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2009 NW 67th Place, Gainesville, FL 32653-1603 • 352.955.2200

January 4, 2023

TO: Dixie County Transportation Disadvantaged Coordinating Board

FROM: Lynn Godfrey, AICP, Senior Planner

SUBJECT: Meeting Announcement

The Dixie County Transportation Disadvantaged Coordinating Board will hold a business meeting Wednesday, January 11, 2023 at 11:00 a.m. in the Suwannee River Economic Council, Inc. Client/Senior Services Center located at 314 N.E. 255 Street, Cross City, Florida. The meeting will also be conducted via communications media technology in the following format:

DIAL IN NUMBER: Toll free 1.888.585.9008

CONFERENCE CODE: 864 183 272

Please note that at least two (2) Board members must be present in person in addition to at least one (1) Board member present via communications media technology to establish a quorum in order to vote on agenda items that require formal action.

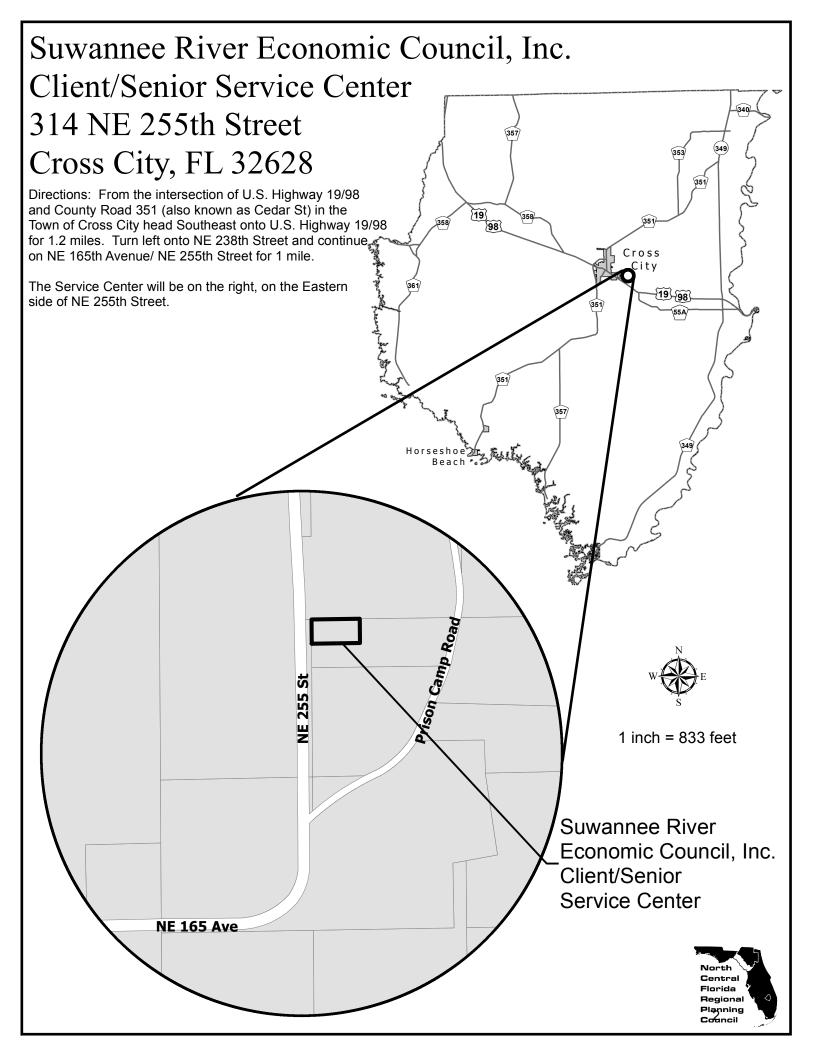
Per the Centers for Disease Control and Prevention guidelines, to reduce the risk of becoming infected with the virus that causes COVID-19 and potentially spreading it to others, fully vaccinated people should wear a mask indoors in public if they are in an area of substantial or high transmission; if someone in their household is immunocompromised or at increased risk for severe disease; or if someone in their household is unvaccinated.

Attached is the meeting agenda and supporting materials. If you have any questions concerning the meeting, please do not hesitate to contact me at 1-800-226-0690 extension 110.

Pursuant to the provisions of the Americans with Disabilities Act, any person requiring special accommodations to participate in this public meeting is asked to advise our office at least 2 business days before the meeting by contacting 352.955.2200 extension 110. If you are hearing or speech impaired, please contact our office using the Florida Relay Service, 1.800. 955.8771 (TDD) or 1.800. 955.8770 (Voice).

Attachments

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DIXIE COUNTY TRANSPORTATION DISADVANTAGED COORDINATING BOARD

MEETING ANNOUNCEMENT AND AGENDA

Suwannee River Economic Council, Inc. **Client/Senior Service Center** 314 NE 255th Street Cross City, Florida

Dial in Number: Toll free 1.888.585.9008

Conference Code: 864 183 272 Wednesday January 11, 2023 11:00 a.m.

I. **BUSINESS MEETING - CALL TO ORDER**

- A. Invocation
- В. Pledge of Allegiance
- C. **Roll Call**
- D. **Approval of the Meeting Agenda** Page 3 **ACTION REQUIRED**
- Ε. Approval of the July 13, 2022 Minutes Page 7 **ACTION REQUIRED**

II. **NEW BUSINESS**

Α. **Introduction to Florida's Coordinated** Page 11 NO ACTION REQUIRED **Transportation System (Lynn Godfrey)**

Staff will discuss Florida's Coordinated Transportation System and Section 112.3143, Florida Statues concerning voting conflicts of interest

2021/22 Annual Performance Evaluation B. Page 37 **ACTION REQUIRED** (Lynn Godfrey)

The Board needs to approve Suwannee River Economic Council, Inc.'s 2021/22 annual performance evaluation

C. **Elect Vice-Chair (Lynn Godfrey)** Page 71 **ACTION REQUIRED**

The Board needs to re-elect Lauren Adams as Vice-Chair or elect a new Vice-Chair

D. 2021/26 Dixie County Transportation Page 73 ACTION REQUIRED Disadvantaged Service Plan Amendment (Lynn Godfrey)

The Board needs to review and approve an amendment to the 2021/26 Union County Transportation Disadvantaged Service Plan

E. 2021/22 Annual Operating Report Page 85 NO ACTION REQUIRED (Matthew Pearson)

The Board needs to review the 2021/22 Dixie County Annual Operating Report

F. Suwannee River Economic Council, Inc.
Operations Reports (Matthew Pearson)

Page 95 NO ACTION REQUIRED

III. OTHER BUSINESS

Comments

IV. FUTURE MEETING DATES

- A. April 12, 2023 at 11:00 a.m.
- B. July 12, 2023 at 11:00 a.m.
- C. October 11, 2023 at 11:00 a.m.
- D. January 10, 2024 at 11:00 a.m.

If you have any questions concerning the meeting agenda, please do not hesitate to contact me at 1-800-226-0690, extension 110.

^{*} Please note that this is a tentative meeting schedule, all dates and times are subject to change.

DIXIE COUNTY TRANSPORTATION DISADVANTAGED COORDINATING BOARD

| MEMBER/REPRESENTING | ALTERNATE/REPRESENTING |
|---|--|
| Commissioner Jamie Storey | Not Applicable |
| Local Elected Official/Chair | |
| Geanelly Reveron | Lauren Adams, Vice-Chair |
| Florida Department of Transportation | Florida Department of Transportation |
| | Grievance Committee Member |
| John Wisker | Amy Burton |
| Florida Department of Children and Families | Florida Department of Children and Families |
| Grievance Committee Member | Тотом - орин и тотом от отника и тотом от от отника и тотом от от от отника и тотом от |
| Vacant | Vacant |
| Florida Department of Education | Florida Department of Education |
| Grievance Committee Member | |
| Vacant | Vacant |
| Florida Department of Elder Affairs | Florida Department of Elder Affairs |
| Vacant | Vacant |
| Florida Agency for Health Care Administration | Florida Agency for Health Care Administration |
| Sheryl Dick-Stanford | Sylvia Bamburg |
| Florida Agency for Persons with Disabilities | Florida Agency for Persons with Disabilities |
| Grievance Committee Member | The state of the s |
| Elizabeth Wetherington | Vacant |
| Regional Workforce Board | Regional Workforce Board |
| Vacant | Vacant |
| Florida Association for Community Action | Florida Association for Community Action |
| Term ending June 30, 2023 | Term ending June 30, 2023 |
| Vacant | Vacant |
| Public Education | Public Education |
| Vacant | Vacant |
| Veterans | Veterans |
| Term ending June 30, 2023 | Term ending June 30, 2023 |
| Vacant | Vacant |
| Citizen Advocate | Citizen Advocate |
| Term ending June 30, 2024 | Term ending June 30, 2024 |
| Vacant | Vacant |
| Citizen Advocate - User | Citizen Advocate - User |
| Term ending June 30, 2024 | Term ending June 30, 2024 |
| Vacant | Vacant |
| Persons with Disabilities | Persons with Disabilities |
| Term ending June 30, 2024 | Term ending June 30, 2024 |
| Vacant | Vacant |
| Elderly | Elderly |
| Term ending June 30, 2023 | Term ending June 30, 2023 |
| Matthew Ferguson | Vacant |
| Medical Community | Medical Community |
| Term ending June 30, 2025 | Term ending June 30, 2025 |
| Vacant | Vacant |
| Children at Risk | Children at Risk |
| Term ending June 30, 2025 | Term ending June 30, 2025 |
| Vacant | Vacant |
| Private Transit | Private Transit |
| Term ending June 30, 2025 | Term ending June 30, 2025 |

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DIXIE COUNTY TRANSPORTATION DISADVANTAGED COORDINATING BOARD

MEETING MINUTES

Suwannee River Economic Council, Inc.WednesdayClient/Senior Service CenterJuly 13, 2022314 NE 255th Street11:00 a.m.

Cross City, Florida

Dial in Number: Toll free 1.888.585.9008

Conference Code: 864 183 272

VOTING MEMBERS PRESENT IN PERSON

Elizabeth Wetherington, Regional Workforce Board Representative John Wisker, Florida Department of Children and Families Representative

VOTING MEMBERS PRESENT VIA TELECOMMUNICATIONS TECHNOLOGY

Jeff Aboumrad, Florida Department of Education Representative Matthew Ferguson, Local Medical Community Representative Geanelly Reveron, Florida Department of Transportation Representative Sheryl Dick-Stanford Florida Agency for Persons with Disabilities Representative

ALTERNATE MEMBERS PRESENT VIA TELECOMMUNICATIONS TECHNOLOGY

Lauren Adams, Florida Department of Transportation Representative

VOTING MEMBERS ABSENT

Commissioner Jamie Storey, Chair

OTHERS PRESENT IN PERSON

Matthew Pearson, Suwannee River Economic Council, Inc.

STAFF PRESENT

Lynn Godfrey, North Central Florida Regional Planning Council

I. BUSINESS MEETING CALL TO ORDER

Vice-Chair Adams called the meeting to order at 11:00 a.m.

A. Invocation

Mr. Matthew Pearson, Suwannee River Economic Council, Inc. Executive Director, gave the invocation.

B. Pledge of Allegiance

Vice-Chair Adams led the Board in reciting the Pledge of Allegiance

C. Roll Call

Vice-Chair Adams asked staff to conduct the roll call.

Ms. Lynn Godfrey, North Central Florida Regional Planning Council Senior Planner, took the roll call and stated that a quorum was present.

D. Approval of the Meeting Agenda

ACTION: Jeff Aboumrad moved to approve the meeting agenda. Elizabeth Wetherington seconded; motion passed unanimously.

E. Approval of the June 8, 2022 Meeting Minutes

ACTION: John Wisker moved to approve the June 8, 2022 meeting minutes. Sheryl Stanford seconded; motion passed unanimously.

II. NEW BUSINESS

A. 2021/26 Dixie County Transportation Disadvantaged Service Plan Amendments

Ms. Godfrey stated that Suwannee River Economic Council, Inc. is requesting amendments to the Dixie County Transportation Disadvantaged Service Plan. She said staff recommends the Board approve the proposed amendments.

Mr. Matthew Pearson, Suwannee River Economic Council, Inc. Executive Director, discussed the proposed amendments.

ACTION: Elizabeth Wetherington moved to approve the 2021/26 Dixie County Transportation Disadvantaged Service Plan amendments. Sheryl Stanford seconded; motion passed unanimously.

B. Bylaws

Ms. Godfrey stated that the Florida Commission for the Transportation Disadvantaged requires the Board to review and approve the Bylaws annually. She said staff is not recommending any changes to the Bylaws.

ACTION: John Wisker moved to approve the Bylaws. Jeff Aboumrad seconded; motion passed unanimously.

C. Grievance Procedures

Ms. Godfrey stated that the Florida Commission for the Transportation Disadvantaged requires the Board to review and approve the Grievance Procedures annually. She said staff is not recommending any changes to the Grievance Procedures.

| Dixie County Transportation Disadvantaged Coordinating Board Mee | ting Mi | nutes |
|--|----------|-------|
| J | July 13, | 2022 |

| | | ACTION: | Matthew Ferguson moved to approve the Grievance Procedures. Sheryl Stanford seconded; motion passed unanimously. |
|--------------------------|-------------------------|------------------|--|
| III. | OTH | ER BUSINESS | |
| | Α. | Comments | |
| | | There were no | comments. |
| IV. | V. FUTURE MEETING DATES | | |
| | Vice- | Chair Adams stat | ted that the next meeting is scheduled for October 12, 2022 at 11:00 a.m. |
| <u>ADJC</u> | <u>URNM</u> | <u>IENT</u> | |
| The m | eeting v | vas adjourned at | 11:30 a.m. |
| | | | |
| | | | |
| Coordinating Board Chair | | | Date |

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January 4, 2023

TO: Dixie County Transportation Disadvantaged Coordinating Board

FROM: Lynn Godfrey, AICP, Senior Planner

SUBJECT: Introduction to Florida's Coordinated Transportation System

RECOMMENDATION

No action required. This agenda item is for information only.

BACKGROUND

The Florida Commission for the Transportation Disadvantaged requires Board members to comply with the requirements of Section 112.3143, Florida Statutes and Section 286, Florida Statues.

Attached are the following documents for the Board's information:

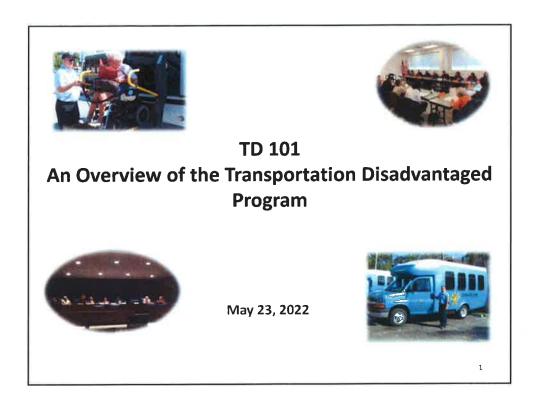
- An Introduction to Florida's Coordinated Transportation System;
- Section 112.3143, Florida Statues concerning voting conflicts of interest; and
- Section 286, Florida Statues concerning Florida Sunshine Law.

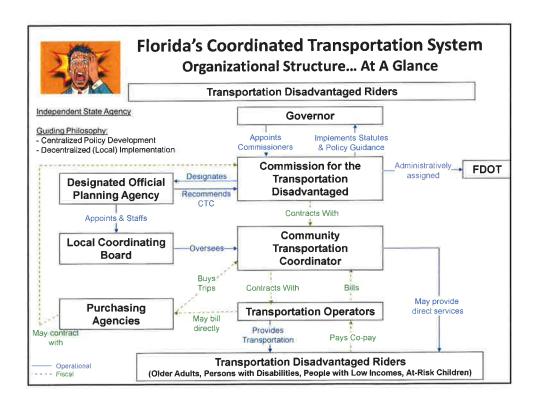
If you have any questions regarding the attached documents, please do not hesitate to contact me.

Attachments

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Riders Who Are Transportation Disadvantaged

- Older Adults
- Persons with Disabilities
- Persons with Low Income
- Children who are At-Risk







4

They Could Need A Ride To...



- Medical Services
- Work or Job-Training
- · School or College
- Grocery Store
- · Social-Recreation

5

...And They May Have Limited Transportation Options Available In Their Community:

- Personal or Family Vehicle
- Public Transit
- Government "Sponsored" Transportation (e.g., Medicaid)
- Private On-Demand Services (e.g., taxi, Uber or Lyft, etc.)





ò

TD Program Foundation

The Coordinated System was established in 1979.

The Legislature created the Commission and TD Trust Fund in 1989.

The purpose was to deliver the "coordination" of transportation services in each county.

Implemented by three primary entities at local level:

- Community Transportation Coordinator (CTC)
- Designated Official Planning Agency (Planner)
- Local Coordinating Board (LCB)

CTD works with state/local partners (e.g., FDOT) to also purchase trips through coordinated system.

Reimburses CTC for door-to-door (demandresponse) trips or bus pass "fare" subsidies.

The "Three-Legged Stool" of Coordination





Summary of Responsibilities

- Independent agency, administratively housed in FDOT, with board appointed by Governor.
- Administers the TD Trust Fund and disburses funds through various grant programs.
- Develops policies/procedures governing the coordinated transportation system.
- Approves and contracts with CTCs to deliver CTDfunded services in each county.
- Designates Planning Agency (outside MPO) to help implement program at the local level.

9

Governing Documents



Chapter 427, Florida Statutes – Legislative Authority

Rule Chapter 41-2, Florida Administrative Code – Implementing Regulations

10

Commission Membership and Duties...

- Seven voting Governor-appointed members:
 - Five business representatives
 - Two users of the system
 - At least one representing seniors (65+ Years Old)
- Eight ex-officio (non-voting) members, representing purchasing agencies.
- Meets at least four times a year, virtually and/or in areas around the state.



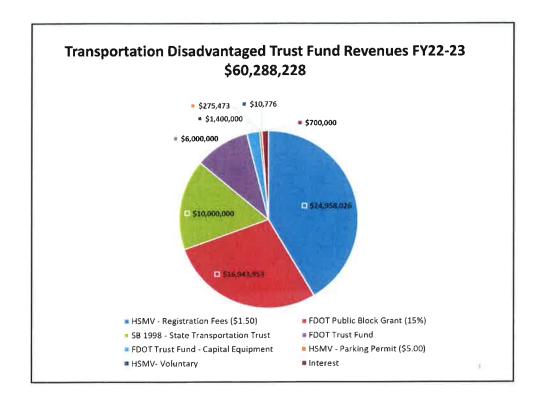
 All meetings are governed under the Sunshine Laws – recorded and accessible to the public.

1.1

... Commission Duties

- · Primary voting responsibilities:
 - Approves the five-year designation of every CTC
 - Administers the TD Trust Fund, which supports all CTD grant programs and operations.
 - Reviews and approves Commission publications, including the Annual Performance Report
 - Develops/approves policies governing coordinated transportation (e.g., rules, procedures, etc.).
- Participates in professional development events, including an annual training workshop.
- Appoints and oversees Executive Director.

.2



Grant Programs...



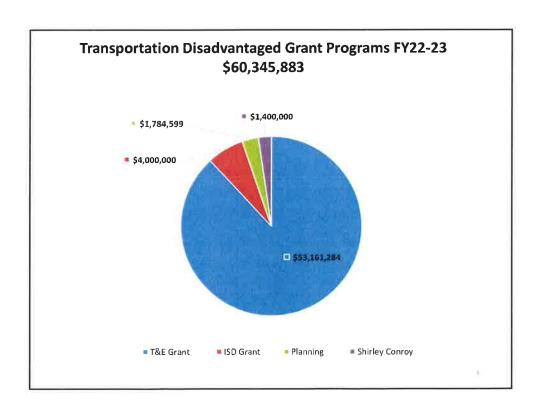
- Trip & Equipment Grant
 - Annually allocated through a formula, established in rule, to CTCs in all 67 counties
 - Used to purchase trips for eligible riders
 - 25% of funds may be used to purchase equipment
- Planning Grant Awarded to Planning Agencies to assist with meeting their responsibilities, including staffing the LCB, in each service area.
- Shirley Conroy Grant Competitively awarded to CTCs for the purchase of capital equipment to meet the needs in rural areas.

14

... Grant Programs

- Innovation and Service Development (ISD) Grant:
 - Appropriated at \$10 million for FY19-20 and 20-21, was repealed by 2021 Legislature.
 - Legislature appropriated \$4 million for FY 2022-23:
 - This year capped projects at \$750,000 for a single service area and \$1.5 million for a multiple (cross-county) service areas.
 - CTD competitively awards funding to CTCs for innovative service projects that support at least one of the following:
 - Increases access to a certain activity or for an underserved population;
 - Promotes more cross-county mobility options; or
 - Reduces barriers to access public transportation hubs and routes, if available in their community.

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Community Transportation Coordinator



Summary of Responsibilities

- Coordinates transportation services for a county or multi-county "service area".
- Provides and/or contracts with transportation companies to deliver trips for TD customers.
- Determines rider eligibility (based on state and local guidelines) and performs cost-management duties.
- Invoices agencies that "purchase" trips for individuals within the TD population.
- Assists LCB in developing the TD Service Plan.
- Submits performance data to CTD, which is compiled within the Annual Performance Report (APR).

8

A CTC Can Be A...

- Public transit system;
- Nonprofit organization (e.g., council on aging);
- · Private transportation company; or
- Local government entity.

And Can...

- · Deliver services directly (sole source); or
- Contract with a transportation operator(s) to deliver a portion or all services (broker)

19

CTC Selection/Evaluation Process

- The planning agency facilitates a competitive procurement, requesting proposals from entities interested in serving as the CTC for five years.
- The agency then recommends the entity for approval by the CTD, which is voted on by the Commission.
- The designation allows a CTC to receive CTD grant funding and revenue from other purchasing agencies serving the TD Population.
- CTCs are evaluated on an annual basis by the LCB.

Designated Official Planning Agency









Summary of Responsibilities

- Assists CTC and LCB to implement local TD program.
- Staffs and appoints members to the LCB:
 - Prepares LCB meetings (e.g., agendas, by-laws, grievance procedures, trainings, etc.)
 - Assists LCB in evaluating CTC on annual basis
- Procures and recommends CTC designation.
- Coordinates and conducts transportation planning activities for its service area:
 - Works with CTC/LCB to develop TD Service Plan
 - Reviews Annual Operating Report and submits to the LCB.

A Planning Agency Can Be A...

- Metropolitan Planning Organization (MPO)
- County/City Government
- Regional Planning Council
- Local Organizations who are performing planning activities in designated service areas

A planning agency may be responsible for multiple (CTC) service areas.

2

Local Coordinating Board



Summary of Responsibilities

- Board membership represents local stakeholders and is appointed by planning agency.
- Meets quarterly and provides guidance on local coordination of transportation services.
- Serves as the local advisory body to the Commission.

2

The LCB Members Include...

- A local elected official, who serves as chair;
- Purchasing agencies (FDOT, AHCA, APD, etc.);
- The local education community;
- Vocational Rehabilitation/Blind Services;
- The veterans service office;
- Florida Association for Community Action;
- Riders (persons with disabilities, seniors, persons with low-income children at-risk);
- · Transportation provider organizations;
- Medical Community;
- Workforce Development Board

LCB Duties...

- Assists in establishing eligibility guidelines and trip priorities.
- Assist with development of TD Service Plan
- Evaluates performance of CTC.
- Identifies and prioritizes local service needs.
- Appoints a grievance committee.
- Reviews and recommends other funding applications.
- Reviews strategies of service provision to the area.
- Evaluates multicounty or regional transportation opportunities.

2

Purchasing Agency / Funding Source



















Summary of Responsibilities

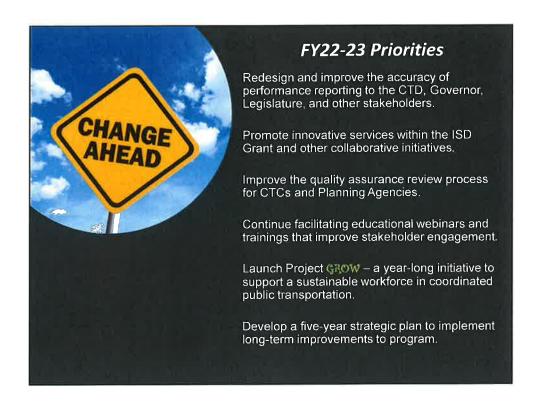
- Serves as an Advisory Member to the Commission.
- Voting Members of the LCB.
- Purchases transportation services for the transportation disadvantaged.
- Assists communities to develop transportation systems designed to serve the transportation disadvantaged.
- Ensures its rules, procedures, guidelines, and directives are supportive of the transportation disadvantaged.

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Purchasing Agencies / Revenue Sources that support the system..

An agency that purchases transportation services or provides revenue to provide services for the transportation disadvantaged such as -

- Agency for Health Care Administration
- · Agency for Persons with Disabilities
- Department of Economic Opportunity
- Department of Children and Families
- Department of Education
- Department of Elder Affairs
- Department of Health
- Department of Juvenile Justice
- Florida Department of Transportation
- Local Government Agencies and Organizations



Section 112.3143, Florida Statutes

Voting Conflicts of Interest

Section 112.3143, Florida Statues

- Public officer includes any person serving on an advisory body.
- Board members are considered public officers.
- Board members may not vote on any matter that would be to their special private gain or loss.



Section 112.3143, Florida Statues

 Board members shall make every reasonable effort to disclose the nature of their interest as a public record in a memorandum filed with staff.

The memorandum shall be incorporated in the meeting minutes.



Section 112.3143, Florida Statutes

- Board members shall, prior to a vote being taken, publicly state the nature of their interest in the matter from which they are abstaining from voting.
- Within 15 days after the vote occurs, Board members shall disclose the nature of their interest as a public record in a memorandum filed with staff.



Section 112.3143, Florida Statutes

- No Board member shall participate in any matter which would be to the Board member's special private gain or loss without first disclosing the nature of their interest in the matter.
- In the event that disclosure has not been made prior to the meeting or that any conflict is unknown prior to the meeting, the disclosure shall be made orally at the meeting when it becomes known that a conflict exists.
- A written memorandum disclosing the nature of the conflict shall be filed within 15 days after the oral disclosure.



Section 286, Florida Statutes

Florida Sunshine Law

Section 286, Florida Statues

Board meetings must be open to the public.

Reasonable notice of Board meetings must be given.

Minutes of Board meetings must be taken.



Section 286, Florida Statues

- Applies to any board or commission of any state agency or authority or of any agency or authority of any county, municipal corporation or political subdivision.
- A meeting is considered any gathering of two or more Board members to discuss any matter which will come before the Board for action.





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January 4, 2023

TO: Dixie County Transportation Disadvantaged Coordinating Board

FROM: Lynn Godfrey, AICP, Senior Planner

SUBJECT: 2021/22 Annual Performance Evaluation

RECOMMENDATION

Approve the Suwannee River Economic Council, Inc.'s 2021/22 annual performance evaluation.

BACKGROUND

The Board is required to annually evaluate the transportation services provided by Suwannee River Economic Council, Inc. Attached is Suwannee River Economic Council, Inc.'s draft 2021/22 annual performance evaluation. If you have any questions concerning the attached evaluation, please contact me at extension 110.

Attachment

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COMMUNITY TRANSPORTATION COORDINATOR EVALUATION WORKBOOK

Florida Commission for the



| Community Transportation Coordinator: <u>Suwannee River Economic Council, Inc.</u> | | |
|--|---|----------------------------|
| | | |
| County: | Dixie | |
| country | DIAIC | _ |
| 1 d d | D.O. Dov. 70. Live Oak, El 22000 | |
| Aaaress: | P.O. Box 70, Live Oak, FL 32060 | |
| _ | | |
| Contact: | Matthew Pearson, Executive Director | Phone: <u>386-362-4115</u> |
| | | |
| Review peri | od: <u>July 1, 2021 - June 30, 2022</u> | |

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2021/22 Community Transportation Coordinator Annual Performance Evaluation

Approved by the

Dixie County
Transportation Disadvantaged Coordinating Board

2009 NW 67th Place Gainesville, FL 32653-1603 www.ncfrpc.org/mtpo 352.955.2000

Jaime Storey, Chair

with Assistance from



North Central Florida Regional Planning Council 2009 NW 67th Place Gainesville, FL 32653-1603 www.ncfrpc.org 352.955.2200

October 12, 2022

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| Level of Coordination | 26 |

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I. FINDINGS AND RECOMMENDATIONS

A. General Information

Areas of Noncompliance: None Recommendations: None Timeline for Compliance: None

B. Chapter 427, Florida Statutes

Areas of Noncompliance: None Recommendations: None Timeline for Compliance: None

C. Rule 41-2, Florida Administrative Code

Areas of Noncompliance: None Recommendations: None Timeline for Compliance: None

D. On Site Observation

Areas of Noncompliance: None Recommendations: None Timeline for Compliance: None

E. Surveys

Areas of Noncompliance: None Recommendations: None Timeline for Compliance: None

F. Cost

Areas of Noncompliance: None Recommendations: None Timeline for Compliance: None

G. Level of Competition

Areas of Noncompliance: None Recommendations: None Timeline for Compliance: None

H. Level of Coordination

Areas of Noncompliance: None Recommendations: None Timeline for Compliance: None

II. ENTRANCE INTERVIEW

1. **Operating Environment**: Rural

2. **Organization Type**: Private Non-Profit

3. **Network Type**: Sole Provider

4. **Subcontracted Operators**: None

5. **Coordination Contractors**: None

6. **Transportation Alternatives**: None

7. **Purchasing Agencies**:

Elder Options

- Florida Commission for the Transportation Disadvantaged
- Medical Transportation Management, Inc.
- ModivCare Solutions, LLC
- Alivi NEMT Network

8. Transportation Disadvantaged Helpline Calls:

| Number of Calls | Resolved Cases | Unresolved Cases | |
|-----------------|----------------|------------------|--|
| 0 | 0 | 0 | |

III. GENERAL INFORMATION

| 1. | What was the designation date of the Community Transportation Coordinator? |
|-----|--|
| | 7/01/21 |
| 2. | What is the complaint process? |
| | Suwannee River Economic Council, Inc.'s complaint process is attached. |
| 3. | Does the community transportation coordinator have a complaint form? |
| | Yes (attached) |
| 4. | Does the form have a section for resolution of the complaint? |
| | Yes |
| 5. | Is a summary of complaints given to the Transportation Disadvantaged Board on a regular basis? |
| | Yes |
| 6. | When is the dissatisfied party referred to the Florida Commission for the Transportation Disadvantaged Helpline? |
| | If the Transportation Director is unable to resolve a complaint, the complainant will be referred to the Transportation Disadvantaged Helpline. |
| 7. | When a complaint is forwarded from the Transportation Disadvantaged Helpline, is the complaint entered into the local complaint file/process? |
| | Yes |
| 8. | Does the Community Transportation Coordinator provide written rider/beneficiary information or brochures to inform riders/beneficiaries about transportation disadvantaged services? |
| | Yes (attached) |
| 9. | Does the rider/ beneficiary information or brochure list the Transportation Disadvantaged Helpline phone number? |
| | Yes |
| 10. | Does the rider/ beneficiary information or brochure list the complaint procedure? |
| | Yes |
| 11. | What is the eligibility process for Transportation Disadvantaged sponsored riders? |
| | <u>Individuals needing transportation assistance from Florida's Transportation Disadvantaged</u> <u>Program must complete an eligibility application (attached).</u> |

| Does | public information state that accessible formats are available upon request? |
|----------------|---|
| Yes | |
| Is pu | blic information available in accessible formats upon request? |
| Yes | |
| Wha | t arrangements are in place to have accessible materials produced upon request? |
| • | Informational materials are available in large print upon request. |
| • | The Florida Relay (7-1-1) service is available to residents in the State of Florida who are deaf, hard of hearing, deaf/blind or speech disabled that connects them to standard (voice) telephone users. |
| Is Th | e Florida Relay phone number provided in informational materials? |
| Yes | |
| | the Community Transportation Coordinator have a contract or agreement with Regional Workforce Board? |
| No | |
| What syste | t innovative ideas have been implemented in the coordinated transportation em? |
| Suwa | nnee River Economic Council, Inc. has previously been awarded Mobility Enhancement Grant |
| funds | to provide transportation for shopping trips. |
| Are t | here any areas where coordination can be improved? |
| Florid | portation services purchased with local, state or federal funds should be purchased through a's Coordinated Transportation System. Currently, Florida's Managed Medical Care Program des transportation services to its clients outside of Florida's Coordinated Transportation |
| Syste | • |
| Wha | t barriers are there to the coordinated system? |
| <u>Ability</u> | to purchase transportation outside of Florida's Coordinated Transportation System. |
| | here any areas that the Community Transportation Coordinator feels the Florida mission for the Transportation Disadvantaged should be aware of or assist with? |
| No | |
| Disa | t funding agencies does the Florida Commission for the Transportation dvantaged need to work closely with in order to facilitate a better coordinated sportation system? |
| Florid | a Agency for Health Care Administration and CareerSource Florida. |
| How | is the Community Transportation Coordinator marketing the voluntary dollar? |
| No m | arkating system in place |

Complaint Process

All complaints received either written or verbal should be forwarded to the Director of Transportation. This includes complaints that have already been resolved by the dispatcher or driver.

Complaint form (attached) will be completed and resolution of complaint documented.

. 4 *. A

Complaints are files and kept to ensure proper tracking of complaints.

Complaints will be sent quarterly by County to the NCFPRC for reporting to the Local Coordinating Boards. Complaint totals will be submitted in the Annual Operating Report.

If resolution of complaint cannot be made by the Director of Transportation, the TD Helpline information should be shared with the rider.

SREC Transportation Complaint Form

| Client Name: | |
|---------------------------------------|--|
| Date: | |
| | |
| Description of Incident: | |
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| Complaint Resolution: | |
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| | |
| itaff Signature: | |
| Director of Transportation Signature: | |

Florida State Map 67 Counties



Dixie County Brochure Revised 09/17/20 Accessible formats are available upon request

Dixie County Programs and Services

For information on our Aging Programs:

- Alzheimer's Disease Initiative Community Care for the Elderly
- Elder Farmers' Market Nutrition
- Emergency Home Energy Assistance for the Elderly
- Home Care for the Elderly
- Title III-B, C-1, C-2, IIIE



Contact Dixie - Cross City Mealsite Hours: M - F, 800 a.m. - 5:00 p.m. 314 NE 255th Street Cross City, Florida 32680 (352) 498-2714

Suwannee River Economic Council, Inc.

Established 1966



Serving Bradford, Columbia, Dixie, Gilchrist, Hamilton, Lafayette, Levy, Madison, Putnam, Suwannee, Taylor and Union Counties

> Administrative Office Post Office Box 70 1171 Nobles Ferry Road, Bldg #2 Live Oak, Florida 32064 (386) 362-4115 Voice/TDD mattpearson@suwanneeec.net

Affirmative Action, Fair Housing Agency

SREC's Vision

Our customers embrace the challenge to rise above the perils of poverty, and discover within themselves the courage and strength to succeed.

Suwannee River Economic Council's mission is to embrace a community full of potential; and to educate and motivate present and future generations to discover and realize the dream of a comfortable and productive lifestyle.

> Visit our website www.srecinc.org

Dixie County Programs and Services

For information on:

Emergency Assistance/Self Sufficiency

- Community Services Block Grant (CSBG)
- Energy Neighbor Fund
- Low Income Home Energy Assistance Program

Housing

- Weatherization
- SHIP

Transportation

- Transportation Disadvantage Trust Fund
- Medicaid
- Title IIIB

Contact Dixie Service / Senior Center 314 NE 255th Street Cross City, Florida 32680 (352) 498-5018 (800) 955-8771 TDD (800) 955-8770 Voice

Dixie County -Programs, Services, Eligibility Housing/Transportation Programs

Weatherization Programs

Minor home repairs to reduce infiltration of air and energy con-

Eligibility: Income guidelines; 200% of U.S. poverty guidelines based on family size; owner, renter, site built or mobile home eligible.

State Housing Initiatives Partnership Program (SHIP)

Emergency repairs, Owner Occupied Rehabilitation, down payment and closing cost assistance for Homeownership.

Eligibility: Income guidelines and lending qualifications.

Transportation

Public Transportation

Transport elderly and disadvantaged to the doctor, medical facilities, meal sites, drug stores and shopping.

Eligibility: Income guidelines, Medicaid, disabled.

For reservations, scheduling, complaints/commendations and/or questions call (800) 597-7579, ext. 3.

For Program information or complaints/commendations call TD Helpline at (800) 983-2435.

Medicaid Broker Service

Transport Medicaid eligible clients to the doctor, medical facilities, meals sites and shopping.

Eligibility: Income guidelines, Medicaid Eligible

Any complaints not resolved can be forwarded to the Director of Transportation at (386) 362-4115, ext. 241.



We Do Business in Accordance With the Federal Fair Housing Law (The Fair Housing Amendments Act of 1988)

It is illegal to discriminate against any person because of race, color, religion, sex, handicap, familial status, or national origin

Dixie County - Programs, Services, Eligibility Aging Programs

Alzheimer's Disease Initiative (ADI)

Respite/Case Management, Specialized Medical Equipment, Services and Supplies

Eligibility: Diagnosis as possible Alzheimer's or memory disorder.

Community Care for the Elderly (CCE)

Case Management, Companion, Emergency Alert Response, Homemaker, Home Delivered Meals, Personal Care, Respite, Specialized Medical Equipment, Services and Supplies

Eligibility: 60+ years of age, frail and elderly.

Elder Farmers' Market Nutrition

(Available in Dixie, Gilchrist, Suwannee & Union County only)

Fresh fruits and vegetables and information to educate elders on the nutritional benefits derived from consuming fresh produce.

Eligibility: 60+ years of age, 185% poverty guidelines

Emergency Home Energy Assistance for the Elderly (EHEAP)

Assistance with utility bills, supply blankets, heaters, and fans.

Eligibility: 60+ years of age with household income after specified exclusions of no more than 150% of the federally established poverty income guidelines for the household size.

Home Care for the Elderly (HCE)

Basic Subsidy, (Caregiver Allowance), Case Management, Home Delivered Meals, Homemaker, Respite, Specialized Medical Equipment, Services & Supplies and Special Subsidy.

Eligibility: 60+ years of age. Assets/Income limitations, requires 24 hour care by qualified caregiver.

Dixie County-Programs, Services, Eligibility **Aging Programs**

Title III-B, C-1, C-2, IIIE

Congregate Meal Sites, Health Support, Homemaker, Home Delivered Meals, Nutrition Education, Outreach, Respite, Screening, Specialized Medical Equipment, Services and Supplies, Telephone Reassurance, and Transportation

Eligibility: 60+ years of age - C1 Program 60+ years of age - C2 Program - Home Bound 60+ years of age - III-B Program - Frail

Dixie County-Programs, Services, Eligibility Emergency Assistance/Self Sufficiency

Community Services Block Grant (CSBG)

 Information & Referral: Family Self-Sufficiency; Case Management; Support Services; Application Assistance to other Social Service Agencies.

Eligibility: Income guidelines 125% of poverty guidelines and a documented emergency

Energy Neighbor Fund
 Assistance with utilities, heating/cooling.

Eligibility: Must be Duke Energy customer; household income of no more than 125% of the federally established income guideline.

Low Income Home Energy Assistance Program

Assistance with utility bills and utility crisis resolution.

Eligibility: Household income of no more than 150% of the federally established income guidelines and certain asset limitations; resident of the county.



HOME ADMIN FORMS BOARD OF DIRECTORS PROGRAMS SERVICE AREAS LOCATIONS MEAL SITES

TRANSPORTATION

Transportation Services are in the following counties only:

Bradford, Dixie, Gilchrist, Lafayette and Union County

Funding: Florida Department of Transportation, Florida Commission for the Transportation Disadvantaged, Medicaid HMO's

Services: Public Transportation

Transport elderly and disadvantaged to the doctor, medical facilities, meal sites, drug stores and shopping.

For $\underline{\text{Bradford County}}$ reservations, scheduling, complaints/commendations and/or questions call (844) 496-0624.

For <u>Dixie</u>, <u>Gilchrist and Lafayette County</u> reservations, scheduling, complaints/commendations and/or questions call (352) 498-5018, extension 3, or (844-496-0624).

For <u>Union County</u> reservations, scheduling, complaints/commendations and/or questions call (844) 496-0624.

Any complaints not resolved can be forwarded to the Director of Transportation at (386) 362-4115, extension 241.

Telephone services for the hearing and / or speech impaired can be accessed through the Florida Telecommunication Relay System at (800) 955-8771 for TDD or (800) 955-8770 for Voice.

SERVICE AREAS

- Bradford County
- Columbia County
- Dixie County
- Gilchrist County
- Lafayette County
- Levy County
- Madison County
- . . .
- Suwannee County
- Taylor County
- Union County

Search ...

TRANSPORTATION DISADVANTAGED PROGRAM ELIGIBILITY CERTIFICATION APPLICATION

| Last NameFirst Name | | |
|---|----|--|
| Middle Initial | | |
| Street Address City | | |
| State Mail address: | | |
| Zip Code County | | |
| Date of Birth/ Social Security #Male Female | | |
| Telephone Number () | | |
| Emergency Contact Name | | |
| Relationship | | |
| Telephone Number () | | |
| How many people reside in your household Including parents, caregivers, relatives or other involved in your living functions? | 'S | |
| 2. Does your household have an operational vehicle(s)? | | |
| □ Yes (a) Are you or another household member able to operate the vehicle(s)? □ Yes □ No (b) Can you afford to operate the vehicle(s)? □ Yes □ No | | |
| □ No | | |
| 3. Are you enrolled in any assistance programs: | | |

Mail Completed application to: Suwannee River Economic Council, Inc.

255 SW 9th Avenue Lake Butler, Fl 32054 Tel # 844-496-0624 Or Give to Driver at time of trip



| 4. | What other means of transportation are available for you to use? | | |
|---|--|---|--|
| 5. | Do you have a physical or mental disability as outlined in the Americans With Disabilities Act of 1990? — Yes — No | | |
| 6. | Is your disability permanent? ☐ Yes ☐ No | | |
| Please | check or list any special needs, services or modes of tra | ansportation you require: | |
| □ Stret □ Cane | | Powered Scooter/CartLeg BracesOxygen CO2Service Animal | |
| Other: | | | |
| | | | |
| CERTIFICATION AND ACKNOWLEDGEMENT I understand and affirm that the information provided in this application will be used to determine if I am eligible for non-emergency transportation services sponsored by Florida's Transportation Disadvantaged Program. I understand that the information contained in this application is confidential and will be shared only with professionals involved in evaluating and determining eligibility for transportation services provided under Florida's Transportation Disadvantaged Program. I certify that, to the best of my knowledge, the information in this application is true, correct, complete and made in good faith and any material omissions, falsifications, misstatements or misrepresentations in the above information could disqualify me from receiving services under Florida's Transportation Disadvantaged Program. | | | |
| | APPLICANT SIGNATURE | | |
| DATE_ | DATE | | |
| approv | Suwannee River Economic Council, Inc. will notify you whether your application has been approved or denied within 15 business days. If your application is denied, you may file an appeal with Suwannee River Economic Council, Inc. within 15 working days. | | |
| | | | |
| Applica | Application Processed by: | | |
| Signatu | Signature: | | |
| Date : | Date: | | |



Procedures for processing TD applications

- 1. **New Ride**: When client calls in for a ride verify through CTS software, to see if the client is a new or existing rider of the system. If new send the rider the TD application, by driver or mail to be completed. The rider CAN receive (1) ride prior to completion of application.
- 2. <u>Transportation Application (TD)</u>: All TD riders must complete a transportation application form to determine eligibility and the appropriate means of service. Make sure the application is completed and signed. (If not, completed the application is denied, notify person by phone reason why). If application is denied, rider may file an appeal with Suwannee River Economic Council within 15 working days. (try to make contact with person)
- 3. **Verification of eligibility:** Once application is returned to office. Dispatcher will run the applicants, Name, Date of Birth and Social Security #, through the Florida Medicaid web portal at https://sso.flmmis.com. Determine if TD eligible or Covered Health plan through Broker. If Broker mark health plan at top of intake. Attach the Medicaid Eligibility Verification form to the TD application after printed.
- 4. **Contact Client**: Call rider and notify of eligibility for which services they are eligible. (TD or one of the health plans, let them know of the other transportation services available to them that we provide).
- 5. <u>Medicaid Reform Members</u>: Riders that are Medicaid Reform need to contact the designated provider on the back of the Medicaid Card or the number below;
 - ModivCare 1-866-779-0565- Health plans Sunshine, United Health Care, Humana
 - MTM-1-855-824-5700 Staywell and Well Care
 - A2C-1-855-381-3778 Prestige

I have read and understand the above procedures.

- 6. **CTS Update**: Add client rider information in screen completing screen to include GEO and expiration date to be dated, approved one year from approval date. Complete Approval of application with your, signature and date of completion.
- 7. **Application processing Time**: SREC dispatcher will notify rider whether application has been approved or denied within 15 business days. If your application is denied, you may file an appeal with Suwannee River Economic Council within 15 working days.
- 8. **Application File Location**: After completion of the application process, file application in the appropriate County notebook in alphabetical order.
- 9. **Annually Update**: All TD riders are to complete an application annually by the assigned CTS expiration date on file.

| | Date | | |
|------|------|------|--|
| | | | |

IV COMPLIANCE WITH CHAPTER 427, FLORIDA STATUTES

| 1. | Are the Community Transportation Coordinator subcontracts uniform? | |
|-----|--|--|
| | Not ap | plicable, no subcontracted operators. |
| 2. | Is the Florida Commission for the Transportation Disadvantaged standard contract utilized? | |
| | Not ap | plicable, no subcontracted operators. |
| 3. | Do the | e contracts include performance standards for the transportation operators? |
| | Not ap | plicable, no subcontracted operators. |
| 4. | Do the | e contracts include the proper language concerning payment to subcontractors? |
| | Not ap | plicable, no subcontracted operators. |
| 5. | Were | the following items submitted on time? |
| | a) | Annual Operating Report: Yes |
| | b) | Memorandum of Agreement: Yes |
| | c) | Transportation Disadvantaged Service Plan: Yes |
| | d) | Transportation Disadvantaged Trust Fund Grant Application: Yes |
| | e) | Other grant applications: Yes |
| 6. | | the Community Transportation Coordinator monitor its subcontractors and how is monitoring conducted? |
| | Not ap | plicable, no subcontracted operators. |
| 7. | Is a w | ritten report issued to the operator? |
| | Not ap | plicable, no subcontracted operators. |
| 8. | | type of monitoring does the Community Transportation Coordinator perform on ordination contractors and how often is it conducted? |
| | Not ap | plicable, no coordination contractors. |
| 11. | | ordination contracts reviewed annually as to the effectiveness and efficiency of ordination contractor or the renewal of any Coordination Contracts? |
| | Not ap | plicable, no coordination contractors. |
| 12. | Are th | ere any transportation alternatives? |
| | No | |

IV COMPLIANCE WITH CHAPTER 427, FLORIDA STATUTES

| 1. | Hours of Service: |
|----|--|
| | Transportation Disadvantaged Program: Monday through Friday, 6:00 a.m. to 6:00 p.m. |
| | excluding holidays. |
| 2. | Call Intake Hours: |
| | Monday through Friday, 8:00 a.m. to 4:30 p.m. |
| 3. | After Hours Reservations/Cancellations: |
| | After hours service is not provided through the Transportation Disadvantaged Program. |
| | Trip cancellations should be made to Suwannee River Economic Council, Inc. with 24-hour advance notification. Trips must be canceled a minimum of two hours before the scheduled pick up time. |
| 4. | Minimum required notice for reservations: |
| | <u>Transportation Disadvantaged Program: Trips must be scheduled twenty-four hours in advance for service needed Tuesday through Friday. Trips must be scheduled seventy-two hours in advance for service needed on Mondays.</u> |
| 5. | How far in advance can reservations be place (number of days)? |
| 6. | What type of arrangement does the Community Transportation Coordinator have with the local Regional Workforce Board? |
| | No agreement with the local Regional Workforce Board. |
| 7. | Has the Community Transportation Coordinator developed any innovative transportation services for the local Regional Workforce Board? |
| | No |
| 8. | Do the Community Transportation Coordinator and Local Coordinating Board review applications for federal, state and local Transportation Disadvantaged funding? |
| | Yes |

9. What are the trip priorities for the trips funded with Transportation Disadvantaged Program trips?

<u>Trips sponsored with Trip & Equipment Grant funds provided through Florida's Transportation Disadvantaged Program will be provided in the following ranking order based on funding availability:</u>

Prescheduled Medical Appointments

- Dialysis appointments
- Cancer Care appointments
- <u>Urgent Care appointments</u>

<u>Prescheduled Medical Appointments as defined by the American Board of Medical Specialties:</u>

- Allergy and Immunology
- Colon & Rectal Surgery
- <u>Dermatology</u>
- Family Medicine
- Neurological Surgery
- Obstetrics & Gynecology
- Ophthalmology
- Orthopaedic Surgery
- Otolaryngology Head and Neck Surgery
- Pediatrics
- Physical Medicine & Rehabilitation
- Plastic Surgery
- Psychiatry & Neurology
- Radiology
- Surgery
- Thoracic Surgery
- Urology

Other Medical Appointments

- Dental appointments
- Pharmacy

Mental Health Services provided by physicians, nurses who provide mental health services, licensed social workers, chemical dependency counselors, licensed professional counselors and licensed marriage and family counselors.

Nutritional (within Dixie County)

- Adult congregate meal programs
- Food stamp procurement
- Grocery shopping

Social Service Agency (within Dixie County)

- <u>Public agency support services</u>
- Senior programs

10. How are the trip priorities carried out?

<u>Trip priorities are carried out in accordance with the above priority list established in the Dixie</u>
<u>County Transportation Disadvantaged Service Plan.</u>

V. COMPLIANCE WITH RULE 41-2 FLORIDA ADMINISTRATIVE CODE

1. How is the Community Transportation Coordinator using school buses in the coordinated system?

<u>Suwannee River Economic Council, Inc. does not have a contract with the Dixie County School</u> Board.

2. How is the Community Transportation Coordinator using public transportation services in the coordinated system?

Not applicable, no other public transportation services operating in the service area.

3. Is there a goal for transferring passengers from paratransit to transit?

Not applicable, no fixed route public transportation systems operating in the service area.

4. What are the minimum liability insurance requirements?

\$200,000/\$300,000

5. What are the minimum liability insurance requirements in the operator and coordination contracts?

Not applicable, no subcontracted operators/coordination contractors.

6. Do the minimum liability insurance requirements exceed \$1 million per incident?

No

7. Date of last System Safety Program Plan Compliance Review:

Internal audits of Suwannee River Economic Council, Inc.'s System Safety Program Plan are conducted annually. The most recent Florida Department of Transportation vehicle monitoring conducted in December 2021. The most recent Florida Department of Transportation triennial review was conducted in November 2021.

8. Are the contracted operators in compliance with the System Safety Program Plan?

Not applicable, no subcontracted operators.

9. Do the Community Transportation Coordinator and its contracted operators (if any) comply with the Federal Transit Administration Anti-Drug and Alcohol Misuse Program (49 CFR Part 40, 655)?

Yes

10. Date of last Anti-Drug and Alcohol Misuse Program review:

The most recent review of the Substance Abuse Policy was conducted by the Center for Urban Transportation Research during the triennial review in November 2021.

| Standards | Comments |
|--|---|
| Local toll free phone number must be posted in all vehicles. | Suwannee River Economic Council, Inc. posts local toll free phone number in all vehicles. |
| Vehicle Cleanliness | Suwannee River Economic Council, Inc. cleans all vehicles (interior/exterior) at least once a week. |
| Passenger/Trip Database | Suwannee River Economic Council, Inc. maintains a passenger database. |
| Adequate seating | Suwannee River Economic Council, Inc. provides adequate seating for all passengers. |
| Driver Identification | Suwannee River Economic Council, Inc. requires drivers to identify themselves in a manner that is conducive to communications with specific passengers. |
| Passenger Assistance | Suwannee River Economic Council, Inc. requires drivers to provide passengers with boarding and exiting assistance. |
| Smoking, Eating and Drinking | Smoking is prohibited in any vehicle. Eating and drinking on board vehicles is not permitted unless medically necessary. |
| Two-way Communications | All vehicles are equipped with two-way communications. |
| Air Conditioning/Heating | All vehicles have working air conditioners and heaters. |
| Billing Requirements | Suwannee River Economic Council, Inc. complies with Section 287.0585, Florida Statutes. |
| Transport of Escorts and dependent children policy | Suwannee River Economic Council, Inc. requires children under the age of 16 to be accompanied by and escort. Escorts must be provided by the passenger and able to provide necessary assistance to the passenger. Escorts are transported at the rates described in the established rate structure. |
| Use, Responsibility, and cost of child restraint devices | Suwannee River Economic Council, Inc. requires all passengers under the age of 4 and or 50 pounds to use a child restrain device. Child restraint devices must be provided by the passenger. |

| Out-of-Service Area trips | Suwannee River Economic Council, Inc. may require medical provider verification for any out of county transportation. |
|---|---|
| CPR/1st Aid | Suwannee River Economic Council, Inc. does not require drivers to be trained in CPR. Suwannee River Economic Council, Inc. requires that all vehicles be equipped with biohazard kits as required by State and Federal regulations. |
| Driver Criminal Background Screening | Suwannee River Economic Council, Inc. conducts motor vehicle registration checks on drivers every six months. |
| Passenger Property | Suwannee River Economic Council, Inc. allows passengers to have personal property that they can place on their lap or stow under the seat. Passengers must be able to independently carry all items brought on the vehicle. |
| Advance reservation requirements | Suwannee River Economic Council, Inc. requires trips to be scheduled by 4:00 p.m. the day before service is requested. |
| Pick-up Window | Passengers shall be picked up 30 minutes before or 30 minutes after their scheduled pick-up time. |

| Measurable Standards/Goals | Standard/Goal | Is the Community Transportation Coordinator meeting the Standard? |
|----------------------------|--|---|
| Public Transit Ridership | Not applicable | Not applicable |
| On-time performance | 90% | Yes |
| Accidents | No more than 1/100,000 miles | Yes |
| Roadcalls | No more than 5 roadcalls during the evaluation period. | Yes |
| Complaints | No more than 2/1,000 trips. | Yes |
| Call-Hold Time | Not applicable | Not applicable |

County: Dixie CTC: Suwannee River Economic Council, Inc.

Contact: Matt Pearson

PO Box 70 Live Oak, FL 32064 386-362-4115

Number Demographics

Total County Population 0

Unduplicated Head Count 432



Transportation Disadvantaged 2021

151,470

1

2

9

8

2022

2

2

10

8

151,604

| 300 302 4113 | | | | | |
|----------------------------|-----------|-------|-------|-----------------------------|-----------|
| Email: mattpearson@suwan | neeec.net | | | | |
| Trips By Type of Service | 2020 | 2021 | 2022 | Vehicle Data | 2020 |
| Fixed Route (FR) | 0 | 0 | 0 | Vehicle Miles | 144,415 |
| Deviated FR | 0 | 0 | 0 | Roadcalls | 9 |
| Complementary ADA | 0 | 0 | 0 | Accidents | 0 |
| Paratransit | 5,436 | 4,375 | 5,810 | Vehicles | 10 |
| TNC | 0 | 0 | 0 | Drivers | 7 |
| Taxi | 0 | 0 | 0 | | |
| School Board (School Bus) | 0 | 0 | 0 | | |
| Volunteers | 0 | 0 | 0 | | |
| TOTAL TRIPS | 5,436 | 4,375 | 5,810 | | |
| Passenger Trips By Trip Po | urpose | | | Financial and General Dat | ta |
| Medical | 4,397 | 4,308 | 5,593 | Expenses | \$377,638 |
| Employment | 6 | 0 | 0 | Revenues | \$537,432 |
| Ed/Train/DayCare | 0 | 0 | 0 | Commendations | 0 |
| Nutritional | 776 | 0 | 1 | Complaints | 2 |
| Life-Sustaining/Other | 257 | 67 | 216 | Passenger No-Shows | 500 |
| TOTAL TRIPS | 5,436 | 4,375 | 5,810 | Unmet Trip Requests | 25 |
| Passenger Trips By Reven | ue Source | | | Performance Measures | |
| CTD | 2,991 | 2,210 | 2,584 | Accidents per 100,000 Miles | 0 |
| AHCA | 1,658 | 1,835 | 2,795 | Miles between Roadcalls | 16,046 |
| APD | 0 | 0 | 0 | Avg. Trips per Passenger | 11.33 |
| DOEA | 751 | 0 | 0 | Cost per Trip | \$69.47 |
| DOE | 0 | 0 | 0 | Cost per Paratransit Trip | \$69.47 |
| Other | 36 | 330 | 431 | Cost per Total Mile | \$2.61 |
| TOTAL TRIPS | 5,436 | 4,375 | 5,810 | Cost per Paratransit Mile | \$2.61 |
| Trips by Provider Type | | | | | |
| стс | 5,436 | 4,375 | 5,810 | | |
| Transportation Operator | 0 | 0 | 0 | | |
| Coordination Contractor | 0 | 0 | 0 | | |
| TOTAL TRIPS | 5,436 | 4,375 | 5,810 | | |
| | | | | | |

| Financial and General Data | | | |
|-----------------------------|-----------|-----------|-----------|
| Expenses | \$377,638 | \$425,521 | \$525,283 |
| Revenues | \$537,432 | \$600,719 | \$747,387 |
| Commendations | 0 | 0 | 0 |
| Complaints | 2 | 0 | 0 |
| Passenger No-Shows | 500 | 205 | 265 |
| Unmet Trip Requests | 25 | 0 | 0 |
| Performance Measures | | | |
| Accidents per 100,000 Miles | 0 | 1.32 | 1.32 |
| Miles between Roadcalls | 16,046 | 151,470 | 75,802 |
| Avg. Trips per Passenger | 11.33 | 15.51 | 13.45 |
| Cost per Trip | \$69.47 | \$97.26 | \$90.41 |
| Cost per Paratransit Trip | \$69.47 | \$97.26 | \$90.41 |
| Cost per Total Mile | \$2.61 | \$2.81 | \$3.46 |
| Cost per Paratransit Mile | \$2.61 | \$2.81 | \$3.46 |



Bus Transit System Annual Safety and Security Certification

Certifying Compliance with Rule 14-90, FAC to the Florida Department of Transportation (FDOT)

Certification Date (Current): 2021 Certification Year: (Previous): 2020

Name and Address of Bus Transit System: Suwannee River Economic Council, Inc.

1171 Nobles Ferry Rd. Live Oak FL 32064

The Bus Transit System (Agency) named above hereby certifies the following:

- The Agency has adopted a System Safety Program Plan (SSPP) and a Security Program Plan (SPP) pursuant to the standards set forth in Rule Chapter 14-90, Florida Administrative Code.
- 2. The Agency is in compliance with its adopted SSPP and SPP.
- The Agency has performed annual safety inspections on all operational vehicles in accordance with Rule Chapter 14-90, Florida Administrative Code.
- 4. The Agency has conducted reviews of SSPP and SPP and the plans are up to date.

Blue Ink Signature: Date: January 4, 2021
(Individual Responsible for Assurance of Compliance)

Name: Matt Pearson Title: Executive Director

Name and address of entity(ies) which has (have) performed bus safety inspections and security assessments:

Name: See Attached

Address: See Attached

Name of Qualified Mechanic who Performed Annual Inspections: See Attached

VI On-Site Observation of the System **Date of Observation:** 1. An on-site observation was not conducted due to COVID-19 safety concerns. 2. Location: 3. Number of Passengers picked up/dropped off: Ambulatory: Non-Ambulatory: _____ 4. Was the driver on time? 5. Did the driver provide passenger assistance? 6. Was the driver wearing identification? 7. Did the driver ensure the passengers were properly secured? 8. Was the interior of the vehicle free of dirt, grime, oil, trash, torn upholstery, damaged or broken seats, protruding metal or other objects or materials which could soil items placed in the vehicle or provide discomfort for the passenger? 9. Is there a sign posted on the interior of the vehicle with both a local phone number and the Transportation Disadvantaged Program Helpline for comments/complaints/commendations? 10. Did the vehicle have working heat and air conditioning? Did the vehicle have two-way communications in good working order? 11. If used, was the lift in good working order? 12. 13. Was there safe and appropriate seating for all passengers? 14. Did the driver properly use the lift and secure the passenger?

VII PASSENGER SURVEYS

How often do your ride?

| Daily 7 days/week | 1-2 Times/Week | 3-5 Times/Week | Other |
|-------------------|----------------|----------------|-------|
| 0 | 2 | 4 | 0 |

Have you been denied transportation services?

Yes 0

No 6

What is your trip purpose?

| Medical | Education/Training | Employment | Other |
|---------|--------------------|------------|-------|
| 6 | 0 | 0 | 0 |

Do you have concerns with your service?

Yes 0

No 6

What types of concerns do you have?

| Late Trips | Driver Behavior | Availability | Vehicle Condition | Customer Service | Cost |
|------------|--------------------|--------------|----------------------|---------------------|------|
| 0 | 0 | 0 | 0 | 0 | 0 |

VII PURCHASING AGENCY SURVEYS

PURCHASING AGENCY SURVEY

| Pu | chasing Agency: Florida Commission for the Transportation Disadvantaged |
|----|--|
| Re | resentative of Purchasing Agency: Dan Zeruto, Project Manager - Area 3 |
| 1) | Does your agency purchase transportation services from Suwannee River Economic Council, Inc.? |
| | K Yes □ No |
| 2) | What is the primary purpose for purchasing transportation service for your clients? |
| | ✓ Medical □ Employment □ Education/Training/Day Care □ Nutritional □ Life Sustaining/Other |
| 3) | On average, how often do your clients use Suwannee River Economic Council, Inc.'s transportation services? |
| | □ 7 Days/Week □ 1-2 Times/Week ⟨ 3-5 Times/Week □ 1-3 Times/Month □ Less than 1 Time/Month |
| 4) | Have you had any problems with Suwannee River Economic Council, Inc.'s service? |
| • | |
| • | □ Yes K No If no, skip to question 6 |
| | □ Yes |
| | □ Yes K No If no, skip to question 6 If you have had problems with Suwannee River Economic Council, Inc.'s service, please |
| 5) | Yes K No If no, skip to question 6 If you have had problems with Suwannee River Economic Council, Inc.'s service, please identify the types of problems: Advance notice requirement Cost Service area limits Pick up times not convenient Vehicle condition Lack of passenger assistance Accessibility concerns Complaints about drivers Complaints about timeliness Length of wait for reservations |

VIII COST



CTC Expense Sources

County: Dixie CTC Status: Submitted CTC Organization: Suwannee River

Economic Council,

Inc.

Fiscal Year: 07/01/2021 - 06/30/2022 CTD Status: Under Review

| | Select | Selected Reporting Period | | Previous Reporting Period | | |
|--|--------------------------------------|-----------------------------|------------|--------------------------------------|-----------------------------|------------|
| | CTC & Transportation Operators | Coordination Contractors | Total | CTC & Transportation Operators | Coordination Contractors | Total |
| Expense Sources | | | | | | |
| Labor | \$ 182,589 | \$0 | \$ 182,589 | \$ 150,686 | \$0 | \$ 150,686 |
| Fringe Benefits | \$ 98,175 | \$0 | \$ 98,175 | \$ 75,807 | \$0 | \$ 75,807 |
| Services | \$ 16,286 | \$0 | \$ 16,286 | \$ 12,848 | \$0 | \$ 12,848 |
| Materials & Supplies Consumed | \$ 86,859 | \$0 | \$ 86,859 | \$ 54,976 | \$0 | \$ 54,976 |
| Utilities | \$ 12,770 | \$0 | \$ 12,770 | \$ 11,059 | \$0 | \$ 11,059 |
| Casualty & Liability | \$ 26,735 | \$0 | \$ 26,735 | \$ 21,199 | \$0 | \$ 21,199 |
| Taxes | \$ 465 | \$0 | \$ 465 | \$ 543 | \$0 | \$ 543 |
| Miscellaneous | \$ 1,754 | \$0 | \$ 1,754 | \$ 1,293 | \$0 | \$ 1,293 |
| Interest | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Leases & Rentals | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Capital Purchases | \$ 79,539 | \$0 | \$ 79,539 | \$ 82,018 | \$0 | \$ 82,018 |
| Contributed Services | \$ 16,528 | \$0 | \$ 16,528 | \$ 15,092 | \$0 | \$ 15,092 |
| Allocated Indirect Expenses | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Purchased Transportation Services | | | | | | |
| Bus Pass | \$0 | N/A | \$0 | \$0 | N/A | \$0 |
| School Board (School Bus) | \$0 | N/A | \$0 | \$0 | N/A | \$0 |
| Transportation Network Companies (TNC) | \$0 | N/A | \$0 | \$0 | N/A | \$0 |
| Taxi | \$0 | N/A | \$0 | \$0 | N/A | \$0 |
| Contracted Operator | \$ 3,583 | N/A | \$ 3,583 | \$0 | N/A | \$0 |
| Total - Expense Sources | \$ 525,283 | \$0 | \$ 525,283 | \$ 425,521 | \$0 | \$ 425,521 |

IX LEVEL OF COMPETITION

1. Inventory of Transportation Operators in the Service Area

| | Transportation Providers Available | Transportation Providers Contracted in the System. |
|-----------------------|------------------------------------|--|
| Private Non-Profit | 1 | 1 |
| Private For-Profit | 0 | 0 |
| Government | 0 | 0 |
| Public Transit Agency | 0 | 0 |
| Total | 1 | 1 |

| _ | | • | |
|----|---|---|--|
| 2. | How many of the operators are coordination contractors? | 0 | |

| 3. | Does the Community Transportation Coordinator have a competitive procurement |
|----|--|
| | process? |

| Yes | | |
|-----|--|--|
| 165 | | |

4. What methods have been used in selection of the transportation operators?

| Low bid | √ | Requests for proposals |
|-----------------------------|---|---------------------------------|
| Requests for qualifications | | Requests for interested parties |
| Negotiation only | | |

X LEVEL OF COORDINATION

1. Public Information – How is public information distributed about transportation services in the community?

<u>Suwannee River Economic Council, Inc. provides information about the transportation program on the agency's website, and distributes brochures in the community.</u>

2. Eligibility – How is passenger eligibility coordinated for local transportation services?

<u>Suwannee River Economic Council, Inc. determines passenger eligibility except for passengers using Florida's Managed Medical Care Program.</u>

3. Call Intake – To what extent is transportation coordinated to ensure that a user can reach a Reservationist on the first call?

<u>Individuals call Suwannee River Economic Council, Inc. to schedule all trips except trips provided</u> through Florida's Managed Medical Care Program.

4. Reservations –How is the duplication of a reservation prevented?

<u>Suwannee River Economic Council, Inc. handles all trip reservations except trip reservations for Florida's Managed Medical Care Program.</u>

5. Trip Allocation – How is the allocation of trip requests to providers coordinated?

Suwannee River Economic Council, Inc. handles all trip allocations.

6. Scheduling – How is the trip assignment to vehicles coordinated?

<u>Suwannee River Economic Council, Inc. schedules all trips except for trips provided in Florida's</u> Managed Medical Care Program.

7. General Service Monitoring – How is the overseeing of transportation operators coordinated?

Not applicable, no subcontracted operators.

T:\Lynn\202122annualevaluations\Dixie\Dixie CTC Review Workbook model 202122.doc

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2009 NW 67th Place, Gainesville, FL 32653-1603 • 352.955.2200

January 4, 2023

TO: Dixie County Transportation Disadvantaged Coordinating Board

FROM: Lynn Godfrey, AICP, Senior Planner

SUBJECT: Elect Vice-Chair

RECOMMENDATION

Re-elect Lauren Adams as Vice Chair or elect a new Vice-Chair.

BACKGROUND

Chapter I. F. of the Board's Bylaws requires the Board to hold an organizational meeting each year for the purpose of electing a Vice-Chair. The Vice-Chair shall serve a term of one year starting with the next meeting. In the event of the Chair's absence, the Vice-Chair shall assume the duties of the Chairperson and conduct the meeting.

If you have any questions concerning this matter, please contact me at extension 110.

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January 4, 2023

TO: Dixie County Transportation Disadvantaged Coordinating Board

FROM: Lynn Godfrey, AICP, Senior Planner

SUBJECT: 2021/26 Dixie County Transportation Disadvantaged Service Plan Amendment

RECOMMENDATION

Approve an amendment to the 2021/26 Dixie County Transportation Disadvantaged Service Plan.

BACKGROUND

Applicants for funding under the 49 U.S.C. Grant Programs must certify to the Florida Department of Transportation that the grant projects are included in the current Transportation Disadvantaged Service Plan. In addition, Rule 41-2.011(6) of the Florida Administrative Code requires the Board to review applications for local, state and federal government public transportation project funds submitted for use in Dixie County.

Attached is a draft amendment to the 2021/26 Dixie County Transportation Disadvantaged Service Plan that meets the Federal and State requirements. Also, attached is Suwannee River Economic Council's application for 49 U.S.C. Section 5339 grant program funds.

If you have any questions concerning this matter, please do not hesitate to contact me.

Attachment

 $T:\ Lynn\ TD2023\ Dixie\ Memos\ tdspamend FDOT appl. docx$

3. Barriers to Coordination

Medicaid non-emergency transportation services are no longer coordinated through Florida's Coordinated Transportation System in Dixie County. In May 2014, the Florida Agency for Health Care Administration implemented Florida's Managed Medical Care Program. The Managed Medical Care Program requires Managed Medical Assistance Plans to provide transportation to their enrollees who have no other means of transportation available.

The Managed Medical Assistance Plans provide transportation services directly through their own network of transportation providers. According Chapter 2 of the Florida Agency for Health Care Administration Transportation Coverage, Limitations and Reimbursement Handbook, July 1997, "Medicaid is required by Chapter 427, Florida Statues to purchase transportation services through the designated Community Transportation Coordinator, unless those services are not cost effective or the Community Transportation Coordinator does not coordinate Medicaid transportation services."

Other barriers to the coordination of transportation services in Dixie County include the following:

- low density, rural population limits the ability to multi-load vehicles while maintaining an acceptable level of service; and
- limited availability of medical services/facilities in Dixie County requires out-of-county trips.

4. Needs Assessment

United States Code Section 5339 Grant Program

| <u>APPLICANT</u> | PROJECT | PROJECT | PROJECT | ESTIMATED COST | FUNDING SOURCE |
|---|-------------------------------------|--------------------|-----------------|---------------------|---|
| | | <u>YEAR</u> | LOCATION | | |
| Suwannee River Economic Council, Inc. | Purchase replacement vehicle. | 2023/24 | Dixie County | <u>\$137,600.00</u> | Federal Transit Administration |
| gountary Inter | <u>ranias.</u> | | | <u>\$ 43,000.00</u> | Florida Department of Transportation |

Rural Area Capital Assistance Program

| APPLICANT | PROJECT | PROJECT YEAR | PROJECT LOCATION | ESTIMATED COST | FUNDING SOURCE |
|---|----------------------------------|-----------------|---------------------|----------------|---|
| Suwannee River Economic Council, Inc. | Purchase one replacement vehicle | 2022/23 | Dixie County | \$75,413.00 | Rural Area Capital Assistance Grant Program |

Development Plan Page 21

Florida Department of Transportation

Capital Assistance Application

Federal Fiscal Year 2023 / State Fiscal Year 2024



49 U.S.C. Section 5339, CFDA 20.526

Bus and Bus Facilities Formula Program for Rural Areas

| Agency Name: | SUWANNEE RIVER ECONOMIC COUNCIL, INC. |
|----------------|---------------------------------------|
| FDOT District: | Two |

Proposed Budget for Transportation Program

Budget for Year of Anticipated Award

Enable adding rows:



Disable adding rows:

| Amount | Code | Operating & Administrative E Object Class | Instructions | |
|----------|------|---|-------------------------|--|
| \$90,20 | 5011 | Operators' Salaries and Wages | Use drop-down to select | |
| \$7,34 | 5012 | Operators' Paid Absences | Use drop-down to select | |
| \$101,5 | 5013 | Other Salaries and Wages | Use drop-down to select | |
| \$17,99 | 5014 | Other Paid Absences | Use drop-down to select | |
| \$77,74 | 5015 | Fringe Benefits | Use drop-down to select | |
| \$17,58 | 5020 | Services | Use drop-down to select | |
| \$28,85 | 5030 | Materials and Supplies | Use drop-down to select | |
| \$61,7 | 5031 | Fuel and Lubricants | Use drop-down to select | |
| \$3,24 | 5032 | Tires and Tubes | Use drop-down to select | |
| \$13,79 | 5040 | Utilities | Use drop-down to select | |
| \$28,87 | 5050 | Casualty and Liability Costs | Use drop-down to select | |
| \$50 | 5060 | Taxes | | |
| \$50 | 5090 | Miscellaneous Expenses | | |
| | 5220 | Operating Lease Expenses | Use drop-down to select | |
| \$449,87 | | | | |

| Operating & Administrative Revenues | | | | | | | |
|-------------------------------------|---------------------------|------|-----------|--|--|--|--|
| Instructions | Object Class | Code | Amount | | | | |
| Use drop-down to select | State Transportation Fund | 4420 | \$195,337 | | | | |
| Use drop-down to select | Federal Funds | 4500 | \$254,537 | | | | |
| | | | \$449,874 | | | | |

| | Current System Description | | |
|--|---|-----------------------|------------|
| Questions: | Response | Maximum Word Count | Word Count |
| Please provide a brief general overview of the organization type (i.e., government authority, private non-profit, etc.) including: | Suwannee River Economic Council, Inc. (SREC, Inc.) is a non-profit organization governed by a Board of Directors. The Board employs an Executive Director who has normal CEO responsibilities and directly oversees four (4) Program Directors, each of whom provide supervision of the ongoing programs within their prospective departments. The Director of Transportation manages the Transportation Department including the Operations Manager, Dispatchers, and all Drivers. SREC, Inc. is the current State of Florida designated Community Transportation Coordinator (CTC) in five (5) rural, North Florida counties: Bradford, Dixie, Gilchrist, Lafayette, and Union. | 100 | 90 |
| Program mission | It is our mission to embrace a community full of potential and to educate and motivate present and future generations to discover the dream of a comfortable and productive lifestyle. | 100 | 30 |
| Program goals | SREC, Inc. was chartered in 1964 with the purpose of providing a broad range of services including transportation for low income and elderly citizens to alleviate proverty. Our customers embrace the challenge to rise above the perils of poverty and discover within themselves the courage and strength to succeed. To reach these goals SREC, Inc. engages in multiple services including transportation. | | |
| Program objectives | It is our objective to provide residents the opportunity to engage in such activities as mentioned above when they may otherwise not be able to because of transportation limitations. In addition SREC, Inc. provides transportation for residents who are seeking to further their education, gain on-the-job training, or pursue other employment opportunities. Our transportation services provide the County's residents with a means of broadening their mobility in order to achieve a multitude of life sustaining and enhancing possibilities. | 100 | 61 78 |
| Service, route, and trip types provided | Dixie County residents must travel over 50 miles to major and specialized medical facilities, creating the need for multiple daily trips to cover these distances while balancing the needs and physical limitation of our passengers. In addition to the nonemergency, medical transportation there is an ever-increasing need for non-medical trips such as shopping, employment, education, and job training. | 100 | 58 |
| Total number of employees in organization | 100 | - | - |
| Total number of operators (including volunteer drivers) | 19 | | |
| Total number of transportation-related employees in the organization | 26 | | |

| Insurance | Matt Pearson, Executive Director | | | |
|--|---|---|-------|------------------|
| Training (e.g., wheelchair lift operation, passenger assistance) | Sheryl Hartzog, Operations Manager | | | |
| Management | Stephanie Barrington, Transportation Director | | | |
| Administration (e.g., records maintenance) | Stephanie Barrington, Transportation Director | | | |
| What are the sources of the transportation program's funding for operations (e.g., state, local, federal, private foundations, fares, other program fees?)? | The two sources of funding for the transportaiton property (Commission for the Transportation Disader Funding from 5311 and 5339 grant opportunities. | | 200 | 29 |
| To what extent does your agency serve minority populations? | All services, including transportation services, are p regardless of race, color, religion, sex, special needs | | | |
| ls your agency minority-owned? | SREC, Inc. is a private, non-profit organization gove Therefore, there is no personal ownership. | 100 | 24 | |
| Briefly describe your agency's vehicle maintenance program. Which services are outsourced (e.g., oil changes)? How are vehicles are maintained without interruptions in service? All of our vehicle maintenance program is outsourced to ve Procurement Policy. Vehicle maintenance schedules are maintained without needing maintenance are staggered across the time of day is no interruption in service. In addition weekend vehicle maintenance program is outsourced to ve Procurement Policy. Vehicle maintenance program is outsourced to ve Procurement Policy. Vehicle maintenance program is outsourced to ve Procurement Policy. Vehicle maintenance schedules are maintained without needing maintenance are staggered across the time of day is no interruption in service. In addition weekend vehicle maintenance program is outsourced to ve | | es are maintinaed so that vehicles e of day and day of the week so there | 50 | 19 |
| | Service Characteristics | | 100 | 53 |
| Service Characteristic | Value | Data Collection/ Calculation M | ethod | Completion Check |
| Unlinked Passenger Trips (UPT) The number of boardings on public transportation vehicles during the fiscal year. Transit agencies must count passengers each time they board vehicles, no matter how many vehicles they use to travel from their origin to their destination. If a transit vehicle changes routes while passengers are onboard (interlining), transit agencies should not recount the passengers. Employees or contractors on transit agency business are not passengers. For demand response (DR) modes, transit agencies must include personal care attendants and companions in UPT counts as | | | | |
| long as they are not employees of the transit agency. This includes attendants and companions that ride fare free. Unduplicated Passengers per Year | 5,810 | CTS Software | | COMPLETE |

Describe any local support and coordination or public

Describe any local support and coordination or public outreach that has already occurred. Applicants should consider including a lists of all project parties involved in delivering the project and describe details on efforts to collaborate among stakeholders. In addition, applicants can elaborate on the transit supportive plan that cites the proposed project. For example, is the project referenced in a Transit Development Plan (TDP), Transportation Disadvantaged Service Plan (TDSP), a Comprehensive Plan, or a Congestion Management Plan.

| | | NAME OF TAXABLE PARTY. | MARKING COMPANIES | CONTRACTOR OF THE PARTY OF THE | Vehicle Request | Control of the Contro | | | HARD CONTRACTOR AND ADDRESS OF | THE RESIDENCE OF THE PERSON NAMED IN COLUMN | NAME OF TAXABLE PARTY. | WALLES OF THE PARTY OF THE PART |
|---|-----------------------------|------------------------|-------------------|---|--------------------|--|----------|-----------|--------------------------------|---|------------------------|--|
| | | | | | Vehicle Request | | | | | | | |
| Instructions | Description | ALI | Fuel Type | Useful Life (Years) | Passenger Seats | Wheelchair Positions | Quantity | Unit Cost | Total Cost | Federal Share | State (TRC) Share | Order Forr Complete |
| Use drop-down to select request description | Bus - Replacement Under 30' | 11.12.04 | Gas | | 5 12 | 2 | 1 | \$172,000 | \$172.000 | \$137,600 | \$43,000 | - |
| Use drop-down to select request description | | | | | | | | | \$0 | \$0 | \$0 | 0 |
| Use drop-down to select request description | | | | | | | | | \$0 | \$0 | \$0 | |
| Use drop-down to select request description | | 464 | | | | | | | \$0 | \$0 | \$0 | |
| Use drop-down to select request description | | | | | | | | | \$0 | \$0 | \$0 | |
| Use drop-down to select request description | | | | | | | | | \$0 | \$0 | \$0 | |
| Use drop-down to select request description | | | | | | | | | \$0 | \$0 | \$0 | |
| Use drop-down to select request description | | | | | | | | | \$0 | \$0 | \$0 | |
| Use drop-down to select request description | | | | | | | | | \$0 | \$0 | \$0 | |
| Use drop-down to select request description | | | | | | | | | \$0 | \$0 | \$0 | |
| | Total | | | | 12 | 2 | 1 | | \$172,000 | \$137,600 | \$43,000 | |

| | | | | hicles to be Replace | THE RESERVE OF THE PERSON NAMED IN | | | Marin Sellanda de la como | |
|----------------|-------------------|------|------|----------------------|------------------------------------|--------------------|-------------------------|---------------------------|---------|
| FDOT Control # | VIN | Make | Туре | Year | Ramp or Lift | Passenger Seats | Wheelchair Positions | Status | Mileage |
| 91289 | 1FDFE4FS8GDC55330 | Ford | E250 | | 2016 Ramp | 12 | 2 | Active | 16502 |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | A CONTRACTOR | | | | | |
| Total/Average | | | | | | 12 | 2 | | 165,02 |

| Service Characteristics | | | | | | |
|----------------------------------|-------------------|----------------------------|---------------------------------------|---------------------|--|--|
| Service Characteristic | Before Project | If the grant is awarded | Data Collection/Calculation Method | Completion Check | | |
| Unlinked Passenger Trips (UPT) | | losso. | | | | |
| | 5,810 | 5,810 | CTS Software | COMPLETE | | |
| Unduplicated Passengers per Year | | | | | | |
| | 432 | 432 | CTS Software | COMPLETE | | |

OMB Number: 4040-0004 Expiration Date: 12/31/2022

| Application for | Federal Assista | ince SF-424 | | | |
|--|------------------------|--|-----|---|---|
| * 1. Type of Submiss Preapplication Application Changed/Corr | | New | | Revision, select appropriate letter(s): ther (Specify): | |
| * 3. Date Received: | | 4. Applicant Identifier: | | | |
| 5a. Federal Entity Id | entifier: | | | 5b. Federal Award Identifier: | |
| State Use Only: | | | | | |
| 6. Date Received by | State: | 7. State Application | lde | entifier: 1001 | |
| 8. APPLICANT INF | ORMATION: | | | | |
| * a. Legal Name: | UWANNEE RIVER | ECONOMIC COUNCIL, INC | С. | | ī |
| * b. Employer/Taxpa | yer Identification Nur | nber (EIN/TIN): | I۰ | * c. UEI: 040207904000 | |
| d. Address: | | | | | |
| * Street1: Street2: * City: | 1171 NOBLES F | ERRY ROAD | | | |
| County/Parish: | | | | | |
| * State: | FL: Florida | | | | |
| Province: | | | | | |
| * Country: | USA: UNITED S | TATES | | | |
| * Zip / Postal Code: | 320641171 | | | | _ |
| e. Organizational l | Jnit: | | _ | | _ |
| Department Name: | *** | | | Division Name: | |
| ADMINISTRATION | | | | | _ |
| | ct information of p | - Company of the comp | | ers involving this application: | _ |
| Prefix: Mr | • | * First Name | e: | MATT | |
| Middle Name: | | | | | 1 |
| Suffix: | ARSON | 7 | | | J |
| Title: EXECUTIVE | DIRECTOR | | | | |
| Organizational Affilia | 200 | | | | - |
| Organizational Allilla | | | | | |
| * Telephone Numbe | r: 386-362-4115 | EXT. *223 | | Fax Number: 386-362-4078 |] |
| * Email: mpearso | n@suwanneeec.n | et | | | |

| Application for Federal Assistance SF-424 |
|--|
| * 9. Type of Applicant 1: Select Applicant Type: |
| M: Nonprofit with 501C3 IRS Status (Other than Institution of Higher Education) |
| Type of Applicant 2: Select Applicant Type: |
| |
| Type of Applicant 3: Select Applicant Type: |
| |
| * Other (specify): |
| |
| * 10. Name of Federal Agency: |
| FEDERAL TRANSIT ADMINISTRATION |
| 11. Catalog of Federal Domestic Assistance Number: |
| 20.526 |
| CFDA Title: |
| BUS AND BUS FACILITIES FORMULA PROGRAM |
| * 12. Funding Opportunity Number: |
| N/A |
| * Title: |
| N/A |
| |
| |
| 13. Competition Identification Number: |
| N/A |
| Title: |
| N/A |
| |
| |
| 14. Areas Affected by Project (Cities, Counties, States, etc.): |
| I describe the second of the s |
| DIXIE COUNTY Add Attachment Delete Attachment View Attachment |
| * 15. Descriptive Title of Applicant's Project: |
| CAPITAL PURCHASE OF VEHICLE TO PROVIDE TRANSPORTATION SERVICES. |
| |
| |
| Attach supporting documents as specified in agency instructions. |
| Add Attachments Delete Attachments View Attachments |
| |

| Application | for Federal Assista | ınce SF-424 | | | | | |
|--|--|--|---|--------------------------------------|--|---------------------------|--|
| 16. Congressi | onal Districts Of: | | | | | | |
| * a. Applicant | THIRD | | | * b. Prog | gram/Project THIRD | | |
| Attach an additi | ional list of Program/Proje | ct Congressional Distric | cts if needed. | | | | |
| | | | Add Attachmen | t Delete | Attachment Viev | v Attachment | |
| 17. Proposed | Project: | | | | 7110 | | |
| * a. Start Date: | 10/01/2023 | | | * | b. End Date: 09/30, | /2024 | |
| 18. Estimated | Funding (\$): | | | | | | |
| * a. Federal | | 172,000.00 | | | | | |
| * b. Applicant | | | | | | | |
| * c. State | | | | | | | |
| * d. Local | | | | | | | |
| * e. Other | | | | | | | |
| * f. Program Inc | come | - Hamman Comment | | | | | |
| * g. TOTAL | | 172,000.00 | | | | | |
| * 19. Is Applica | ation Subject to Reviev | v By State Under Exe | cutive Order 12372 | Process? | | | |
| a. This ap | plication was made ava | ilable to the State und | ler the Executive O | rder 12372 Pro | cess for review on | | |
| b. Progran | m is subject to E.O. 123 | 72 but has not been s | elected by the State | e for review. | | | |
| C. Progran | n is not covered by E.O. | . 12372. | | | | | |
| * 20. Is the Ap | plicant Delinquent On | Any Federal Debt? (I | f "Yes," provide ex | planation in at | tachment.) | | |
| Yes | ⊠ No | | | | | | |
| If "Yes", provid | de explanation and atta | ch | | | | | |
| | | | Add Attachmen | t Delete | Attachment Viev | v Attachment | |
| herein are tru comply with a subject me to | ng this application, I ce ue, complete and accu uny resulting terms if I a criminal, civil, or admi | rate to the best of raccept an award. I am | ny knowledge. I a aware that any fal | lso provide the se, fictitious, o | e required assurand or fraudulent stateme | ces** and agree to | |
| ** I AGRE | E | | | | | | |
| ** The list of c specific instruct | ertifications and assurantions. | ces, or an internet site | where you may ob | tain this list, is | contained in the anno | uncement or agency | |
| Authorized Re | epresentative: | | | | | | |
| Prefix: | Mr. | * Fir | st Name: MATT | | | | |
| Middle Name: | | | | | | | |
| * Last Name: | PEARSON | | | | | | |
| Suffix: | | | | | | | |
| * Title: | XECUTIVE DIRECTOR | | | | | | |
| * Telephone Nu | ımber: 386-362-4115 | EXT. *223 | | Fax Number: | 386-362-4078 | | |
| | rson@suwanneeec.ne | | | | | | |
| * Signature of A | Authorized Representative | | W | | | * Date Signed: 12/06/2022 | |



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January 4, 2023

TO: Dixie County Transportation Disadvantaged Coordinating Board

FROM: Lynn Godfrey, AICP, Senior Planner

SUBJECT: 2021/2022 Annual Operating Report

RECOMMENDATION

Review Suwannee River Economic Council, Inc's 2021/2022 Annual Operating Report.

BACKGROUND

Suwannee River Economic Council, Inc. is required to submit an annual operating report to the Florida Commission for the Transportation Disadvantaged by September 15 of each year. Attached is Suwannee River Economic Council, Inc.'s 2021/2022 Annual Operating Report.

If you have any questions concerning the attached report, please contact me at extension 110.

Attachment

 $T:\Lynn\TD2023\Dixie\Memos\aor.docx$



CTC Organization

County: Dixie CTC Status: Submitted

CTC Organization Name: Suwannee River Economic Council, Inc.

Address: PO Box 70

City: Live Oak

State: FL

Zip Code: 32064

Organization Type: Private Non Profit

Network Type: Partial Brokerage
Operating Environment: Rural

Transportation Operators: No

Number of Transportation Operators: 0

Coordination Contractors: No

Number of Coordination Contractors: 0

Provide Out of County Trips: Yes

Local Coordinating Board (LCB) Chairperson: Jamie Story

CTC Contact: Matt Pearson

CTC Contact Title: Executive Director

CTC Contact Email: mattpearson@suwanneeec.net

Phone: (386) 362-4115

CTC Certification

| I, Matt Pearson, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, unde |
|---|
| the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate |
| and in accordance with the accompanying instructions. |

| CTC Representative (signature): |
|---------------------------------|
|---------------------------------|

LCB Certification

I, Jamie Story, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

| LCB Chairperson (signatu | ro)· | |
|---------------------------|------|--|
| i CB Chairberson (signatu | r⊖). | |

09/12/2022 10:12 AM Page 1 of 7



CTC Trips

 County:
 Dixie
 CTC Status:
 Submitted
 CTC Organization:
 Suwannee River

Economic Council,

Inc.

Fiscal Year: 07/01/2021 - 06/30/2022 **CTD Status:** Under Review

| | Selecti | ed Reporting Perio | d | Previo | us Reporting Period | ı |
|--|--------------------------------------|-----------------------------|-------|--------------------------------------|-----------------------------|-------|
| | CTC & Transportation Operators | Coordination Contractors | Total | CTC & Transportation Operators | Coordination Contractors | Total |
| Service Type - One Way | | | | | | |
| Fixed Route/Fixed Schedule | | | | | | |
| Daily Pass Trips | 0 | N/A | 0 | 0 | N/A | 0 |
| Weekly Pass Trips | 0 | N/A | 0 | 0 | N/A | 0 |
| Monthly Pass Trips | 0 | N/A | 0 | 0 | N/A | 0 |
| Deviated Fixed Route Service | 0 | N/A | 0 | 0 | N/A | 0 |
| Complementary ADA Service | 0 | N/A | 0 | 0 | N/A | 0 |
| Paratransit | | | | | | |
| Ambulatory | 4,876 | 0 | 4,876 | 3,798 | 0 | 3,798 |
| Non-Ambulatory | 934 | 0 | 934 | 577 | 0 | 577 |
| Stretcher | 0 | 0 | 0 | 0 | 0 | 0 |
| Transportation Network Companies | 0 | N/A | 0 | 0 | N/A | 0 |
| Taxi | 0 | N/A | 0 | 0 | N/A | 0 |
| School Board (School Bus) | 0 | N/A | 0 | 0 | N/A | 0 |
| Volunteers | 0 | N/A | 0 | 0 | N/A | 0 |
| Total - Service Type | 5,810 | 0 | 5,810 | 4,375 | 0 | 4,375 |
| Contracted Transportation Operator | _ | | | | | |
| How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC | 0 | N/A | 0 | 0 | N/A | 0 |
| Total - Contracted Transportation Operator Trips | 0 | 0 | 0 | 0 | 0 | 0 |
| Revenue Source - One Way | _ | | | | | |
| Agency for Health Care Administration (AHCA) | 2,795 | 0 | 2,795 | 1,835 | 0 | 1,835 |
| Agency for Persons with Disabilities (APD) | 0 | 0 | 0 | 0 | 0 | 0 |
| Comm for the Transportation Disadvantaged (CTD) | 2,584 | N/A | 2,584 | 2,210 | N/A | 2,210 |
| Dept of Economic Opportunity (DEO) | 0 | 0 | 0 | 0 | 0 | 0 |
| Dept of Children and Families (DCF) | 0 | 0 | 0 | 0 | 0 | 0 |
| Dept of Education (DOE) | 0 | 0 | 0 | 0 | 0 | 0 |
| Dept of Elder Affairs (DOEA) | 0 | 0 | 0 | 0 | 0 | 0 |
| Dept of Health (DOH) | 0 | 0 | 0 | 0 | 0 | 0 |
| Dept of Juvenile Justice (DJJ) | 0 | 0 | 0 | 0 | 0 | 0 |
| Dept of Transportation (DOT) | 431 | 0 | 431 | 330 | 0 | 330 |
| Local Government | 0 | 0 | 0 | 0 | 0 | 0 |
| Local Non-Government | 0 | 0 | 0 | 0 | 0 | 0 |
| Other Federal & State Programs | 0 | 0 | 0 | 0 | 0 | 0 |
| Total - Revenue Source | 5,810 | 0 | 5,810 | 4,375 | 0 | 4,375 |

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CTC Trips (cont'd)

County: Dixie CTC Status: Submitted CTC Organization: Suwannee River

Economic Council,

Inc.

Fiscal Year: 07/01/2021 - 06/30/2022 **CTD Status:** Under Review

| | Select | ed Reporting Perio | d | Previo | us Reporting Period | |
|---|--------------------------------------|-----------------------------|-------|--------------------------------------|-----------------------------|-------|
| | CTC & Transportation Operators | Coordination Contractors | Total | CTC & Transportation Operators | Coordination Contractors | Total |
| Passenger Type - One Way | | | | | | |
| Older Adults | 2,977 | 0 | 2,977 | 0 | 0 | 0 |
| Children At Risk | 58 | 0 | 58 | 74 | 0 | 74 |
| Persons With Disabilities | 934 | 0 | 934 | 577 | 0 | 577 |
| Low Income | 1,841 | 0 | 1,841 | 3,724 | 0 | 3,724 |
| Other | 0 | 0 | 0 | 0 | 0 | 0 |
| Total - Passenger Type | 5,810 | 0 | 5,810 | 4,375 | 0 | 4,375 |
| Trip Purpose - One Way | | | | | | |
| Medical | 5,593 | 0 | 5,593 | 4,308 | 0 | 4,308 |
| Employment | 0 | 0 | 0 | 0 | 0 | 0 |
| Education/Training/Daycare | 0 | 0 | 0 | 0 | 0 | 0 |
| Nutritional | 1 | 0 | 1 | 0 | 0 | 0 |
| Life-Sustaining/Other | 216 | 0 | 216 | 67 | 0 | 67 |
| Total - Trip Purpose | 5,810 | 0 | 5,810 | 4,375 | 0 | 4,375 |
| Unduplicated Passenger Head Count (UDPHC) | | | | | | |
| UDPHC | 432 | 0 | 432 | 282 | 0 | 282 |
| Total - UDPHC | 432 | 0 | 432 | 282 | 0 | 282 |
| Unmet & No Shows | | | | | | |
| Unmet Trip Requests | 0 | N/A | 0 | 0 | N/A | 0 |
| No Shows | 265 | N/A | 265 | 205 | N/A | 205 |
| Customer Feedback | | | | | | |
| Complaints | 0 | N/A | 0 | 0 | N/A | 0 |
| Commendations | 0 | N/A | 0 | 0 | N/A | 0 |

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CTC Vehicles & Drivers

 County:
 Dixie
 CTC Status:
 Submitted
 CTC Organization:
 Suwannee River

Economic Council,

Inc.

Fiscal Year: 07/01/2021 - 06/30/2022 **CTD Status:** Under Review

| | Select | ted Reporting Perio | od | Previo | ous Reporting Perio | od |
|--|--------------------------------------|-----------------------------|---------|--------------------------------------|-----------------------------|---------|
| | CTC & Transportation Operators | Coordination Contractors | Total | CTC & Transportation Operators | Coordination Contractors | Total |
| Vehicle Miles | | | | | | |
| Deviated Fixed Route Miles | 0 | N/A | 0 | 0 | N/A | 0 |
| Complementary ADA Service Miles | 0 | N/A | 0 | 0 | N/A | 0 |
| Paratransit Miles | 151,604 | 0 | 151,604 | 151,470 | 0 | 151,470 |
| Transportation Network Companies (TNC) Miles | 0 | N/A | 0 | 0 | N/A | 0 |
| Taxi Miles | 0 | N/A | 0 | 0 | N/A | 0 |
| School Board (School Bus) Miles | 0 | N/A | 0 | 0 | N/A | 0 |
| Volunteers Miles | 0 | N/A | 0 | 0 | N/A | 0 |
| Total - Vehicle Miles | 151,604 | 0 | 151,604 | 151,470 | 0 | 151,470 |
| Roadcalls & Accidents | | | | | | |
| Roadcalls | 2 | 0 | 2 | 1 | 0 | 1 |
| Chargeable Accidents | 2 | 0 | 2 | 2 | 0 | 2 |
| Vehicle Inventory | | | | | | |
| Total Number of Vehicles | 10 | 0 | 10 | 9 | 0 | 9 |
| Number of Wheelchair Accessible Vehicles | 10 | 0 | 10 | 9 | 0 | 9 |
| Drivers | | | | | | |
| Number of Full Time & Part Time Drivers | 8 | 0 | 8 | 8 | 0 | 8 |
| Number of Volunteer Drivers | 0 | 0 | 0 | 0 | 0 | 0 |

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CTC Revenue Sources

 County:
 Dixie
 CTC Status:
 Submitted
 CTC Organization:
 Suwannee River

Economic Council,

Inc.

Fiscal Year: 07/01/2021 - 06/30/2022 **CTD Status:** Under Review

| | Select | ed Reporting Perio | od | Previous Reporting Period | | |
|---|--------------------------------------|-----------------------------|------------|--------------------------------------|-----------------------------|--------------|
| | CTC & Transportation Operators | Coordination Contractors | Total | CTC & Transportation Operators | Coordination Contractors | Total |
| Revenue Sources | | | | | | |
| Agency for Health Care Administration (AHCA) | \$ 138,567 | \$0 | \$ 138,567 | \$ 97,726 | \$0 | \$ 97,726 |
| Agency for Persons with Disabilities (APD) | \$0 | \$0 | \$ 0 | \$0 | \$0 | \$0 |
| Dept of Economic Opportunity (DEO) | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Dept of Children and Families (DCF) | \$0 | \$0 | \$ 0 | \$0 | \$0 | \$ 0 |
| Dept of Education (DOE) | \$0 | \$0 | \$0 | \$0 | \$0 | \$ 0 |
| Dept of Elder Affairs (DOEA) | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Dept of Health (DOH) | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Dept of Juvenile Justice (DJJ) | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Commission for the Transportation Disadvantaged | (CTD) | | | | | |
| Non-Sponsored Trip Program | \$ 148,756 | N/A | \$ 148,756 | \$ 135,824 | N/A | \$ 135,824 |
| Non-Sponsored Capital Equipment | \$0 | N/A | \$0 | \$0 | N/A | \$0 |
| Rural Capital Equipment | \$0 | N/A | \$0 | \$0 | N/A | \$0 |
| TD Other | \$0 | N/A | \$0 | \$0 | N/A | \$0 |
| Department of Transportation (DOT) | | | | | | |
| 49 USC 5307 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| 49 USC 5310 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| 49 USC 5311 | \$ 367,073 | \$0 | \$ 367,073 | \$ 276,240 | \$0 | \$ 276,240 |
| 49 USC 5311 (f) | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Block Grant | \$0 | \$0 | \$0 | \$0 | \$0 | \$ 0 |
| Service Development | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Commuter Assistance Program | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Other DOT | \$ 72,546 | \$0 | \$ 72,546 | \$ 75,737 | \$0 | \$ 75,737 |
| Local Government | 1 /2 2 | , -) | , ,, | , -, - | , - | 1 2 |
| School Board (School Bus) | \$0 | N/A | \$0 | \$0 | N/A | \$ 0 |
| County Cash | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| County In-Kind | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| City Cash | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| City In-Kind | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Other Cash | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Other In-Kind | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Local Non-Government | 1 0 | , - | , , | 7 - | 7.5 | 7 - |
| Farebox | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Donations/Contributions | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| In-Kind Services | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Other Non-Government | \$ 20,445 | \$0 | \$ 20,445 | \$ 15,192 | \$0 | \$ 15,192 |
| Other Federal & State Programs | Ų 20, 143 | 7 0 | Ţ _0, 1 13 | ¥ 13,132 | 7 0 | Ų 13,13Z |
| Other Federal Programs | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Other State Programs | \$0 | \$0 | \$ 0 | \$0 | \$0 | \$ 0 \$ 0 |
| Total - Revenue Sources | \$ 747,387 | \$0 | \$ 747,387 | \$ 600,719 | \$0 | \$ 600.719 |

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CTC Expense Sources

County: Dixie CTC Status: Submitted CTC Organization: Suwannee River

Economic Council,

Inc.

Fiscal Year: 07/01/2021 - 06/30/2022 **CTD Status:** Under Review

| | Selec | Selected Reporting Period | | | ous Reporting Perio | od |
|--|--------------------------------------|-----------------------------|------------|--------------------------------------|-----------------------------|------------|
| | CTC & Transportation Operators | Coordination Contractors | Total | CTC & Transportation Operators | Coordination Contractors | Total |
| Expense Sources | | | | | | |
| Labor | \$ 182,589 | \$0 | \$ 182,589 | \$ 150,686 | \$0 | \$ 150,686 |
| Fringe Benefits | \$ 98,175 | \$0 | \$ 98,175 | \$ 75,807 | \$0 | \$ 75,807 |
| Services | \$ 16,286 | \$0 | \$ 16,286 | \$ 12,848 | \$0 | \$ 12,848 |
| Materials & Supplies Consumed | \$ 86,859 | \$0 | \$ 86,859 | \$ 54,976 | \$0 | \$ 54,976 |
| Utilities | \$ 12,770 | \$0 | \$ 12,770 | \$ 11,059 | \$0 | \$ 11,059 |
| Casualty & Liability | \$ 26,735 | \$0 | \$ 26,735 | \$ 21,199 | \$0 | \$ 21,199 |
| Taxes | \$ 465 | \$0 | \$ 465 | \$ 543 | \$0 | \$ 543 |
| Miscellaneous | \$ 1,754 | \$0 | \$ 1,754 | \$ 1,293 | \$0 | \$ 1,293 |
| Interest | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Leases & Rentals | \$ 0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Capital Purchases | \$ 79,539 | \$0 | \$ 79,539 | \$ 82,018 | \$0 | \$ 82,018 |
| Contributed Services | \$ 16,528 | \$0 | \$ 16,528 | \$ 15,092 | \$0 | \$ 15,092 |
| Allocated Indirect Expenses | \$ 0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Purchased Transportation Services | | | | | | |
| Bus Pass | \$ 0 | N/A | \$0 | \$0 | N/A | \$0 |
| School Board (School Bus) | \$ 0 | N/A | \$ 0 | \$0 | N/A | \$0 |
| Transportation Network Companies (TNC) | \$0 | N/A | \$0 | \$0 | N/A | \$0 |
| Taxi | \$ 0 | N/A | \$ 0 | \$0 | N/A | \$0 |
| Contracted Operator | \$ 3,583 | N/A | \$ 3,583 | \$0 | N/A | \$0 |
| Total - Expense Sources | \$ 525,283 | \$0 | \$ 525,283 | \$ 425,521 | \$0 | \$ 425,521 |

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County: Dixie CTC:

Suwannee River Economic Council, Inc. Matt Pearson

PO Box 70

Contact:

Live Oak, FL 32064 386-362-4115

Demographics Number **Total County Population** 0

432 **Unduplicated Head Count**

Florida Commission for the

Transportation Disadvantaged

| Email: mattpearson@suwann | eeec.net | | | | | isadvantaged | |
|----------------------------------|----------|-------|-------|-----------------------------|-----------|--------------|-----------|
| Trips By Type of Service | 2020 | 2021 | 2022 | Vehicle Data | 2020 | 2021 | 2022 |
| Fixed Route (FR) | 0 | 0 | 0 | Vehicle Miles | 144,415 | 151,470 | 151,604 |
| Deviated FR | 0 | 0 | 0 | Roadcalls | 9 | 1 | 2 |
| Complementary ADA | 0 | 0 | 0 | Accidents | 0 | 2 | 2 |
| Paratransit | 5,436 | 4,375 | 5,810 | Vehicles | 10 | 9 | 10 |
| TNC | 0 | 0 | 0 | Drivers | 7 | 8 | 8 |
| Taxi | 0 | 0 | 0 | | | | |
| School Board (School Bus) | 0 | 0 | 0 | | | | |
| Volunteers | 0 | 0 | 0 | | | | |
| TOTAL TRIPS | 5,436 | 4,375 | 5,810 | | | | |
| Passenger Trips By Trip Pur | rpose | | | Financial and General Dat | ta | | |
| Medical | 4,397 | 4,308 | 5,593 | Expenses | \$377,638 | \$425,521 | \$525,283 |
| Employment | 6 | 0 | 0 | Revenues | \$537,432 | \$600,719 | \$747,387 |
| Ed/Train/DayCare | 0 | 0 | 0 | Commendations | 0 | 0 | 0 |
| Nutritional | 776 | 0 | 1 | Complaints | 2 | 0 | 0 |
| Life-Sustaining/Other | 257 | 67 | 216 | Passenger No-Shows | 500 | 205 | 265 |
| TOTAL TRIPS | 5,436 | 4,375 | 5,810 | Unmet Trip Requests | 25 | 0 | 0 |
| Passenger Trips By Revenu | e Source | | | Performance Measures | | | |
| CTD | 2,991 | 2,210 | 2,584 | Accidents per 100,000 Miles | 0 | 1.32 | 1.32 |
| AHCA | 1,658 | 1,835 | 2,795 | Miles between Roadcalls | 16,046 | 151,470 | 75,802 |
| APD | 0 | 0 | 0 | Avg. Trips per Passenger | 11.33 | 15.51 | 13.45 |
| DOEA | 751 | 0 | 0 | Cost per Trip | \$69.47 | \$97.26 | \$90.41 |
| DOE | 0 | 0 | 0 | Cost per Paratransit Trip | \$69.47 | \$97.26 | \$90.41 |
| Other | 36 | 330 | 431 | Cost per Total Mile | \$2.61 | \$2.81 | \$3.46 |
| TOTAL TRIPS | 5,436 | 4,375 | 5,810 | Cost per Paratransit Mile | \$2.61 | \$2.81 | \$3.46 |
| Trips by Provider Type | | | | | | | |
| СТС | 5,436 | 4,375 | 5,810 | | | | |
| Transportation Operator | 0 | 0 | 0 | | | | |
| Coordination Contractor | 0 | 0 | 0 | | | | |
| TOTAL TRIPS | 5,436 | 4,375 | 5,810 | | | | |

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January 4, 2023

TO: Dixie County Transportation Disadvantaged Coordinating Board

FROM: Lynn Godfrey, AICP, Senior Planner

SUBJECT: Suwannee River Economic Council, Inc. - Operations Reports

RECOMMENDATION

No action required. This agenda item is for information only.

BACKGROUND

Attached are the following reports for the Board's review:

- 1. Quarterly Operations Report;
- 2. 2021/22 Trip & Equipment Grant Report;
- 3. Quarterly Complaint/Commendation Report; and
- 4. Quarterly Trip Denial Report.

If you have any questions regarding the attached reports, please do not hesitate to contact me.

Attachments

T:\Lynn\TD2023\Dixie\Memos\statjan.docx

QUARTERLY OPERATING REPORT DIXIE COUNTY JULY 2022 - SEPTEMBER 2022

QUARTERLY OPERATING REPORT DIXIE COUNTY JULY 2021 - SEPTEMBER 2021

| | Suwannee River |
|---|------------------------|
| OPERATING DATA | Economic Council, Inc. |
| NUMBER OF INVOICED TRIPS | 1,681 |
| Managed Medical Assistance Program - Medicaid | 864 |
| Florida Department of Elder Affairs | 0 |
| Transportation Disadvantaged Program | 699 |
| Community Trips | 118 |
| TOTAL VEHICLE MILES | 30,818 |
| TOTAL DOLLARS INVOICED | \$91,004.86 |
| Managed Medical Assistance Program - Medicaid | \$42,713.59 |
| Florida Department of Elder Affairs | \$0.00 |
| Transportation Disadvantaged Program | \$48,291.27 |
| Community Trips | \$0.00 |
| AVERAGE COST PER TRIP | \$54.14 |
| Managed Medical Assistance Program - Medicaid | \$49.44 |
| Florida Department of Elder Affairs | #DIV/0! |
| Transportation Disadvantaged Program | \$69.09 |
| Community Trips | \$0.00 |
| AVERAGE COST PER VEHICLE MILE | \$2.95 |
| TRIP PURPOSE* | - |
| Medical | 1,630 |
| Employment | 0 |
| Education/Training | 0 |
| Shopping | 50 |
| Meal Site | 0 |
| Recreation | 0 |
| Other | 1 |
| CHARGEABLE ACCIDENTS | 0 |
| NUMBER OF VEHICLES | 8 |
| AVERAGE MILES PER TRIP | 18 |
| NUMBER OF ROADCALLS | 0 |

| | Suwannee River | | |
|---|------------------------|--|--|
| OPERATING DATA | Economic Council, Inc. | | |
| NUMBER OF INVOICED TRIPS | 1,394 | | |
| Managed Medical Assistance Program - Medicaid | 693 | | |
| Florida Department of Elder Affairs | 0 | | |
| Transportation Disadvantaged Program | 593 | | |
| Community Trips | 108 | | |
| TOTAL VEHICLE MILES | 40,187 | | |
| TOTAL DOLLARS INVOICED | \$71,871.21 | | |
| Managed Medical Assistance Program - Medicaid | \$33,601.99 | | |
| Florida Department of Elder Affairs | \$0.00 | | |
| Transportation Disadvantaged Program | \$38,269.22 | | |
| Community Trips | \$0.00 | | |
| AVERAGE COST PER TRIP | \$51.56 | | |
| Managed Medical Assistance Program - Medicaid | \$48.49 | | |
| Florida Department of Elder Affairs | #DIV/0! | | |
| Transportation Disadvantaged Program | \$64.53 | | |
| Community Trips | \$0.00 | | |
| AVERAGE COST PER VEHICLE MILE | \$1.79 | | |
| TRIP PURPOSE* | - | | |
| Medical | 1,343 | | |
| Employment | 0 | | |
| Education/Training | 0 | | |
| Shopping | 35 | | |
| Meal Site | 0 | | |
| Recreation | 0 | | |
| Other | 16 | | |
| CHARGEABLE ACCIDENTS | 0 | | |
| NUMBER OF VEHICLES | 10 | | |
| AVERAGE MILES PER TRIP | 29 | | |
| NUMBER OF ROADCALLS | 0 | | |

Source: Suwannee River Economic Council, Inc.

Source: Suwannee River Economic Council, Inc.

TRANSPORTATION DISADVANTAGED PROGRAM 2022/23 TRIP & EQUIPMENT GRANT SUMMARY DIXIE COUNTY

| | FUNDING | TOTAL FUNDS | FUNDS | NUMBER OF | AVERAGE COST | |
|------------|--------------|-------------|--------------|-----------|--------------|--|
| MONTH/YEAR | ALLOCATION | SPENT | REMAINING | TRIPS | PER TRIP | |
| Jul-22 | \$217,042.00 | \$12,810.02 | \$204,231.98 | 182 | \$70.38 | |
| Aug-22 | - | \$18,108.52 | \$186,123.46 | 257 | \$70.46 | |
| Sep-22 | - | \$17,372.73 | \$168,750.73 | 260 | \$66.82 | |
| Oct-22 | - | | \$168,750.73 | | #DIV/0! | |
| Nov-22 | - | | \$168,750.73 | | #DIV/0! | |
| Dec-22 | - | | \$168,750.73 | | #DIV/0! | |
| Jan-23 | - | | \$168,750.73 | | #DIV/0! | |
| Feb-23 | - | | \$168,750.73 | | #DIV/0! | |
| Mar-23 | - | | \$168,750.73 | | #DIV/0! | |
| Apr-23 | - | | \$168,750.73 | | #DIV/0! | |
| May-23 | - | | \$168,750.73 | | #DIV/0! | |
| Jun-23 | - | | \$168,750.73 | | #DIV/0! | |
| TOTAL | - | \$48,291.27 | - | 699 | \$69.09 | |

Source: Suwannee River Economic Council, Inc.

Total Contract Amount: \$ 217,042.00

DIXIE COUNTY SERVICE COMPLAINTS/COMMENDATIONS JULY 2022 - SEPTEMBER 2022

| | Suwannee River Economic | |
|--------------------------|----------------------------|----------|
| TYPE OF COMPLAINT | Council, Inc. | Resolved |
| Vehicle Condition | 0 | - |
| Driver's Behavior | 0 | - |
| Client Behavior | 0 | - |
| No Show by Client | 0 | - |
| Early pickup | 0 | - |
| Tardiness - Late dropoff | 0 | - |
| No Show by Operator | 0 | - |
| Dispatch/Scheduling | 0 | - |
| Other (manager behavior) | 0 | - |
| TOTALS | 0 | - |
| COMMENDATIONS | 0 | - |

Source: Suwannee River Economic Council, Inc.

DIXIE COUNTY UNMET TRANSPORTATION NEEDS JULY 2022 - SEPTEMBER 2022

| REASON FOR TRIP DENIAL | NUMBER OF TRIP DENIALS |
|-----------------------------|------------------------|
| Lack of Funding | 0 |
| Trip Purpose | 0 |
| Out of Service Area Trip | 0 |
| Insufficient Advance Notice | 0 |
| After Hours Trip Request | 0 |
| Weekend Trip Request | 0 |
| Other | 0 |
| TOTALS | 0 |

Source: Suwannee River Economic Council, Inc.

ATTENDANCE RECORD

DIXIE COUNTY TRANSPORTATION DISADVANTAGED COORDINATING BOARD

| MEMBER/ORGANIZATION | NAME | 3-9-22 | 6-8-22 | 7-13-22 | 10-12-22 |
|---|---------------------------|--------|--------|---------|----------|
| Chair | Commissioner Jamie Storey | P | Р | Α | Α |
| Florida Department of Transportation | Geanelly Reveron | | Р | Р | Р |
| Alternate Member | Lauren Adams | Р | Р | Р | Р |
| Florida Department of Children and Families | John Wisker | Р | Р | Р | Α |
| Alternate Member | Amy Burton | Α | Α | Α | Α |
| Florida Agency for Health Care Administration | (Vacant) | | | | |
| Alternate Member | (Vacant) | | | | |
| Florida Department of Education | Jeffrey Aboumrad | Р | Α | Р | Р |
| Alternate Member | (Vacant) | | | | |
| Florida Department of Elder Affairs | (Vacant) | | | | |
| Alternate Member | (Vacant) | | | | |
| Florida Agency for Persons with Disabilities | Sheryl Dick-Stanford | Р | Р | Р | Α |
| Alternate Member | Sylvia Bamburg | Α | Α | Α | Α |
| Florida Association for Community Action | (Vacant) | | | | |
| Alternate Member | (Vacant) | | | | |
| Public Education | (Vacant) | | | | |
| Alternate Member | (Vacant) | | | | |
| Citizen Advocate | (Vacant) | | | | |
| Alternate Member | (Vacant) | | | | |
| Citizen Advocate-User | (Vacant) | | | | |
| Alternate Member | (Vacant) | | | | |
| Elderly | (Vacant) | | | | |
| Citizen Advocate | (Vacant) | | | | |
| Veterans | (Vacant) | | | | |
| Alternate Member | (Vacant) | | | | |
| Persons with Disabilities | (Vacant) | | | | |
| Alternate Rep. | (Vacant) | | | | |
| Children at Risk | (Vacant) | | | | |
| Alternate Member | (Vacant) | | | | |
| Local Medical Community | Matthew Ferguson | Α | Α | Р | Α |
| Alternate Member | (Vacant) | | | | |
| Regional Workforce Board | Elizabeth Wetherington | | Р | Р | Α |
| Alternate Member | (Vacant) | | | | |

LEGEND KEY: P-Present A-Absent - Not Applicable (newly appointed member)

ATTENDANCE POLICY: According to Article III, Section 5 of the Coordinating Board bylaws: "The North Central Florida Regional Planning Council shall review and consider rescinding the appointment of any voting member of the Board who fails to attend three consecutive meetings."