blank	Leave Blank	Do NOT Complete Section II for Group Service

Effective Rate for Contracted Services:  
per Passenger Mile =  
per Passenger Trip =

Ambulatory	Wheelchair	Stretcher	Group
Go to Section III for Ambulatory Service	Go to Section III for Wheelchair Service	Go to Section III for Stretcher Service	Do NOT Complete Section II for Group Service

4. If you answered # 3 & want a Combined Rate per Trip PLUS a per Mile add-on for 1 or more services, INPUT the Desired per Trip Rate (but must be less than per trip rate in #3 above)  
Rate per Passenger Mile for Balance \*

Combination Trip and Mile Rate			
Leave Blank and Go to Section III for Ambulatory Service	Leave Blank and Go to Section III for Wheelchair Service	Leave Blank and Go to Section III for Stretcher Service	Do NOT Complete Section II for Group Service



## Worksheet for Multiple Service Rates

1. Answer the questions by completing the GREEN cells starting in Section I for all services
2. Follow the **DARK RED** prompts directing you to skip or go to certain questions and sections based on previous answers

CTC: Suwannee Rive Version 1.4  
County: Dixie County

### SECTION III: Escort Service

1. Do you want to charge all escorts a fee? ☐ Yes ☒ No  
**Skip #2 - 4 and Section IV and Go to Section V**
2. If you answered Yes to #1, do you want to charge the fee per passenger trip OR per passenger mile? ☒ Pass Trip ☐ Pass Mile **Leave Blank**
3. If you answered Yes to #1 and completed #2, for how many of the projected Passenger Trips / Passenger Miles will a passenger be accompanied by an escort?  **Leave Blank**
4. How much will you charge each escort?  **Leave Blank**

### SECTION IV: Group Service Loading

1. If the message **"You Must Complete This Section"** appears to the right, what is the projected total number of Group Service Passenger Miles? (otherwise leave blank)  **Do NOT Complete Section IV**
- And what is the projected total number of Group Vehicle Revenue Miles?  **Loading Rate 0.00 to 1.00**

### SECTION V: Rate Calculations for Multiple Services:

1. Input Projected Passenger Miles and Passenger Trips for each Service in the GREEN cells and the Rates for each Service will be calculated automatically
  - \* Miles and Trips you input must sum to the total for all Services entered on the "Program-wide Rates" Worksheet, MINUS miles and trips for contracted services IF the rates were calculated in the Section II above
  - \* Be sure to leave the service **BLANK** if you answered NO in Section I or YES to question #2 in Section II

RATES FOR FY: 2013 - 2014				
	Ambul	Wheel Chair	Stretcher	Group
Projected Passenger Miles (excluding totally contracted services addressed In Section II) =	260,000	206,000	40,000	14,000
Rate per Passenger Mile =	\$1.08	\$1.85	\$3.85	\$0.00
				\$0.00
				per passenger
				per group
Projected Passenger Trips (excluding totally contracted services addressed In Section II) =	8,400	7,220	900	280
Rate per Passenger Trip =	\$35.85	\$61.46	\$128.04	\$0.00
				\$0.00
				per passenger
				per group
answered # 1 above and want a COMBINED Rate per Trip <u>PLUS</u> a per Mile add-on for 1 or more services...				
Combination Trip and Mile Rate				
	Ambul	Wheel Chair	Stretcher	Group
INPUT the Desired Rate per Trip (but must be <u>less</u> than per trip rate above) =				Leave Blank
Rate per Passenger Mile for Balance =	\$1.08	\$1.85	\$3.85	\$0.00
				\$0.00
				per passenger
				per group

Rates if No Revenue Funds Were Identified As Subsidy Funds				
	Ambul	Wheel Chair	Stretcher	Group
Rate per Passenger Mile =	\$1.71	\$2.93	\$6.11	\$0.00
				per passenger
				per group
	Ambul	Wheel Chair	Stretcher	Group
Rate per Passenger Trip =	\$56.88	\$97.51	\$203.15	\$0.00
				per passenger
				per group
Program Rates Rates into Your Main Air Estimated Rate				

### Worksheet for Multiple Service Rates

CTC: Suwannee River Version 1.4  
County: Dixie County

1. Answer the questions by completing the GREEN cells starting in Section I for all services
2. Follow the DARK RED prompts directing you to skip or go to certain questions and sections based on previous answers







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*II.B.*

April 9, 2013

TO: Dixie County Transportation Disadvantaged Board

FROM: Lynn Godfrey, AICP, Senior Planner

SUBJECT: Operations Reports

STAFF RECOMMENDATION

No action required. This agenda item is for information only.

BACKGROUND

Attached are the following reports for the Board's review:

1. Suwannee River Economic Council's Operations Report October - December 2012;
2. Fiscal Year 2012/13 Transportation Disadvantaged Trust Fund Status Report;
3. Medicaid Non-Emergency Transportation Program Encounter Data Report July 2012-February 2013;
4. Suwannee River Economic Council Complaint/Commendation Report for October - December 2012; and
5. Florida Commission for the Transportation Disadvantaged Medicaid and Transportation Disadvantaged Program Helpline Reports for January and February 2013.

If you have any questions regarding the attached information, please contact me.

Attachment

t:\lynn\td13\dixie\memos\statapr.docx



**QUARTERLY OPERATING REPORT  
DIXIE COUNTY  
OCTOBER - DECEMBER 2012**

OPERATING DATA	OPERATOR		
	Suwannee River Economic Council	Dixie County	TOTAL
<b>NUMBER OF INVOICED TRIPS</b>	<b>1,815</b>	<b>17</b>	<b>1,832</b>
Medicaid	809	10	819
Title III-B	350	0	350
TD Trust Fund	656	7	663
Other	0	0	0
<b>TOTAL VEHICLE MILES</b>	<b>29,761</b>	<b>2,378</b>	<b>32,139</b>
<b>TOTAL REVENUE VEHICLE MILES</b>	<b>25,932</b>	<b>2,166</b>	<b>28,098</b>
<b>TOTAL VEHICLE HOURS</b>	<b>1,552</b>	<b>64</b>	<b>1,616</b>
<b>TOTAL DOLLARS INVOICED</b>	<b>\$108,454.13</b>	<b>\$3,090.64</b>	<b>\$111,544.77</b>
Medicaid	\$63,040.75	\$1,956.73	\$64,997.48
Title III-B	\$2,485.00	\$0.00	\$2,485.00
TD Trust Fund	\$42,928.38	\$1,133.91	\$44,062.29
Other	\$0.00	\$0.00	\$0.00
<b>AVERAGE COST PER TRIP</b>	<b>\$59.75</b>	<b>\$181.80</b>	<b>\$60.89</b>
Medicaid	\$77.92	\$195.67	\$79.36
Title III-B	\$7.10	\$0.00	\$7.10
TD Trust Fund	\$65.44	\$161.99	\$66.46
Other	\$0.00	\$0.00	#DIV/0!
<b>AVG. COST PER VEHICLE MILE</b>	<b>\$3.64</b>	<b>\$1.30</b>	<b>\$3.47</b>
<b>AVG. COST PER REVENUE. VEH. M.</b>	<b>\$4.18</b>	<b>\$1.43</b>	<b>\$3.97</b>
<b>AVG. COST PER VEHICLE HOUR</b>	<b>\$69.88</b>	<b>\$48.29</b>	<b>\$69.03</b>
<b>TRIP PURPOSE*</b>	<b>-</b>	<b>-</b>	<b>-</b>
Medical	1,465	16	1,481
Employment	0	0	0
Education/Training	0	0	0
Shopping	0	0	0
Meal Site	350	0	350
Recreation	0	0	0
Other	0	0	0
<b>NUMBER OF TRIPS DENIED</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>NUMBER OF SINGLE PASSENGER TRIPS PROVIDED</b>	<b>102</b>	<b>17</b>	<b>119</b>
<b>% OF SINGLE PASSENGER TRIPS</b>	<b>6%</b>	<b>100%</b>	<b>6%</b>
<b>NUMBER OF ACCIDENTS</b>	<b>1</b>	<b>0</b>	<b>1</b>
<b>NUMBER OF VEHICLES</b>	<b>9</b>	<b>2</b>	<b>11</b>
<b>AVERAGE TRIPS PER VEHICLE</b>	<b>202</b>	<b>9</b>	<b>167</b>
<b>AVERAGE MILES PER TRIP</b>	<b>16</b>	<b>140</b>	<b>18</b>
<b>NUMBER OF ROADCALLS</b>	<b>1</b>	<b>0</b>	<b>1</b>

**QUARTERLY OPERATING REPORT  
DIXIE COUNTY  
OCTOBER - DECEMBER 2011**

OPERATING DATA	TOTAL
<b>NUMBER OF INVOICED TRIPS</b>	<b>2,048</b>
Medicaid	908
Title III-B	399
TD Trust Fund	741
Other	0
<b>TOTAL VEHICLE MILES</b>	<b>31,325</b>
<b>TOTAL REVENUE VEHICLE MILES</b>	<b>24,982</b>
<b>TOTAL VEHICLE HOURS</b>	<b>1,599</b>
<b>TOTAL DOLLARS INVOICED</b>	<b>\$107,803.35</b>
Medicaid	\$64,040.13
Title III-B	\$6,453.90
TD Trust Fund	\$37,309.32
Other	\$0.00
<b>AVERAGE COST PER TRIP</b>	<b>\$52.64</b>
Medicaid	\$70.53
Title III-B	\$16.18
TD Trust Fund	\$50.35
Other	#DIV/0!
<b>AVG. COST PER VEHICLE MILE</b>	<b>\$3.44</b>
<b>AVG. COST PER REVENUE. VEH. MI.</b>	<b>\$4.32</b>
<b>AVG. COST PER VEHICLE HOUR</b>	<b>\$67.42</b>
<b>TRIP PURPOSE*</b>	<b>-</b>
Medical	1,649
Employment	0
Education/Training	0
Shopping	0
Meal Site	399
Recreation	0
Other	0
<b>NUMBER OF TRIPS DENIED</b>	<b>0</b>
<b>NUMBER OF SINGLE PASSENGER TRIPS PROVIDED</b>	<b>199</b>
<b>% OF SINGLE PASSENGER TRIPS</b>	<b>10%</b>
<b>NUMBER OF ACCIDENTS</b>	<b>0</b>
<b>NUMBER OF VEHICLES</b>	<b>11</b>
<b>AVERAGE TRIPS PER VEHICLE</b>	<b>186</b>
<b>AVERAGE MILES PER TRIP</b>	<b>15</b>
<b>NUMBER OF ROADCALLS</b>	<b>0</b>

CTC: Suwannee River Economic Council

Rates Charged for TD Service:

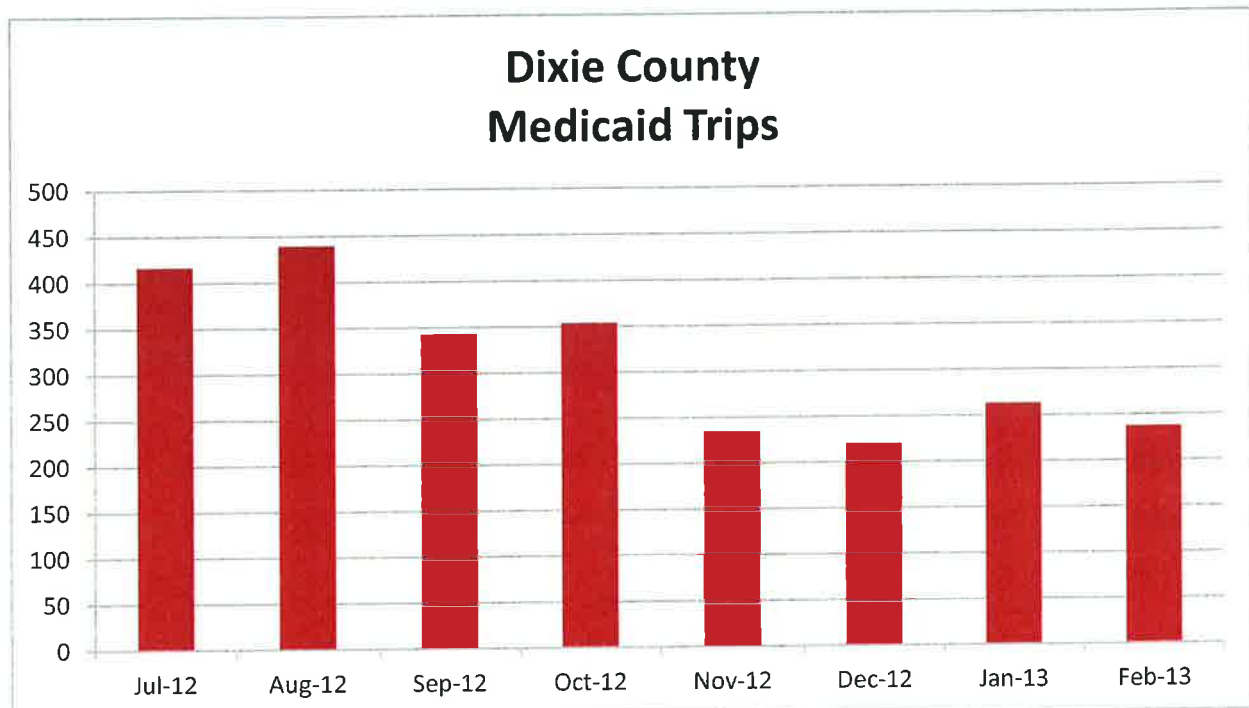
Ambulatory: \$1.08 per passenger mile

Wheelchair: \$1.86 per passenger mile

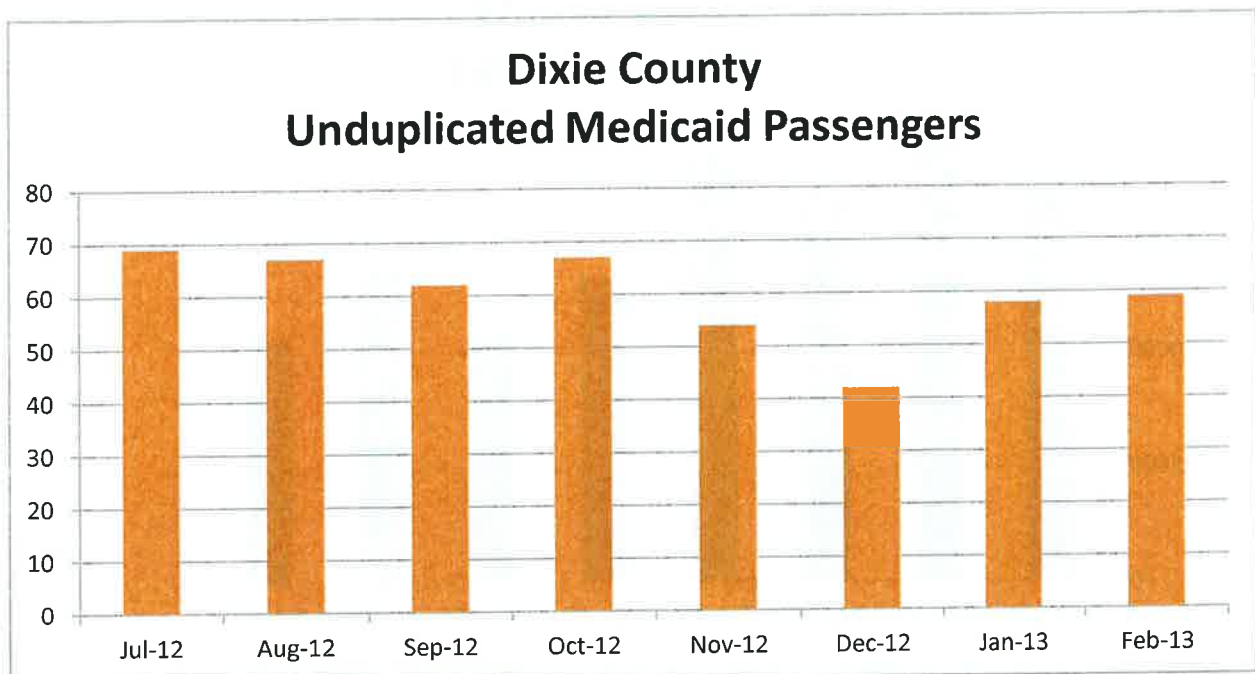
Stretcher: \$3.87 per passenger mile

**2012-2013 TD TRUST FUND SUMMARY  
DIXIE COUNTY**

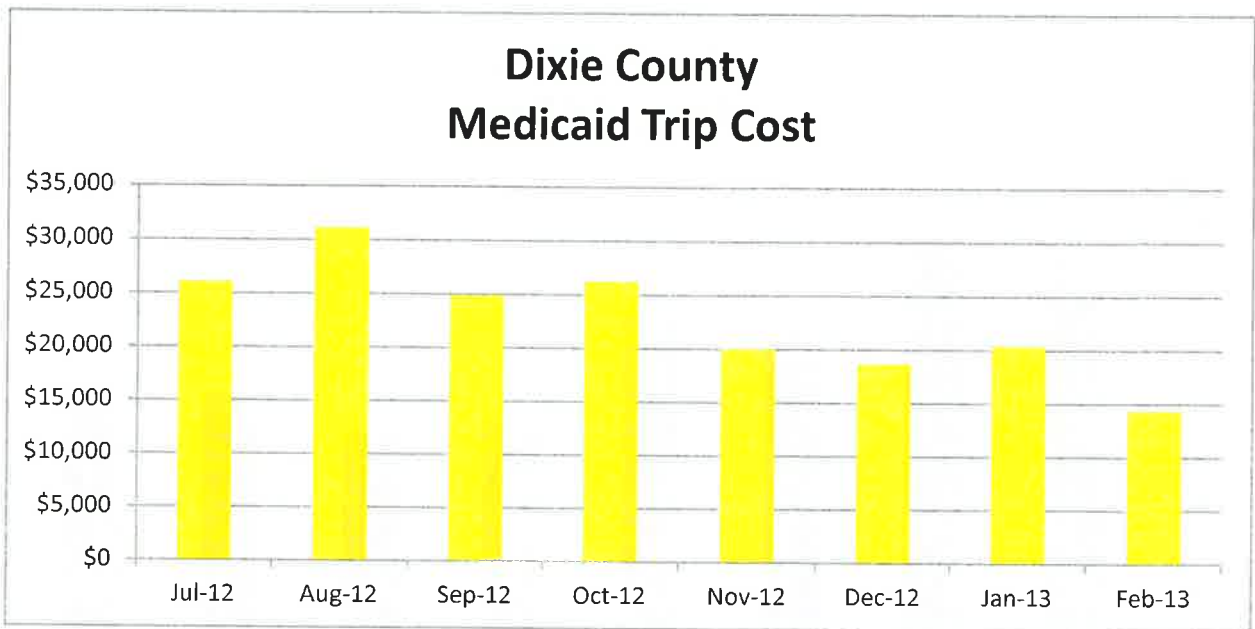
MONTH/YEAR	TOTAL AMOUNT	TOTAL DOLLARS SPENT	GRANT FUNDS REMAINING	NUMBER OF TRIPS	AVERAGE COST PER TRIP
Jul-12	\$177,021.00	\$14,758.29	\$162,262.71	244	\$60.48
Aug-12	-	\$14,750.67	\$147,512.04	264	\$55.87
Sep-12	-	\$13,334.67	\$134,177.37	245	\$54.43
Oct-12	-	\$14,750.67	\$119,426.70	253	\$58.30
Nov-12	-	\$14,750.46	\$104,676.24	213	\$69.25
Dec-12	-	\$14,561.16	\$90,115.08	204	\$71.38
Jan-13	-		\$90,115.08		#DIV/0!
Feb-13	-		\$90,115.08		#DIV/0!
Mar-13	-		\$90,115.08		#DIV/0!
Apr-13	-		\$90,115.08		#DIV/0!
May-13	-		\$90,115.08		#DIV/0!
Jun-13	-		\$90,115.08		#DIV/0!
<b>TOTAL</b>	-	<b>\$86,905.92</b>	-	<b>1,423</b>	<b>\$61.07</b>



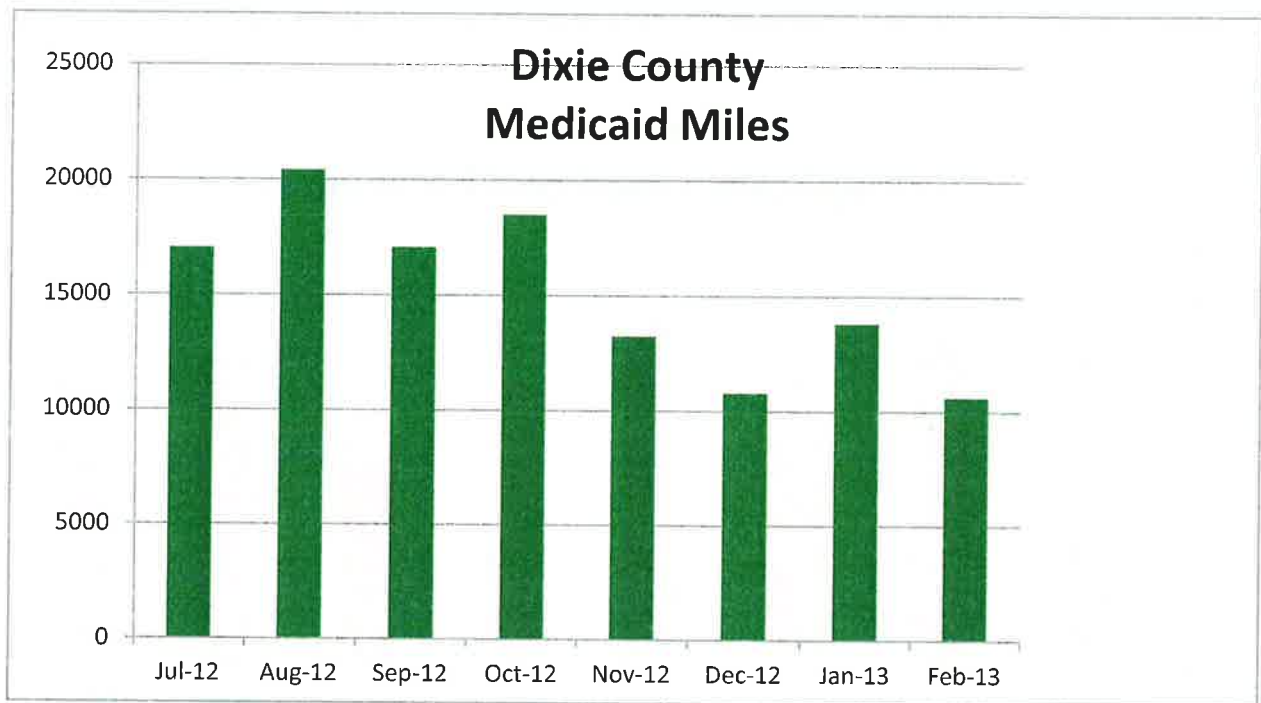
Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports



Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

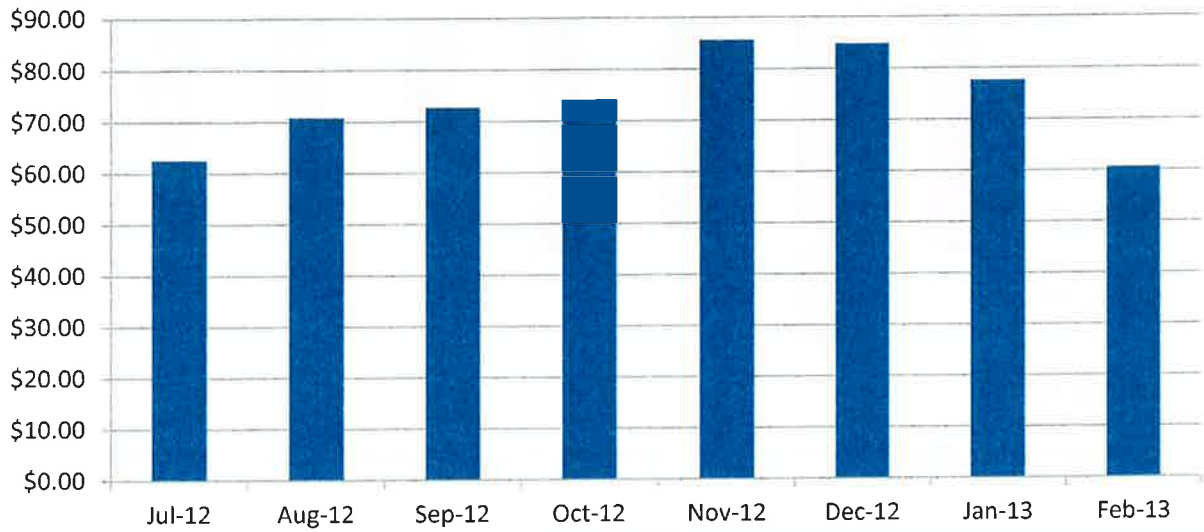


Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports



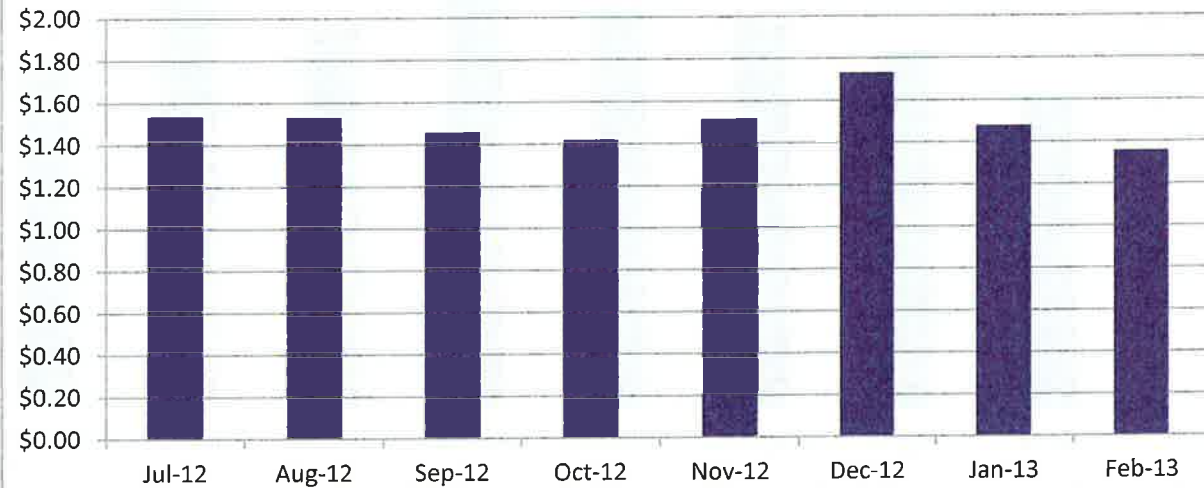
Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

### Dixie County Average Cost Per Medicaid Trip

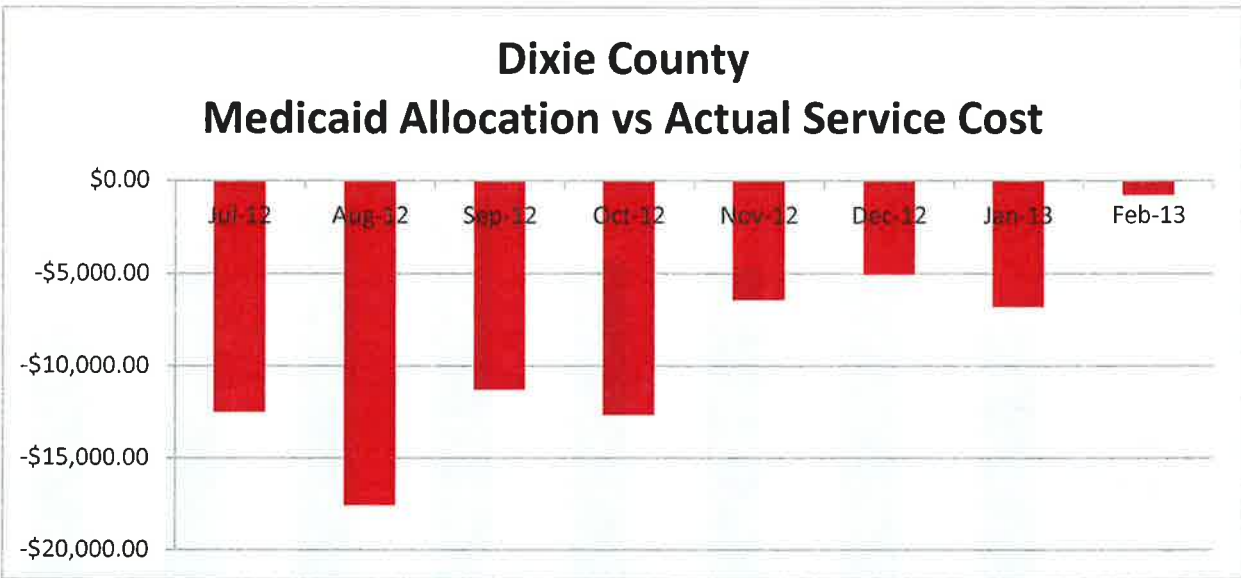


Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

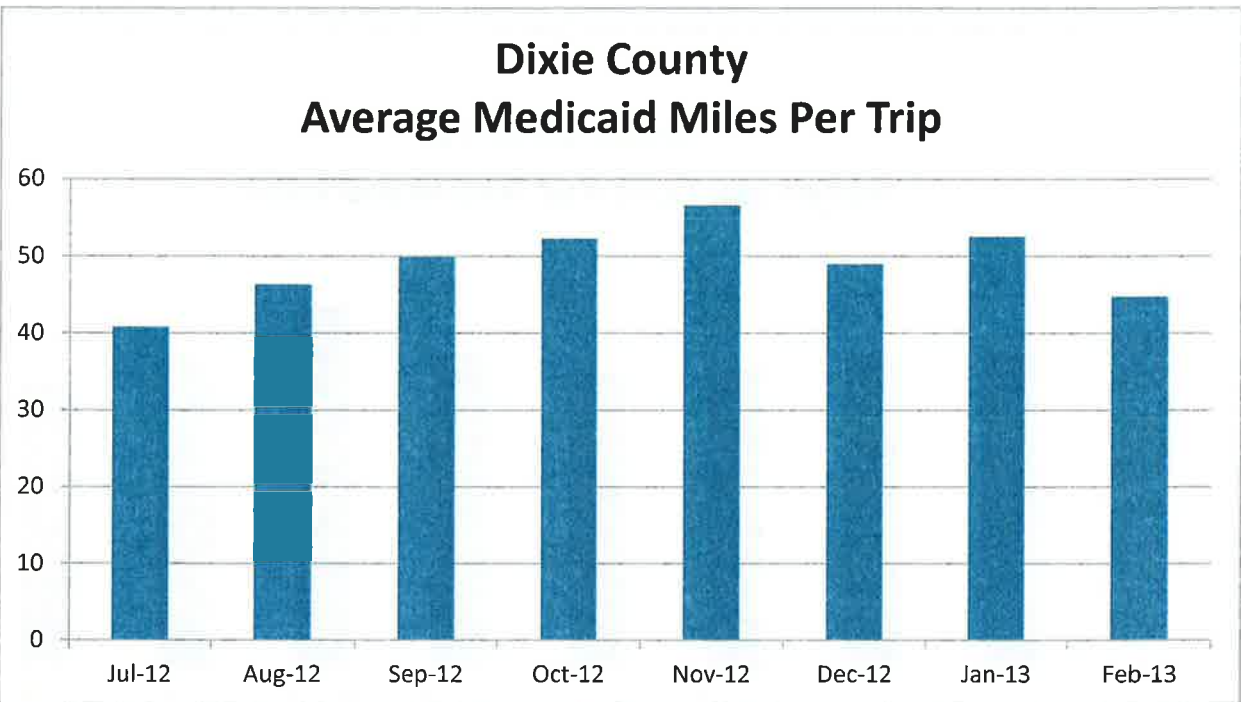
### Dixie County Average Cost Per Medicaid Mile



Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports



Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports



Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports



**DIXIE COUNTY**  
**QUARTERLY SUMMARY OF SERVICE COMPLAINTS/COMMENDATIONS**  
**OCTOBER - DECEMBER 2012**

<b>TYPE OF COMPLAINT</b>	<b>Suwannee River Economic Council</b>	<b>Dixie County EMS</b>	<b>Resolved</b>
Vehicle Condition	0	0	-
Driver's Behavior	0	0	-
Client Behavior	0	0	-
No Show by Client	0	0	-
Early pickup	0	0	-
Tardiness - Late dropoff	0	0	-
No Show by Operator	0	0	-
Dispatch/Scheduling	1	0	1
Other (manager behavior)	0	0	-
<b>TOTALS</b>	<b>1</b>	<b>0</b>	<b>1</b>
<b>COMMENDATIONS</b>	<b>0</b>	<b>0</b>	<b>-</b>

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# Medicaid Ombudsman Calls

Jan-13

County	Service Availability	Quality of Service	Funding	Other	Total Closed	Total Open	Total
Alachua	7	1	0	0	8	0	8
Baker	0	0	0	0	0	0	0
Bay	2	0	0	0	2	0	2
Bradford	0	0	0	0	0	0	0
Brevard	8		0	0	8	0	8
Broward	12	0	0	0	12	0	12
Calhoun	0	0	0	0	0	0	0
Charlotte	0	0	0	0	0	0	0
Citrus	2	1	0	0	3	0	3
Clay	2	0	0	0	2	0	2
Collier	0	2	0	0	2	0	2
Columbia	1	0	0	0	1	0	1
DeSoto	0	1	0	0	1	0	1
Dixie	2	0	0	0	2	0	2
Duval	7	0	0	0	7	0	7
Escambia	3	0	0	0	3	0	3
Flagler	1	0	0	0	1	0	1
Franklin	0	0	0	0	0	0	0
Gadsden	0	0	0	0	0	0	0
Gilchrist	0	0	0	0	0	0	0
Glades	0	0	0	0	0	0	0
Gulf	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0
Hardee	0	0	0	0	0	0	0
Hendry	0	0	0	0	0	0	0
Hernando	5	0	0	0	5	0	5
Highlands	5	0	0	0	5	0	5
Hillsborough	10	5	0	0	15	0	15
Holmes	0	0	0	0	0	0	0
Indian River	4	0	0	0	4	0	4
Jackson	0	0	0	0	0	0	0
Jefferson	0	0	0	0	0	0	0
Lafayette	0	0	0	0	0	0	0
Lake	7	0	0	0	7	0	7
Lee	12	7	0	0	19	0	19
Leon	4	0	0	0	4	0	4
Levy	0	0	0	0	0	0	0
Liberty	0	0	0	0	0	0	0

County	Service Availability	Quality of Service	Funding	Other	Total Closed	Total Open	Total
Madison	0	0	0	0	0	0	0
Manatee	4	1	0	0	5	0	5
Marion	3	1	0	0	4	0	4
Martin	6	0	0	0	6	0	6
Miami-Dade	7	1	0	0	8	0	8
Monroe	2	0	0	0	2	0	2
Nassau	0	0	0	0	0	0	0
Okaloosa	0	0	0	0	0	0	0
Okeechobee	0	0	0	0	0	0	0
Orange	11	0	0	0	11	0	11
Osceola	0	0	0	0	0	0	0
Palm Beach	7	4	0	0	11	0	11
Pasco	0	0	0	0	0	0	0
Pinellas	14	1	0	0	15	0	15
Polk	7	0	0	0	7	0	7
Putnam	0	0	0	0	0	0	0
St. Johns	0	0	0	0	0	0	0
St. Lucie	8	8	0	0	16	0	16
Santa Rosa	0	1	0	0	1	0	1
Sarasota	5	0	0	0	5	0	5
Seminole	0	0	0	0	0	0	0
Sumter	0		0	0	0	0	0
Suwannee	15	2	0	0	17	0	17
Taylor	0	0	0	0	0	0	0
Union	0	0	0	0	0	0	0
Volusia	5	2	0	0	7	0	7
Wakulla	0	0	0	0	0	0	0
Walton	0	0	0	0	0	0	0
Washington	0	0	0	0	0	0	0
<b>Totals</b>	<b>188</b>	<b>38</b>	<b>0</b>	<b>0</b>	<b>226</b>	<b>0</b>	<b>226</b>

# Medicaid Ombudsman Calls

Feb-13

County	Service Availability	Quality of Service	Funding	Other	Total Closed	Total Open	Total
Alachua	9	0	0	0	9	0	9
Baker	0	0	0	0	0	0	0
Bay	0	0	0	0	0	0	0
Bradford	0	0	0	0	0	0	0
Brevard	7	1	0	0	8	0	8
Broward	9	0	0	0	9	0	9
Calhoun	0	0	0	0	0	0	0
Charlotte	0	0	0	0	0	0	0
Citrus	0	0	0	0	0	0	0
Clay	3	0	0	0	3	0	3
Collier	0	0	0	0	0	0	0
Columbia	2	1	0	0	3	0	3
DeSoto	0	0	0	0	0	0	0
Dixie	5	0	0	0	5	0	5
Duval	9	0	0	0	9	0	9
Escambia	4	0	0	0	4	0	4
Flagler	3	0	0	0	3	0	3
Franklin	0	1	0	0	1	0	1
Gadsden	0	0	0	0	0	0	0
Gilchrist	0	0	0	0	0	0	0
Glades	0	0	0	0	0	0	0
Gulf	0	0	0	0	0	0	0
Hamilton	1	0	0	0	1	0	1
Hardee	0	0	0	0	0	0	0
Hendry	0	0	0	0	0	0	0
Hernando	7	0	0	0	7	0	7
Highlands	7	0	0	0	7	0	7
Hillsborough	9	3	0	0	12	0	12
Holmes	0	0	0	0	0	0	0
Indian River	2	0	0	0	2	0	2
Jackson	0	0	0	0	0	0	0
Jefferson	0	0	0	0	0	0	0
Lafayette	0	0	0	0	0	0	0
Lake	8	0	0	0	8	0	8
Lee	9	3	0	0	12	0	12
Leon	2	1	0	0	3	0	3
Levy	0	0	0	0	0	0	0
Liberty	0	0	0	0	0	0	0

County	Service Availability	Quality of Service	Funding	Other	Total Closed	Total Open	Total
Madison	0	0	0	0	0	0	0
Manatee	3	0	0	0	3	0	3
Marion	4	0	0	0	4	0	4
Martin	5	0	0	0	5	0	5
Miami-Dade	12	6	0	0	18	0	18
Monroe	1	0	0	0	1	0	1
Nassau	0	0	0	0	0	0	0
Okaloosa	1	1	0	0	2	0	2
Okeechobee	0	0	0	0	0	0	0
Orange	13	1	0	0	14	0	14
Osceola	0	0	0	0	0	0	0
Palm Beach	5	2	0	0	7	0	7
Pasco	0	0	0	0	0	0	0
Pinellas	10	3	0	0	13	0	13
Polk	4	0	0	0	4	0	4
Putnam	0	1	0	0	1	0	1
St. Johns	0	0	0	0	0	0	0
St. Lucie	12	6	0	0	18	0	18
Santa Rosa	0	0	0	0	0	0	0
Sarasota	6	0	0	0	6	0	6
Seminole	3	1	0	0	4	0	4
Sumter	1	0	0	0	1	0	1
Suwannee	10	1	0	0	11	0	11
Taylor	2	0	0	0	2	0	2
Union	0	0	0	0	0	0	0
Volusia	5	2	0	0	7	0	7
Wakulla	0	0	0	0	0	0	0
Walton	0	0	0	0	0	0	0
Washington	0	0	0	0	0	0	0
<b>Totals</b>	<b>193</b>	<b>34</b>	<b>0</b>	<b>0</b>	<b>227</b>	<b>0</b>	<b>227</b>



# TD Ombudsman Calls

Jan-13

County	Service Availability	Quality of Service	Funding	Other	Total Closed	Total Open	Total
Alachua	5	0	0	0	5	0	5
Baker	0	0	0	0	0	0	0
Bay	0	0	0	0	0	0	0
Bradford	0	1	0	0	1	0	1
Brevard	4	0	0	0	4	0	4
Broward	7	0	0	0	7	0	7
Calhoun	0	0	0	0	0	0	0
Charlotte	0	0	0	0	0	0	0
Citrus	0	0	0	0	0	0	0
Clay	0	0	0	0	0	0	0
Collier	0	0	0	0	0	0	0
Columbia	0	0	0	0	0	0	0
DeSoto	0	0	0	0	0	0	0
Dixie	0	0	0	0	0	0	0
Duval	7	0	0	0	7	0	7
Escambia	4	0	0	0	4	0	4
Flagler	0	0	0	0	0	0	0
Franklin	0	0	0	0	0	0	0
Gadsden	0	0	0	0	0	0	0
Gilchrist	1	0	0	0	1	0	1
Glades	0	0	0	0	0	0	0
Gulf	0	0	0	0	0	0	0
Hamilton	1	0	0	0	1	0	1
Hardee	0	0	0	0	0	0	0
Hendry	0	0	0	0	0	0	0
Hernando	2	0	0	0	2	0	2
Highlands	0	0	0	0	0	0	0
Hillsborough	8	0	0	0	8	0	8
Holmes	0	0	0	0	0	0	0
Indian River	0	0	0	0	0	0	0
Jackson	0	0	0	0	0	0	0
Jefferson	0	0	0	0	0	0	0
Lafayette	0	0	0	0	0	0	0
Lake	10	1	0	0	11	0	11
Lee	7	0	0	0	7	0	7
Leon	4	0	0	0	4	0	4
Levy	0	0	0	0	0	0	0
Liberty	0	0	0	0	0	0	0

County	Service Availability	Quality of Service	Funding	Other	Total Closed	Total Open	Total
Madison	0	0	0	0	0	0	0
Manatee	0	0	0	0	0	0	0
Marion	1	0	0	0	1	0	1
Martin	3	1	0	0	4	0	4
Miami-Dade	10	0	0	0	10	0	10
Monroe	0	1	0	0	1	0	1
Nassau	0	0	0	0	0	0	0
Okaloosa	0	0	0	0	0	0	0
Okeechobee	0	0	0	0	0	0	0
Orange	12	0	0	0	12	0	12
Osceola	1	0	0	0	1	0	1
Palm Beach	5	0	0	0	5	0	5
Pasco	3	1	0	0	4	0	4
Pinellas	7	0	0	0	7	0	7
Polk	2	0	0	0	2	0	2
Putnam	0	0	0	0	0	0	0
St. Johns	0	0	0	0	0	0	0
St. Lucie	7	0	0	0	7	0	7
Santa Rosa	2	0	0	0	2	0	2
Sarasota	4	0	0	0	4	0	4
Seminole	2	0	0	0	2	0	2
Sumter	0	0	0	0	0	0	0
Suwannee	9	0	0	0	9	0	9
Taylor	0	0	0	0	0	0	0
Union	0	0	0	0	0	0	0
Volusia	3	0	0	0	3	0	3
Wakulla	0	0	0	0	0	0	0
Walton	0	0	0	0	0	0	0
Washington	0	0	0	0	0	0	0
<b>Totals</b>	<b>131</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>136</b>	<b>0</b>	<b>136</b>

# TD Ombudsman Calls

Feb-13

County	Service Availability	Quality of Service	Funding	Other	Total Closed	Total Open	Total
Alachua	6	0	0	0	6	0	6
Baker	0	0	0	0	0	0	0
Bay	0	0	0	0	0	0	0
Bradford	0	0	0	0	0	0	0
Brevard	5	0	0	0	5	0	5
Broward	9	0	0	0	9	0	9
Calhoun	0	0	0	0	0	0	0
Charlotte	0	0	0	0	0	0	0
Citrus	0	0	0	0	0	0	0
Clay	0	0	0	0	0	0	0
Collier	1	0	0	0	1	0	1
Columbia	0	0	0	0	0	0	0
DeSoto	0	0	0	0	0	0	0
Dixie	0	0	0	0	0	0	0
Duval	5	0	0	0	5	0	5
Escambia	2	0	0	0	2	0	2
Flagler	0	0	0	0	0	0	0
Franklin	0	0	0	0	0	0	0
Gadsden	0	0	0	0	0	0	0
Gilchrist	0	0	0	0	0	0	0
Glades	0	0	0	0	0	0	0
Gulf	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0
Hardee	0	0	0	0	0	0	0
Hendry	0	0	0	0	0	0	0
Hernando	3	0	0	0	3	0	3
Highlands	0	0	0	0	0	0	0
Hillsborough	6	0	0	0	6	0	6
Holmes	0	0	0	0	0	0	0
Indian River	0	0	0	0	0	0	0
Jackson	0	0	0	0	0	0	0
Jefferson	0	0	0	0	0	0	0
Lafayette	0	0	0	0	0	0	0
Lake	12	0	0	0	12	0	12
Lee	8	0	0	0	8	0	8
Leon	3	0	0	0	3	0	3
Levy	0	0	0	0	0	0	0
Liberty	0	0	0	0	0	0	0



County	Service Availability	Quality of Service	Funding	Other	Total Closed	Total Open	Total
Madison	0	0	0	0	0	0	0
Manatee	0	0	0	0	0	0	0
Marion	0	0	0	0	0	0	0
Martin	4	0	0	0	4	0	4
Miami-Dade	12	0	0	0	12	0	12
Monroe	0	0	0	0	0	0	0
Nassau	0	0	0	0	0	0	0
Okaloosa	0	0	0	0	0	0	0
Okeechobee	0	0	0	0	0	0	0
Orange	9	0	0	0	9	0	9
Osceola	0	0	0	0	0	0	0
Palm Beach	8	1	0	0	9	0	9
Pasco	0	0	0	0	0	0	0
Pinellas	6	1	0	0	7	0	7
Polk	3	0	0	0	3	0	3
Putnam	0	0	0	0	0	0	0
St. Johns	0	0	0	0	0	0	0
St. Lucie	5	0	0	0	5	0	5
Santa Rosa	0	0	0	0	0	0	0
Sarasota	6	0	0	0	6	0	6
Seminole	1	0	0	0	1	0	1
Sumter	0	0	0	0	0	0	0
Suwannee	6	1	0	0	7	0	7
Taylor	0	0	0	0	0	0	0
Union	0	0	0	0	0	0	0
Volusia	2	0	0	0	2	0	2
Wakulla	0	0	0	0	0	0	0
Walton	0	0	0	0	0	0	0
Washington	0	0	0	0	0	0	0
<b>Totals</b>	<b>122</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>125</b>	<b>0</b>	<b>125</b>





**Transportation  
Disadvantaged**



## 2013 Legislative Priorities:

- Advocate for the Governor's budget recommendation of increasing the Transportation Disadvantaged Trust Fund by \$12.7 million to ensure coordination of transportation services and enhance access to health care, jobs, etc., for older adults, persons with disabilities & people with limited incomes.
- Monitor legislation to ensure program integrity is maintained.
- Monitor the Transportation Disadvantaged Trust Fund.

### 2012 Performance:

- Total People Served - 667,588
- Total Trips Provided Statewide- 47,741,494
  - Medical Trips Provided - 17,116,967
  - Employment Trips Provided - 4,355,643
- Cost per trip - \$7.70
- Cost per Paratransit trip - \$23.22
- Unmet trip requests - 101,536

Ensuring Coordination.....Enhancing Access  
 Phone 850-410-5700 or toll free 1-800-983-2435  
[www.dot.state.fl.us/ctd](http://www.dot.state.fl.us/ctd)



# ATTENDANCE RECORD

## DIXIE COUNTY TRANSPORTATION DISADVANTAGED COORDINATING BOARD

POSITION	NAME	4-18-12	7-18-12	10-17-12	1-9-13
Chairperson	Commissioner Jason Holifield				
FDOT Alternate Member	Sandra Collins Janell Damato	P	A	P	A
FDCF Alternate Member	Brad Seeling (Vacant)	P	P	P	P
FAHCA-Medicaid Alternate Member	Alana McKay Andrew Singer	P A	A P	P A	P A
FDOE Alternate Member	Rayford Riels (Vacant)	P	P	A	P
Public Education Alternate Member	Tim Alexander Eloisse Parrott	P A	A A	A A	A A
Citizen Advocate Alternate Member	William Dowdy (Vacant)	P	P	A	A
CA-User Alternate Member	(Vacant) (Vacant)				
Elderly Rep. Citizen Advocate	Betty Touma (Vacant)	P	P	P	P
Veterans Rep. Alternate Member	Jerry Prater (Vacant)	P	P	P	P
Persons with Disabilities Rep. Alternate Rep.	(Vacant) (Vacant)				
FDEA Alternate Member	Cindy Roberts (Vacant)	A	A	A	P
Children at Risk Alternate Member	Tonya Hiers (Vacant)	P	P	P	A
Local Medical Community Alternate Member	Patrick Allen (Vacant)	A	A	A	A
Regional Workforce Development Board Alternate Member	Elizabeth Jane Davis (Vacant)				A

\*Did not participate as a voting member at this meeting.

LEGEND KEY: P-Present A-Absent - Not Applicable (newly appointed member)

ATTENDANCE POLICY: According to Article III, Section 5 of the Coordinating Board bylaws: "The North Central Florida Regional Planning Council shall review and consider rescinding the appointment of any voting member of the Board who fails to attend three consecutive meetings."

