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August 12, 2013

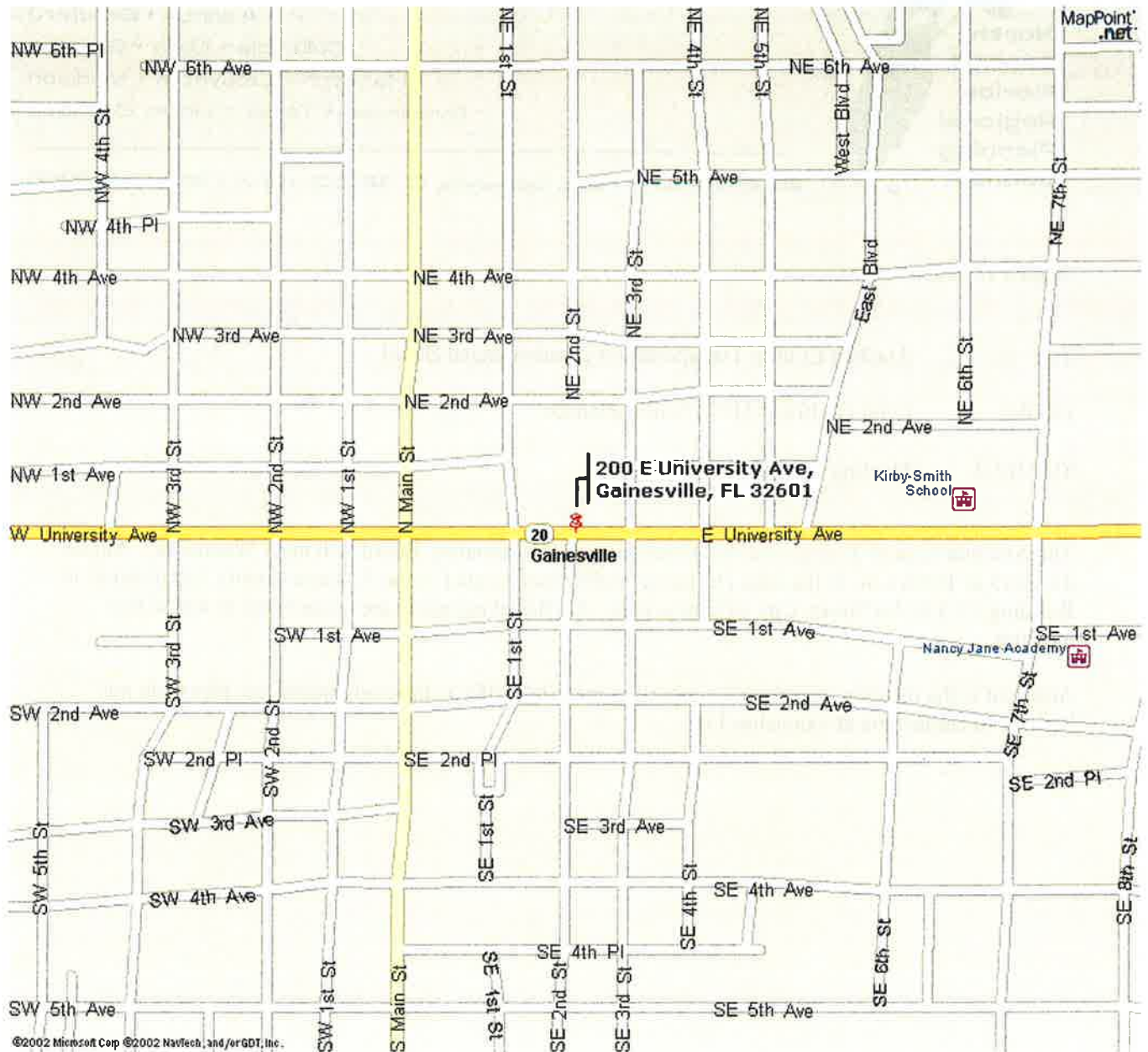
TO: Alachua County Transportation Disadvantaged Board
FROM: Lynn Godfrey, AICP, Senior Planner
SUBJECT: Meeting Announcement

The Alachua County Transportation Disadvantaged Coordinating Board will meet Wednesday, August 21, 2013 at 10:00 a.m. in the Jack Durrance Auditorium located in the Alachua County Administration Building 12 S.E. 1st Street, City of Gainesville. All Board members are encouraged to attend this meeting.

Attached is the meeting agenda and supporting materials. If you have any questions, please do not hesitate to contact me at extension 110.

Attachment

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**ALACHUA COUNTY
TRANSPORTATION DISADVANTAGED COORDINATING BOARD**

MEETING ANNOUNCEMENT AND AGENDA

Jack Durrance Auditorium
Alachua County Admin. Bldg.
12 S.E. 1st Street
Gainesville, Florida

Wednesday
August 21, 2013
10:00 a.m.

I. BUSINESS MEETING CALL TO ORDER

A. Introductions

B. Approval of the Meeting Agenda

ACTION REQUIRED

C. Approval of the May 8, 2013 Minutes

ACTION REQUIRED

II. NEW BUSINESS

A. Bylaws

ACTION REQUIRED

The Board needs to review and approve the Bylaws

B. Memorandum of Agreement

ACTION REQUIRED

The Board needs to approve the Memorandum of Agreement between the Florida Commission for the Transportation Disadvantaged and MV Transportation, Inc.

C. Elect Vice-Chair

ACTION REQUIRED

The Board needs to re-elect Mr. Jeff Lee as the Board's Vice-Chair or elect a new Vice-Chair

D. Unmet Needs

NO ACTION REQUIRED

The Board needs to discuss ways to identify unmet transportation needs in Alachua County

E. Statewide Medicaid Managed Care Program NO ACTION REQUIRED

Agency for Health Care Administration staff will discuss the Statewide Medicaid Managed Care Program

F. Operations Reports NO ACTION REQUIRED

III. OTHER BUSINESS

A. Comments

- 1. Members**
- 2. Citizens**

IV. FUTURE MEETING DATES

A. Wednesday, December 4, 2013 at 10:00 a.m.

**** Please note that this is a tentative meeting schedule, all dates and times are subject to change.**

If you have any questions concerning the enclosed materials, please do not hesitate to contact me at 1-800-226-0690, extension 110.

ALACHUA COUNTY TRANSPORTATION DISADVANTAGED BOARD

Voting Members

Chairperson
Commissioner Todd Chase

Department of Transportation
Janell Damato

Department of Children and Families
Peggy Henderson

Department of Education
Lydia Bush

Public Education
Dr. Harrell Harrison

Citizen Advocate
(Vacant)

Citizen Advocate - User
Earther Wright

Elderly Representative
Dr. Maurice Levy

Veteran Representative
Kyle Morrison

Persons with Disabilities Representative
Christine Eason Louton

Community Action Agency Representative
Monique Harrison

Department of Elder Affairs
Jeff Lee - Vice-Chair

Children at Risk
Elliene Chisholm

Mass Transit Representative
Jesus Gomez

Private Transit Representative
(Vacant)

Agency for Health Care Administration - Medicaid
Alana McKay

Regional Workforce Development Board
Linda Tatum

Alternate Members

Chairperson
Commissioner Thomas Hawkins

Department of Transportation
Sandra Collins

Department of Children and Families
Louella Teague

Department of Education
Jeff Aboumrad

Public Education
David Deas

Citizen Advocate
(Vacant)

Citizen Advocate - User
(Vacant)

Elderly Representative
(Vacant)

Veteran Representative
Major Stroupe

Persons with Disabilities Representative
Tassie Fuller

Community Action Agency Representative
Robert W. Wilford

Department of Elder Affairs
(Vacant)

Early Childhood Services
(Vacant)

Mass Transit Representative
Mildred Crawford

Private Transit Representative
(Vacant)

Agency for Health Care Administration - Medicaid
Andrew Singer

Regional Workforce Development Board
(Vacant)

08/01/2013

**ALACHUA COUNTY
TRANSPORTATION DISADVANTAGED COORDINATING BOARD**

MINUTES

Jack Durrance Auditorium
Alachua County Administration Bldg.
Gainesville, Florida

Wednesday
May 8, 2013
10:00 a.m.

VOTING MEMBERS PRESENT

Commissioner Susan Bottcher, Chair
Mildred Crawford representing Jesus Gomez, Mass Transit Representative
Janell Damato, Florida Department of Transportation
Christine Eason Louton, Persons with Disabilities Representative
Peggy Henderson, Florida Department of Children and Families
Alana McKay, Agency for Health Care Administration- Medicaid
Earther Wright, Citizen Advocate

VOTING MEMBERS ABSENT

Lydia Bush Florida Department of Education
Dr. Harrell Harrison, Public Education
Monique Harrison Community Action Agency Representative
Jeff Lee, Florida Department of Elder Affairs
Kyle Morrison, Veterans Representative
Linda Tatum, Regional Workforce Development Board

OTHERS PRESENT

Kevin Clark, Veterans Administration
Kelly Gonzalez, MV Transportation, Inc.
Ed Griffin, MV Transportation, Inc.
Dr. Nancy Hardt, Safety Net Collaborative
Candice King, Safety Net Collaborative, ACORN Clinic
Dr. Maurice Levy, Safety Net Collaborative
Marsha Rivera, MV Transportation, Inc.
Dr. Ruth Steiner, University of Florida
Luke Tia, University of Florida
Gene Tysowski, Alachua County Department of Community Support Services

STAFF PRESENT

Lynn Godfrey, Metropolitan Transportation Planning Organization

I. PUBLIC HEARING CALL TO ORDER

Chair Bottcher called the public hearing to order at 10:05 a.m.

A. Introductions

Chairman Bottcher asked everyone to introduce themselves.

B. Receive Public Testimony

There was not public testimony

C. Close Public Hearing

Chairman Bottcher closed the public hearing at 10:06 a.m.

II. BUSINESS MEETING CALL TO ORDER

Commissioner Bottcher called the meeting to order at 10:05 a.m.

A. Approval of the Meeting Agenda

ACTION: Mildred Crawford moved to approve the meeting agenda. Earther Wright seconded; motion passed unanimously.

B. Approval of the March 13, 2013 Minutes

ACTION: Christine Louton moved to approve the March 13, 2013 meeting minutes. Earther Wright seconded; motion passed unanimously.

III. NEW BUSINESS

A. Alachua County Transportation Disadvantaged Service Plan

Ms. Godfrey stated that Chapter 427, Florida Statutes requires MV Transportation to prepare a Transportation Disadvantaged Service Plan in cooperation with the Metropolitan Transportation Planning Organization for the local Coordinating Board's approval. She said this plan provides information needed by the local Coordinating Board to continually review and assess transportation disadvantaged needs for the service area. She said the Service Plan must be submitted to the Florida Commission for the Transportation Disadvantaged annually.

The Board reviewed the Alachua County Transportation Disadvantaged Service Plan.

Ms. Alana McKay requested clarification of the Medicaid out of service area transportation policy and that staff include the Medicaid policy in the Transportation Disadvantaged Service Plan.

Ms. Christine Louton asked to meet with staff, MV Transportation and the Regional Transit System to discuss unmet transportation needs in the Melrose area

ACTION: Mildred Crawford moved to approve the Alachua County Transportation Disadvantaged Service Plan. Earther Wright seconded; motion passed unanimously.

B. Operations Reports

The Board reviewed MV Transportation's operations reports.

C. 2013 Florida Legislative Update

Ms. Godfrey stated that the Board sent letters to the House and Senate Appropriations Committees and to the Alachua County Legislative Delegation supporting the Governor's proposed budget that would increase the Transportation Disadvantaged Trust Fund. She said the Florida Legislature increased the Transportation Disadvantaged Trust Fund for Fiscal Year 2013/14. She said Alachua County should be receiving additional Transportation Disadvantaged Program funds starting July 1, 2013.

The Board asked staff to provide the new Transportation Disadvantaged Trust Fund allocation when it is available.

Mr. Ed Griffin, MV Transportation Vice-President, stated that the Office of Program Policy and Government Analysis will conduct a study on the impacts of transferring Medicaid Non-Emergency Transportation services to the Health Maintenance Organizations.

IV. OTHER BUSINESS

A. Members

There were no member comments.

B. Citizens

Dr. Nancy Hardt, Shands University of Florida Medical Center, stated that there is a Safety Net Collaborative that includes six free medical clinics in Alachua County. She said these free medical clinics only accept patients who do not have any form of health insurance including Medicaid.

Dr. Hardt said some of the free medical clinics are not accessible to the Regional Transit System fixed bus routes. She also said some of the clinic patients are too ill to ride the fixed route bus service. She said the Collaborative has been working with the City of Gainesville to make public transportation available to individuals who need medical services to these clinics, referral appointments and lab appointments.

Dr. Maurice Levy stated that he met with MV Transportation and North Central Florida Regional Planning Council staff to discuss ways to help patients get to the clinics, referral and lab appointments. He said that, it was decided to ask the clinics' staff to complete the Transportation Disadvantaged Program eligibility applications for patients who need transportation. He said this information will be provided to MV Transportation so they can determine the need for service and whether there is adequate funding to provide service to the clinics. He also explained that, once the demand for patient transportation is identified, the Collaborative will work with the City of Gainesville and Alachua County to identify the best way to meet the patients' needs.

Ms. Candice King, Acorn Clinic Executive Director, said she will assist the Board in applying for transportation grant funds if that is what is needed. She said the Collaborative is willing to help the Board get additional transportation services to their patients.

The Board discussed possible funding opportunities and requested that MV Transportation provide the data collected from the Transportation Disadvantaged Program applications at the next meeting for the Board to review.

V. FUTURE MEETING DATES

Chair Bottcher stated that the next meeting of the Alachua County Transportation Disadvantaged Coordinating Board is August 21, 2013 at 10:00 a.m.

ADJOURNMENT

The meeting adjourned at 11:50 a.m.

Chair

Date



II.A.

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August 12, 2013

TO: Alachua County Transportation Disadvantaged Coordinating Board
FROM: Lynn Godfrey, AICP, Senior Planner
SUBJECT: Alachua County Transportation Disadvantaged Coordinating Board Bylaws

RECOMMENDATION

Approve the Board's Bylaws.

BACKGROUND

The Florida Commission for the Transportation Disadvantaged requires that the Board review and approve the Bylaws annually. Attached are the Board's Bylaws for review and approval.

If you have any questions concerning the Bylaws, please contact me at extension 110.

Attachment

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Bylaws

August 21, 2013

Alachua County Transportation Disadvantaged Coordinating Board



Bylaws

Approved by the
**Alachua County
Transportation Disadvantaged Coordinating Board**

2009 NW 67th Place
Gainesville, FL 32653-1603
www.ncfrpc.org/mtpo
352.955.2000

Todd Chase, Chair

with Assistance from
Metropolitan Transportation Planning Organization for the Gainesville Urbanized Area
2009 NW 67th Place
Gainesville, FL 32653-1603
www.ncfrpc.org
352.955.2200

August 21, 2013

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Chapter I: Alachua County Transportation Disadvantaged Coordinating Board Bylaws

A. Preamble

The following sets forth the bylaws which shall serve to guide the proper functioning of the Alachua County Transportation Disadvantaged Coordinating Board. The intent is to provide procedures and policies for fulfilling the requirements of Chapter 427, Florida Statutes, Rule 41-2, Florida Administrative Code, and subsequent laws setting forth requirements for the coordination of transportation services to the transportation disadvantaged.

B. Agency Description

The Alachua County Transportation Disadvantaged Coordinating Board is a public body appointed by the Metropolitan Transportation Planning Organization for the Gainesville Urbanized Area serving as the Designated Official Planning Agency as authorized by Section 427.015, Florida Statutes.

C. Definitions

Transportation disadvantaged means those persons who because of physical or mental disability, income status, or age are unable to transport themselves or to purchase transportation and are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, social activities, or other life-sustaining activities, or children who are handicapped or high-risk or at-risk as defined in Section 411.202, Florida Statutes.

Agency means an official, officer, commission, authority, council, committee, department, division, bureau, board, section, or any other unit or entity of the state or of a city, town, municipality, county, or other local governing body or a private nonprofit transportation service-providing agency.

Community Transportation Coordinator means a transportation entity recommended by a metropolitan planning organization, or by the appropriate designated official planning agency as provided for in Section 427.011, Florida Statutes in an area outside the purview of a metropolitan planning organization, to ensure that coordinated transportation services are provided to the transportation disadvantaged population in a designated service area.

Coordinating Board means an advisory entity in each designated service area composed of representatives appointed by the metropolitan planning organization or designated official planning agency, to provide assistance to the community transportation coordinator relative to the coordination of transportation services.

Coordination means the arrangement for the provision of transportation services to the transportation disadvantaged in a manner that is cost-effective, efficient and reduces fragmentation and duplication of services.

Designated Official Planning Agency means the official body or agency designated by the Commission to fulfill the functions of transportation disadvantaged planning in areas not covered by a Metropolitan Planning Organization. The Metropolitan Planning Organization shall serve as the designated official planning agency in areas covered by such organizations.

Designated Service Area means a geographical area recommended by a designated official planning agency, subject to approval by the Florida Commission for the Transportation Disadvantaged, which defines the community where coordinated transportation services will be provided to the transportation disadvantaged.

Florida Coordinated Transportation System means a transportation system responsible for coordination and service provisions for the transportation disadvantaged as outlined in Chapter 427, Florida Statutes.

Memorandum of Agreement is the state contract for transportation disadvantaged services purchased with federal, state or local government transportation disadvantaged funds. This agreement is between the Florida Commission for the Transportation Disadvantaged and the Community Transportation Coordinator and recognizes the Community Transportation Coordinator as being responsible for the arrangement of the provision of transportation disadvantaged services for a designated service area.

Transportation Disadvantaged Service Plan means an annually updated plan jointly developed by the Designated Official Planning Agency and the Community Transportation Coordinator which contains a development plan, service plan and quality assurance components. The plan shall be approved and used by the local Coordinating Board to evaluate the Community Transportation Coordinator.

D. Name and Purpose

- (1) The name of the Coordinating Board shall be the Alachua County Transportation Disadvantaged Coordinating Board, hereinafter referred to as the Board.
- (2) The purpose of the Board is to identify local service needs and provide information, advice and direction to the Community Transportation Coordinator on the provision of services to the transportation disadvantaged.

E. Membership

- (1) Voting Members. In accordance with Section 427.0157, Florida Statutes, all voting members of the Board shall be appointed by the Designated Official Planning Agency. The Designated Official Planning Agency for Alachua County is the Metropolitan Transportation Planning Organization for the Gainesville Urbanized Area.
 - (a) An elected official from the service area which the Board serves shall be appointed to the Board.
 - (b) A local representative of the Florida Department of Transportation;
 - (c) A local representative of the Florida Department of Children and Family Services;

- (d) A local representative of the Public Education Community which could include, but not be limited to, a representative of the District School Board, School Board Transportation Office or Headstart Program in areas where the School District is responsible;
- (e) In areas where they exist, a local representative of the Florida Division of Vocational Rehabilitation or the Division of Blind Services, representing the Department of Education;
- (f) A person recommended by the local Veterans Service Office representing the veterans of the service area;
- (g) A person who is recognized by the Florida Association for Community Action (President), representing the economically disadvantaged in the service area;
- (h) A person over age sixty (60) representing the elderly in the service area;
- (i) A person with a disability representing the disabled in the service area;
- (j) Two citizen advocate representatives in the service area; one who must be a person who uses the transportation service(s) of the system as their primary means of transportation;
- (k) A local representative for children at risk;
- (l) In areas where they exist, the Chairperson or designee of the local Mass Transit or Public Transit System's Board, except in cases where they are also the Community Transportation Coordinator;
- (m) A local representative of the Florida Department of Elder Affairs;
- (n) An experienced representative of the local private for profit transportation industry. In areas where such representative is not available, a local private non profit representative shall be appointed, except where said representative is also the Community Transportation Coordinator;
- (o) A local representative of the Florida Agency for Health Care Administration;
- (p) A representative of the Regional Workforce Development Board established in Chapter 445, Florida Statutes; and
- (q) A representative of the local medical community, which may include, but not be limited to, kidney dialysis centers, long term care facilities, assisted living facilities, hospitals, local health department or other home and community based services, etc.
- (r) No employee of a Community Transportation Coordinator shall serve as a voting member of the Coordinating Board in an area where the Community Transportation Coordinator serves. However, an elected official serving as a member of the Community Transportation Coordinator's Board of Directors, or other governmental employees that are not employed for the purpose of making provisions for transportation and are not directly supervised by the Community Transportation Coordinator, shall not be precluded from serving as voting members of the Coordinating Board.

- (2) **Alternate Members.** The Metropolitan Transportation Planning Organization for the Gainesville Urbanized Area may appoint one alternate member to represent appointed voting members in their absence. Alternate members may vote only in the absence of the voting member on a one-vote-per-member basis.
- (3) **Terms of Appointment.** Except for the Chair, non-agency members of the Board shall be appointed for three-year staggered terms with initial membership being appointed equally for one, two and three years. The Chair shall serve until elected term of office has expired or otherwise replaced by the Metropolitan Transportation Planning Organization for the Gainesville Urbanized Area. There are no limits to the number of terms served by any member of the Board.
- (4) **Termination of Membership.** Any member of the Board may resign at any time. Each member of the Board is expected to demonstrate his/her interest in the Board's activities through attendance of the scheduled meetings, except for reasons of an unavoidable nature. In each instance of an unavoidable absence, the absent member should ensure that his/her alternate will attend.

F. Officers

- (1) **Chair.** The Metropolitan Transportation Planning Organization for the Gainesville Urbanized Area shall appoint the Chair for all Board meetings. The appointed Chair shall be an elected official from Alachua County. The Chair shall preside at all meetings.
- (2) **Vice-Chair.** The Board shall hold an organizational meeting each year for the purpose of electing a Vice-Chair. The Vice-Chair shall be elected by a majority vote of a quorum of the members of the Board present and voting at the organizational meeting. The Vice-Chair shall serve a term of one year starting with the next meeting. In the event of the Chair's absence, the Vice-Chair shall assume the duties of the Chairperson and conduct the meeting.

G. Meetings

- (1) **Regular Meetings.** The Board shall meet at least quarterly. The Board may meet as often as necessary to fulfill its responsibilities as set forth in Section 427.0157, Florida Statutes.
- (2) **Emergency Meetings.** The Board may hold emergency meetings in order to transact business necessary to ensure the continuation of services to the transportation disadvantaged population. Special meetings may be called by the Chair or by writing by 1/3 of the Board's voting membership.
- (3) **Special Meetings.** Special meetings of the Board may be called for any appropriate purpose by the Chair or by written request of at least seven (7) voting members of the Board.
- (4) **Notice of Regular and Special Meetings.** Notices and tentative agendas shall be sent to all Board members and other interested parties at least two weeks prior to each Board meeting. Such notice shall state the date, time and the place of the meeting.

- (5) **Quorum.** At all meetings of the Board, the presence in person of a majority of the voting members shall be necessary and sufficient to constitute a quorum for the transaction of business. In the absence of a quorum, those present may, without notice other than by announcement at the meeting, recess the meeting from time to time, until a quorum shall be present. At any such recessed meeting, any business may be transacted which might have been transacted at the meeting as originally called.
- (6) **Voting.** At all meetings of the Board at which a quorum is present, all matters, except as otherwise expressly required by law or these Bylaws, shall be decided by the vote of a majority of the members of the Board present. As required by Section 286.012, Florida Statutes, all Board members, including the Chair of the Board, must vote on all official actions taken by the Board except when there appears to be a possible conflict of interest with a member or members of the Board.
- (7) **Conflict of Interest.** In accordance with Chapter 112 (Part III), Florida Statutes, "No county, municipal, or other public office shall vote in an official capacity upon any measure which would inure to his or her special private gain or loss, or which the officer know would inure to the special private gain or loss of a principal by whom he or she is retained, of the parent organization or subsidiary of a corporate principal which he or she is retained, of a relative or of a business associate. The officer must publicly announce the nature of his or her interest before the vote and must file a memorandum of voting conflict on Ethics Commission Form 8B with the meeting's recording officer within 15 days after the vote occurs disclosing the nature of his or her interest in the matter."
- (8) **Proxy Voting.** Proxy voting is not permitted.
- (9) **Parliamentary Procedures.** The Board will conduct business using parliamentary procedures according to Robert's Rules of Order, except when in conflict with these Bylaws.
- (10) **Attendance.** The Metropolitan Transportation Planning Organization for the Gainesville Urbanized Area shall review, and consider rescinding, the appointment of any voting member of the Board who fails to attend three consecutive meetings. The Metropolitan Transportation Planning Organization for the Gainesville Urbanized Area shall notify the Florida Commission for the Transportation Disadvantaged if any state agency voting member or their alternate fails to attend three consecutive meetings.

H. Administration

- (1) **Staff Support.** The Metropolitan Transportation Planning Organization for the Gainesville Urbanized Area shall provide the Board with sufficient staff support and resources to enable the Board to fulfill its responsibilities as set forth in Section 427.0157, Florida Statutes. These responsibilities include providing sufficient staff to manage and oversee the operations of the Board and assist in the scheduling of meetings, preparing meeting agenda packets and other necessary administrative duties as required by the Board within the limits of the resources available.
- (2) **Minutes.** The Metropolitan Transportation Planning Organization for the Gainesville Urbanized Area is responsible for maintaining an official set of minutes for each Board meeting.

I. Duties

- (1) Board Duties. The following Board duties are set forth in Chapter 427, Florida Statutes and Rule 41-2, Florida Administrative Code.
- (a) Maintain official meeting minutes, including an attendance roster, reflecting official actions and provide a copy of same to the Florida Commission for the Transportation Disadvantaged.
 - (b) Review and approve the Memorandum of Agreement and Transportation Disadvantaged Service Plan.
 - (c) Annually evaluate the Community Transportation Coordinator's performance in general and relative to Florida Commission for the Transportation Disadvantaged and local standards as referenced in Rule 41-2.006, Florida Administrative Code, and the performance results of the most recent Transportation Disadvantaged Service Plan. As part of the Community Transportation Coordinator's performance, the Board shall also set an annual percentage goal increase for the number of trips provided within the system for ridership on public transit, where applicable. In areas where the public transit is being utilized, the Board shall set an annual percentage of the number of trips to be provided on public transit. The Florida Commission for the Transportation Disadvantaged shall provide evaluation criteria for the Board to use relative to the performance of the Community Transportation Coordinator. This evaluation shall be submitted to the Florida Commission for the Transportation Disadvantaged upon approval by the Board.
 - (d) In cooperation with the Community Transportation Coordinator, review all applications for local, state or federal funds relating to transportation of the transportation disadvantaged in the service area to ensure that any expenditures within the county are provided in the most cost effective and efficient manner.
 - (e) Review coordination strategies for service provision to the transportation disadvantaged in the service area to seek innovative ways to improve cost effectiveness, efficiency, safety, working hours and types of service in an effort to increase ridership to a broader population. Such strategies should also encourage multi-county and regional transportation service agreements between area Community Transportation Coordinators and consolidation of adjacent counties when it is appropriate and cost effective to do so.
 - (f) Working with the Community Transportation Coordinator, jointly develop applications for funds that may become available.
 - (g) Assist the Community Transportation Coordinator in establishing trip priorities for trips that are purchased with Transportation Disadvantaged Trust Funds.
 - (h) Annually review coordination contracts to advise the Community Transportation Coordinator whether the continuation of said contract provides the most cost effective and efficient transportation available.
 - (i) Annually review all transportation operator contracts as to the effectiveness and efficiency of the transportation operator and recommend approval or disapproval of such contracts to the Community Transportation Coordinator.

- (j) Annually hold a public hearing for the purpose of receiving input on unmet transportation needs or any other areas that relate to the local transportation services.
- (k) Annually review the Annual Operations Report.

J. Committees

The Chair subject to approval by the Board shall appoint a Grievance Committee to process and investigate complaints from agencies, users, transportation operators and potential users of the system in the designated service area. The Grievance Committee shall make recommendations to the Board or to the Florida Commission for the Transportation Disadvantaged for improvement of service. The Board shall establish a process and procedures to provide regular opportunities for issues to be brought before the Grievance Committee and to address them in a timely manner. Rider brochures or other documents provided to users or potential users of the system shall provide information about the complaint and grievance process including the publishing of the Florida Commission for the Transportation Disadvantaged's Transportation Disadvantaged Helpline service when local resolution has not occurred. When requested, all materials shall be made available in accessible format. Members appointed to the Grievance Committee shall be voting members of the Board. If a Grievant claims a conflict between the Grievant and a Grievance Committee member, the Grievance Committee member identified as having a conflict shall recuse themselves from hearing the grievance.

Additional committees shall be appointed by the Chair, subject to approval by the Board, as necessary to investigate and report on specific subject areas of interest to the Board and to deal with administrative and legislative procedures.

K. Amendments

These Bylaws may be amended by a majority vote of members present at regular meetings.

L. Certification

The undersigned hereby certifies that he/she is the Chair of the Alachua County Transportation Disadvantaged Coordinating Board and that the foregoing is a full, true and correct copy of the Bylaws of this Board as adopted by the Alachua County Transportation Disadvantaged Coordinating Board the 21st day of August 2013.

Todd Chase, Chair
Alachua County Transportation Disadvantaged Coordinating Board

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Alachua County Transportation Disadvantaged Coordinating Board

Bylaws Team

Scott R. Koons, AICP, Executive Director

- * Marlie Sanderson, AICP, Director of Transportation Planning
- * Lynn Franson-Godfrey, AICP, Senior Planner

- * Primary Responsibility
- ** Secondary Responsibility



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Alachua County Transportation Disadvantaged Coordinating Board

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August 12, 2013

TO: Alachua County Transportation Disadvantaged Coordinating Board
FROM: Lynn Godfrey, AICP, Senior Planner
SUBJECT: Memorandum of Agreement

RECOMMENDATION

Approve the Memorandum of Agreement.

BACKGROUND

The Memorandum of Agreement is a binding contract between the Florida Commission for the Transportation Disadvantaged and a Community Transportation Coordinator. The Memorandum of Agreement recognizes the Community Transportation Coordinator as a State contract vendor for a designated service area. The Memorandum of Agreement contains the Florida Commission for the Transportation Disadvantaged's minimum service requirements. The local Coordinating Board shall approve the Memorandum of Agreement.

Attached is the Memorandum of Agreement between the Florida Commission for the Transportation Disadvantaged and MV Transportation, Inc. If you have any questions, please do not hesitate to contact me.

Attachment



Rick Scott
Governor

David Darm
Chairperson

Mike Willingham
Vice Chairperson

Steven Holmes
Executive Director

June 18, 2013

MV Transportation
Mr. Daniel Lee
2024 College Street
Elk Horn, IA 51531

RE: Alachua County Community Transportation Coordinator Designation
Memorandum of Agreement #TD-1326

Dear Mr Lee,

Congratulations! At the May 21, 2013, Commission for the Transportation Disadvantaged meeting, the Commission approved MV Contract Transportation, Inc., to serve as the Community Transportation Coordinator for Alachua County. This designation is effective July 1, 2013 through June 30, 2018. I am including your fully executed copy as an enclosure to this correspondence.

The new TDSP is due within 120 days of the effective date of this MOU. In addition, the LCB chairman will need to sign a copy of page 8 and return to me with their original signature after the August 14, 2013 Local Coordinating Board meeting.

The Commission for the Transportation Disadvantaged appreciates your continued support and participation in the coordinated transportation system of Alachua County. If you have any questions or need any additional information, please contact me at (850) 410-5704.

Sincerely,


Terry Lynne Goodwin
Area 3 Project Manager

Enclosure: Memorandums of Agreement

cc: Gainesville, MPO – Lynn Godfrey (letter only)

Contract # TD-1326

Effective: July 1, 2013 to June 30, 2018

STATE OF FLORIDA
COMMISSION FOR THE TRANSPORTATION DISADVANTAGED
MEMORANDUM OF AGREEMENT

This Memorandum of Agreement is between the COMMISSION FOR THE TRANSPORTATION DISADVANTAGED, hereby referred to as the "Commission," and MV Contract Transportation, Inc., 5910 N. Central Expressway, Suite 1145, Dallas, TX 75206, the COMMUNITY TRANSPORTATION COORDINATOR, designated pursuant to Chapter 427, F.S., to serve the transportation disadvantaged for the community that includes the entire area of Alachua County(ies), and hereafter referred to as the "Coordinator."

This Agreement is made in consideration of the mutual benefits to both parties; said consideration acknowledged hereto by the parties as good and valuable consideration.

The Parties Agree:

I. The Coordinator Shall:

- A. Become and remain totally apprised of all of the Transportation Disadvantaged resources available or planned in their designated service area. This knowledge will be used to plan, coordinate, and implement the most cost effective transportation disadvantaged transit system possible under the economic and other conditions that exist in the designated service area.
- B. Plan and work with Community Transportation Coordinators in adjacent and other areas of the state to coordinate the provision of community trips that might be handled at a lower overall cost to the community by another Coordinator. This includes honoring any Commission-approved statewide certification program that allows for intercounty transportation opportunities.
- C. Arrange for all services in accordance with Chapter 427, Florida Statutes, and Rule 41-2, FAC, and as further required by the Commission and the local Coordinating Board approved Transportation Disadvantaged Service Plan.
- D. Return any acquired profits or surplus funds originating through the course of business as the Coordinator that are beyond the amounts(s) specifically identified and approved in the accompanying Transportation Disadvantaged Service Plan. Such profits or funds shall be returned to the Coordinator's transportation system or to any subsequent Coordinator, as a total transportation system subsidy, to be applied to the immediate following operational year. The Coordinator will include similar language in all coordination contracts to assure that transportation disadvantaged related revenues are put back into transportation disadvantaged services.

E. Accomplish this Project by:

1. Developing a Transportation Disadvantaged Service Plan for approval by the local Coordinating Board and the Commission. Coordinators who are newly designated to a particular service area shall submit a local Coordinating Board approved Transportation Disadvantaged Service Plan, within 120 calendar days following the execution of the Coordinator's initial memorandum of agreement with the Commission, for approval by the Commission. All subsequent Transportation Disadvantaged Service Plans shall be submitted and approved with the corresponding memorandum of agreement. The approved Transportation Disadvantaged Service Plan will be implemented and monitored to provide for community-wide transportation services for purchase by non-sponsored transportation disadvantaged persons, contracting social service agencies, and other entities that use local, state, or federal government funds for the purchase of transportation for the transportation disadvantaged.
2. Maximizing the use of available public school transportation resources and public fixed route or fixed schedule transit services and assuring that private or public transit, paratransit operators, and school boards have been afforded a fair opportunity to participate to the maximum extent feasible in the planning process and in the development of the provisions of the Transportation Disadvantaged Service Plan for the transportation disadvantaged.
3. Providing or arranging 24-hour, 7-day per week transportation disadvantaged service as required in the designated service area by any Federal, State or Local Government agency sponsoring such services. The provision of said services shall be furnished in accordance with the prior notification requirements identified in the local Coordinating Board and Commission approved Transportation Disadvantaged Service Plan.
4. Complying with all local, state, and federal laws and regulations that apply to the provision of transportation disadvantaged services.
5. Submitting to the Commission an Annual Operating Report detailing demographic, operational, and financial data regarding coordination activities in the designated service area. The report shall be prepared on forms provided by the Commission and according to the instructions of said forms.

F. Comply with Audit and Record Keeping Requirements by:

1. Utilizing the Commission recognized Chart of Accounts defined in the *Transportation Accounting Consortium Model Uniform Accounting System for Rural and Specialized Transportation Providers* (uniform accounting system) for all transportation disadvantaged accounting and reporting purposes. Community Transportation Coordinators with existing and equivalent accounting systems are not required to adopt the Chart of Accounts in lieu of their existing Chart of Accounts but shall prepare all reports, invoices, and fiscal documents relating to the transportation disadvantaged functions and activities using the chart of accounts and accounting definitions as outlined in the above referenced manual.

2. Assuming the responsibility of invoicing for any transportation services arranged, unless otherwise stipulated by a purchase of service contract or coordination contract.
 3. Maintaining and filing with the Commission, local Coordinating Board, and all purchasing agencies/entities such progress, fiscal, inventory, and other reports as those entities may require during the period of this Agreement.
 4. Providing copies of finance and compliance audits to the Commission and local Coordinating Board as requested by the Commission or local Coordinating Board.
- G. Retain all financial records, supporting documents, statistical records, and any other documents pertinent to this Agreement for a period of five (5) years after termination of this Agreement. If an audit has been initiated and audit findings have not been resolved at the end of five (5) years, the records shall be retained until resolution of the audit findings. The Coordinator shall assure that these records shall be subject to inspection, review, or audit at all reasonable times by persons duly authorized by the Commission or this Agreement. They shall have full access to and the right to examine any of the said records and documents during the retention period.
- H. Comply with Safety Requirements by:
1. Complying with Section 341.061, F.S., and Rule 14-90, FAC, concerning System Safety; or complying with Chapter 234.051, F.S., regarding school bus safety requirements for those services provided through a school board; and
 2. Assuring compliance with local, state, and federal laws, and Commission policies relating to drug testing. Conduct drug and alcohol testing for safety sensitive job positions within the coordinated system regarding pre-employment, randomization, post-accident, and reasonable suspicion as required by the Federal Highway Administration and the Federal Transit Administration.
- I. Comply with Commission insurance requirements by maintaining at least minimum liability insurance coverage in the amount of \$200,000 for any one person and \$300,000 per occurrence at all times during the existence of this Agreement for all transportation services purchased or provided for the transportation disadvantaged through the Community Transportation Coordinator. Upon the execution of this Agreement, the Coordinator shall add the Commission as an additional **named insured** to all insurance policies covering vehicles transporting the transportation disadvantaged. In the event of any cancellation or changes in the limits of liability in the insurance policy, the insurance agent or broker shall notify the Commission. The Coordinator shall insure that contracting transportation operators and coordination contractors also maintain the same minimum liability insurance, or an equal governmental insurance program. Insurance coverage in excess of \$1 million per occurrence must be approved by the Commission and the local Coordinating Board before inclusion in the Transportation Disadvantaged Service Plan or in the justification of rates and fare structures. Such coverage may be provided by a self-insurance program established and operating under the laws of the State of Florida and written verification of insurance protection in accordance with Section 768.28, Florida Statutes, shall be provided to the Commission upon request.

- J. Safeguard information by not using or disclosing any information concerning a user of services under this Agreement for any purpose not in conformity with the local, state and federal regulations (45 CFR, Part 205.50), except upon order of a court, written consent of the recipient, or his/her responsible parent or guardian when authorized by law.
- K. Protect Civil Rights by:
1. Complying with state and federal laws including but not limited to laws regarding discrimination on the basis of sex, race, religion, age, disability, sexual orientation, or national origin. The Coordinator gives this assurance in consideration of and for the purpose of obtaining federal grants, loans, contracts (except contracts of insurance or guaranty), property, discounts, or other federal financial assistance to programs or activities receiving or benefiting from federal financial assistance and agreeing to complete a Civil Rights Compliance Questionnaire if so requested by the Commission.
 2. Agreeing that compliance with this assurance constitutes a condition of continued receipt of or benefit from federal financial assistance, and that it is binding upon the Coordinator, its successors, subcontractors, transferee, and assignees for the period during which such assistance is provided. Assure that all operators, subcontractors, subgrantee, or others with whom the Coordinator arranges to provide services or benefits to participants or employees in connection with any of its programs and activities are not discriminating against those participants or employees in violation of the above statutes, regulations, guidelines, and standards. In the event of failure to comply, the Coordinator agrees that the Commission may, at its discretion, seek a court order requiring compliance with the terms of this assurance or seek other appropriate judicial or administrative relief, to include assistance being terminated and further assistance being denied.
- L. To the extent allowed by Section 768.28, Florida Statutes, and only to the monetary and other limitations contained therein, indemnify and hold harmless the Commission and all of the Commission's members, officers, agents, and employees; purchasing agency/entity officers, agents, and employees; and the local, state, and federal governments from any claim, loss, damage, cost, charge or expense arising out of any act, action, neglect or omission by the Coordinator during the performance of this Agreement, whether direct or indirect, and whether to any person or property to which the Commission or said parties may be subject, except that neither the Coordinator nor any of its sub-contractors will be liable under this section for damages arising out of injury or damage to persons or property directly caused or resulting from the sole negligence of the Commission or any of its members, officers, agents or employees; purchasing agency/entity, officers, agents, and employees; and local, state, or federal governments. Nothing herein is intended to serve as a waiver of sovereign immunity by any agency/entity or Coordinator to which sovereign immunity may be applicable. Nothing herein shall be construed as consent by a state agency/entity or political subdivision of the State of Florida or the federal government to be sued by third parties in any matter arising out of any Agreement or contract. Notwithstanding the foregoing, pursuant to Section 768.28, Florida Statutes, no agency or subdivision of the state shall be required to indemnify, insure, or assume any liability for the Commission's negligence.

- M. Comply with standards and performance requirements of the Commission, the local Coordinating Board approved Transportation Disadvantaged Service Plan, and any purchase of service contracting agencies/entities. Failure to meet the requirements or obligations set forth in this MOA, and performance requirements established and monitored by the local Coordinating Board in the approved Transportation Disadvantaged Service Plan, shall be due cause for non-payment of reimbursement invoices until such deficiencies have been addressed or corrected to the satisfaction of the Commission.
- N. Comply with subcontracting requirements by executing or negotiating contracts for transportation services with Transportation Operators and Coordination Contractors, and assuring that the conditions of such contracts are maintained. The requirements of Part 1, Paragraph E.5. through M are to be included in all contracts, subcontracts, coordination contracts, and assignments made by the Coordinator for services under this Agreement. Said contracts, subcontracts, coordination contracts, and assignments will be reviewed and approved annually by the Coordinator and local Coordinating Board for conformance with the requirements of this Agreement.
- O. Comply with the following requirements concerning drivers and vehicles:
1. Drivers for paratransit services, including coordination contractors, shall be required to announce and identify themselves by name and company in a manner that is conducive to communications with the specific passenger, upon pickup of each rider, group of riders, or representative, guardian, or associate of the rider, except in situations where the driver regularly transports the rider on a recurring basis. Each driver must have photo identification that is in view of the passenger. Name patches, inscriptions or badges that affix to driver clothing are acceptable. For transit services, the driver photo identification shall be in a conspicuous location in the vehicle.
 2. The paratransit driver shall provide the passenger with boarding assistance, if necessary or requested, to the seating portion of the vehicle. The boarding assistance shall include opening the vehicle door, fastening the seat belt or utilization of wheelchair securement devices, storage of mobility assistive devices, and closing the vehicle door. In certain paratransit service categories, the driver may also be required to open and close doors to buildings, except in situations in which assistance in opening/closing building doors would not be safe for passengers remaining on the vehicle. Assisted access must be in a dignified manner. Drivers may not assist wheelchair up or down more than one step, unless it can be performed safely as determined by the passenger, guardian, and driver.
 3. All vehicles shall be equipped with two-way communications in good working order and be audible to the driver at all times to the base.
 4. All vehicles providing service within the coordinated system, shall have working air conditioners and heaters in each vehicle. Vehicles that do not have a working air conditioner or heater will be scheduled for repair or replacement as soon as possible.

P. Comply with other requirements as follows:

1. Transport an escort of a passenger and dependent children as locally negotiated and identified in the local Transportation Disadvantaged Service Plan.
2. Determine locally in the Transportation Disadvantaged Service Plan, the use, responsibility, and cost of child restraint devices.
3. Transport with the passenger at no additional charge, passenger property that can be carried by the passenger and/or driver in one trip and can be safely stowed on the vehicle. Additional requirements may be negotiated for carrying and loading rider property beyond this amount. Passenger property does not include wheelchairs, child seats, stretchers, secured oxygen, personal assistive devices, or intravenous devices.
4. Provide shelter, security, and safety of passengers at vehicle transfer points.
5. Post a local or other toll-free number for complaints or grievances inside each vehicle. The local complaint process shall be outlined as a section in the local Transportation Disadvantaged Service Plan including advising the dissatisfied person about the Commission's Ombudsman Program as a step within the process as approved by the local Coordinating Board.
6. Provide out-of-service-area trips, when determined locally and approved by the local Coordinating Board, except in instances where local ordinances prohibit such trips.
7. Keep interior of all vehicles free from dirt, grime, oil, trash, torn upholstery, damaged or broken seats, protruding metal or other objects or materials which could soil items placed in the vehicle or provide discomfort for the passenger.
8. Determine locally by the local Coordinating Board and provide in the local Transportation Disadvantaged Service Plan the billing requirements of the Community Transportation Coordinator. All bills shall be paid to subcontractors within 7 calendar days after receipt of said payment by the Coordinator, in accordance with Section 287.0585, Florida Statutes.
9. Maintain or have access to a passenger/trip database on each rider being transported within the system.
10. Provide each rider and escort, child, or personal care attendant adequate seating for paratransit services. No more passengers than the registered passenger seating capacity shall be scheduled or transported in a vehicle at any time. For transit services provided by transit vehicles, adequate seating or standing space will be provided to each rider and escort, child, or personal care attendant, and no more passengers than the registered passenger seating or standing capacity shall be scheduled or transported in a vehicle at any time.
11. First Aid shall be determined locally and provided in the local Transportation Disadvantaged Service Plan.

12. Cardiopulmonary Resuscitation shall be determined locally and provided in the local Transportation Disadvantaged Service Plan.

II. The Commission Shall:

- A. Recognize the Coordinator as the entity described in Section 427.011(5), Florida Statutes, and Rule 41-2.002(4), F.A.C.
- B. Attempt to insure that all entities with transportation disadvantaged funds will purchase transportation disadvantaged services through the Coordinator's system.

III. The Coordinator and the Commission Further Agree:

- A. Nothing in this Agreement shall require the Commission to observe or enforce compliance with any provision thereof, perform any other act or do any other thing in contravention of any applicable state law. If any of the provisions of this Agreement is found by a court of law to violate any applicable state law, the purchasing agency/entity will at once notify the Commission in writing in order that appropriate changes and modifications may be made by the Commission and the Coordinator to the end that the Coordinator may proceed as soon as possible with the provision of transportation services.
- B. If any part or provision of this Agreement is held invalid, the remainder of this Agreement shall be binding on the parties hereto.
- C. Termination Conditions:
 1. Termination at Will - This Agreement may be terminated by either party upon no less than thirty (30) days notice, without cause. Said notice shall be delivered by certified mail, return receipt required, or in person with proof of delivery.
 2. Termination for Breach - Unless the Coordinator's breach is waived by the Commission in writing, the Commission may, by written notice to the Coordinator, terminate this Agreement upon no less than twenty-four (24) hours notice. Said notice shall be delivered by certified mail, return receipt requested, or in person with proof of delivery. Waiver by the Commission of breach of any provision of this Agreement shall not be deemed to be a waiver of any other breach and shall not be construed to be a modification of the terms of this Agreement, and shall not act as a waiver or estoppel to enforcement of any provision of this Agreement. The provisions herein do not limit the Commission's right to remedies at law or to damages.
- D. This agreement will expire unless an extension is granted to the Coordinator in writing by the Commission, in accordance with Chapter 287, Florida Statutes.
- E. Renegotiations or Modifications of this Agreement shall only be valid when they have been reduced to writing, duly approved by the Commission, and signed by both parties hereto.

F. Notice and Contact:

The name and address of the contract manager for the Commission for this Agreement is: **Executive Director, 605 Suwannee Street, MS-49, Tallahassee, FL 32399-0450**. The representative/position of the Coordinator responsible for administration of the program under this Agreement is:

NAME and TITLE: Brad Cornelsen, CFO
DEPARTMENT: Contracts
MAILING ADDRESS: 2024 College Street, Elk Horn, IA 51531

In the event that either party designates different representatives after execution of this Agreement, notice of the name and address of the new representative will be rendered in writing to the other party and said notification attached to originals of this Agreement.

This document has been reviewed in its entirety and approved by the local Coordinating Board at its official meeting held on _____, 2013.

Coordinating Board Chairperson

WITNESS WHEREOF, the parties hereto have caused these presents to be executed.

COMMUNITY TRANSPORTATION
COORDINATOR:

STATE OF FLORIDA, COMMISSION FOR
THE TRANSPORTATION DISADVANTAGED:

MV Contract Transportation, Inc.

Agency Name

Brad Cornelsen
Printed Name of Authorized Individual

Signature: [Signature] 2102

Title: CFO

Steven Holmes
Printed Name of Authorized Individual

Signature: [Signature]

Title: Executive Director



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August 12, 2013

TO: Alachua County Transportation Disadvantaged Coordinating Board
FROM: Lynn Godfrey, AICP, Senior Planner
SUBJECT: Unmet Transportation Needs

RECOMMENDATION

Discuss ways to identify unmet transportation needs of Alachua County residents.

BACKGROUND

The Florida Commission for the Transportation Disadvantaged was questioned by the Governor's Office why the Transportation Disadvantaged Program needed all of the \$7.6 million in new Transportation Disadvantaged Trust Funds that the Florida Commission for the Transportation Disadvantaged requested in its Fiscal Year 2013/14 Legislative budget request. The Governor's Office also questioned why some Counties need additional Transportation Disadvantaged Trust Funds if they are meeting all of the transportation needs in their communities as reported by zero unmet trip requests the Annual Operations Reports.

In order to assist the Florida Commission for the Transportation provide usable information to the Florida Legislative members so they can make funding decisions, the Board needs to identify unmet transportation needs in Alachua County. Attached a sample unmet transportation needs survey. We would like the Board to discuss ways to identify unmet transportation needs by using the attached survey. If you have any questions, please do not hesitate to contact me.

Attachment

t:\lynn\td13\alachua\memos\unmetneeds.docx

Date: _____

**ALL PERSONAL INFORMATION WILL BE KEPT CONFIDENTIAL
WITHIN THE AGENCY**

Record of Customer's Unmet Transportation Need

Name of person completing form: _____

Position: _____ Agency: _____

Telephone and e-mail: _____

Customer name and contact information: _____

Eligible for ADA-complementary paratransit? ☐ Yes ☐ No

Description of problem and impact on customer's ability to access services or job:

TRIP INFORMATION:

Name and address of customer's *originating location* (include zip code)

Geographic location (choose one in each column):

☐ North

☐ South

☐ East

☐ West

part of

☐ city or town

☐ metropolitan area

☐ county

Time of day needed to travel: _____

Frequency: _____

Type of trip (e.g., medical, social, work, etc.): _____

Name and address of customer's *originating location* (include Zip Code)

Geographic location (choose one in each column):

☐ North

☐ South

☐ East

☐ West

part of

☐ city or town

☐ metropolitan area

☐ county

Time of day needed to travel: _____

Length of time at destination: _____

PLEASE COMPLETE THE BACK OF THE FORM ALSO!

Options considered.

Private vehicle available? ☐ Yes ☐ No

Public transit route available? ☐ Yes ☐ No

Paratransit available? ☐ Yes ☐ No

Shuttle/circulator bus available: ☐ Yes ☐ No

Carpool available? ☐ Yes ☐ No

Taxi available? ☐ Yes ☐ No

Other option? _____

Comments: _____

Current solution or does problem remain unresolved? _____

Please provide a narrative statement to describe the impact of the newly arranged transportation, or the continuing lack of transportation, on this customer:



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August 12, 2013

TO: Alachua County Transportation Disadvantaged Coordinating Board
FROM: Lynn Godfrey, AICP, Senior Planner
SUBJECT: Statewide Medicaid Managed Care Program

RECOMMENDATION

For information only. No action is required.

BACKGROUND

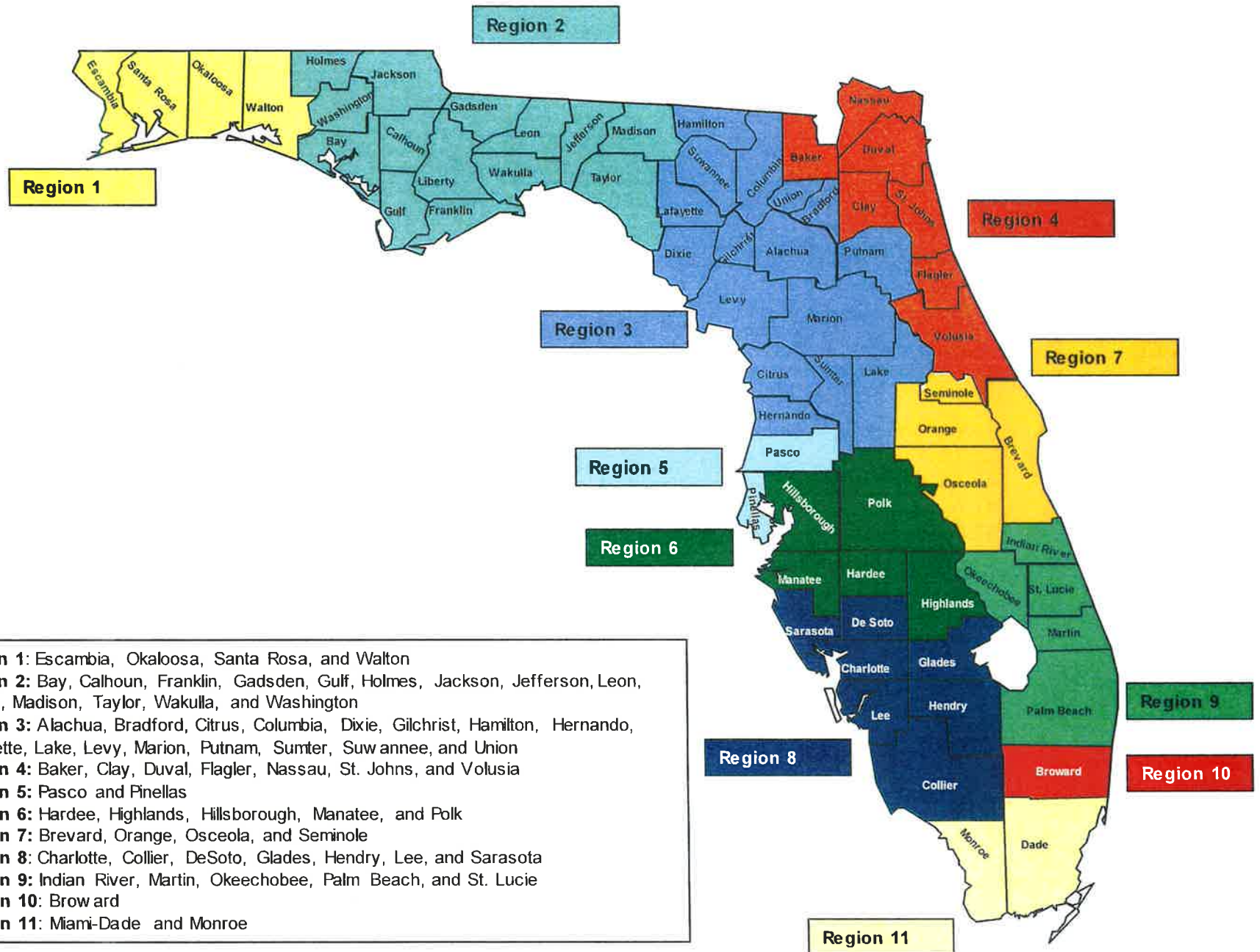
Attached information concerning the Statewide Medicaid Managed Care Program as it relates to Medicaid non-emergency medical transportation. Medicaid Area 3 Office staff will discuss the changes to the Medicaid Non-Emergency Transportation Program at the August 21, 2013 meeting.

Please do not hesitate to contact me if you have any questions.

Attachment

t:\lynn\td13\alachua\memos\medicaidmanagedcare.docx

Statewide Medicaid Managed Care Region Map





Site Menu

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Florida Medicaid



Statewide Medicaid Managed Care Program

SIGN UP
For Program Updates

In 2011, the Florida Legislature created Part IV of Chapter 409, Florida Statutes, directing the Agency to create the Statewide Medicaid Managed Care (SMMC) program. The SMMC program has two key components: the Managed Medical Assistance program and the Long-term Care program.

Choose a **tab above** to view guidance statements and specific information regarding the Long-term Care and Managed Medical Assistance programs.

Choose an **arrow below** to view general information about the program.

◆ [Program Overview and Summary](#) ◆

◆ [Achieved Savings Rebate Rule](#) ◆

Due to the competitive procurement, we are in a statutorily imposed "Blackout Period" until 72 hours after the award and cannot provide interpretation or additional information not included in the LTC or MMA ITN documents.

As stated in s.287.057(23), F.S., "Respondents to this solicitation or persons acting on their behalf may not contact, between the release of the solicitation and the end of the 72-hour period following the agency posting the notice of intended award, excluding Saturdays, Sundays, and state holidays, any employee or officer of the executive or legislative branch concerning any aspect of this solicitation, except in writing to the procurement officer or as provided in the solicitation documents. Violation of this provision may be grounds for rejecting a response."

Comments and Questions?

Members of the media should contact the Office of Communications at AHCACommunications@ahca.myflorida.com or by calling 850-412-3623.

Members of the public can email comments and suggestions about the Statewide Medicaid Managed Care program to FLMedicaidManagedCare@ahca.myflorida.com or mail them to:

Statewide Medicaid Managed Care program
Office of the Deputy Secretary for Medicaid
Agency for Health Care Administration
2727 Mahan Drive, MS #8
Tallahassee, Florida 32308

News and Events

SIGN UP
For Program Updates

Choose an **arrow below** for information and upcoming events related to the Statewide Medicaid Managed Care program.

- ↕ [Calendar of Events and Training](#) ↕
- ↕ [Event and Training Materials](#) ↕
- ↕ [Frequently Asked Questions](#) ↕
- ↕ [Archive](#) ↕
- ↕ [Guidance Statements](#) ↕

Comments and Questions?

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Long-term Care

The Long-term Care component of the Statewide Medicaid Managed Care program will be implemented first.

- Long-term Care program [Snapshot](#) [277KB PDF] Updated 5/29/2013

Choose an **arrow below** to view more information about the program.

- ↕ [Region Map](#) ↕
- ↕ [What Plans are Available in My Region?](#) ↕

Region	Healthcare Plans						
	American Eldercare, Inc.	Amerigroup Florida, Inc.	Coventry Health Plan	Humana Medical Plan, Inc.	Molina Healthcare of Florida, Inc.	Sunshine State Health Plan	United Healthcare of Florida, Inc.
1	X					X	
2	X						X
3	X					X	X
4	X			X		X	X
5	X				X	X	X
6	X		X		X	X	X
7	X		X			X	X
8	X					X	X
9	X		X			X	X
10	X	X		X		X	
11	X	X	X	X	X	X	X

- ↕ [Roll-Out Schedule](#) ↕

Region	Enrollment Effective Date	Total Eligible Population
7	August 1, 2013	Region 7: 9,338
8 & 9	September 1, 2013	Region 8: 5,596 Region 9: 7,854 Total = 13,450
2 & 10	November 1, 2013	Region 2: 4,058; Region 10: 7,877 Total = 11,935
11	December 1, 2013	Region 11: 17,257

5 & 6	February 1, 2014	Region 5: 9,963 Region 6: 9,575 Total = 19,538
1, 3, 4	March 1, 2014	Region 1: 2,973 Region 3: 6,911 Region 4: 9,087 Total = 18,971

Long-term Care Recipients

Prior to implementation in your region, you will receive plan selection materials from the choice counselor by mail.

All Medicaid recipients receiving services in a nursing facility, or through the Nursing Home Diversion Waiver, Aged and Disabled Adult Waiver, Assisted Living Waiver, Channeling Waiver, or the Frail Elder Option will have the opportunity to receive choice counseling prior to enrollment into the Long-term Care program.

If a recipient is currently receiving services from a LTC health plan that will also be a long-term care health plan in the region where the recipient resides, the recipient can choose to remain with the original plan, or the recipient can choose to enroll with a different plan.

A counselor will assist you in selecting the plan in your region that best meets your needs. When you have been notified that you can select a plan, you can contact a choice counselor by using your computer and go to www.flmedicaidmanagedcare.com; or you can call 1-877-711-3662 to talk to a Choice Counselor. You can request an in person visit from a Choice Counselor as well.

For additional information please click on the Medicaid snapshot document below:

Long-term Care program [Snapshot](#) [277KB PDF] Updated 5/29/2013

✦ [When will I be notified and be required to enroll?](#) ✦

✦ [Region Map](#) ✦

Long-term Care Providers

Choose an arrow below to view more information about the program.

✦ [Plan Contacts for Providers](#) ✦

✦ [Region Map](#) ✦

Long-term Care Plans

Plan Readiness

✦ [Roll-Out Schedule and Plan Readiness Submission Documents](#) ✦

✦ [Statewide Medicaid Managed Care Report Guide](#) ✦

✦ [Participant Direction Option \(PDO\)](#) ✦

Managed Medical Assistance

The Managed Medical Assistance component of the Statewide Medicaid Managed Care program will be implemented second.

Choose an **arrow below** to view more information about the program.

➤ [Procurement](#) ➤

➤ [Agency Requests Non-binding Letter of Intent from Potential Managed Medical Assistance Plans](#) ➤

Managed Medical Assistance Provider Comments

April 3, 2012

Respondents to Statewide Medicaid Managed Care Managed Medical Assistance (MMA) Invitations to Negotiate

Section 409.966(2) directs the Agency to select a limited number of eligible plans to participate in the Medicaid program using invitations to negotiate in accordance with s. 287.057(3)(a). This section also requires that separate and simultaneous procurements be conducted in 11 regions of the state. Accordingly, on December 28, 2012 the Agency issued 11 separate and simultaneous invitations to negotiate (ITN's) in each of the 11 regions. The ITNs may be accessed via the Department of Management Services' Vendor Bid System (VBS) at:
http://www.myflorida.com/apps/vbs/vbs_main_menu.

Pursuant to s. 409.966(3)(a)8, the Agency shall consider comments submitted in writing by any enrolled Medicaid provider relating to a specifically identified plan participating in the procurement in the same region as the submitting provider. Therefore, the Agency is publishing the following list of respondents to the ITNs:

➤ [List of Respondents to MMA ITNs](#) ➤

As published in the March 25, 2013 Florida Administrative Register (FAR), providers may submit comments to the Agency through the online survey tools published below.

Comments must be submitted to the Agency by April 17, 2013, at 5:00 PM, EDT.

The Agency will consider each distinct comment only once. Additionally, the Agency will only consider comments submitted by enrolled Medicaid providers within the same region as the specifically identified plan participating in the procurement.

➤ [Survey Tools and Instructions](#) ➤

Managed Medical Assistance Data Book

The Agency released the Managed Medical Assistance (MMA) Invitation to Negotiate (ITN) on December 28, 2012. The data book has been included in the ITN. The data book can be found on the Agency for Health Care Administration's procurement page which can be accessed through the following link:

[December 28, 2012 Managed Medical Assistance Data Book](#)

If you are unable to locate the ITN, please contact us at FLMedicaidManagedCare@ahca.myflorida.com for further assistance.

Choose an **arrow below** to view more information.

➤ [Public Meetings](#) ➤

Federal Authorities

◆ [Summary of Federal Authorities Requested](#) ◆

Managed Medical Assistance

Choose an **arrow below** to view more information.

- ◆ [Request for 1115 Waiver / Medically Needy Component](#) ◆
 - ◆ [Program Overview and Summary of Requests to Federal CMS](#) ◆
 - ◆ [Request\(s\) for Amendment of the Florida Medicaid State Plan](#) ◆
 - ◆ [Request\(s\) for Amendment of the 1115 MEDS AD Waiver](#) ◆
 - ◆ [Request\(s\) for Amendment of the 1115 Medicaid Reform Waiver](#) ◆
 - ◆ [Federal and State Correspondence after Request Submission](#) ◆
-

Long-term Care

- ◆ [Approved Long-term Care Waivers](#) ◆
-

SIGN UP
For Program Updates

Comments and Questions?

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Office of Communications at
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by calling 850-412-3623.

Members of the public can email comments and
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Frequently Asked Questions



Question:

Please explain how transportation services would work. The materials say LTC plans would be required to serve recipients for LTC services, but who would cover other transportation needs. For example, locally, Lynx is used a lot.

Answer:

Each LTC plan will provide non-emergency transportation services to LTC services detailed in the enrollee's approved care plan. Each plan will instruct its plan members on accessing non-emergency transportation services and the plan's Enrollee Handbook will provide case manager and transportation contact numbers. Emergency transportation services are not covered by the LTC program nor are services to medical appointments. These services will continue to be provided as they are now (i.e., through the enrollee's Medicare coverage, Medicaid medical plan, CTD contract, or FFS emergency transportation).



Question:

Several of the facility representatives here today do short-term rehab, for example, less than 60 or 90 days. What is the process for getting the recipient's eligibility complete, enrolled in a plan and get the plan to pay for the services? Usually these recipients don't get full eligibility until after they have already been discharged back into the community. Will the plan pick up the payment for them since they are no longer in the facility or will the stay be covered by FFS?

Answer:

Short-term rehabilitation in nursing facilities is paid for by the plan member's Medicare coverage or fee-for-service Medicaid. Enrollment in the LTC program is not necessary to access this service.



Question:

Is there a handbook that defines each provider service, or is it individually defined by each individual plan?

Answer:

LTC plans must all provide the same core services. These services are defined in their contracts with the Agency and may also be defined in Medicaid Coverage and Limitations Handbooks.

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August 12, 2013

TO: Alachua County Transportation Disadvantaged Board
 FROM: Lynn Godfrey, AICP, Senior Planner
 SUBJECT: Operations Reports

RECOMMENDATION

No action required. This agenda item is for information only.

BACKGROUND

Attached are the following reports for the Board's review:

1. Transportation Disadvantaged Standards Report;
2. MV Transportation Operations Report July 2012 - May 2013;
3. Transportation Disadvantaged Program Status Report; and
4. Medicaid Non-Emergency Transportation Program Encounter Data Report July 2012-June 2013.

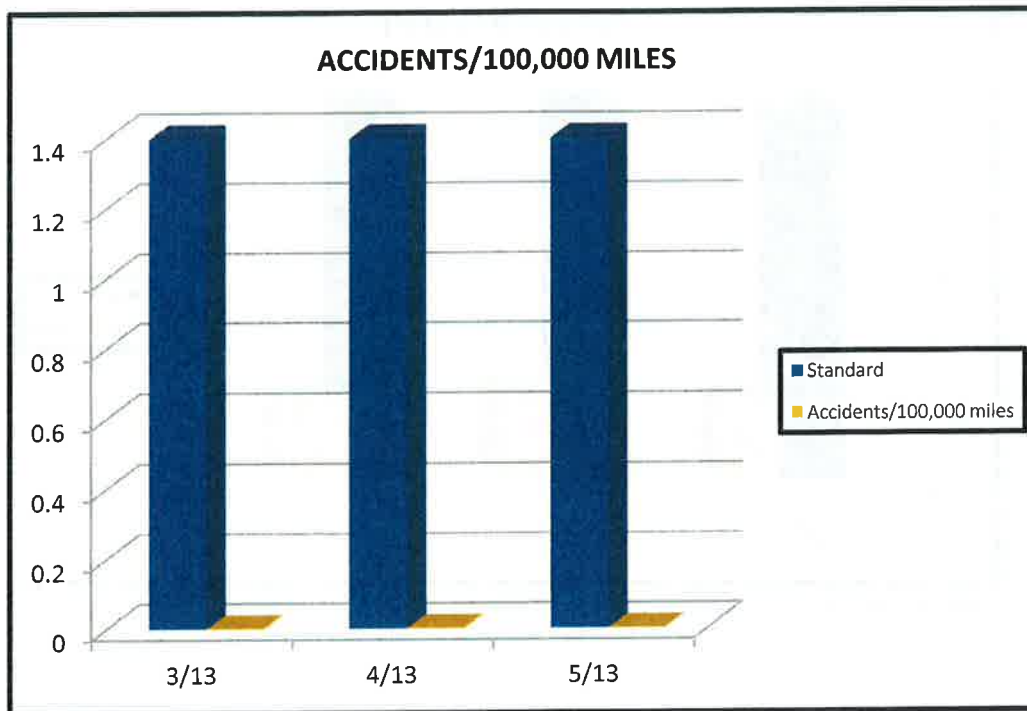
If you have any questions regarding the attached information, please contact me.

Attachments

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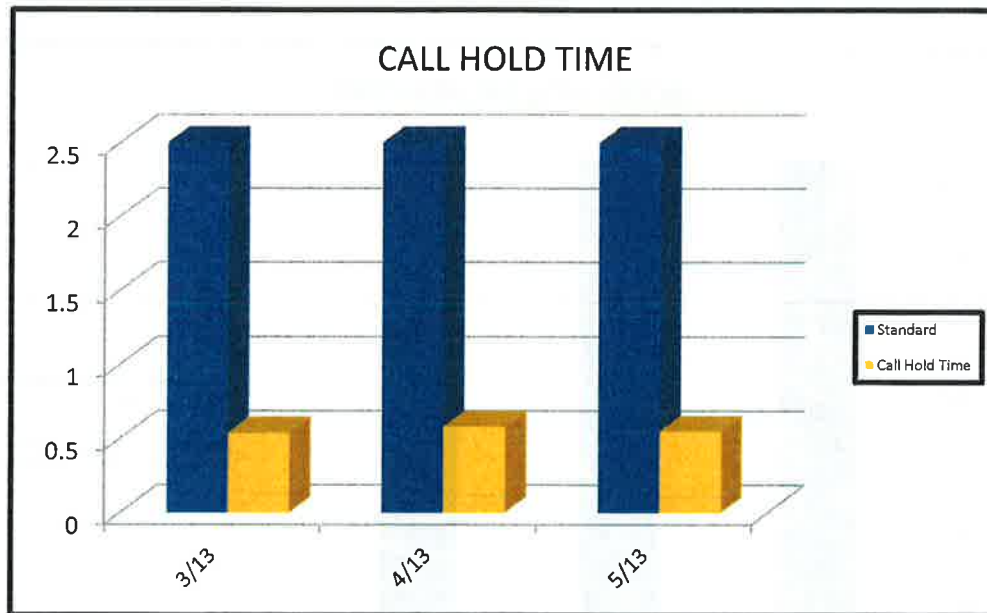
**TRANSPORTATION DISADVANTAGED
SERVICE PLAN (TDSP) STANDARDS
ALACHUA COUNTY MARCH 2013 - MAY 2013**

MONTH	STANDARD	ACCIDENTS/100,000 MILES
3/13	1.4	0
4/13	1.4	0
5/13	1.4	0



**TRANSPORTATION DISADVANTAGED
SERVICE PLAN (TDSP) STANDARDS
ALACHUA COUNTY, MARCH 2013 - MAY 2013**

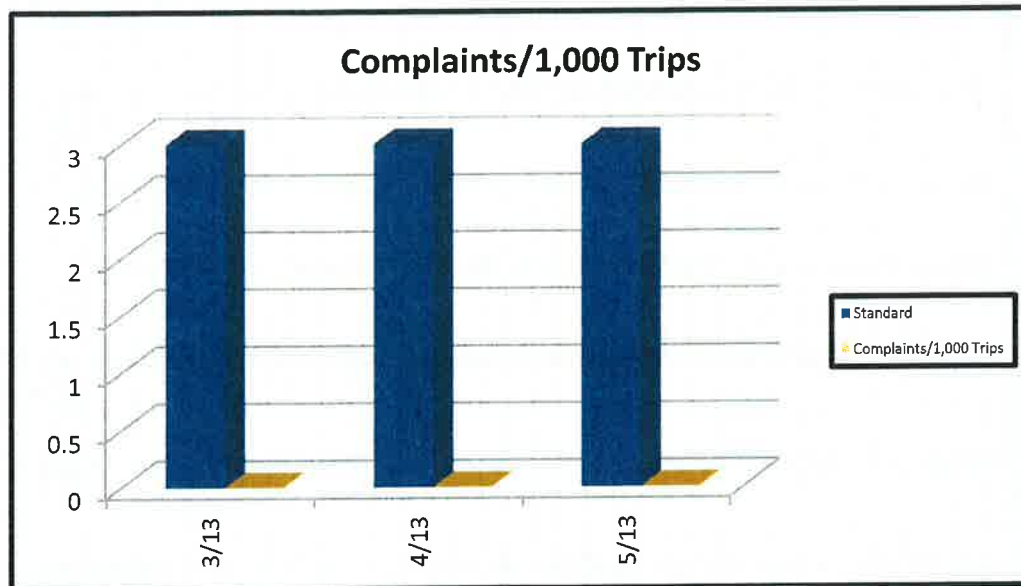
MONTH	STANDARD	CALL HOLD TIME
3/13	2.5	0.54
4/13	2.5	0.58
5/13	2.5	0.55



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**TRANSPORTATION DISADVANTAGED
SERVICE PLAN (TDSP) STANDARDS
ALACHUA COUNTY, MARCH 2013 - MAY 2013**

MONTH	STANDARD	COMPLAINTS/1,000 TRIPS
3/13	3	0
4/13	3	0
5/13	3	0



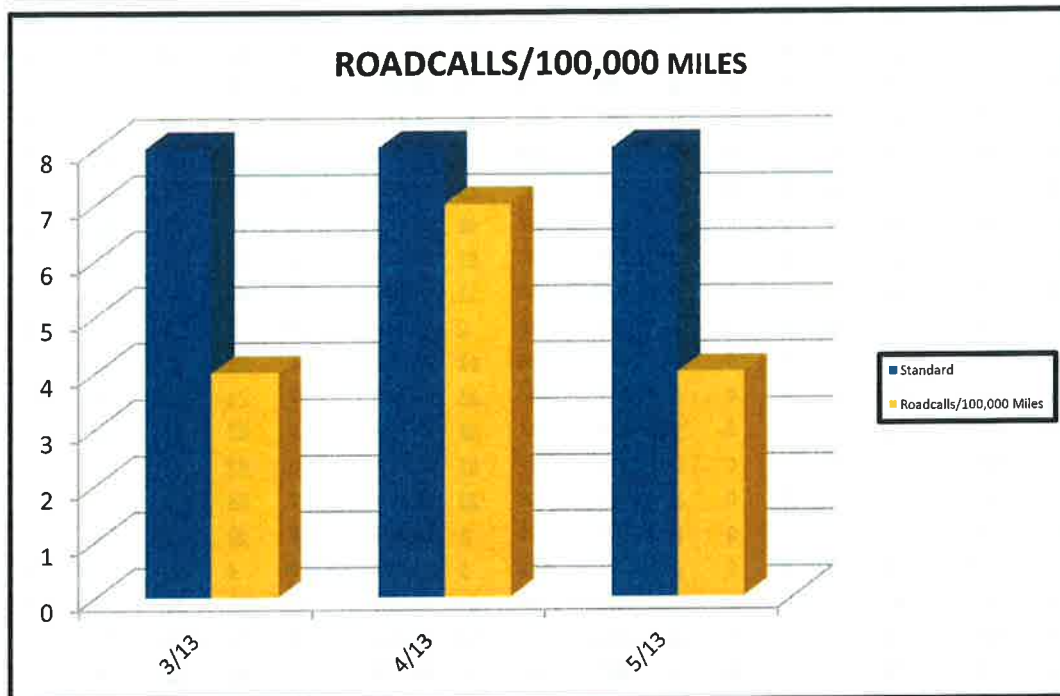
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**MV TRANSPORTATION
SUMMARY OF SERVICE ISSUES**

TYPE OF COMPLAINT	7/12	8/12	9/12	10/12	11/12	12/12	1/13	2/13	3/13	4/13	5/13	6/13
Late Drop-Off	0	0	0	0	0	0	2	0	0	0	0	1
Pick-Up before Window Opens	0	0	0	0	0	0	0	0	0	0	0	0
Late Return Pick-Up	0	0	0	0	0	0	1	0	0	0	0	0
Ride Time Exceeded Standards	0	0	0	0	0	0	0	0	0	0	0	0
Can't Get Through by Telephone	0	0	0	0	0	0	0	0	0	0	0	0
On Hold for Excessive Periods of Time	0	0	0	0	0	0	0	0	0	0	0	0
Phone System Problems	0	0	0	0	0	0	0	0	0	0	0	0
Sunday Reservations	0	0	0	0	0	0	0	0	0	0	0	0
Trip Denial	0	0	0	0	0	0	0	0	0	0	0	0
Driver Training	0	0	0	0	0	0	0	0	0	0	0	0
Driver Behavior	0	0	0	0	0	1	0	0	0	0	0	0
No Passenger Assistance Provided	0	0	0	0	0	0	0	0	0	0	0	0
No Driver ID	0	0	0	0	0	0	0	0	0	0	0	0
Dispatcher Behavior	0	0	0	0	0	0	0	0	0	0	0	0
Reservationist Behavior	0	0	0	0	0	0	0	0	1	0	0	0
Unsafe Driving	0	0	0	0	0	0	0	0	0	0	0	0
No Show by Driver	0	0	0	0	1	0	0	0	0	0	0	0
Reservations/Scheduling	0	0	0	0	0	0	0	0	0	0	0	0
Reservations	0	0	0	0	0	0	0	0	0	0	0	0
Air Conditioning not Working	0	0	0	0	0	0	0	0	0	0	0	0
Wheelchair/Scooter Securement	0	0	0	0	0	0	0	0	0	0	0	0
Passenger Behavior	0	0	0	0	0	0	0	0	0	0	0	0
No Show by Passenger	0	0	0	0	0	0	0	0	0	0	0	0
Customer Service	0	0	0	0	0	0	0	0	0	0	0	1
Safety	0	0	0	0	0	0	0	0	0	0	0	0
Trip Cancelled, Ride Came Anyway	0	0	0	0	0	0	0	0	0	0	0	0
Wheelchair Lift Not Working Properly	0	0	0	0	0	0	0	0	0	0	0	0
Charged Wrong Passenger Fare	0	0	0	0	0	0	0	0	0	0	0	0
Vehicle Condition	0	0	0	0	0	0	0	0	0	0	0	0
MV Staff Availability	0	0	0	0	0	0	0	0	0	0	0	0
Dropped Off at Wrong Location	0	0	0	0	0	0	0	0	0	0	0	0
Improper Passenger Assistance	0	0	0	0	0	0	0	0	0	0	0	0
Did Not Process TD Eligibility Application	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	0	0	0	0	1	1	3	0	1	0	0	2
TRIPS	8,573	10,210	9,162	10,410	8,512	8,006	9,445	9,099	9,772	9,920	10,444	
COMPLAINTS/1,000 TRIPS	0.00	0.00	0.00	0.00	0.12	0.12	0.32	0.00	0.10	0.00	0.00	#DIV/0!
Number of Individuals Submitting Complaints	0	0	0	0	1	1	2	0	1	0	0	2
RTS	0	0	0	0	0	0	0	0	0	0	0	0
CIL	0	0	0	0	0	0	0	0	0	0	0	0
Foster Grandparents	0	0	0	0	0	0	0	0	0	0	0	0
NCFRPC	0	0	0	0	0	1	0	0	0	0	0	2
COMMENDATIONS	3	0	0	0	1	1	1	1	0	3	0	0

**TRANSPORTATION DISADVANTAGED
SERVICE PLAN (TDSP) STANDARDS
ALACHUA COUNTY, MARCH 2013 - MAY 2013**

MONTH	STANDARD	ROADCALLS/100,000 MILES
3/13	8	4
4/13	8	7
5/13	8	4



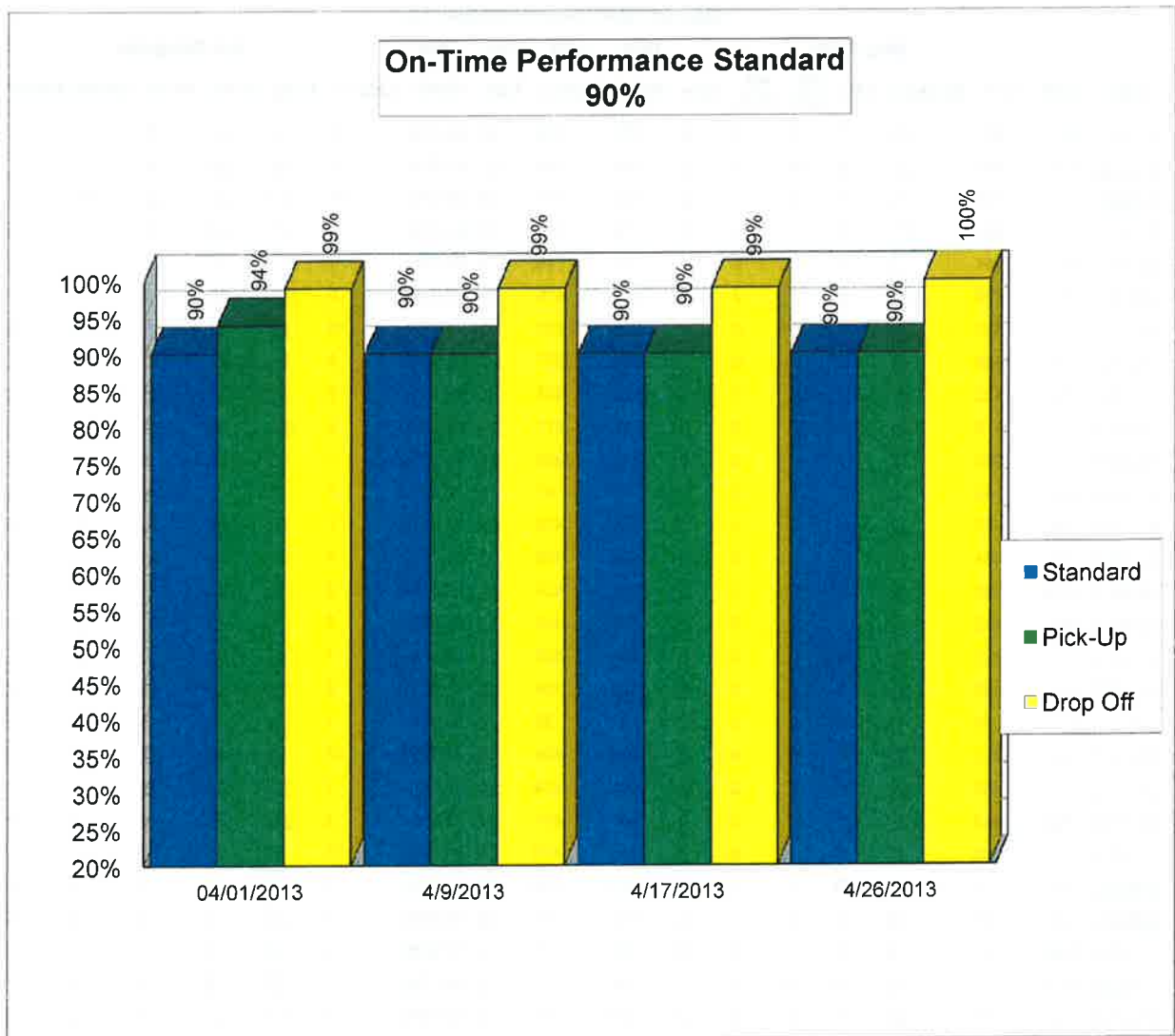
Early/Late Report - Monthly

MV-Div: 0065 (Gainesville, FL)

Statistics by IWeb (c) 2006 MV Transportation, Inc. - Last Queried: 05/24/13 02:52:38 PAC

April 2013 (Early Win: 31 Late Win: 31)																		
Stop Types							Total	Total	Total	Total	Sub Categories							
Date	DoW	Trips	NoShow	CAD	NS (Lt)	NS (Dw)	Miss	Stops	OnTime	Late	OTP%	Late31+	Early	0to15	16to30	31to60	61to90	91+
04/01/13	Mon	333	47	0	0	0	0	380	358	22	94.21%	1	80	16	5	0	0	1
04/02/13	Tue	403	61	0	0	0	0	464	420	44	90.52%	6	73	25	13	3	2	1
04/03/13	Wed	475	57	0	0	0	0	532	468	64	87.97%	11	68	42	11	6	1	4
04/04/13	Thu	491	37	0	0	0	0	528	451	77	85.42%	17	66	45	15	14	1	2
04/05/13	Fri	448	46	0	0	0	0	494	439	55	88.87%	7	81	39	9	7	0	0
04/06/13	Sat	172	18	0	0	0	0	190	179	11	94.21%	1	46	9	1	0	1	0
04/07/13	Sun	39	4	0	0	0	0	43	38	5	88.37%	0	4	3	2	0	0	0
04/08/13	Mon	439	47	0	0	0	0	486	446	40	91.77%	5	72	21	14	2	3	0
04/09/13	Tue	452	44	0	0	0	0	496	422	74	85.08%	9	62	48	17	8	0	1
04/10/13	Wed	518	56	0	0	0	0	574	501	73	87.28%	12	80	48	13	10	2	0
04/11/13	Thu	492	39	0	0	0	0	531	482	49	90.77%	5	94	25	19	3	1	1
04/12/13	Fri	479	34	0	0	0	0	513	462	51	90.06%	2	76	38	11	2	0	0
04/13/13	Sat	172	28	0	0	0	0	200	189	11	94.50%	1	42	8	2	1	0	0
04/14/13	Sun	37	3	0	0	0	0	40	40	0	100.00%	0	8	0	0	0	0	0
04/15/13	Mon	458	29	0	0	0	0	487	445	42	91.38%	5	91	28	9	4	0	1
04/16/13	Tue	449	32	0	0	0	0	481	444	37	92.31%	12	78	21	4	10	1	1
04/17/13	Wed	470	29	0	0	0	0	499	461	38	92.38%	4	87	29	5	3	0	1
04/18/13	Thu	509	34	0	0	0	0	543	492	51	90.61%	8	87	32	11	3	2	3
04/19/13	Fri	411	27	0	0	0	0	438	405	33	92.47%	7	64	17	9	3	1	3
04/20/13	Sat	149	31	0	0	0	0	180	171	9	95.00%	2	39	5	2	2	0	0
04/21/13	Sun	27	3	0	0	0	0	30	25	5	83.33%	0	4	5	0	0	0	0
04/22/13	Mon	464	45	0	0	0	0	509	448	61	88.02%	10	102	41	10	6	3	1
04/23/13	Tue	474	46	0	0	0	0	520	470	50	90.38%	3	74	32	15	3	0	0
04/24/13	Wed	455	28	0	0	0	0	483	426	57	88.20%	8	84	30	19	5	2	1
04/25/13	Thu	474	36	0	0	0	0	510	463	47	90.78%	6	85	32	9	5	0	1
04/26/13	Fri	411	39	0	0	0	0	450	405	45	90.00%	3	79	31	11	2	0	1
04/27/13	Sat	175	18	0	0	0	0	193	178	15	92.23%	1	32	9	5	1	0	0
04/28/13	Sun	34	1	0	0	0	0	35	35	0	100.00%	0	6	0	0	0	0	0
04/29/13	Mon	472	34	0	0	0	0	506	456	50	90.12%	5	82	38	7	3	2	0
04/30/13	Tue	466	33	0	0	0	0	499	444	55	88.98%	14	86	28	13	8	4	2
Total:		10,848	986	0	0	0	0	11,834	10,863	1,171	90.10%	165	1,932	745	261	114	26	25

**TRANSPORTATION DISADVANTAGED
SERVICE PLAN (TDSP) STANDARDS
ALACHUA COUNTY, APRIL 2013**

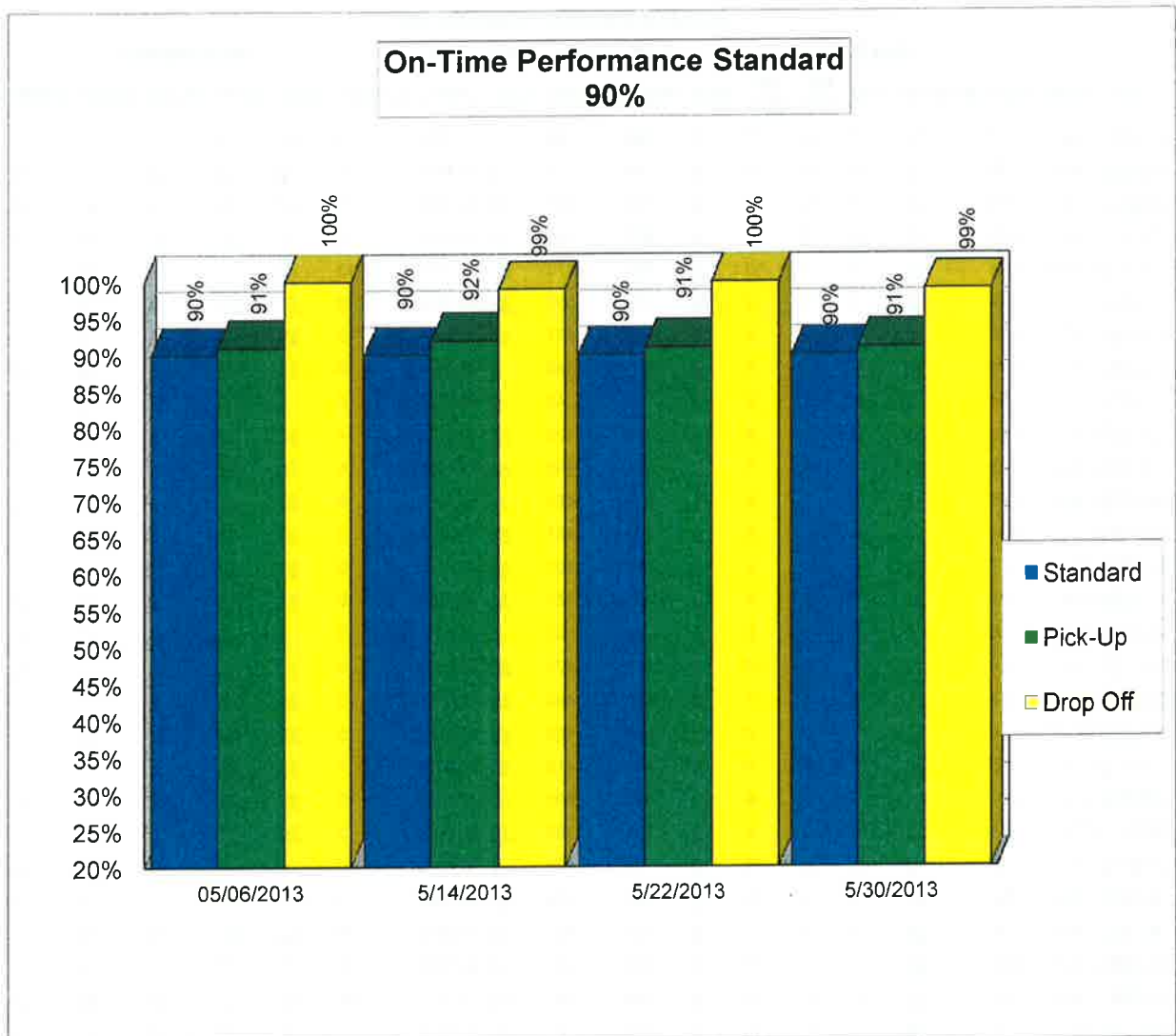


Early/Late Report - Monthly MV-Div: 0065 (Gainesville, FL)

Statistics by iWeb (c) 2006 MV Transportation, Inc. - Last Queried: 06/04/13 02:51:44 PAC

May 2013 (Early Win: 31 Late Win: 31)																		
Stop Types							Total				Sub Categories							
Date	DoW	Trips	NoShow	CAD	NS (Lt)	NS (Dw)	Miss	Stops	OnTime	Late	OTP%	Late31+	Early	0to15	16to30	31to60	61to90	91+
05/01/13	Wed	460	44	0	0	0	0	504	469	35	93.06%	5	78	25	5	2	1	2
05/02/13	Thu	503	46	0	0	0	0	549	508	41	92.53%	3	86	32	6	2	1	0
05/03/13	Fri	456	33	0	0	0	0	489	416	73	85.07%	21	73	36	16	16	3	2
05/04/13	Sat	204	22	0	0	0	0	226	213	13	94.25%	0	37	12	1	0	0	0
05/05/13	Sun	44	3	0	0	0	0	47	44	3	93.62%	1	5	2	0	1	0	0
05/06/13	Mon	479	32	0	0	0	0	511	475	36	92.95%	0	101	28	8	0	0	0
05/07/13	Tue	512	36	0	0	0	0	548	497	51	90.69%	16	91	26	9	8	6	2
05/08/13	Wed	556	42	0	0	0	0	598	537	61	89.80%	9	87	43	9	8	1	0
05/09/13	Thu	523	35	0	0	0	0	558	503	55	90.14%	6	58	35	14	4	2	0
05/10/13	Fri	478	46	0	0	0	0	524	471	53	89.89%	6	102	29	18	3	1	2
05/11/13	Sat	203	19	0	0	0	0	222	206	16	92.79%	1	40	11	4	1	0	0
05/12/13	Sun	42	5	0	0	0	0	47	41	6	87.23%	1	3	1	4	1	0	0
05/13/13	Mon	482	42	0	0	0	0	524	479	45	91.41%	7	82	28	10	5	2	0
05/14/13	Tue	494	41	0	0	0	0	535	488	47	91.21%	6	95	27	14	2	3	1
05/15/13	Wed	550	40	0	0	0	0	590	529	61	89.66%	2	78	55	4	2	0	0
05/16/13	Thu	442	47	0	0	0	0	489	449	40	91.82%	3	76	30	7	3	0	0
05/17/13	Fri	455	35	0	0	0	0	490	439	51	89.59%	7	87	36	8	4	1	2
05/18/13	Sat	163	21	0	0	0	0	184	168	16	91.30%	3	46	11	2	1	2	0
05/19/13	Sun	28	1	0	0	0	0	29	26	3	89.66%	1	4	0	2	1	0	0
05/20/13	Mon	503	50	0	0	0	0	553	489	64	88.43%	12	92	40	12	12	0	0
05/21/13	Tue	465	29	0	0	0	0	494	434	60	87.85%	7	85	35	18	6	1	0
05/22/13	Wed	462	39	0	0	0	0	501	464	37	92.61%	2	105	31	4	2	0	0
05/23/13	Thu	493	45	0	0	0	0	538	479	59	89.03%	13	67	38	8	7	5	1
05/24/13	Fri	404	31	0	0	0	0	435	406	29	93.33%	2	76	23	4	2	0	0
05/25/13	Sat	157	30	0	0	0	0	187	175	12	93.58%	2	39	6	4	2	0	0
05/26/13	Sun	33	0	0	0	0	0	33	31	2	93.94%	0	5	1	1	0	0	0
05/27/13	Mon	125	10	0	0	0	0	135	132	3	97.78%	1	23	2	0	0	1	0
05/28/13	Tue	452	31	0	0	0	0	483	445	38	92.13%	9	94	21	8	4	5	0
05/29/13	Wed	479	50	0	0	0	0	529	484	45	91.49%	12	88	29	4	11	1	0
05/30/13	Thu	458	38	0	0	0	0	496	453	43	91.33%	6	91	29	8	5	1	0
05/31/13	Fri	468	33	0	0	0	0	501	446	55	89.02%	14	85	30	11	10	1	3
Total:		11,573	976	0	0	0	0	12,549	11,396	1,153	90.81%	178	2,079	752	223	125	38	15

TRANSPORTATION DISADVANTAGED
SERVICE PLAN (TDSP) STANDARDS
ALACHUA COUNTY, MAY 2013



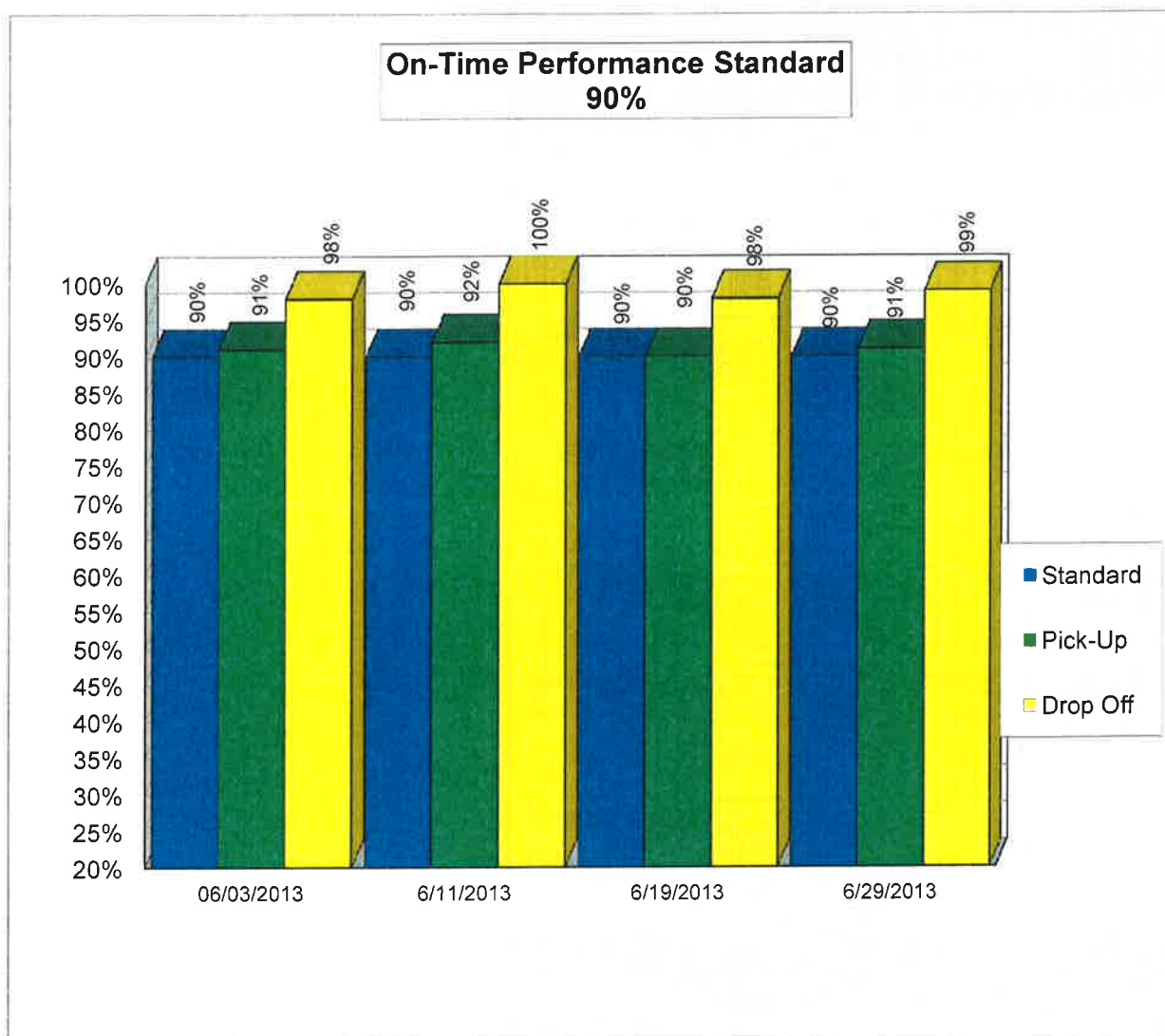
Early/Late Report - Monthly

MV-Div: 0065 (Gainesville, FL)

Statistics by iWeb (c) 2008 MV Transportation, Inc. - Last Queried: 07/02/13 02:52:31 PAC

June 2013 (Early Win: 31 Late Win: 31)																		
		Stop Types						Total	Total	Total	Total	Sub Categories						
Date	DoW	Trips	NoShow	CAD	NS (Lt)	NS (Dw)	Miss	Stops	OnTime	Late	OTP%	Late31+	Early	0to15	16to30	31to60	61to90	91+
06/01/13	Sat	171	23	0	0	0	0	194	189	5	97.42%	1	45	3	1	1	0	0
06/02/13	Sun	37	3	0	0	0	0	40	37	3	92.50%	0	5	3	0	0	0	0
06/03/13	Mon	488	45	0	0	0	0	533	485	48	90.99%	21	83	19	8	15	4	2
06/04/13	Tue	504	46	0	0	0	0	550	468	82	85.09%	15	53	48	18	10	4	1
06/05/13	Wed	493	34	0	0	0	0	527	476	51	90.32%	13	72	31	7	12	1	0
06/06/13	Thu	397	36	0	0	0	0	433	391	42	90.30%	10	71	23	9	8	0	2
06/07/13	Fri	430	35	0	0	0	0	465	421	44	90.54%	8	89	29	7	1	0	7
06/08/13	Sat	171	20	0	0	0	0	191	186	5	97.38%	0	40	3	2	0	0	0
06/09/13	Sun	44	2	0	0	0	0	46	42	4	91.30%	0	5	2	2	0	0	0
06/10/13	Mon	418	31	0	0	0	0	449	420	29	93.54%	4	98	20	5	3	1	0
06/11/13	Tue	465	43	0	0	0	0	508	466	42	91.73%	5	78	33	4	5	0	0
06/12/13	Wed	476	42	0	0	0	0	518	484	34	93.44%	5	97	21	8	4	1	0
06/13/13	Thu	454	50	0	0	0	0	504	461	43	91.47%	3	93	35	5	3	0	0
06/14/13	Fri	417	33	0	0	0	0	450	401	49	89.11%	9	80	32	8	9	0	0
06/15/13	Sat	179	24	0	0	0	0	203	187	16	92.12%	0	41	14	2	0	0	0
06/16/13	Sun	36	0	0	0	0	0	36	31	5	86.11%	0	3	5	0	0	0	0
06/17/13	Mon	416	35	0	0	0	0	451	421	30	93.35%	0	87	18	12	0	0	0
06/18/13	Tue	464	34	0	0	0	0	498	462	36	92.77%	3	86	26	7	1	0	2
06/19/13	Wed	456	31	0	0	0	0	487	428	59	87.89%	15	80	30	14	12	2	1
06/20/13	Thu	425	36	0	0	0	0	461	418	43	90.67%	7	98	27	9	4	1	2
06/21/13	Fri	409	31	0	0	0	0	440	385	55	87.50%	10	80	28	17	9	0	1
06/22/13	Sat	168	13	0	0	0	0	181	163	18	90.06%	2	36	11	5	2	0	0
06/23/13	Sun	33	0	0	0	0	0	33	29	4	87.88%	0	6	2	2	0	0	0
06/24/13	Mon	387	34	0	0	0	0	421	394	27	93.59%	5	104	16	6	4	1	0
06/25/13	Tue	432	36	0	0	0	0	468	425	43	90.81%	6	65	31	6	6	0	0
06/26/13	Wed	429	47	0	0	0	0	476	447	29	93.91%	6	91	19	4	2	1	3
06/27/13	Thu	474	62	0	0	0	0	536	477	59	88.99%	14	64	29	16	12	2	0
06/28/13	Fri	437	33	0	0	0	0	470	422	48	89.79%	3	57	40	5	2	1	0
06/29/13	Sat	177	10	0	0	0	0	187	180	7	96.26%	0	43	6	1	0	0	0
06/30/13	Sun	28	1	0	0	0	0	29	27	2	93.10%	0	4	2	0	0	0	0
Total:		9,915	870	0	0	0	0	10,785	9,823	962	91.08%	165	1,854	606	191	125	19	21

TRANSPORTATION DISADVANTAGED
SERVICE PLAN (TDSP) STANDARDS
ALACHUA COUNTY, JUNE 2013

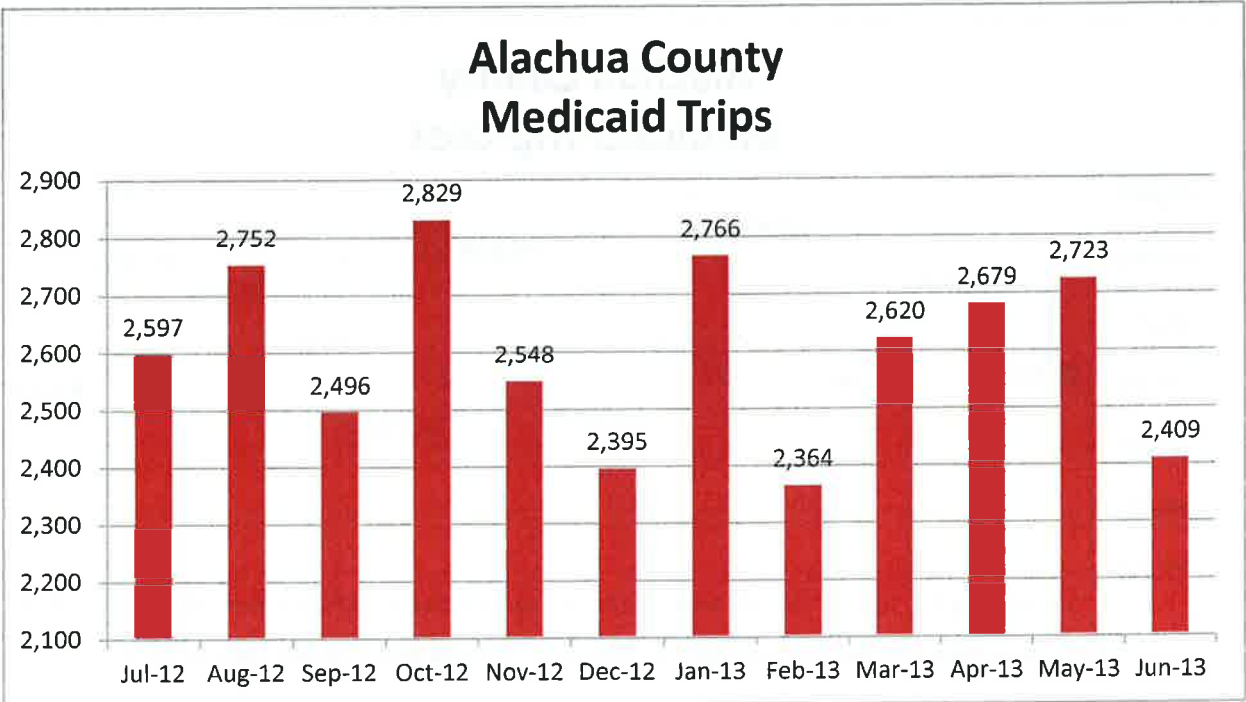


2012-2013 OPERATING DATA	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13
Total No Trips Invoiced	8,573	10,210	9,162	10,410	8,512	8,006	9,445	9,099	9,772	9,920	10,444	0
Medicaid Alachua	3,232	3,439	2,907	3,257	2,831	2,907	3,154	2,831	2,747	2,879	3,031	
TD Trust Fund Alachua	1,202	1,413	1,269	1,559	1,206	1,168	1,636	1,401	1,647	1,610	1,423	
ADA	3,657	4,081	3,851	4,350	3,751	3,319	3,846	4,004	4,484	4,467	4,673	
NFG - 5317	237	268	152	115	58	55	49	136	134	185	240	
CICO - 5311	63	66	76	160	170	159	149	132	138	106	254	
County of Alachua, FGPA, RSVP	137	519	558	537	445	340	558	511	536	640	784	
Elder Care	45	66	62	110	51	58	53	84	86	33	39	
Bus Passes TD	0	0	0	0	0	0	0	0	0	0	0	
Bus Passes Medicaid	0	0	0	0	0	0	0	0	0	0	0	
Purchased Transportation												
Medicaid Alachua	\$102,394.00	\$102,394.00	\$102,394.00	\$102,394.00	\$102,394.00	\$102,394.00	\$102,394.00	\$102,394.00	\$102,394.00	\$102,394.00	\$102,394.00	
TD Trust Fund Alachua	\$ 36,485.14	\$ 45,975.81	\$ 41,372.93	\$ 52,347.43	\$ 40,073.92	\$ 37,993.10	\$53,383.20	\$45,522.35	\$52,559.67	\$51,172.62	\$46,051.91	
ADA	\$ 94,898.31	\$ 105,985.82	\$ 100,535.07	\$ 116,396.51	\$ 100,547.11	\$ 88,507.92	\$102,705.45	\$106,966.51	\$119,965.85	\$119,255.02	\$124,236.61	
NFG - 5317	\$ 5,989.54	\$ 6,781.62	\$ 3,849.86	\$ 3,088.69	\$ 1,602.26	\$ 1,468.67	\$1,278.09	\$3,535.94	\$3,477.52	\$4,772.43	\$6,236.74	
CICO - 5311	\$ 2,403.57	\$ 1,733.76	\$ 1,930.12	\$ 3,958.74	\$ 4,405.10	\$ 4,259.09	\$4,041.45	\$3,581.88	\$3,976.91	\$2,951.07	\$6,877.22	
County of Alachua, FGPA, RSVP	\$ 4,041.50	\$ 15,782.25	\$ 17,045.97	\$ 15,981.12	\$ 13,243.20	\$ 10,118.40	\$ 16,606.08	\$15,207.36	\$15,951.36	\$19,846.92	\$23,998.94	
Elder Care	\$ 1,482.75	\$ 2,174.70	\$ 2,042.90	\$ 3,624.50	\$ 1,680.45	\$ 1,911.10	\$ 1,746.35	\$2,767.80	\$2,833.70	\$1,087.35	\$1,285.05	
Bus Passes Total MED and TD	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Total Dollars Invoiced	\$ 251,748.71	\$ 280,827.96	\$ 269,170.85	\$ 297,790.99	\$ 263,946.04	\$ 246,652.28	\$282,154.62	\$279,975.84	\$301,159.01	\$301,479.41	\$311,080.47	
Total Expenses	\$ 249,035.00	\$ 262,239.00	\$ 249,665.00	\$ 259,049.00	\$ 221,126.00	\$ 232,894.00	\$244,643.00	\$ 224,564.00	\$ 223,296.00	\$241,217.00	\$277,206.00	
Average Cost Per Trip	\$ 29.05	\$ 25.68	\$ 27.25	\$ 24.88	\$ 25.98	\$ 29.09	\$ 25.90	\$ 24.68	\$ 22.85	\$ 24.32	\$ 26.54	#DIV/0!
Total Vehicle Miles	118,564	121,627	107,761	123,736	105,399	96,126	113,917	108,702	120,420	121,007	128,705	
Total Vehicle Hours	6,437	7,217	6,513	7,392	6,458	5,818	6,643	6,434	7,088	7,177	7,477	
Avg Miles per Trip	14	12	12	12	12	12	12	12	12	12	12	#DIV/0!
Avg Cost Per Mile	\$2.10	\$2.16	\$2.32	\$2.09	\$2.10	\$2.42	\$2.15	\$2.07	\$1.85	\$1.99	\$2.15	#DIV/0!
Avg Cost Per Hour	\$38.69	\$36.34	\$38.33	\$35.04	\$34.24	\$40.03	\$36.83	\$34.90	\$31.50	\$33.61	\$37.07	#DIV/0!
Number of No Shows	615	704	506	563	526	459	476	513	583	591	578	
Number Trips Denied	0	0	0	0	0	0	0	0	0	0	0	
No Accidents	0	0	1	0	0	0	0	2	0	0	0	
No RoadCalls	2	5	2	6	8	3	3	3	4	7	4	
Telephone Calls Rec'd	9,424	10,927	9,274	10,808	8,408	8,093	12,471	12,184	12,088	13,837	13,601	
Avg. Telephone On-Hold Time	1.04	1.01	0.57	1	1	0.54	0.51	0.48	0.54	0.58	0.55	

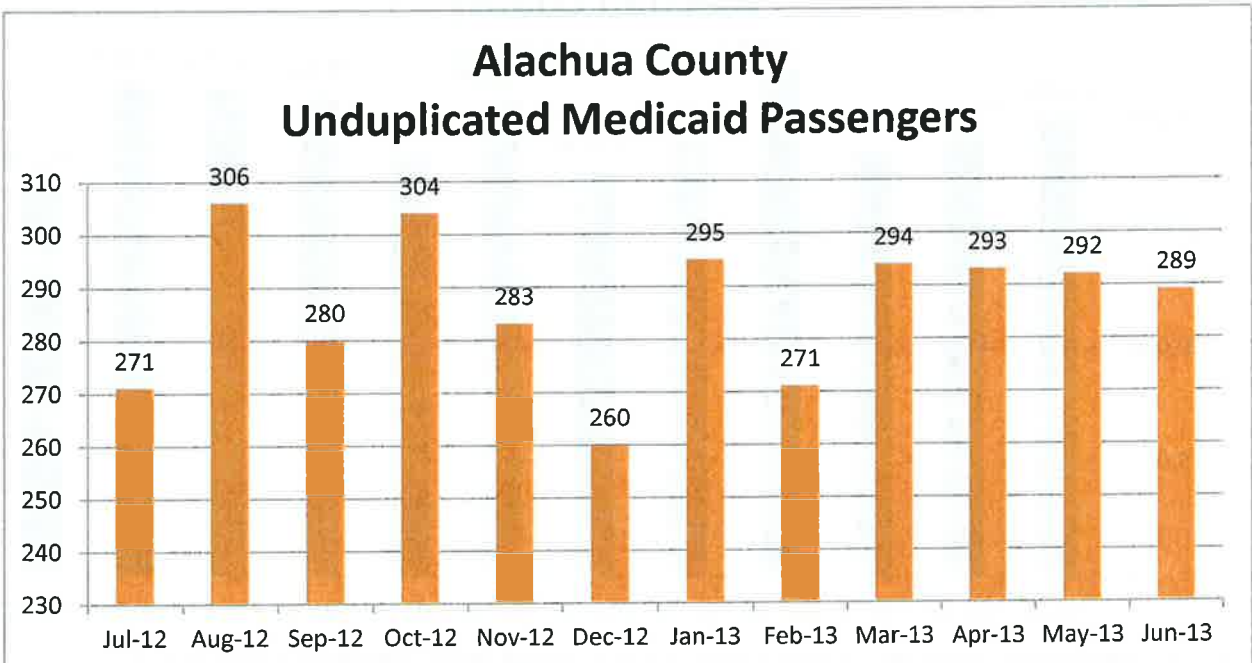
CTC: MV Transportation
 Rates Charged for TD Service:
 \$26.67 one-way ambulatory trip
 \$45.73 one-way wheelchair trip
 \$20.50 bus pass

**2012-2013 TRANSPORTATION DISADVANTAGED TRUST FUND SUMMARY
 ALACHUA COUNTY**

MONTH/YEAR	STATE FUNDS	MONTHLY STATE ALLOCATION	STATE DOLLARS INVOICED	DIFFERENCE	STATE FUNDS REMAINING	TOTAL DOLLARS SPENT	NUMBER OF TRIPS	AVERAGE COST PER TRIP
Jul-12	\$497,789.00	\$41,830.00	\$36,485.14	\$5,344.86	\$461,303.86	\$40,539.04	1,202	\$ 33.73
Aug-12	-	\$41,447.00	\$41,378.23	\$68.77	\$419,925.63	\$45,975.81	1,413	\$ 32.54
Sep-12	-	\$41,447.00	\$37,235.64	\$4,211.36	\$382,689.99	\$41,372.93	1,269	\$ 32.60
Oct-12	-	\$41,447.00	\$47,112.69	-\$5,665.69	\$335,577.30	\$52,347.43	1,559	\$ 33.58
Nov-12	-	\$41,447.00	\$36,066.53	\$5,380.47	\$299,510.77	\$40,073.92	1,206	\$ 33.23
Dec-12	-	\$41,447.00	\$34,193.79	\$7,253.21	\$265,316.98	\$37,993.10	1,168	\$ 32.53
Jan-13	-	\$41,447.00	\$48,044.88	-\$6,597.88	\$217,272.10	\$53,383.20	1,636	\$ 32.63
Feb-13	-	\$41,447.00	\$40,970.11	\$476.89	\$176,301.99	\$45,522.35	1,401	\$ 32.49
Mar-13	-	\$41,447.00	\$47,303.70	-\$5,856.70	\$128,998.29	\$52,559.67	1,647	\$ 31.91
Apr-13	-	\$41,447.00	\$46,055.36	-\$4,608.36	\$82,942.93	\$51,172.62	1,610	\$ 31.78
May-13	-	\$41,447.00	\$41,446.72	\$0.28	\$41,496.21	\$46,051.91	1,423	\$ 32.36
Jun-13	-	\$41,447.00		\$41,447.00	\$41,496.21			#DIV/0!
TOTAL	-	\$497,747.00	\$456,292.79	\$41,454.21	\$41,496.21	\$506,991.98	15,534	\$ 32.64

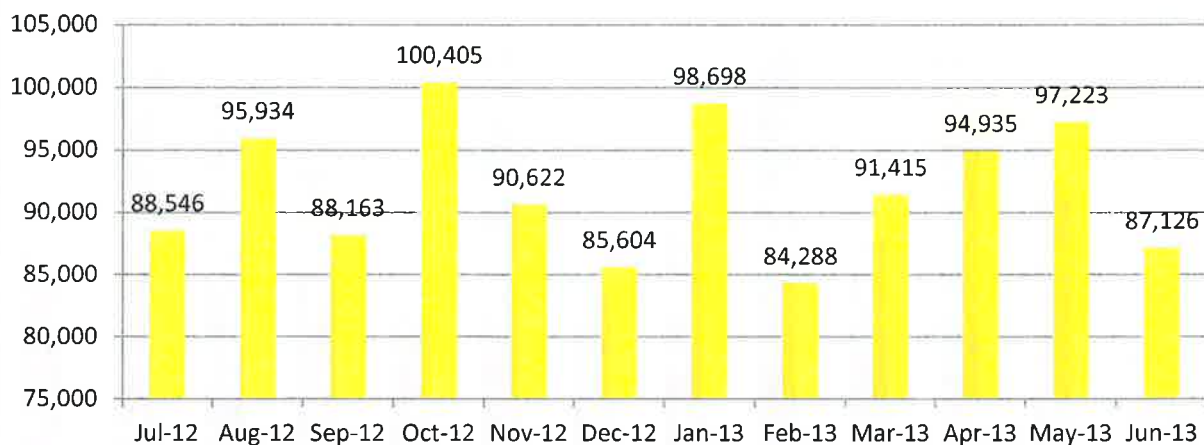


Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports



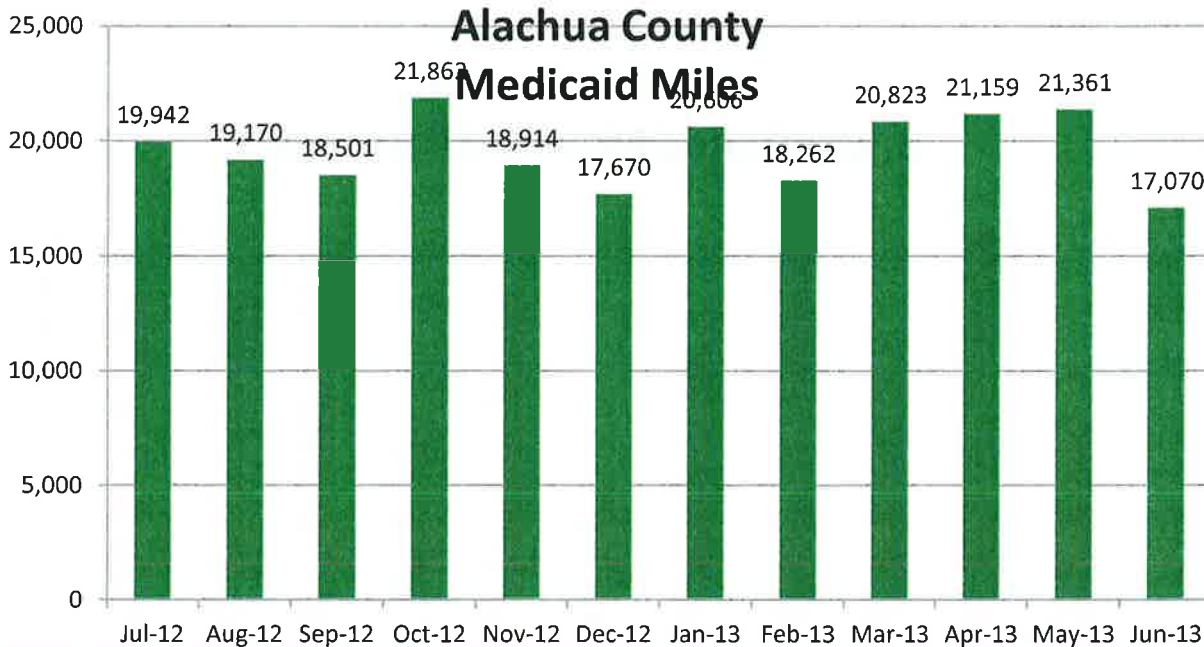
Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

Alachua County Medicaid Trip Cost



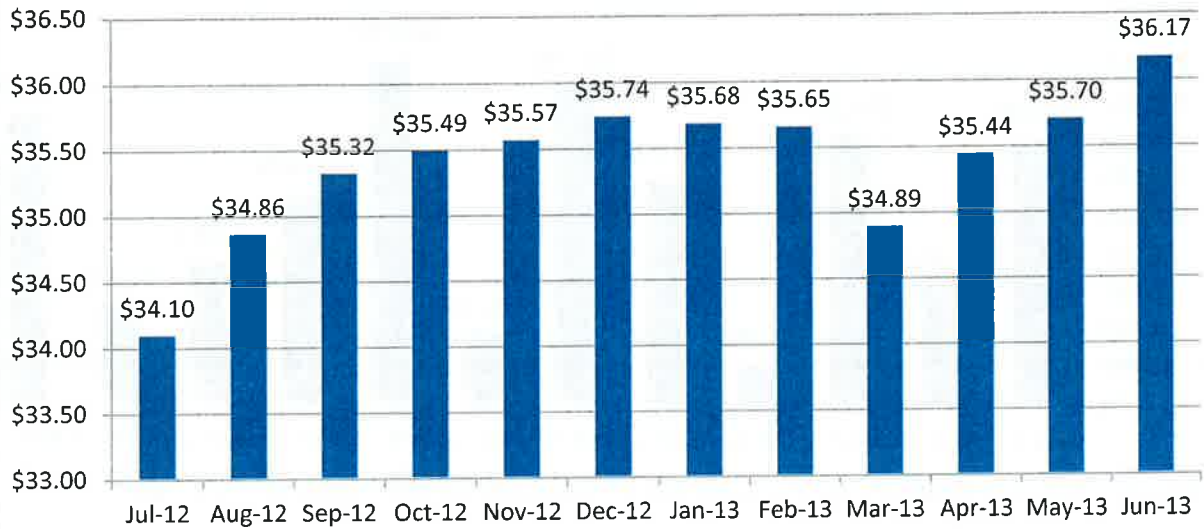
Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

Alachua County Medicaid Miles



Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

Alachua County Average Cost Per Medicaid Trip



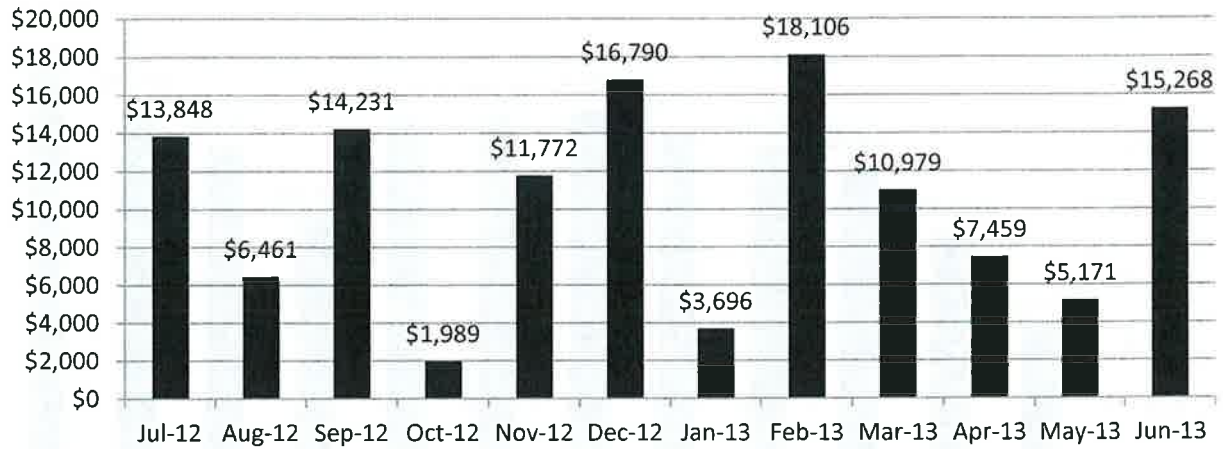
Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

Alachua County Average Cost Per Medicaid Mile



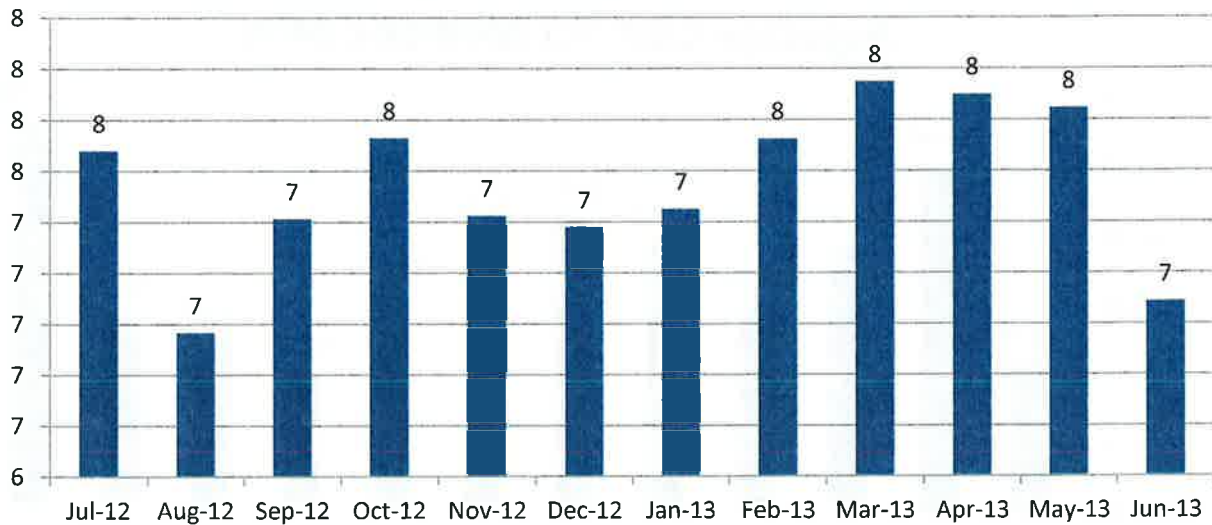
Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

Alachua County Medicaid Allocation vs Actual Service Cost



Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

Alachua County Average Miles Per Medicaid Trip



ATTENDANCE RECORD

ALACHUA COUNTY
TRANSPORTATION DISADVANTAGED
COORDINATING BOARD

POSITION	NAME	8/8/2012	10/10/2012	3/13/2013	5/8/2013
Chair	Commissioner Todd Chase	-	P	P	P
Alternate Chair	Commissioner Thomas Hawkins	P	P	A	A
FDOT	Janell Damato	-	P	A	P
Alternate Member	Sandra Collins	P	A	A	A
FDept. of Children & Families	Peggy Henderson	A	A	P	P
Alternate Member	Louella Teague	A	A	A	A
FAHCA-Medicaid	Alana McKay	P	P	P	P
Alternate Member	Andrew Singer	A	A	A	A
FDOE	Lydia Bush	A	A	A	A
Alternate Member	Jeff Aboumrad	P	P	P	A
Public Education	Dr. Harrell Harrison	P	A	A	A
Alternate Member	David Deas	A	A	A	A
Citizen Advocate (CA)	(Vacant)				
Alternate Member	(Vacant)				
CA-User	Earther Wright	A	P	P	P
Alternate Member	(Vacant)				
Elderly Rep.	Dr. Maurice Levy				
Alternate Member	(Vacant)				
Veterans Rep.	Kyle Morrison	A	P	A	A
Alternate Member	Major Stroupe	P	A	A	A
Persons with Disabilities Rep.	Christine Eason Louton	P	P	P	P
Alternate Rep.	Tassie Fuller	P	P	P	A
CAA Rep.	Monique Harrison	P	P	A	A
Alternate Member	Robert Wilford	A	A	A	A
FDEA	Jeff Lee	P	P	P	A
Alternate Member	(Vacant)				
Children at Risk	Elliene Chisholm	P	A	A	A
Alternate Member	(Vacant)				
Mass Transit Rep.	Jesus Gomez	A	A	A	A
Alternate Member	Mildred Crawford	P	P	P	P
Workforce Development Board Rep.	Linda Tatum	P	A	A	A
Alternate Member	(Vacant)				

LEGEND KEY: P-Present A-Absent - Not Applicable (newly appointed member)

ATTENDANCE POLICY: According to Article III, Section 5 of the Coordinating Board bylaws: "The Metropolitan Transportation Planning Organization shall review and consider rescinding the appointment of any voting member of the Board who fails to attend three consecutive meetings."

