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2009 NW 67th Place, Gainesville, FL 32653-1603 • 352.955.2200

October 4, 2022

TO: Bradford County Transportation Disadvantaged Coordinating Board

FROM: Lynn Godfrey, AICP, Senior Planner

SUBJECT: Meeting Announcement

The Bradford County Transportation Disadvantaged Coordinating Board will hold a business meeting **Tuesday, October 11, 2022 at 10:00 a.m. in** the **Board of County Commissioners Meeting Room located in the Bradford County Courthouse, 945 North Temple Ave., Starke, Florida.** The meeting will also be conducted via communications media technology in the following format:

DIAL IN NUMBER: Toll free 1.888.585.9008

CONFERENCE CODE: 864 183 272

Please note that at least two (2) Board members must be present in person in addition to at least two (2) Board members present via communications media technology to establish a quorum in order to vote on agenda items that require formal action.

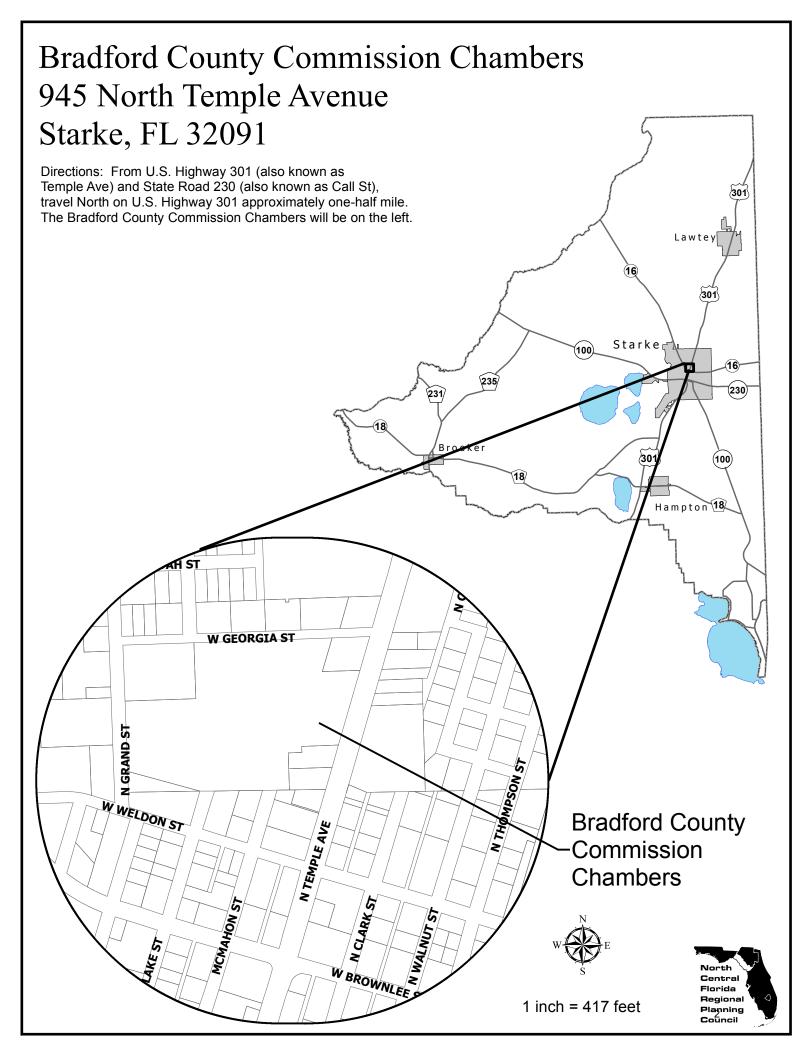
Per the Centers for Disease Control and Prevention guidelines, to reduce the risk of becoming infected with the virus that causes COVID-19 and potentially spreading it to others, fully vaccinated people should wear a mask indoors in public if they are in an area of substantial or high transmission; if someone in their household is immunocompromised or at increased risk for severe disease; or if someone in their household is unvaccinated.

Attached is the meeting agenda and supporting materials. If you have any questions concerning the meeting, please do not hesitate to contact me at 1-800-226-0690 extension 110.

Pursuant to the provisions of the Americans with Disabilities Act, any person requiring special accommodations to participate in this public meeting is asked to advise our office at least **2 business days** before the meeting by contacting 352.955.2200 extension 110. If you are hearing or speech impaired, please contact our office using the Florida Relay Service, 1.800. 955.8771 (TDD) or 1.800. 955.8770 (Voice).

Attachments

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BRADFORD COUNTY TRANSPORTATION DISADVANTAGED COORDINATING BOARD

MEETING ANNOUNCEMENT AND AGENDA

Board of County Commissioners Meeting Room Bradford County Courthouse 945 North Temple Avenue Starke, Florida Dial in Number: Toll free 1.888.585.9008 Conference Code: 864 183 272 Tuesday October 11, 2022 10:00 a.m.

I. BUSINESS MEETING – CALL TO ORDER

A. Roll Call

В.	Approval of the Meeting Agenda	Page 3	ACTION REQUIRED
C.	Approval of the July 12, 2022 Minutes	Page 7	ACTION REQUIRED

II. NEW BUSINESS

A. 2021/22 Annual Performance Evaluation Page 11 ACTION REQUIRED

The Board needs to approve Suwannee River Economic Council, Inc.'s 2021/22 annual performance evaluation

B. Elect Vice-Chair Page 61 ACTION REQUIRED

The Board needs to re-elect Lauren Adams as Vice-Chair or elect a new Vice-Chair

C. 2021/22 Annual Operating Report Page 63 NO ACTION REQUIRED

The Board needs to review the 2021/22 Bradford County Annual Operating Report

III. OTHER BUSINESS

A. Comments

3

IV. FUTURE MEETING DATES

- A. January 10, 2023 at 10:00 a.m.
- B. April 11, 2023 at 10:00 a.m.
- C. July 11, 2023 at 10:00 a.m.
- D. October 10, 2023 at 10:00 a.m.

* Please note that this is a tentative meeting schedule, all dates and times are subject to change.

If you have any questions concerning the meeting agenda, please do not hesitate to contact me at 1-800-226-0690, extension 110.

BRADFORD COUNTY TRANSPORTATION DISADVANTAGED COORDINATING BOARD

MEMBER/REPRESENTING	ALTERNATE/REPRESENTING
Commissioner Danny Riddick	·
Local Elected Official/Chair	
Geanelly Reveron	Lauren Adams, Vice-Chair
Florida Department of Transportation	Florida Department of Transportation
	Grievance Committee Member
John Wisker	Vacant
Florida Department of Children and Families	Florida Department of Children and Families
Grievance Committee Member	
Jeffrey Aboumrad	Vacant
Florida Department of Education	Florida Department of Education
Grievance Committee Member	
Libby Murphy	Vacant
Florida Department of Elder Affairs	Florida Department of Elder Affairs
Grievance Committee Member	
Reeda Harris	Pamela Hagley
Florida Agency for Health Care Administration	Florida Agency for Health Care Administration
Sheryl Dick-Stanford	Sylvia Bamburg
Florida Agency for Persons with Disabilities	Florida Agency for Persons with Disabilities
Phyllis Marty	Anna Mendoza
Regional Workforce Board	Regional Workforce Board
Vacant	Vacant
Florida Association for Community Action	Florida Association for Community Action
Term ending June 30, 2023	Term ending June 30, 2023
Vacant	Vacant
Public Education	Public Education
Barbara Fischer	Vacant
Veterans	Veterans
Grievance Committee Member	Term ending June 30, 2023
Term ending June 30, 2023	Term ending Julie 30, 2023
Vacant	Vacant
Citizen Advocate	Citizen Advocate
Term ending June 30, 2024	Term ending June 30, 2024
Vacant	Vacant
Citizen Advocate - User	Citizen Advocate - User
	Term ending June 30, 2024
Term ending June 30, 2024 Vacant	
Persons with Disabilities	Vacant Persons with Disabilities
Term ending June 30, 2024	Term ending June 30, 2024
Vacant Elderly	Vacant Elderly
	Term ending June 30, 2023
Term ending June 30, 2023	
Vacant Modical Community	Vacant Modical Community
Medical Community	Medical Community Term ending June 30, 2025
Term ending June 30, 2025	
Vacant Children at Bick	Vacant Children at Risk
Children at Risk	
Term ending June 30, 2025	Term ending June 30, 2025
Vacant Dei a ta Transit	Vacant
Private Transit	Private Transit
Term ending June 30, 2025	Term ending June 30, 2025

Note: Unless specified, members and alternates serve at the pleasure of the North Central Florida Regional Planning Council.

BRADFORD COUNTY TRANSPORTATION DISADVANTAGED COORDINATING BOARD

MEETING MINUTES

Board of County Commissioners Meeting Room Bradford County Courthouse 945 North Temple Avenue Starke, Florida Dial in Number: Toll free 1.888.585.9008 Conference Code: 864 183 272 Tuesday July 12, 2022 10:00 a.m.

VOTING MEMBERS PRESENT IN PERSON

Commissioner Danny Riddick, Chair Barbara Fischer, Veterans Representative Libby Murphy, Florida Department of Elder Affairs Representative John Wisker, Florida Department of Children and Families Representative

VOTING MEMBERS PRESENT VIA COMMUNICATIONS MEDIA TECHNOLOGY

Jeffrey Aboumrad, Florida Department of Education Representative Sheryl Stanford, Florida Agency for Persons with Disabilities

ALTERNATE MEMBERS PRESENT VIA COMMUNICATIONS MEDIA TECHNOLOGY

Lauren Adams, Florida Department of Transportation Representative

VOTING MEMBERS ABSENT

Reeda Harris, Florida Agency for Health Care Administration Representative Phyllis Marty, Regional Workforce Board Representative

OTHERS PRESENT

Matthew Pearson, Suwannee River Economic Council, Inc.

STAFF PRESENT

Lynn Godfrey, North Central Florida Regional Planning Council

I. BUSINESS MEETING CALL TO ORDER

Chair Riddick called the meeting to order at 10:0.03 a.m.

A. Roll Call

Chair Riddick asked staff to conduct the roll call.

The roll was called by Ms. Lynn Godfrey, North Central Florida Regional Planning Council Senior Planner, and, a quorum was declared present.

B. Approval of the Meeting Agenda

ACTION: Jeff Aboumrad moved to approve the meeting agenda. Barbara Fischer seconded; motion passed unanimously.

C. Approval of the May 3, 2022 Meeting Minutes

ACTION: Libby Murphy moved to approve the May 3, 2022 meeting minutes. Barbara Fischer seconded; motion passed unanimously.

II. NEW BUSINESS

A. 2018/23 Bradford County Transportation Disadvantaged Service Plan Amendments

Ms. Godfrey stated that Suwannee River Economic Council, Inc. is requesting amendments to the Bradford County Transportation Disadvantaged Service Plan. She said staff recommends the Board approve the proposed amendments.

Mr. Matthew Pearson, Suwannee River Economic Council, Inc. Executive Director, discussed the proposed amendments.

ACTION: Barbara Fischer moved to approve the 2018/23 Bradford County Transportation Disadvantaged Service Plan amendments. Libby Murphy seconded; motion passed unanimously.

B. Bylaws

Ms. Godfrey stated that the Florida Commission for the Transportation Disadvantaged requires the Board to review and approve the Bylaws annually. She said staff is not recommending any changes to the Bylaws.

ACTION: Libby Murphy moved to approve the Bylaws. John Wisker seconded; motion passed unanimously.

C. Grievance Procedures

Ms. Godfrey stated that the Florida Commission for the Transportation Disadvantaged requires the Board to review and approve the Grievance Procedures annually. She said staff is not recommending any changes to the Grievance Procedures.

ACTION: Barbara Fischer moved to approve the Grievance Procedures. Libby Murphy seconded; motion passed unanimously.

III. OTHER BUSINESS

A. Comments

Mr. Pearson stated that, due to drivers contracting COVID-19 and the difficulties hiring drivers, Suwannee River Economic Council, Inc. is not providing transportation service to the mealsite. He said they are making sure there are enough drivers to provide medical trips.

IV. FUTURE MEETING DATES

Chair Riddick stated that the next meeting of the Board will be held Tuesday, October 11, 2022 at 10:00 a.m.

ADJOURNMENT

The meeting adjourned at 10:30 a.m.

Coordinating Board Chair

Date

 $T:\Lynn\TD2022\Bradford\Minutes\july.docx$

II.A



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October 4, 2022

TO: Bradford County Transportation Disadvantaged Coordinating Board
FROM: Lynn Godfrey, AICP, Senior Planner
SUBJECT: 2021/22 Annual Performance Evaluation

RECOMMENDATION

Approve the Suwannee River Economic Council, Inc.'s 2021/22 annual performance evaluation.

BACKGROUND

The Board is required to annually evaluate the transportation services provided by Suwannee River Economic Council, Inc. Attached is Suwannee River Economic Council, Inc.'s draft 2021/22 annual performance evaluation. If you have any questions concerning the attached evaluation, please contact me at extension 110.

Attachment

 $T:\Lynn\TD2022\Bradford\Memos\eval.docx$

COMMUNITY TRANSPORTATION COORDINATOR EVALUATION WORKBOOK

Florida Commission for the



Transportation Disadvantaged

Community Transportation Coordinator: Suwannee River Economic Council, Inc.

County: Bradford

Address: P.O. Box 70, Live Oak, FL 32060

Contact: <u>Matthew Pearson, Executive Director</u> Phone: <u>386-362-4115</u>

Review period: <u>July 1, 2021 - June 30, 2022</u>

2021/22 Community Transportation Coordinator Annual Performance Evaluation

Approved by the

Bradford County Transportation Disadvantaged Coordinating Board

> 2009 NW 67th Place Gainesville, FL 32653-1603 www.ncfrpc.org/mtpo 352.955.2000

Danny Riddick, Chair

with Assistance from



North Central Florida Regional Planning Council 2009 NW 67th Place Gainesville, FL 32653-1603 www.ncfrpc.org 352.955.2200

October 11, 2022

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TABLE OF CONTENTS

Findings and Recommendations	1
Entrance Interview	2
General Information	3
Compliance With Chapter 427, Florida Statutes	12
Compliance With Rule 41-2, Florida Administrative Code	32
On-Site Observation of the System	38
Surveys	39
Cost	42
Level of Competition	43
Level of Coordination	44

FINDINGS AND RECOMMENDATIONS

A. General Information

Areas of Noncompliance: None Recommendations: None Timeline for Compliance: None

I.

B. Chapter 427, Florida Statutes Areas of Noncompliance: None Recommendations: None

Timeline for Compliance: None

C. Rule 41-2, Florida Administrative Code

Areas of Noncompliance: None Recommendations: None Timeline for Compliance: None

D. On Site Observation

Areas of Noncompliance: None Recommendations: None Timeline for Compliance: None

E. Surveys

Areas of Noncompliance: None Recommendations: None Timeline for Compliance: None

F. Cost

Areas of Noncompliance: None Recommendations: None Timeline for Compliance: None

G. Level of Competition

Areas of Noncompliance: None Recommendations: None Timeline for Compliance: None

H. Level of Coordination Areas of Noncompliance: None Recommendations: None Timeline for Compliance: None

II. ENTRANCE INTERVIEW

- 1. **Operating Environment**: Rural
- 2. **Organization Type**: Private Non-Profit
- 3. **Network Type**: Sole Provider
- 4. **Subcontracted Operators**: None
- 5. **Coordination Contractors**: ARC of Bradford County
- 6. **Transportation Alternatives**: None

7. **Purchasing Agencies**:

- Elder Options
- Florida Commission for the Transportation Disadvantaged
- Medical Transportation Management, Inc.
- ModivCare Solutions, LLC
- Alivi NEMT Network

8. **Transportation Disadvantaged Helpline Calls**:

Number of Calls	Closed Cases	Unsolved Cases
0	0	0

III. GENERAL INFORMATION

1. What was the designation date of the Community Transportation Coordinator?

7/01/18

2. What is the complaint process?

Suwannee River Economic Council, Inc.'s complaint process is attached.

3. Does the community transportation coordinator have a complaint form?

Yes (attached)

4. Does the form have a section for resolution of the complaint?

Yes

5. **Is a summary of complaints given to the Transportation Disadvantaged Board on a regular basis?**

Yes

6. When is the dissatisfied party referred to the Florida Commission for the Transportation Disadvantaged Helpline?

If the Transportation Director is unable to resolve a complaint, the complainant will be referred to the Transportation Disadvantaged Helpline.

7. When a complaint is forwarded from the Transportation Disadvantaged Helpline, is the complaint entered into the local complaint file/process?

Yes

8. Does the Community Transportation Coordinator provide written rider/beneficiary information or brochures to inform riders/beneficiaries about transportation disadvantaged services?

Yes (attached)

9. **Does the rider/ beneficiary information or brochure list the Transportation Disadvantaged Helpline phone number?**

Yes

10. Does the rider/ beneficiary information or brochure list the complaint procedure?

Yes

11. What is the eligibility process for Transportation Disadvantaged sponsored riders?

Individuals needing transportation assistance from Florida's Transportation Disadvantaged Program must complete an eligibility application (attached). 12. Does public information state that accessible formats are available upon request?

Yes

13. Is public information available in accessible formats upon request?

Yes

14. What arrangements are in place to have accessible materials produced upon request?

- Informational materials are available in large print upon request.
- The Florida Relay (7-1-1) service is available to residents in the State of Florida who are deaf, hard of hearing, deaf/blind or speech disabled that connects them to standard (voice) telephone users.

15. **Is The Florida Relay phone number provided in informational materials?**

Yes

16. **Does the Community Transportation Coordinator have a contract or agreement with the Regional Workforce Board?**

No

17. What innovative ideas have been implemented in the coordinated transportation system?

Suwannee River Economic Council, Inc. was awarded Innovation and Service Development Grant funds to provide on demand transportation service within Bradford County.

18. Are there any areas where coordination can be improved?

Transportation services purchased with local, state or federal funds should be purchased through Florida's Coordinated Transportation System. Currently, Florida's Managed Medical Care Program provides transportation services to its clients outside of Florida's Coordinated Transportation System.

19. What barriers are there to the coordinated system?

The ability of agencies to purchase transportation outside of Florida's Coordinated Transportation System.

20. Are there any areas that the Community Transportation Coordinator feels the Florida Commission for the Transportation Disadvantaged should be aware of or assist with?

No

21. What funding agencies does the Florida Commission for the Transportation Disadvantaged need to work closely with in order to facilitate a better coordinated transportation system?

Florida Agency for Health Care Administration and CareerSource Florida.

22. How is the Community Transportation Coordinator marketing the voluntary dollar?

No marketing system in place.

Complaint Process

All complaints received either written or verbal should be forwarded to the Director of Transportation. This includes complaints that have already been resolved by the dispatcher or driver.

Complaint form (attached) will be completed and resolution of complaint documented.

Complaints are files and kept to ensure proper tracking of complaints.

Complaints will be sent quarterly by County to the NCFPRC for reporting to the Local Coordinating Boards. Complaint totals will be submitted in the Annual Operating Report.

If resolution of complaint cannot be made by the Director of Transportation, the TD Helpline information should be shared with the rider.

SREC Transportation Complaint Form

Client Name: Date:

Description of Incident:

Complaint Resolution:

Staff Signature:

Director of Transportation Signature:

Florida State Map 67 Counties



Bradford County Brochure Revised 09/17/20 Accessible formats are available upon request

> Bradford County Programs and Services

For information on our Aging Programs:

- Alzheimer's Disease Initiative
- Community Care for the Elderly Emergency Home Energy Assistance for the Elderly Home Care for the Elderly
- Title III-B, C-1, C-2, IIIE

Bradford Meal Site Hours: M - F 8:00 a.m. - 12:00 p.m. 1210 Andrews Circle Starke, Florida



Contact Bradford Service / Senior Center 1210 Andrews Circle Starke, Florida 32091 (800) 955-8771 TDD (800) 955-8770 Voice

Suwannee River Economic Council, Inc.



Serving Bradford, Columbia, Dixie, Gilchrist, Hamilton, Lafayette, Levy, Madison, Putnam, Suwannee, Taylor and Union Counties

Administrative Office Post Office Box 70 1171 Nobles Ferry Road, Bldg #2 Live Oak, Florida 32064 (386) 362-4115 Voice/TDD <u>mattpearson@suwanneeec.net</u> Affirmative Action, Fair Housing Agency

SREC's Vision

Our customers embrace the challenge to rise above the perils of poverty, and discover within themselves the courage and strength to succeed.

Suwannee River Economic Council's mission is to embrace a community full of potential; and to educate and motivate present and future generations to discover and realize the dream of a comfortable and productive lifestyle.

> Visit our website www.srecinc.org

Bradford County Programs and Services

For information on:

- Emergency Assistance/Self Sufficiency

 Care To Share
 Community Services Block Grant (CSBG) •
- Emergency Food & Shelter Program
- Low Income Home Energy Assistance Program
- Project Share
- Salvation Army

Housing

Weatherization

Transportation

- Transportation Disadvantage Trust Fund
- Medicaid
- Title IIIB

Contact Bradford Service / Senior Center 1210 Andrews Circle Starke, Florida 32091 (800) 955-8771 TDD (800) 955-8770 Voice

Bradford County – Programs, Services, Eligibility Aging Programs

Title III-B, C-1, C-2, IIIE

Congregate Meal Sites, Health Support, Homemaker, Home Delivered Meals, Nutrition Education, Outreach, Respite, Screening, Specialized Medical Equipment, Services and Supplies, Telephone Reassurance, and Transportation

Eligibility: 60+ years of age - C1 Program

- 60+ years of age C2 Program Home Bound 60+ years of age - III-B Program - Frail
- 60+ years of age III-E Program Frail, Live-in Caregiver

Bradford County – Programs, Services, Eligibility Housing/Transportation Programs

Weatherization Programs

Minor home repairs to reduce infiltration of air and energy consumption.

Eligibility: Income guidelines; 200% of U.S. poverty guidelines based on family size; owner, renter, site built or mobile home eligible.

Transportation

Public Transportation

Transport elderly and disadvantaged to the doctor, medical facilities, meal sites, and shopping.

Eligibility: Income guidelines, Medicaid, disabled.

For reservations, scheduling, complaints/commendations and/or questions call (844) 496-0624. Any complaints not resolved can be forwarded to the Director of

Transportation at (386) 362-4115, ext. 241.

For Program information or complaints/commendations call TD Helpline at (800) 983-2435.

Medicaid Broker Service Transport Medicaid eligible clients to the doctor, medical facilities, meals sites and shopping.

Eligibility: Income guidelines, Medicaid Eligible

Any complaints not resolved can be forwarded to the Director of Transportation at (386) 362-4115, ext. 241.



We Do Business in Accordance With the Federal Fair Housing Law (The Fair Housing Amendments Act of 1988)

It is illegal to discriminate against any person because of race, color, religion, sex, handicap, familial status, or national origin.

Bradford County–Programs, Services, Eligibility Emergency Assistance/Self Sufficiency

Care To Share

• Assist with utilities.

Eligibility: Florida Power & Light customers only. Must reside in FPL service area; Household income no more than 125% of poverty guidelines and documented emergency.

Community Services Block Grant (CSBG)

 Information & Referral; Family Self-Sufficiency; Case Management; Support Services; Application Assistance to other Social Service Agencies.

Eligibility: Income guidelines 125% of U.S. poverty guidelines and a documented emergency.

Emergency Food & Shelter Program (EFSP)

Emergency assistance for food and housing.

Eligibility: Household income no more than 125% of the federally established income guidelines and certain asset limitations.

<u>Low Income Home Energy Assistance Program</u> Assistance with utility bills and utility crisis resolution.

Eligibility: Household income of no more than 150% of the federally established income guidelines and certain asset limitations; resident of the county.

Project Share

Assist with utility bills.

Eligibility: Clay Electric Coop. customers only. Must reside in CEC service area. Household income no more than 125% of poverty guidelines and documented emergency.

Salvation Army

 Assist with utilities, rent/mortgage, food, medication and temporary housing.

Eligibility: Household income no more than 125% of poverty guidelines and documented emergency.

Bradford County – Programs, Services, Eligibility Aging Programs

Alzheimer's Disease Initiative (ADI)

 Respite/Case Management, Specialized Medical Equipment, Services and Supplies

Eligibility: Diagnosis as possible Alzheimer's or memory disorder.

Community Care for the Elderly (CCE)

 Case Management, Companion, Emergency Alert Response, Homemaker, Home Delivered Meals, Personal Care, Respite, and Specialized Medical Equipment, Services and Supplies

Eligibility: 60+ years of age, frail and elderly.

Emergency Home Energy Assistance for the Elderly (EHEAP)
 Assistance with utility bills, supply blankets, heaters, and fans.

Eligibility: 60+ years of age with household income after specified exclusions of no more than 150% of the federally established poverty income guidelines for the household size.

Home Care for the Elderly (HCE)

Basic Subsidy, (Caregiver Allowance), Case Management, Home Delivered Meals, Homemaker, Respite, Specialized Medical Equipment, Services & Supplies and Special Subsidy.

Eligibility: 60+ years of age. Assets/Income limitations, requires 24 hour care by qualified caregiver.

TRANSPORTATION DISADVANTAGED PROGRAM ELIGIBILITY CERTIFICATION APPLICATION

Last NameFirst Name				
Middle Initial				
Street Address City				
State Mail address:				
Zip Code County				
Date of Birth/ Social Security #Male Female				
Telephone Number ()				
Emergency Contact Name				
Relationship				
Telephone Number ()				
How many people reside in your household Including parents, caregivers, relatives or others involved in your living functions?				
2. Does your household have an operational vehicle(s)?				
 Yes (a) Are you or another household member able to operate the vehicle(s)? Yes No Yes No 				
□ No				
 3. Are you enrolled in any assistance programs: Managed Medical Care Program (Medicaid) Aging Program Other				

Mail Completed application to: Suwannee River Economic Council, Inc.

255 SW 9th Avenue Lake Butler, Fl 32054 Tel # 844-496-0624 Or Give to Driver at time of trip



4.	What other means of transportation are available for you to use?					
5.	Do you have a physical or mental disability as outlined in the Americans With Disabilities Act of 1990? Yes No					
6.	Is your disability permanent? Yes No 					
Please check or list any special needs, services or modes of transportation you require:						
 Powered Wheelchair Stretcher Cane Personal Care Attendant/Esco 		 Manual Wheelchair Walker Respirator 	 Powered Scooter/Cart Leg Braces Oxygen CO2 Service Animal 			
Other:						

CERTIFICATION AND ACKNOWLEDGEMENT

I understand and affirm that the information provided in this application will be used to determine if I am eligible for non-emergency transportation services sponsored by Florida's Transportation Disadvantaged Program. I understand that the information contained in this application is confidential and will be shared only with professionals involved in evaluating and determining eligibility for transportation services provided under Florida's Transportation Disadvantaged Program. I certify that, to the best of my knowledge, the information in this application is true, correct, complete and made in good faith and any material omissions, falsifications, misstatements or misrepresentations in the above information could disqualify me from receiving services under Florida's Transportation Disadvantaged Program.

APPLICANT SIGNATURE ______

DATE_____

Suwannee River Economic Council, Inc. will notify you whether your application has been approved or denied within 15 business days. If your application is denied, you may file an appeal with Suwannee River Economic Council, Inc. within 15 working days.

Application Processed by: _____

Signature: _____

Date : _____



Procedures for processing TD applications

- 1. **New Ride**: When client calls in for a ride verify through CTS software, to see if the client is a new or existing rider of the system. If new send the rider the TD application, by driver or mail to be completed. The rider CAN receive (1) ride prior to completion of application.
- 2. <u>Transportation Application (TD)</u>: All TD riders must complete a transportation application form to determine eligibility and the appropriate means of service. Make sure the application is completed and signed. (If not, completed the application is denied, notify person by phone reason why). If application is denied, rider may file an appeal with Suwannee River Economic Council within 15 working days. (try to make contact with person)
- 3. <u>Verification of eligibility:</u> Once application is returned to office. Dispatcher will run the applicants, Name, Date of Birth and Social Security #, through the Florida Medicaid web portal at <u>https://sso.flmmis.com</u>. Determine if TD eligible or Covered Health plan through Broker. If Broker mark health plan at top of intake. Attach the Medicaid Eligibility Verification form to the TD application after printed.
- 4. **<u>Contact Client</u>** : Call rider and notify of eligibility for which services they are eligible. (TD or one of the health plans, let them know of the other transportation services available to them that we provide).
- 5. **Medicaid Reform Members**: Riders that are Medicaid Reform need to contact the designated provider on the back of the Medicaid Card or the number below;
 - ModivCare 1-866-779-0565- Health plans Sunshine, United Health Care, Humana
 - MTM-1-855-824-5700 Staywell and Well Care
 - A2C-1-855-381-3778 Prestige
- 6. **<u>CTS Update</u>**: Add client rider information in screen completing screen to include GEO and expiration date to be dated, approved one year from approval date. Complete Approval of application with your, signature and date of completion.
- 7. **Application processing Time**: SREC dispatcher will notify rider whether application has been approved or denied within 15 business days. If your application is denied, you may file an appeal with Suwannee River Economic Council within 15 working days.
- 8. **Application File Location**: After completion of the application process, file application in the appropriate County notebook in alphabetical order.
- 9. **Annually Update**: All TD riders are to complete an application annually by the assigned CTS expiration date on file.

I have read and understand the above procedures.

Date__

IV COMPLIANCE WITH CHAPTER 427, FLORIDA STATUTES

1. Are the Community Transportation Coordinator subcontracts uniform?

Not applicable, no subcontracted operators.

2. Is the Florida Commission for the Transportation Disadvantaged standard contract utilized?

Not applicable, no subcontracted operators.

3. Do the contracts include performance standards for the transportation operators?

Not applicable, no subcontracted operators.

4. Do the contracts include the proper language concerning payment to subcontractors?

Not applicable, no subcontracted operators.

- 5. Were the following items submitted on time?
 - a) Annual Operating Report: Yes
 - b) Memorandum of Agreement: Yes
 - c) Transportation Disadvantaged Service Plan: Yes
 - d) Transportation Disadvantaged Trust Fund Grant Application: Yes
 - e) Other grant applications: Yes
- 6. **Does the Community Transportation Coordinator monitor its subcontractors and how often is monitoring conducted?**

Not applicable, no subcontracted operators.

7. Is a written report issued to the operator?

Not applicable, no subcontracted operators.

8. What type of monitoring does the Community Transportation Coordinator perform on its coordination contractors and how often is it conducted?

Vehicle and driver compliance monitoring is performed annually.

9. Are coordination contracts reviewed annually as to the effectiveness and efficiency of the coordination contractor or the renewal of any Coordination Contracts?

Yes

10. Are there any transportation alternatives?

No





Effective: July1, 2015 - June 30, 2016

STATE OF FLORIDA COMMISSION FOR THE TRANSPORTATION DISADVANTAGED

STANDARD COORDINATION/OPERATOR CONTRACT

THIS CONTRACT is entered into between the COMMUNITY TRANSPORTATION COORDINATOR, <u>Suwannee River Economic Council</u>, Inc, designated pursuant to Chapter 427, F.S., to serve the transportation disadvantaged for the community that includes the entire area of <u>Bradford and Union</u> counties, and hereinafter referred to as the "Coordinator" and <u>Bradford ARC</u>, dba Sunshine Industries, hereinafter referred to as the "Agency/Operator". The terms and conditions of this Contract are effective July 1, 2015 and will continue through June 30, 2016.

WHEREAS, the Coordinator is required, under Rule 41-2, F.A.C., Contractual Arrangements, to provide and/or enter into where cost effective and efficient; to enter into subcontract(s) or to broker transportation services to transportation operators; and

WHEREAS, transportation disadvantaged funds includes any local government, state or federal funds that are for the transportation of transportation disadvantaged; and

WHEREAS, the Coordinator desires to contract with the Agency/Operator for the provision of transportation services for the transportation disadvantaged; and

WHEREAS, the Coordinator believes it to be in the public interest to provide such transportation services through the Agency/Operator for the residents of the service area who are clients of the Agency/Operator; and

WHEREAS, the Agency/Operator will provide the Coordinator the opportunity to develop a proposal for any new transportation services needed; and

WHEREAS, the Agency/Operator, in an effort to coordinate available resources, will make available transportation services to the Coordinator.

WHEREAS, this Contract allows for the provisions of transportation services be provided by the Agency/Operator, in accordance with Chapter 427, F.S., Rule 41-2, F.A.C., and the most current Community Transportation Coordinator policies.

NOW, THEREFORE, in consideration of the mutual covenants, promises and

Standard Coordination ($\eta_{1} erator_{1}$), or mact i orm

Page 1 of 10

representations herein, the parties agree as follows:

THE AGENCY/OPERATOR SHALL:

A. Provide services and vehicles according to the conditions specified in Attachment I.

- B. Coordinate available resources and make available transportation services to the Coordinator. Such services shall be provided in accordance with Attachment I.
- C. Submit to the Coordinator Annual Operating Report data detailing demographic, operational and financial data regarding coordination activities in the designated service area. The report shall be prepared on forms provided by the Commission for the Transportation Disadvantaged, hereinafter Commission, and according to the instructions for the forms.
- D. Comply with audit and record keeping requirements by :
 - 1. Utilizing the Commission recognized Chart of Accounts defined in the <u>Transportation Accounting Consortium Model Uniform Accounting System</u> <u>for Rural and Specialized Transportation Providers</u> (uniform accounting system) for all transportation disadvantaged accounting and reporting purposes. Agencies/Operators with existing and equivalent accounting systems are not required to adopt the Chart of Accounts in lieu of their existing Chart of Accounts but shall prepare all reports, invoices, and fiscal documents relating to the transportation disadvantaged functions and activities using the chart of accounts and accounting definitions as outlined in the above referenced manual.
 - 2. Maintaining and filing with the Coordinator such progress, fiscal, inventory and other reports as the Coordinator may require during the period of this contract.
 - 3. By reserving to the Coordinator, the right to conduct finance and compliance audits at any time. Such audits conducted by the Coordinator will be at the expense of the Coordinator.
- E. Retain all financial records, supporting documents, statistical records, and any other documents pertinent to this Agreement for a period of five (5) years after termination of this Agreement. If an audit has been initiated and audit findings have not been resolved at the end of the five (5) years, the records shall be retained until resolution of the audit findings. The Agency/Operator shall assure that these records shall be subject to inspection, review, or audit at all reasonable times by

Standard Coordination Operator Contract Form

Page 2 of 10

persons duly authorized by the Coordinator or Commission or this Agreement. The Commission and the Coordinator shall have full access to and the right to examine any of the records and documents during the retention period.

- F. Comply with Safety Requirements by:
 - 1. Complying with Section 341.061, F.S., and Rule 14-90, F.A.C., concerning System Safety or complying with Chapter 234.051, F.S., regarding school bus safety requirements for those services provided through a school board;
 - 2. Assuring compliance with local, state, and federal laws, and Commission policies relating to drug testing, and;
 - 3. Complying with Coordinator's System Safety Program Plan (SSPP) for designated service area.
- G. Comply with Commission insurance requirements by maintaining at least minimum liability insurance coverage in the amount of \$200,000 for any one person and \$300,000 per occurrence at all times during the existence of this Contract. Upon the execution of this Contract, the Agency/Operator shall add the Coordinator as an additional named insured to all insurance policies covering vehicles transporting the transportation disadvantaged. In the event of any cancellation or changes in the limits of liability in the insurance policy, the insurance agent or broker shall notify the Coordinator. The Agency/Operator shall furnish the Coordinator written verification of the existence of such insurance coverage prior to the execution of this Contract. School board vehicle insurance coverage in excess of \$1 million per occurrence must be approved by the Coordinator and/or the local Coordinating Board before inclusion in this contract or in the justification of rates and fare structures, s. 41-2.006(1), FAC..
- H. Safeguard information by not using or disclosing any information concerning a user of services under this Agreement for any purpose not in conformity with the local, state and federal regulations, including but not limited to 45 CFR, Part 205.50, except upon order of a court of competent jurisdiction, written consent of the recipient, or his/her responsible parent or guardian when authorized by law.
- I. Protect Civil Rights by:
 - 1. Complying with Title VI of the Civil Rights Act of 1964 and Section 504 of the Rehabilitation Act of 1973, as amended. The Agency/Operator gives this assurance in consideration of and for the purpose of obtaining federal grants,

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Page 3 of 10

loans, contracts (except contracts of insurance or guaranty), property, discounts, or other federal financial assistance to programs or activities receiving or benefiting from federal financial assistance and agreeing to complete a Civil Rights Compliance Questionnaire if so required by the Coordinator. Agency/Operator shall also assure compliance with:

- a. Title VI of the Civil Rights Act of 1964, as amended, 42 U.S.C. 2000d et seq., which prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving or benefiting from federal financial assistance.
- b. Section 504 of the Rehabilitation Act of 1973, as amended, 29 U.S.C. 794, which prohibits discrimination on the basis of disability in programs and activities receiving or benefiting from federal financial assistance.
- c. Title IX of the Education Amendments of 1972, as amended, 20
 U.S.C. 1681 et seq., which prohibits discrimination on the basis of sex in education programs and activities receiving or benefiting from federal financial assistance.
- d. The Age Discrimination Act of 1975, as amended, 42 U.S.C. 6101 et seq., which prohibits discrimination on the basis of age in programs or activities receiving or benefiting from federal financial assistance.
- e. The Omnibus Budget Reconciliation Act of 1981, P.L. 97-35, which prohibits discrimination on the basis of sex and religion in programs and activities receiving or benefiting from federal financial assistance.
- f. All regulations, guidelines, and standards lawfully adopted under the above statutes.
- g. The Americans with Disabilities Act of 1990, as it may be amended from time to time.
- 2. Agreeing that compliance with this assurance constitutes a condition of continued receipt of or benefit from federal financial assistance, and that it is binding upon the Agency/Operator, its successors, subcontractors, transferees, and assignees for the period during which such assistance is provided. Assuring that operators, subcontractors, subgrantees, or others with whom the Coordinator arranges to provide services or benefits to participants or employees in connection with any of its programs and

Standard Coordination Operator Contract borm

Page 4 of 10

activities are not discriminating against those participants or employees in violation of the above statutes, regulations, guidelines, and standards. In the event of failure to comply, the Agency/Operator agrees that the Coordinator may, at its discretion, seek a court order requiring compliance with the terms of this assurance or seek other appropriate judicial or administrative relief, to include assistance being terminated and further assistance being denied.

- J. Agency/Operator's obligation to indemnify, defend, and pay for the defense or at the Coordinator's option, to participate and associate with the Coordinator in the defense and trail of any claim and any related settlement negotiations, shall be triggered by the Coordinator's notice of claim for indemnification to the Agency/Operator. Agency/Operator's inability to evaluate liability or its evaluation of liability shall not excuse the Agency/Operator's duty to defend and indemnify within seven days after such notice by the Coordinator is given by registered mail. Only an adjudication or judgement after the highest appeal is exhausted specifically finding the Coordinator solely negligent shall excuse performance of this provision by the Agency/Operator. Agency/Operator shall pay all costs and fees related to this obligation and its enforcement by the Coordinator. The Coordinator's failure to notify Agency/Operator of a claim shall not release Agency/Operator of the above duty to defend.
- K Comply with all standards and performance requirements of the:
 - 1. The Commission for the Transportation Disadvantaged (Attachment II);
 - 2. The local Coordinating Board approved Transportation Disadvantaged Service Plan and;
 - 3. Any entities that purchase service.

Failure to meet the requirements or obligations set forth in this Contract, and performance requirements established and monitored by the Coordinating Board in the approved Transportation Disadvantaged Service Plan shall be due cause for non-payment of reimbursement invoices until such deficiencies have been addressed or corrected to the satisfaction of the Coordinator.

L. Provide Corrective Action. A corrective action notice is a written notice to the Agency/Operator that the Agency/Operator is in breach of certain provisions of this Contract and that correction is required. Any corrective action notice will specify a reasonable time for corrective action to be completed. The Agency/Operator agrees to implement the Corrective Action specified in the notice and provide written documentation to substantiate the implementation of the Corrective Action.

Wardard Coordination Operator Contract

Page 5 of 10

- M. All contracts, subcontracts, coordination contracts will be reviewed annually by the Coordinator and local Coordinating Board for conformance with the requirements of this Contract.
- N. Return to the Coordinator any overpayments due to unearned funds or funds disallowed pursuant to the terms of this Contract that were disbursed to the Agency/Operator by the Coordinator. The Agency/Operator shall return any overpayment within thirty (30) calendar days after either discovery by the Agency/Operator, or notification of the Agency/Operator by the Coordinator or entity purchasing transportation, whichever is earlier. In the event that the Coordinator first discovers an overpayment has been made, the Coordinator will notify the Agency/Operator by letter of such a finding. Should repayment not be made in a timely manner, the Coordinator or purchasing entity will charge interest after thirty (30) calendar days after the date of notification or discovery, or the Coordinator will deduct said amount from future invoices.
- O. In performing this Contract, the Agency/Operator shall not discriminate against any employee or applicant for employment because of race, age, disability, creed, color, sex or national origin. Such action shall include, but not be limited to, the following: employment upgrading, demotion or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The Agency/Operator shall insert the foregoing provision modified only to show the particular contractual relationship in all its contracts in connection with the development of operation of the Contract, except contracts for the standard commercial supplies or raw materials, and shall require all such contractors to insert a similar provision in subcontracts relating to the performance of this Contract, except subcontracts for standard commercial supplies or raw materials. The Agency/Operator shall post, in conspicuous places available to employees and applicants for employment for Project work, notices setting forth the provisions of the nondiscrimination clause.
- P. By execution of this Contract, the Agency/Operator represents that it has not paid and, also, agrees not to pay, any bonus or commission for the purpose of obtaining an approval of its application for the financing hereunder. Funds disbursed to the Agency/Operator under this Contract shall not be expended for the purpose of lobbying the Legislature, the judicial branch, or a state agency.

THE COORDINATOR SHALL:

A. Recognize the Agency/Operator as described in Chapter 427, F.S., and Rule 41-2, F.A.C.

standard Costdination Operator Contract

Page 6 of 10

- B. Insure that entities with transportation disadvantaged funds will purchase transportation disadvantaged services through the coordinated system.
- C. At a minimum, annually monitor the Agency/Operator for insurance, safety and reporting requirements, pursuant to Chapter 427, F.S., and Rule 41-2, F.A.C. The information contained in the Annual Operating Report must be collected, at a minimum, quarterly from the Agency/Operator.

THE OPERATOR AND COORDINATOR FURTHER AGREE:

- A. Nothing in the Contract shall require the Coordinator to observe or enforce compliance with any provision thereof, perform any other act or do any other thing in contravention of any applicable state law. If any provision of the Contract is found by a court of law to violate any applicable state law, the purchasing entity will at once notify the Coordinator in writing in order that appropriate changes and modification may be made by the Coordinator and the Agency/Operator to the end that the Agency/Operator may proceed as soon as possible with the provision of transportation services.
- B. If any part or provision of this Contract is held invalid, the remainder of this Contract shall be binding on the parties hereto.
- C. Termination Conditions:
 - 1. Termination at Will This Contract may be terminated by either party upon no less than thirty (30) days notice, without cause. Said notice shall be delivered by certified mail, return receipt required, or in person with proof of delivery.
 - 2. Termination due to Lack of Designation In the event that the Coordinator so designated by the local Coordinating Board and approved by the Commission, loses its designation, this contract is terminated immediately upon notification to the Agency/Operator. Notice shall be delivered by certified mail, return receipt requested, or in person, with proof of delivery. Notice shall be effective upon receipt.
 - 3. Termination due to Disapproval of Memorandum of Agreement In the event that the Commission does not accept and approve any contracted transportation rates listed within the Memorandum of Agreement, this Contract is terminated immediately upon notification to the Agency/Operator. Notice shall be delivered by certified mail, return receipt requested, or in person, with proof of delivery. Notice shall be effective

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Page * of 10

upon receipt.



- 4. Termination due to Lack of Funds In the event funds to finance this contract become unavailable, the Coordinator may terminate the contract with no less than twenty-four (24) hours written notice to the Agency/Operator. Notice shall be delivered by certified mail, return receipt requested, or in person, with proof of delivery. Notice shall be effective upon receipt. The Coordinator shall be the final authority as to the availability of funds.
- 5. Termination for Breach Unless the Agency/Operator's breach is waived by the Coordinator in writing, the Coordinator may, by written notice to the Agency/Operator, terminate this Contract upon no less than twenty-four (24) hours notice. Notice shall be delivered by certified mail, return receipt requested, or in person with proof of delivery. Waiver by the Coordinator of breach of any provision of this Contract shall not be deemed to be a waiver of any other breach and shall not act as a waiver or estoppel to enforcement of any provision of this Contract. The provisions herein do not limit the Coordinator's right to remedies at law or to damages.
- 6. Upon receipt of a notice of termination of this Contract for any reason, the Agency/Operator shall cease service and prepare all final reports and documents required by the terms of this Contract. A final invoice shall be sent to the Coordinator within thirty (30) days after the termination of this Contract.
- D. Renegotiations or Modifications of this Contract shall only be valid when they have been reduced to writing, duly approved by the Coordinator, and signed by both parties hereto.
- E. Agency/Operator shall assign no portion of this Contract without the prior written consent of the Coordinator.
- F. This Contract is the entire agreement between the parties.
- G. Attachments I and II are an integral part of the Contract and are hereby incorporated by reference into this Contract. All subsequent attachments are of an optional nature.
- H. Notice and Contact:

The name and address of the contract manager for the Coordinator for this Contract

standard Coordination Operator Contract

Page & of 10

is:

Matt Pearson, Executive Director Suwannee River Economic Council, Inc. P.O. Box 70 Live Oak FL 32064

The representative/position of the Agency/Operator responsible for administration of the program under this contract is :

Sherry Ruszkowski, Executive Director Bradford ARC dba Sunshine Industries P.O. Box 509 Starke FL 32091

In the event that different representatives are designated by either party after execution of this Contract, notice of the name and address of the new representative will be rendered in writing to the other party and said notification attached to originals of this Contract.

This contract and its attachments contain all the terms and conditions agreed upon by the parties hereto.

WITNESS WHEREOF, the parties hereto have caused these presents to be executed.

AGENCY/OPERATOR:

COMMUNITY TRANSPORTATION COORDINATOR

Bradford ARC dba Sunshine Industries Sherry Ruszkowski, Executive Director Suwannee River Economic Council Matt Pearson, Executive Director

Typed Name of Authorized Individual

Signature: Atury Rughaush Title: EXECUTIVE PARECTOR

Typed Name of Authorized Individual Signature: Music Title: Executive Disector

Page 9 of 10

ATTACHMENT I AGENCY/OPERATOR CONTRACT

SERVICE DESCRIPTION

1. The Agency/Operator will be able to provide:

Ambulatory, Wheelchair

2. The Agency/Operator will be available to provide transportation :

6:00 AM - 6:00 PM, Monday - Friday

Days Agency/Operator will not be able to provide services:

Holidays and Sundays

3. Vehicles Agency/Operator will use to transport all passengers:

Vehicle Inventory attached

4. Vehicle/Equipment Standards:

Functioning air conditions/heating, grab rails, stanchions, first aid kits, fire extinguishers, adequate communication equipment

5. Driver Requirements:

Current valid license, FDOT physical, working knowledge of Coordinator's SSPP, pre-hire and random drug tests.

6. Training

Annual driver training is required.

7. Agency/Operator' fare structure

\$1.50 per mile when providing services for Coordinator.

8. Billing/Invoicing and Reimbursement procedure for Agency/Operator.

Submit invoice (if any) and reports monthly.

9. Reporting Requirements

Total miles, revenue miles, trips, total drivers, total vehicles, accidents, driver hours, total transportation revenues, total expenses.

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The Commission for the Transportation Disadvantaged Standards and Performance Requirements

Pursuant to Rule 41-2.006, Florida Administrative Code, the Community Transportation Coordinator and any Transportation Operator/Agency from whom service is purchased or arranged by the Community Transportation Coordinator shall adhere to Commission approved standards. These standards shall include:

- Drug and alcohol testing for safety sensitive job positions within the coordinated system regarding pre-employment, randomization, post-accident, and reasonable suspicion as required by the Federal Highway Administration and the Federal Transit Administration;
- (b) An escort of a passenger and dependent children are to be transported as locally negotiated and identified in the local Transportation Disadvantaged Service Plan;
- (c) Child restraint devices shall be determined locally as to their use, responsibility, and cost of such device in the local Transportation Disadvantaged Service Plan;
- (d) Passenger property that can be carried by the passenger and/or driver in one trip and can be safely be stowed on the vehicle, shall be allowed to be transported with the passenger at no additional charge. Additional requirements may be negotiated for carrying and loading rider property beyond this amount. Passenger property does not include wheelchairs, child seats, stretchers, secured oxygen, personal assistive devices, or intravenous devices;
- (e) Vehicle transfer points shall provide shelter, security, and safety of passengers;
- (f) A local toll free phone number for complaints or grievances shall be posted inside the vehicle. The local complaint process shall be outlined as a section in the local Transportation Disadvantaged Service Plan including, advising the dissatisfied person about the Commission's Ombudsman Program as a step within the process as approved by the local Coordinating Board;
- (g) Out of service area trips shall be provided when determined locally and approved by the local Coordinating Board, except in instances where local ordinances prohibit such trips;
- (h) Interior of all vehicles shall be free from dirt, grime, oil, trash, torn upholstery, damaged or broken seats, protruding metal or other objects or materials which could soil items placed in the vehicle or provide discomfort for the passenger.

- Billing requirements of the Community Transportation Coordinator to subcontractors shall be determined locally by the local Coordinating Board and provided in the local Transportation Disadvantaged Service Plan. All bills shall be paid within 15 calendar days to subcontractors, after receipt of said payment by the Community Transportation Coordinator, except in instances where the Community Transportation Coordinator is a non-governmental entity;
- (j) Passenger/trip data base must be maintained or accessible by the Community Transportation Coordinator on each rider being transported within the system;
- (k) Adequate seating for paratransit services shall be provided to each rider and escort, child, or personal care attendant, and no more passengers than the registered passenger seating capacity shall be scheduled or transported in a vehicle at any time. For transit services provided by transit vehicles, adequate seating or standing space will be provided to each rider and escort, child, or personal care attendant, and no more passengers than the registered passenger seating or standing space will be provided to each rider and escort, child, or personal care attendant, and no more passengers than the registered passenger seating or standing capacity shall be scheduled or transported in a vehicle at any time;
- (l) Drivers for paratransit services, including coordination contractors, shall be required to announce and identify themselves by name and company in a manner that is conducive to communications with the specific passenger, upon pickup of each rider, group of riders, or representative, guardian, or associate of the rider, except in situations where the driver regularly transports the rider on a recurring basis. Each driver must have photo identification that is in view of the passenger. Name patches, inscriptions or badges that affix to driver clothing are acceptable. For transit services, the driver photo identification shall be in a conspicuous location in the vehicle;
- (m) The paratransit driver shall provide the passenger with boarding assistance, if necessary or requested, to the seating portion of the vehicle. The boarding assistance shall include opening the vehicle door, fastening the seat belt or utilization of wheel chair securement devices, storage of mobility assistive devices, and closing the vehicle door. In certain paratransit service categories, the driver may also be required to open and close doors to buildings, except in situations in which assistance in opening/closing building doors would not be safe for passengers remaining on the vehicle. Assisted access must be in a dignified manner. Drivers may not assist wheelchair up or down more than one step, unless it can be performed safely as determined by the passenger, guardian, and driver;
- (n) All vehicles ordered or put into service after adoption of this section of the Rule, and providing service within the coordinated system, shall be equipped with twoway communications in good working order and be audible to the driver at all times to the base. All vehicles that are not equipped with two-way communications shall

have two years to be in compliance after the adoption date of this section of the Rule;

- (o) All vehicles ordered or put into service after the adoption of this section of the Rule, and providing service within the coordinated system, shall have working air conditioners and heaters in each vehicle. Vehicles that do not have a working air conditioner or heater will be scheduled for repair or replacement as soon as possible. All vehicles that are not equipped with an air conditioner and/or heater shall have two years to be in compliance after the adoption date of this section of the Rule;
- (r) First Aid shall be determined locally and provided in the local Transportation Disadvantaged Service Plan; and
- (s) Cardiopulmonary Resuscitation shall be determined locally and provided in the local Transportation Disadvantaged Service Plan.

LIST OF <u>OPTIONAL</u> ADDITIONAL ATTACHMENTS

Coordinator's Memorandum of Agreement, including Transportation Disadvantaged Service Plan (Attachment III)

Coordinator's and Local Coordinating Board's Grievance Procedures (Attachment IV)

Coordinator's Safety System Plan (Attachment V)

Annual Operating Report Instructions/Forms (Attachment VI)

Any Entities Purchasing Transportation's Standards (Attachment VII)

Any Reporting Forms (Quarterly Reports to Local Coordinating Board or Coordinator) (Attachment VIII)

Any Billing/Invoicing Forms (Attachment IX)

Current Coordinator Policies (Attachment X)

rame or Appin	Vehicles Model to be Yr. replaced (b)	JUL	2003		2005		2006		2007		2010		2011		2013	The second secon
LINE AFC	el Make/size/ type		03 Ford		05 Ford		06 Chevy		07 Chevy		In Chevy	Ford	11	Dodge	1.J	2006 Enri
Name of Applicant: The AFC of Diagoofd County	FDOT control # or VIN (d)	FDOT 99269	1FDXF45F13HB36966	FDOT 99295	1FDWE35L35HB24834	FDOT 90233	1GBJG31U061264670	FDOT 90241	1GBJG31U371167254	FDOT 90271	1GB9G5AG4A1143352	FDOT 90291	1FTNE2ELXBDB14203	FDOT 92371	2C4RDGBG5CR369784	1EDCCOTIECDADEEE
Date o	Ramp or lift (specify)	6.	Lift		N/A		Ramp	N/A								
l invent	Seat s &	, , ,	12 + 2		6+2		8+2		8 + 2		12 + 2		9		5 + 1	11
Date of Inventory: 08/28/15	Avg. miles/Yr.		12,019		5,733		11,200		3,253		18,430		7,112		10,585	000 22
(15	Current Mileage		145,140		88,643		124,913		82,380		91,290		23,429		24,837	110 0/9
	Expected retirement date		N/A		N/A		N/A		N/A		N/A		N/A		N/A	N/N
	Other equipment (e)	-1 - E	N/A		N/A	La da	N/A	NI/A								
	Funding source (f)		FDOT		FDOT		FDOT		FDOT		FDOT		FDOT		FDOT	ARC

CURRENT VEHICLE AND TRANSPORTATION EQUIPMENT INVENTORY (a)

Name of Applicant: The Arc of Bradford County Date of Inventory: 08/28/15

	-													to he replaced
2006	2013	2011		2010		2007		2006		2005		2003		Үг. (b)
Ford	Dodge		Ford	Chevy		Chevy		Chevy		Ford		Ford		Make/size/ type
1FBSS31L56DA35555	FDOT 92371 2C4RDGBG5CR369784	1FTNE2ELXBDB14203	FDOT 90291	1GB9G5AG4A1143352	FDOT 90271	1GBJG31U371167254	FDOT 90241	1GBJG31U061264670	FDOT 90233	1FDWE35L35HB24834	FDOT 99295	1FDXF45F13HB36966	FDOT 99269	control # or VIN (d)
N/A	Ramp	N/A		Lift		Lift		Lift		Lift		Lift		or lift (specify)
11	5 + 1	9		12 + 2		8 + 2		8+2		6+2		12 + 2		W.S.
23,000	10,585	7,112		18,430		3,253		11,200		5,733		12,019		Avg. miles/Yr.
119,948	24,837	23,429		91,290		82,380		124,913		88,643		145,140	ŋ	Current Mileage
N/A	N/A	N/A		N/A		N/A		N/A		N/A		N/A		Expected retirement date
N/A	N/A	N/A		N/A		N/A		N/A		N/A		N/A	-+-	Other equipment (e)
ARC	FDOT	FDOT	And the second se	FDOT		FDOT		FDOT		FDOT		FDOT	The second	Funding

0

(b) Identify vehicles to be replaced with this or other grant by placing an asterisk (*) next to the model year. In Exhibit B of the application, provide the name of the lessee or contractor, if applicable.
 (c) For example, Ford 22' bus; Dodge converted van.

(d) Show FDOT control number AND VIN if bought with grant through FDOT. If bought through other funding, list the complete VIN.
(e) Include computer hardware and software, copiers, printers, mobile radios, communication systems, etc.
(f) Identify the grant or other funding source used for purchasing the vehicle/equipment.

NOTE: Applicants may add additional lines to the form. Those requesting replacement vehicles, please identify the year the vehicle(s) were purchased.

Contract Extension

Between Agency and Provider

Hereby extends the Standard Coordination Contract between <u>Suwannee River Economic</u> <u>Council, Inc.</u> P.O. Box 70, Live Oak, Florida 32064 and

Coordinator Name <u>Bradford ARC dba Sunshine Industries</u> <u>1351 South Water Street</u> <u>Starke, Florida 32091</u>

Until 6/30/22. All conditions remain the same as in original contract.

Extension approval

MILL MINALOWA

Sherry Ruszkowski, Executive Director Bradford ARCdba Sunshine Industries

6/17/2021 Date

Matt Pearson, Executive Director Suwannee River Economic Council, Inc.

IV COMPLIANCE WITH CHAPTER 427, FLORIDA STATUTES

1. Hours of Service:

Transportation Disadvantaged Program: Monday through Friday, 6:00 a.m. to 6:00 p.m. excluding holidays.

2. Call Intake Hours:

Monday through Friday, 8:00 a.m. to 4:30 p.m.

3. After Hours Reservations/Cancellations:

After hours service is not provided through the Transportation Disadvantaged Program.

<u>Trip cancellations should be made to Suwannee River Economic Council, Inc. with 24-hour</u> <u>advance notification</u>. Trips must be canceled a minimum of two hours before the scheduled pickup time.

4. **Minimum required notice for reservations**:

Transportation Disadvantaged Program: Trips must be scheduled twenty-four hours in advance for service needed Tuesday through Friday. Trips must be scheduled seventy-two hours in advance for service needed on Mondays.

5. How far in advance can reservations be place (number of days)?

14

6. What type of arrangement does the Community Transportation Coordinator have with the local Regional Workforce Board?

No agreement with the local Regional Workforce Board.

7. Has the Community Transportation Coordinator developed any innovative transportation services for the local Regional Workforce Board?

Suwannee River Economic Council, Inc. applied for and received Innovation and Service Development Grant funds to provide on demand service.

8. Do the Community Transportation Coordinator and Local Coordinating Board review applications for federal, state and local Transportation Disadvantaged funding?

Yes

9. What are the trip priorities for the trips funded with Transportation Disadvantaged Program trips?

<u>Trips</u> sponsored with Trip & Equipment Grant funds provided through Florida's Transportation Disadvantaged Program will be provided in the following ranking order based on funding availability:

Prescheduled Medical Appointments

- Dialysis appointments
- <u>Cancer Care appointments</u>
- Urgent Care appointments

Prescheduled Medical Appointments as defined by the American Board of Medical Specialties:

- Allergy and Immunology
- <u>Colon & Rectal Surgery</u>
- Dermatology
- Family Medicine
- <u>Neurological Surgery</u>
- Obstetrics & Gynecology
- Ophthalmology
- Orthopaedic Surgery
- <u>Otolaryngology Head and Neck Surgery</u>
- Pediatrics
- Physical Medicine & Rehabilitation
- Plastic Surgery
- Psychiatry & Neurology
- Radiology
- <u>Surgery</u>
- <u>Thoracic Surgery</u>
- Urology

Other Medical Appointments

- <u>Dental appointments</u>
- Pharmacy

<u>Mental Health Services provided by physicians, nurses who provide mental health services,</u> <u>licensed social workers, chemical dependency counselors, licensed professional</u> <u>counselors and licensed marriage and family counselors.</u>

Nutritional (within Bradford County)

- Adult congregate meal programs
- Food stamp procurement
- Grocery shopping

Social Service Agency (within Bradford County)

- Public agency support services
- Senior programs

10. How are the trip priorities carried out?

<u>Trip priorities are carried out in accordance with the above priority list established in the Bradford</u> <u>County Transportation Disadvantaged Service Plan.</u>

V. COMPLIANCE WITH RULE 41-2 FLORIDA ADMINISTRATIVE CODE

1. How is the Community Transportation Coordinator using school buses in the coordinated system?

Suwannee River Economic Council, Inc. does not have a contract with the Bradford County School Board.

2. How is the Community Transportation Coordinator using public transportation services in the coordinated system?

Not applicable, no other public transportation services operating in the service area.

3. Is there a goal for transferring passengers from paratransit to transit?

Not applicable, no fixed route public transportation systems operating in the service area.

4. What are the minimum liability insurance requirements?

\$200,000/\$300,000

5. What are the minimum liability insurance requirements in the operator and coordination contracts?

Not applicable, no subcontracted operators/coordination contractors.

6. Do the minimum liability insurance requirements exceed \$1 million per incident?

No

7. Date of last System Safety Program Plan Compliance Review:

Internal audits of Suwannee River Economic Council, Inc.'s System Safety Program Plan are conducted annually. The most recent Florida Department of Transportation vehicle monitoring conducted in December 2021. The most recent Florida Department of Transportation triennial review was conducted in November 2021.

8. Are the contracted operators in compliance with the System Safety Program Plan?

Not applicable, no subcontracted operators.

9. Do the Community Transportation Coordinator and its contracted operators (if any) comply with the Federal Transit Administration Anti-Drug and Alcohol Misuse Program (49 CFR Part 40, 655)?

Yes

10. Date of last Anti-Drug and Alcohol Misuse Program review:

The most recent review of the Substance Abuse Policy was conducted by the Center for Urban Transportation Research during the triennial review in November 2021.

Standards	Comments
Local toll free phone number must	Suwannee River Economic Council, Inc. posts local toll free phone
be posted in all vehicles.	number in all vehicles.
	Suwannee River Economic Council, Inc. cleans all vehicles
Vehicle Cleanliness	(interior/exterior) at least once a week.
	Suwannee River Economic Council, Inc. maintains a passenger
Passenger/Trip Database	database.
	Suwannee River Economic Council, Inc. provides adequate seating
Adequate seating	for all passengers.
	Suwannee River Economic Council, Inc. requires drivers to identify
Driver Identification	themselves in a manner that is conducive to communications with
	specific passengers.
	Suwannee River Economic Council, Inc. requires drivers to provide
Passenger Assistance	passengers with boarding and exiting assistance.
	Smoking is prohibited in any vehicle. Eating and drinking on board
Smoking, Eating and Drinking	vehicles is not permitted unless medically necessary.
Two-way Communications	All vehicles are equipped with two-way communications.
Air Conditioning/Heating	All vehicles have working air conditioners and heaters.
	Suwannee River Economic Council, Inc. complies with Section
Billing Requirements	287.0585, Florida Statutes.
Transport of Escorts and	Suwannee River Economic Council, Inc. requires children under
dependent children policy	the age of 16 to be accompanied by and escort. Escorts must be
	provided by the passenger and able to provide necessary
	assistance to the passenger. Escorts are transported at the rates
	described in the established rate structure.
Use, Responsibility, and cost of	Suwannee River Economic Council, Inc. requires all passengers
child restraint devices	under the age of 4 and or 50 pounds to use a child restrain
	device. Child restraint devices must be provided by the
	passenger.

Out-of-Service Area trips	Suwannee River Economic Council, Inc. may require medical
	provider verification for any out of county transportation.
CPR/1st Aid	Suwannee River Economic Council, Inc. does not require drivers
	to be trained in CPR. Suwannee River Economic Council, Inc.
	requires that all vehicles be equipped with biohazard kits as
	required by State and Federal regulations.
Driver Criminal Background	Suwannee River Economic Council, Inc. conducts motor vehicle
Screening	registration checks on drivers every six months.
Passenger Property	Suwannee River Economic Council, Inc. allows passengers to have
	personal property that they can place on their lap or stow under
	the seat. Passengers must be able to independently carry all
	items brought on the vehicle.
Advance reservation requirements	Suwannee River Economic Council, Inc. requires trips to be
	scheduled by 4:00 p.m. the day before service is requested.
Pick-up Window	Passengers shall be picked up 30 minutes before or 30 minutes
	after their scheduled pick-up time.

Measurable Standards/Goals	Standard/Goal	Is the Community Transportation Coordinator meeting the Standard?
Public Transit Ridership	Not applicable	Not applicable
On-time performance	90%	Yes
Accidents	No more than 1/100,000 miles	Yes
Roadcalls	No more than 5 roadcalls during the evaluation period.	Yes
Complaints	No more than 2/1,000 trips.	Yes
Call-Hold Time	Not applicable	Not applicable

County:	Bradford			Demograp	phics	Number	Florida Commission for the	
CTC: Contact:	Suwannee River Ecor Matt Pearson PO Box 70	iomic Council, Ind		Total Cour	nty Population	0		
	PO Box 70 Live Oak, FL 32064 386-362-4115			Unduplica	ted Head Count	674		
Email:	mattpearson@suwan	neeec.net					Transportation Disadvantaged	
Trips By	/ Type of Service	2020	2021	2022	Vehicle Data	2020	2021	2022
Fixed Rou		0	0	0	Vehicle Miles	186,739	135,519	244,836
Deviated	FR	0	0	0	Roadcalls	3	3	0
Complem	entary ADA	0	0	0	Accidents	0	0	1
Paratrans	it	20,104	18,905	19,473	Vehicles	13	15	17
TNC		0	0	0	Drivers	27	14	24
Taxi		0	0	0				
School Bo	oard (School Bus)	0	0	0				
Volunteer	'S	0	0	0				
TOTAL T	RIPS	20,104	18,905	19,473				
Passeng	ger Trips <u>By</u> Trip Pu	irpose			Financial and General D)ata		
Medical		9,462	9,325	9,077	Expenses	\$637,525	\$701,007	\$614,261
Employm	ent	8	28	11	Revenues	\$771,133	\$937,375	\$798,047
Ed/Train/	DayCare	8,946	9,271	9,738	Commendations	0	0	0
Nutritiona	al	1,559	4	0	Complaints	1	0	0
Life-Susta	aining/Other	129	277	647	Passenger No-Shows	443	570	479
TOTAL T	RIPS	20,104	18,905	19,473	Unmet Trip Requests	75	0	0
Passeng	ger Trips <u>By</u> Reven	ue Source			Performance Measures			
CTD		6,788	3,979	3,682	Accidents per 100,000 Miles	0	0	0.41
AHCA		3,150	4,431	4,675	Miles between Roadcalls	62,246	45,173	0
APD		9,042	9,561	10,161	Avg. Trips per Passenger	23.96	34.75	28.89
DOEA		1,052	0	0	Cost per Trip	\$31.71	\$37.08	\$31.54
DOE		0	0	0	Cost per Paratransit Trip	\$31.71	\$37.08	\$31.54
Other		72	934	955	Cost per Total Mile	\$3.41	\$5.17	\$2.51
TOTAL T	RIPS	20,104	18,905	19,473	Cost per Paratransit Mile	\$3.41	\$5.17	\$2.51
Trips by	/ Provider Type							
СТС		11,062	9,344	9,312				
Transport	tation Operator	0	0	0				
Coordinat	ion Contractor	9,042	9,561	10,161				
TOTAL T	RIPS	20,104	18,905	19,473				



Bus Transit System Annual Safety and Security Certification Certifying Compliance with Rule 14-90, FAC to the Florida Department of Transportation (FDOT)

Certification Date (Current): 2021 Certification Year: (Previous): 2020 Name and Address of Bus Transit System: Suwannee River Economic Council, Inc. 1171 Nobles Ferry Rd. Live Oak FL 32064

The Bus Transit System (Agency) named above hereby certifies the following:

- The Agency has adopted a System Safety Program Plan (SSPP) and a Security Program Plan (SPP) pursuant to the standards set forth in Rule Chapter 14-90, Florida Administrative Code.
- 2. The Agency is in compliance with its adopted SSPP and SPP.
- 3. The Agency has performed annual safety inspections on all operational vehicles in accordance with Rule Chapter 14-90, Florida Administrative Code.
- 4. The Agency has conducted reviews of SSPP and SPP and the plans are up to date.

Blue Ink Signature: _____ Date: January 4, 2021 (Individual Responsible for Assurance of Compliance)

Name: Matt Pearson Title: Executive Director

Name and address of entity(ies) which has (have) performed bus safety inspections and security assessments:

Name: See Attached

Address: See Attached

Name of Qualified Mechanic who Performed Annual Inspections: See Attached

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	VI ON-SITE OBSERVATION OF THE SYSTEM
	Date of Observation: An on-site observation of the system was not conducted due to COVID-19 safety concerns.
L	.ocation:
ſ	Number of Passengers picked up/dropped off:
ŀ	Ambulatory:
ſ	Non-Ambulatory:
١	Was the driver on time?
[Did the driver provide passenger assistance?
١	Was the driver wearing identification?
[Did the driver ensure the passengers were properly secured?
C	Was the interior of the vehicle free of dirt, grime, oil, trash, torn upholstery, damaged or broken seats, protruding metal or other objects or materials which could soil items placed in the vehicle or provide discomfort for the passenger?
ā	is there a sign posted on the interior of the vehicle with both a local phone number and the Transportation Disadvantaged Program Helpline for comments/complaints/commendations?
[Did the vehicle have working heat and air conditioning?
[Did the vehicle have two-way communications in good working order?
]	f used, was the lift in good working order?
١	Was there safe and appropriate seating for all passengers?
[Did the driver properly use the lift and secure the passenger?
-	

VII PASSENGER SURVEYS

How often do your ride?

Daily 7 days/week	1-2 Times/Week	3-5 Times/Week	Other
0	4	2	0

Have you been denied transportation services?

Yes 0

No 6

What is your trip purpose?

Medical	Education/Training	Employment	Other
6	0	0	0

Do you have concerns with your service?

Yes 0

No 6

What types of concerns do you have?

Late Trips	Driver Behavior	Availability	Vehicle Condition	Customer Service	Cost
0	0	0	0	0	0

VII PURCHASING AGENCY SURVEYS

PURCHASING AGENCY SURVEY

Purchasing Agency: Florida Commission for the Transportation Disadvantaged Representative of Purchasing Agency: Dan Zeruto, Project Manager - Area 3

- Does your agency purchase transportation services from Suwannee River Economic Council, Inc.?
 - X Yes
 - □ No
- 2) What is the primary purpose for purchasing transportation service for your clients?
 - X Medical
 - Employment
 - Education/Training/Day Care
 - Nutritional
 - □ Life Sustaining/Other
- 3) On average, how often do your clients use Suwannee River Economic Council, Inc.'s transportation services?
 - 7 Days/Week
 - 1-2 Times/Week
 - X 3-5 Times/Week
 - □ 1-3 Times/Month
 - Less than 1 Time/Month

4) Have you had any problems with Suwannee River Economic Council, Inc.'s service?

- □ Yes
- X No If no, skip to question 6
- 5) If you have had problems with Suwannee River Economic Council, Inc.'s service, please identify the types of problems:
 - Advance notice requirement
 - Cost
 - Service area limits
 - Pick up times not convenient
 - Vehicle condition
 - Lack of passenger assistance
 - Accessibility concerns
 - Complaints about drivers
 - Complaints about timeliness
 - Length of wait for reservations
 - □ Other

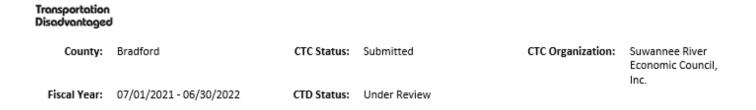
6) Overall, are you satisfied with the transportation services provided by Suwannee River Economic Council, Inc.?

- X Yes
- No If no, why? _____

VIII COST

Florido Commission for the

CTC Expense Sources



	Selec	ted Reporting Peri	bd	Previ	ous Reporting Perio	bd
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Expense Sources						
Labor	\$ 214,018	\$ 37,027	\$ 251,045	\$ 216,883	\$ 33,649	\$ 250,532
Fringe Benefits	\$ 129,036	\$ 7,206	\$ 136,242	\$ 127,286	\$0	\$ 127,286
Services	\$ 16,717	\$ 1,100	\$ 17,817	\$ 16,985	\$ 940	\$ 17,925
Materials & Supplies Consumed	\$ 49,314	\$ 26,397	\$ 75,711	\$ 36,643	\$ 13,443	\$ 50,086
Utilities	\$ 13,926	\$ 181	\$ 14,107	\$ 13,941	\$ 48,655	\$ 62,596
Casualty & Liability	\$ 39,648	\$ 42,886	\$ 82,534	\$ 37,864	\$ 44,886	\$ 82,750
Taxes	\$ 552	\$ 7,204	\$ 7,756	\$ 686	\$ 480	\$ 1,166
Miscellaneous	\$ 1,494	\$0	\$ 1,494	\$ 863	\$0	\$ 863
Interest	\$0	\$0	\$0	\$0	\$0	\$0
Leases & Rentals	\$ 13,491	\$0	\$ 13,491	\$ 12,532	\$0	\$ 12,532
Capital Purchases	\$ 200	\$0	\$ 200	\$ 75,958	\$0	\$ 75,958
Contributed Services	\$ 13,864	\$0	\$ 13,864	\$ 19,313	\$0	\$ 19,313
Allocated Indirect Expenses	\$0	\$0	\$0	\$0	\$0	\$0
Purchased Transportation Services						
Bus Pass	\$0	N/A	\$0	\$0	N/A	\$0
School Board (School Bus)	\$0	N/A	\$0	\$0	N/A	\$0
Transportation Network Companies (TNC)	\$0	N/A	\$0	\$0	N/A	\$0
Taxi	\$0	N/A	\$0	\$0	N/A	\$0
Contracted Operator	\$0	N/A	\$0	\$0	N/A	\$0
Total - Expense Sources	\$ 492,260	\$ 122,001	\$ 614,261	\$ 558,954	\$ 142,053	\$ 701,007

IX LEVEL OF COMPETITION

1. Inventory of Transportation Operators in the Service Area

	Transportation Providers Available	Transportation Providers Contracted in the System.
Private Non-Profit	2	2
Private For-Profit	0	0
Government	0	0
Public Transit Agency	0	0
Total	2	2

2. How many of the operators are coordination contractors? 1

3. Does the Community Transportation Coordinator have a competitive procurement process?

Yes

4. What methods have been used in selection of the transportation operators?

Low bid	\checkmark	Requests for proposals
Requests for qualifications		Requests for interested parties
Negotiation only		

X LEVEL OF COORDINATION

1. Public Information – How is public information distributed about transportation services in the community?

Suwannee River Economic Council, Inc. provides information about the transportation program on the agency's website, and distributes brochures in the community.

2. Eligibility – How is passenger eligibility coordinated for local transportation services?

Suwannee River Economic Council, Inc. determines all passenger eligibility except for passengers sponsored by Florida's Managed Medical Care Program.

3. Call Intake – To what extent is transportation coordinated to ensure that a user can reach a Reservationist on the first call?

Individuals call Suwannee River Economic Council, Inc. to schedule all trips except trips provided through Florida's Managed Medical Care Program.

4. **Reservations – How is the duplication of a reservation prevented?**

Suwannee River Economic Council, Inc. handles all trip reservations except trip reservations for Florida's Managed Medical Care Program.

5. Trip Allocation – How is the allocation of trip requests to providers coordinated?

Not applicable. No subcontracted operators.

6. Scheduling – How is the trip assignment to vehicles coordinated?

Suwannee River Economic Council, Inc. schedules all trips except for trips sponsored by Florida's Managed Medical Care Program.

7. General Service Monitoring – How is the overseeing of transportation operators coordinated?

Not applicable. No subcontracted operators.

T:\Lynn\202122annualevaluations\Bradford\CTC Review Workbook model 202122.doc

II.B.



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October 4, 2022

TO: Bradford County Transportation Disadvantaged Coordinating Board

FROM: Lynn Godfrey, AICP, Senior Planner

SUBJECT: Elect Vice-Chair

RECOMMENDATION

Re-elect Lauren Adams as Vice Chair or elect a new Vice-Chair.

BACKGROUND

Chapter I. F. of the Board's Bylaws requires the Board to hold an organizational meeting each year for the purpose of electing a Vice-Chair. The Vice-Chair shall serve a term of one year starting with the next meeting. In the event of the Chair's absence, the Vice-Chair shall assume the duties of the Chairperson and conduct the meeting.

If you have any questions concerning this matter, please contact me at extension 110.

 $T:\D2022\Bradford\Memos\electvc.docx$

II.C.



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October 4, 2022

TO:	Bradford County Transportation Disadvantaged Coordinating Board
FROM:	Lynn Godfrey, AICP, Senior Planner
SUBJECT:	2021/2022 Annual Operating Report

RECOMMENDATION

Review Suwannee River Economic Council, Inc's 2021/2022 Annual Operating Report.

BACKGROUND

Suwannee River Economic Council, Inc. is required to submit an annual operating report to the Florida Commission for the Transportation Disadvantaged by September 15 of each year. Attached is Suwannee River Economic Council, Inc.'s 2021/2022 Annual Operating Report.

If you have any questions concerning the attached report, please contact me at extension 110.

Attachment

 $T:\Lynn\TD2022\Bradford\Memos\aor.docx$



CTC Organization

County: Bradford **Fiscal Year**: 7/1/2021 - 6/30/2022 CTC Status: Submitted CTD Status: Under Review

Date Initiated: 7/18/2022

CTC Organization Name: Address:	Suwannee River Economic Council, Inc.
	PO Box 70
City:	Live Oak
State:	FL
Zip Code:	32064
Organization Type:	Private Non Profit
Network Type:	Partial Brokerage
Operating Environment:	Rural
Transportation Operators:	No
Number of Transportation Operators:	0
Coordination Contractors:	Yes
Number of Coordination Contractors:	1
Provide Out of County Trips:	Yes
Local Coordinating Board (LCB) Chairperson:	Danny Riddick
CTC Contact:	Matt Pearson
CTC Contact Title:	Executive Director
CTC Contact Email:	mattpearson@suwanneeec.net
Phone:	(386) 362-4115

CTC Certification

I, Matt Pearson, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature):

LCB Certification

I, Danny Riddick, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature):



Organization – Coordination Contractor

County: Bradford

Fiscal Year: 7/1/2021 - 6/30/2022

CTC Status: Submitted

CTC Organization: Suwannee River Economic Council, Inc. Upload Date: 9/8/2022

Coordination Contractor Name: The Arc of Bradford County Address: 1351 S. Water Street City: Starke State: FL Zip Code: 32091 Organization Type: **Private Non Profit Operating Environment:** Rural Provide Out of County Trips: Yes Who Do You Serve: Bradford, Union and Clay Counties Contact Person: Sherry Ruszkowski Contact Title: **Executive Direvctor** Contact Email: sherry@arcbradford.org Phone: (904) 964-7699

Coordination Contractor Certification

By submission of this form, I, Sherry Ruszkowski, as the authorized representative of The Arc of Bradford County, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature):



CTC Trips

County:	Bradford	CTC Status:	Submitted	CTC Organization:	Suwannee River Economic Council,
Fiscal Year:	07/01/2021 - 06/30/2022	CTD Status:	Under Review		Inc.

Weekly Pass Trips 0 N/A 0 0 N/A 0 Monthly Pass Trips 0 N/A 0 0 N/A 0 Deviated Fixed Route Service 0 N/A 0 0 N/A 0 Complementary ADA Service 0 N/A 0 0 N/A 0 Ambulatory 7,629 7,951 15,590 7,327 7,641 14,968 Non-Ambulatory 1,683 2,200 3,883 2,017 1,920 3,937 Stretcher 0 0 0 0 0 0 0 Transportation Network Companies 0 N/A 0 0 N/A 0 Stretcher 0 N/A 0 0 N/A 0 0 N/A 0 Stretcher 0 N/A 0 0 N/A 0 0 N/A 0 Volunters 0 N/A 0 0 N/A 0		Select	ed Reporting Peric	od	Previo	ous Reporting Perio	d
Fixed Route/Fixed Schedule Image: Control of the sector of t		Transportation		Total	Transportation		Total
Daily Pass Trips 0 N/A 0 0 N/A 0 Weekly Pass Trips 0 N/A 0 0 N/A 0 Devlated Fixed Route Service 0 N/A 0 0 N/A 0 Complementary ADA Service 0 N/A 0 0 N/A 0 Partansit - - - - - - Ambulatory 7,629 7,961 15,590 7,327 7,641 14,968 Non-Ambulatory 1,683 2,200 3,883 2,017 1,920 3,937 Stretcher 0 0 0 0 0 0 0 0 Total School Board (School Bus) 0 N/A 0 0 0 N/A 0 0 0 0 <td>Service Type - One Way</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>	Service Type - One Way						
Weekly Pass Trips 0 N/A 0 0 N/A 0 Monthly Pass Trips 0 N/A 0 0 N/A 0 Deviated Fixed Route Service 0 N/A 0 0 N/A 0 Complementary ADA Service 0 N/A 0 0 N/A 0 Ambulatory 7,629 7,961 15,590 7,327 7,641 14,968 Non-Ambulatory 1,683 2,200 3,883 2,017 1,920 3,937 Stretcher 0 0 0 0 0 0 0 0 Transportation Network Companies 0 N/A 0 0 0 0 0 0 0 N/A 0 0 0 0 0	Fixed Route/Fixed Schedule						
Monthly Pass Trips 0 N/A 0 0 N/A 0 Deviated Fixed Route Service 0 N/A 0 0 N/A 0 Complementary ADA Service 0 N/A 0 0 N/A 0 Paratransit	Daily Pass Trips	0	N/A	0	0	N/A	0
Deviated Fixed Route Service 0 N/A 0 0 N/A 0 Complementary ADA Service 0 N/A 0 0 N/A 0 Paratransit - - - - - - Ambulatory 7,629 7,961 15,590 7,327 7,641 14,968 Non-Ambulatory 1,683 2,200 3,883 2,017 1,920 3,937 Stretcher 0	Weekly Pass Trips	0	N/A	0	0	N/A	0
Complementary ADA Service 0 N/A 0 0 N/A 0 Paratransit	Monthly Pass Trips	0	N/A	0	0	N/A	0
Paratransit C V/L C C/L C/L <thc l<="" th=""> <thc <="" l<="" td=""><td>Deviated Fixed Route Service</td><td>0</td><td>N/A</td><td>0</td><td>0</td><td>N/A</td><td>0</td></thc></thc>	Deviated Fixed Route Service	0	N/A	0	0	N/A	0
Ambulatory 7,629 7,961 15,590 7,327 7,641 14,968 Non-Ambulatory 1,683 2,200 3,883 2,017 1,920 3,937 Stretcher 0 <td>Complementary ADA Service</td> <td>0</td> <td>N/A</td> <td>0</td> <td>0</td> <td>N/A</td> <td>0</td>	Complementary ADA Service	0	N/A	0	0	N/A	0
Non-Ambulatory 1,683 2,200 3,883 2,017 1,920 3,937 Stretcher 0<	Paratransit						
Stretcher 0 0 0 0 0 0 0 Transportation Network Companies 0 N/A 0 0 N/A 0 0 N/A 0 Taxi 0 N/A 0 0 N/A 0 0 N/A 0 School Board (School Bus) 0 N/A 0 0 N/A 0 0 N/A 0 Volunteers 0 N/A 0 0 N/A 0 0 N/A 0 Contracted Transportation Operator 9,312 10,161 19,473 9,344 9,561 18,905 Contracted Transportation Operators? (if the CTC provides transportation operators? (if the CTC provides transportation Operators? (if the CTC provides transportation Operator Trips 0	Ambulatory	7,629	7,961	15,590	7,327	7,641	14,968
Transportation Network Companies 0 N/A 0 0 N/A 0 Taxi 0 N/A 0 0 N/A 0 0 N/A 0 School Board (School Bus) 0 N/A 0 0 N/A 0 0 N/A 0 Volunteers 0 N/A 0 0 N/A 0 0 N/A 0 Contracted Transportation Operator 9,312 10,161 19,473 9,344 9,561 18,905 Contracted Transportation Operators? (If the CTC provides transportation aperator trips 0 <td>Non-Ambulatory</td> <td>1,683</td> <td>2,200</td> <td>3,883</td> <td>2,017</td> <td>1,920</td> <td>3,937</td>	Non-Ambulatory	1,683	2,200	3,883	2,017	1,920	3,937
Taxi O N/A O O N/A O School Board (School Bus) 0 N/A 0 0 N/A 0 0 N/A 0 Volunteers 0 N/A 0 0 N/A 0 0 N/A 0 Total - Service Type 9,312 10,161 19,473 9,344 9,561 18,905 Contracted Transportation Operator 0 N/A 0 0 N/A 0 Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC 0 <td< td=""><td>Stretcher</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td></td<>	Stretcher	0	0	0	0	0	0
School Board (School Bus) 0 N/A 0 0 N/A 0 Volunteers 0 N/A 0 0 N/A 0 Total - Service Type 9,312 10,161 19,473 9,344 9,561 18,905 Contracted Transportation Operator 18,905 Contracted Transportation Operators? (If the CTC provides transportation operator Trips 0 <	Transportation Network Companies	0	N/A	0	0	N/A	0
Volunteers 0 N/A 0 0 N/A 0 Total - Service Type 9,312 10,161 19,473 9,344 9,561 18,905 Contracted Transportation Operator N/A 0 0 N/A 0 0 N/A 0 Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC 0 <	Taxi	0	N/A	0	0	N/A	0
Total - Service Type 9,312 10,161 19,473 9,344 9,561 18,905 Contracted Transportation Operator N/A 0 0 N/A 0 0 N/A 0 Contracted Transportation Operators? (If the CTC provides transportation operators? (If the CTC provides transportation operators? (If the CTC provides transportation operator Trips 0	School Board (School Bus)	0	N/A	0	0	N/A	0
Contracted Transportation OperatorHow many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC0N/A00N/A0Total - Contracted Transportation Operator Trips00000000Revenue Source - One WayUAgency for Health Care Administration (AHCA)4,67504,6754,43104,431Agency for Persons with Disabilities (APD)010,16110,16109,5619,561Dept of Economic Opportunity (DEO)00000000Dept of Education (DOE)00000000Dept of Education (DOE)00000000Dept of Health (DOH)00000000Dept of Juvenile Justice (DJJ)00000000Dept of Irransportation (DOT)95509559340934	Volunteers	0	N/A	0	0	N/A	0
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC0N/A0N/A0Total - Contracted Transportation Operator Trips0000000Revenue Source - One Way0004,6754,43104,431Agency for Health Care Administration (AHCA)4,675010,16110,16109,5619,561Comm for the Transportation Disadvantaged (CTD)3,682N/A3,6823,979N/A3,979Dept of Economic Opportunity (DEO)0000000Dept of Education (DOE)0000000Dept of Elder Affairs (DOEA)0000000Dept of Health (DOH)0000000Dept of Juvenile Justice (DJJ)000000Dept of Juvenile Justice (DJJ)000000Dept of Juvenile Justice (DJJ)000000Dept of Transportation (DOT)95509559340934Local Government00000000	Total - Service Type	9,312	10,161	19,473	9,344	9,561	18,905
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC0N/A0N/A0Total - Contracted Transportation Operator Trips0000000Revenue Source - One Way0004,6754,43104,431Agency for Health Care Administration (AHCA)4,675010,16110,16109,5619,561Comm for the Transportation Disadvantaged (CTD)3,682N/A3,6823,979N/A3,979Dept of Economic Opportunity (DEO)0000000Dept of Education (DOE)0000000Dept of Elder Affairs (DOEA)0000000Dept of Health (DOH)0000000Dept of Juvenile Justice (DJJ)000000Dept of Juvenile Justice (DJJ)000000Dept of Juvenile Justice (DJJ)000000Dept of Transportation (DOT)95509559340934Local Government00000000	Contracted Transportation Operator						
Total - Contracted Transportation Operator Trips000000Revenue Source - One WayAgency for Health Care Administration (AHCA)4,67504,6754,43104,431Agency for Persons with Disabilities (APD)010,16110,16109,5619,561Comm for the Transportation Disadvantaged (CTD)3,682N/A3,6823,979N/A3,979Dept of Economic Opportunity (DEO)0000000Dept of Children and Families (DCF)0000000Dept of Elder Affairs (DOEA)00000000Dept of Health (DOH)000000000Dept of Transportation (DOT)95509559340934Local Government00000000	Contracted Transportation Operators? (If the CTC provides transportation services, do not include the	0	N/A	0	0	N/A	0
Agency for Health Care Administration (AHCA) 4,675 0 4,675 4,431 0 4,431 Agency for Persons with Disabilities (APD) 0 10,161 10,161 0 9,561 9,561 Comm for the Transportation Disadvantaged (CTD) 3,682 N/A 3,682 3,979 N/A 3,979 Dept of Economic Opportunity (DEO) 0		0	0	0	0	0	0
Agency for Health Care Administration (AHCA) 4,675 0 4,675 4,431 0 4,431 Agency for Persons with Disabilities (APD) 0 10,161 10,161 0 9,561 9,561 Comm for the Transportation Disadvantaged (CTD) 3,682 N/A 3,682 3,979 N/A 3,979 Dept of Economic Opportunity (DEO) 0	Revenue Source - One Way	<u>.</u>					
Agency for Persons with Disabilities (APD) 0 10,161 10,161 0 9,561 9,561 Comm for the Transportation Disadvantaged (CTD) 3,682 N/A 3,682 3,979 N/A 3,979 Dept of Economic Opportunity (DEO) 0 </td <td></td> <td>4.675</td> <td>0</td> <td>4.675</td> <td>4.431</td> <td>0</td> <td>4.431</td>		4.675	0	4.675	4.431	0	4.431
Comm for the Transportation Disadvantaged (CTD) 3,682 N/A 3,682 3,979 N/A 3,979 Dept of Economic Opportunity (DEO) 0 <td>Agency for Persons with Disabilities (APD)</td> <td>0</td> <td>10.161</td> <td>10.161</td> <td>0</td> <td>9.561</td> <td>9.561</td>	Agency for Persons with Disabilities (APD)	0	10.161	10.161	0	9.561	9.561
Dept of Economic Opportunity (DEO) 0		3.682	N/A	3.682	3.979	,	,
Dept of Children and Families (DCF) 0	Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Education (DOE) 0		0	0	0	0	0	0
Dept of Health (DOH) 0		0	0	0	0	0	0
Dept of Health (DOH) 0		0	0	0	0	0	0
Dept of Juvenile Justice (DJJ) 0 934 0 934 0 934 0		-	-	-	-	-	0
Dept of Transportation (DOT) 955 0 955 934 0 934 Local Government 0 <		0	0	0	0	0	-
Local Government 0 0 0 0 0 0 0		-			934	-	-
			-			-	0
		-	-	<u> </u>		÷	-
Other Federal & State Programs 0 <th< td=""><td></td><td>-</td><td></td><td></td><td>-</td><td></td><td>0</td></th<>		-			-		0
		÷	-	-	-	-	18,905





CTC Trips (cont'd)

County:	Bradford	CTC Status:	Submitted	CTC Organization:	Suwannee River Economic Council,
Fiscal Year:	07/01/2021 - 06/30/2022	CTD Status:	Under Review		Inc.

	Select	ed Reporting Perio	d	Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way						
Older Adults	6,221	0	6,221	0	0	0
Children At Risk	29	0	29	118	0	118
Persons With Disabilities	1,683	10,161	11,844	2,017	9,561	11,578
Low Income	1,379	0	1,379	7,209	0	7,209
Other	0	0	0	0	0	0
Total - Passenger Type	9,312	10,161	19,473	9,344	9,561	18,905
Trip Purpose - One Way						
Medical	8,654	423	9,077	9,034	291	9,325
Employment	11	0	11	28	0	28
Education/Training/Daycare	0	9,738	9,738	1	9,270	9,271
Nutritional	0	0	0	4	0	4
Life-Sustaining/Other	647	0	647	277	0	277
Total - Trip Purpose	9,312	10,161	19,473	9,344	9,561	18,905
Unduplicated Passenger Head Count (UDPHC)						
UDPHC	638	36	674	507	37	544
Total - UDPHC	638	36	674	507	37	544
Unmet & No Shows						-
Unmet Trip Requests	0	N/A	0	0	N/A	0
No Shows	479	N/A	479	570	N/A	570
Customer Feedback						
Complaints	0	N/A	0	0	N/A	0
Commendations	0	N/A	0	0	N/A	0



Coordination Contractor Trips

County:	Bradford	CTC Status:	Submitted	CTC Organization:	Suwannee River Economic Council,
Fiscal Year:	07/01/2021 - 06/30/2022	Upload Date:	9/8/2022	Coordination Contractor:	Inc. The Arc of Bradford County

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way	Contractors	Contractors
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A N/A	N/A
Monthly Pass Trips	N/A N/A	N/A
Deviated Fixed Route Service	N/A N/A	N/A
Complementary ADA Service	N/A N/A	N/A
Paratransit		
Ambulatory	7,961	0
Non-Ambulatory	2,200	0
Stretcher	2,200	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	10,161	0
Contracted Transportation Operator		-
How many of the total trips were provided by Contracted Transportation	N/A	N/A
Operators? (If the CTC provides transportation services, do not include the CTC		
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		-
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	10,161	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	0	0
Other Federal & State Programs	0	0
Total - Revenue Source	10,161	0

Florida Commission for the



Coordination Contractor Trips (cont'd)

County:	Bradford	CTC Status:	Submitted	CTC Organization:	Suwannee River Economic Council,
Fiscal Year:	07/01/2021 - 06/30/2022	Upload Date:	9/8/2022	Coordination Contractor:	Inc. The Arc of Bradford County

	Selected Reporting Period Coordination	Previous Reporting Period Coordination
	Coordination	Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	10,161	0
Low Income	0	0
Other	0	0
Total - Passenger Type	10,161	0
Trip Purpose - One Way		
Medical	423	0
Employment	0	0
Education/Training/Daycare	9,738	0
Nutritional	0	0
Life-Sustaining/Other	0	0
Total - Trip Purpose	10,161	0
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	36	0
Total - UDPHC	36	0
Unmet & No Shows		_
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A





CTC Vehicles & Drivers

County:	Bradford	CTC Status:	Submitted	CTC Organization:	Suwannee River Economic Council,
Fiscal Year:	07/01/2021 - 06/30/2022	CTD Status:	Under Review		Inc.

	Select	ted Reporting Perio	bd	Previo	ous Reporting Perio	od
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles						
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0
Complementary ADA Service Miles	0	N/A	0	0	N/A	0
Paratransit Miles	181,750	63,086	244,836	73,918	61,601	135,519
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	0	N/A	0	0	N/A	0
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
Total - Vehicle Miles	181,750	63,086	244,836	73,918	61,601	135,519
Roadcalls & Accidents						
Roadcalls	0	0	0	3	0	3
Chargeable Accidents	1	0	1	0	0	0
Vehicle Inventory						
Total Number of Vehicles	8	9	17	7	8	15
Number of Wheelchair Accessible Vehicles	8	6	14	7	7	14
Drivers						
Number of Full Time & Part Time Drivers	8	16	24	0	14	14
Number of Volunteer Drivers	0	0	0	0	0	0



Coordination Contractor Vehicles & Drivers

County:	Bradford	CTC Status:	Submitted	CTC Organization:	Suwannee River Economic Council,
Fiscal Year:	07/01/2021 - 06/30/2022	Upload Date:	9/8/2022	Coordination Contractor:	Inc. The Arc of Bradford County

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	63,086	0
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	63,086	0
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	9	0
Number of Wheelchair Accessible Vehicles	6	0
Drivers		
Number of Full Time & Part Time Drivers	16	0
Number of Volunteer Drivers	0	0



CTC Revenue Sources

County:	Bradford	CTC Status:	Submitted	CTC Organization:	Suwannee River Economic Council,
Fiscal Year:	07/01/2021 - 06/30/2022	CTD Status:	Under Review		Inc.

	Selected Reporting Period			Previo	ous Reporting Perio	d
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Revenue Sources	1					
Agency for Health Care Administration (AHCA)	\$ 129,459	\$0	\$ 129,459	\$ 123,813	\$0	\$ 123,813
Agency for Persons with Disabilities (APD)	\$ 0	\$ 124,111	\$ 124,111	\$ 0	\$ 118,106	\$ 118,106
Dept of Economic Opportunity (DEO)	\$ 0	\$ O	\$ O	\$ 0	\$0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ O	\$ 0	\$ 0	\$0	\$ 0
Dept of Education (DOE)	\$ 0	\$0	\$ 0	\$ 0	\$ 0	\$0
Dept of Elder Affairs (DOEA)	\$ 0	\$0	\$ 0	\$ 0	\$0	\$ 0
Dept of Health (DOH)	\$ 0	\$0	\$ 0	\$ 0	\$0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$0	\$ 0	\$ 0	\$ O	\$ 0
Commission for the Transportation Disadvantaged (CT	D)					
Non-Sponsored Trip Program	\$ 124,777	N/A	\$ 124,777	\$ 173,817	N/A	\$ 173,817
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ O	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
TD Other	\$0	N/A	\$ 0	\$ 0	N/A	\$0
Department of Transportation (DOT)						
49 USC 5307	\$ 0	\$0	\$ 0	\$ 0	\$0	\$0
49 USC 5310	\$0	\$0	\$ 0	\$ 0	\$0	\$0
49 USC 5311	\$ 405,136	\$0	\$ 405,136	\$ 426,588	\$0	\$ 426,588
49 USC 5311 (f)	\$ 0	\$0	\$ 0	\$ 0	\$0	\$0
Block Grant	\$0	\$0	\$0	\$ 0	\$0	\$0
Service Development	\$0	\$0	\$0	\$ 0	\$0	\$0
Commuter Assistance Program	\$0	\$0	\$0	\$ 0	\$0	\$0
Other DOT	\$0	\$0	\$0	\$ 75,738	\$0	\$ 75,738
Local Government	· · · ·					
School Board (School Bus)	\$0	N/A	\$ O	\$0	N/A	\$0
County Cash	\$0	\$0	\$0	\$ 0	\$0	\$0
County In-Kind	\$0	\$0	\$0	\$ 0	\$0	\$ O
City Cash	\$0	\$0	\$ O	\$0	\$ O	\$0
City In-Kind	\$0	\$0	\$0	\$ 0	\$0	\$0
Other Cash	\$0	\$0	\$0	\$0	\$0	\$0
Other In-Kind	\$0	\$0	\$0	\$0	\$0	\$0
Local Non-Government					· · ·	
Farebox	\$0	\$ O	\$ O	\$ 0	\$ O	\$ O
Donations/Contributions	\$0	\$0	\$0	\$0	\$0	\$0
In-Kind Services	\$0	\$0	\$ 0	\$0	\$0	\$0
Other Non-Government	\$ 14,564	\$0	\$ 14,564	\$ 19,313	\$0	\$ 19,313
Other Federal & State Programs		, -	. ,			
Other Federal Programs	\$0	\$ O	\$0	\$ O	\$0	\$ O
Other State Programs	\$0	\$0	\$0	\$0	\$0	\$ 0
Total - Revenue Sources	\$ 673,936	\$ 124,111	\$ 798,047	\$ 819,269	\$ 118,106	\$ 937,375



Coordination Contractor Revenue Sources

County:	Bradford	CTC Status:	Submitted	CTC Organization:	Suwannee River Economic Council,
Fiscal Year:	07/01/2021 - 06/30/2022	Upload Date:	9/8/2022	Coordination Contractor:	Inc. The Arc of Bradford County

	Selected Reporting Period Coordination	Previous Reporting Period Coordination
	Contractors	Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 124,111	\$ 0
Dept of Economic Opportunity (DEO)	\$0	\$ 0
Dept of Children and Families (DCF)	\$0	\$ 0
Dept of Education (DOE)	\$ 0	\$0
Dept of Elder Affairs (DOEA)	\$0	\$0
Dept of Health (DOH)	\$0	\$0
Dept of Juvenile Justice (DJJ)	\$ 0	\$0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$0
49 USC 5310	\$0	\$0
49 USC 5311	\$0	\$0
49 USC 5311 (f)	\$ 0	\$0
Block Grant	\$0	\$0
Service Development	\$ 0	\$0
Commuter Assistance Program	\$0	\$0
Other DOT	\$0	\$0
Local Government	· · · ·	
School Board (School Bus)	N/A	N/A
County Cash	\$0	\$0
County In-Kind	\$0	\$0
City Cash	\$0	\$0
City In-Kind	\$0	\$0
Other Cash	\$0	\$0
Other In-Kind	\$0	\$0
Local Non-Government	· · · ·	
Farebox	\$ 0	\$0
Donations/Contributions	\$0	\$0
In-Kind Services	\$0	\$0
Other Non-Government	\$0	\$0
Other Federal & State Programs	· · · · ·	
Other Federal Programs	\$0	\$0
Other State Programs	\$0	\$0
Total - Revenue Sources	\$ 124,111	\$0





CTC Expense Sources

County:	Bradford	CTC Status:	Submitted	CTC Organization:	Suwannee River Economic Council,
Fiscal Year:	07/01/2021 - 06/30/2022	CTD Status:	Under Review		Inc.

	Select	ted Reporting Perio	bd	Previous Reporting Period			
	CTC &	Coordination	Total	CTC &	Coordination	Total	
	Transportation	Contractors		Transportation	Contractors		
	Operators			Operators			
Expense Sources							
Labor	\$ 214,018	\$ 37,027	\$ 251,045	\$ 216,883	\$ 33,649	\$ 250,532	
Fringe Benefits	\$ 129,036	\$ 7,206	\$ 136,242	\$ 127,286	\$0	\$ 127,286	
Services	\$ 16,717	\$ 1,100	\$ 17,817	\$ 16,985	\$ 940	\$ 17,925	
Materials & Supplies Consumed	\$ 49,314	\$ 26,397	\$ 75,711	\$ 36,643	\$ 13,443	\$ 50,086	
Utilities	\$ 13,926	\$ 181	\$ 14,107	\$ 13,941	\$ 48,655	\$ 62,596	
Casualty & Liability	\$ 39,648	\$ 42,886	\$ 82,534	\$ 37,864	\$ 44,886	\$ 82,750	
Taxes	\$ 552	\$ 7,204	\$ 7,756	\$ 686	\$ 480	\$ 1,166	
Miscellaneous	\$ 1,494	\$0	\$ 1,494	\$ 863	\$ O	\$ 863	
Interest	\$ 0	\$0	\$ O	\$0	\$ O	\$0	
Leases & Rentals	\$ 13,491	\$0	\$ 13,491	\$ 12,532	\$0	\$ 12,532	
Capital Purchases	\$ 200	\$0	\$ 200	\$ 75,958	\$0	\$ 75,958	
Contributed Services	\$ 13,864	\$0	\$ 13,864	\$ 19,313	\$0	\$ 19,313	
Allocated Indirect Expenses	\$ 0	\$0	\$ 0	\$0	\$0	\$0	
Purchased Transportation Services							
Bus Pass	\$ 0	N/A	\$ 0	\$0	N/A	\$0	
School Board (School Bus)	\$ 0	N/A	\$ 0	\$0	N/A	\$0	
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0	\$0	N/A	\$ O	
Taxi	\$ 0	N/A	\$ 0	\$0	N/A	\$0	
Contracted Operator	\$ 0	N/A	\$ 0	\$0	N/A	\$ O	
Total - Expense Sources	\$ 492,260	\$ 122,001	\$ 614,261	\$ 558,954	\$ 142,053	\$ 701,007	



Coordination Contractor Expense Sources

County:	Bradford	CTC Status:	Submitted	CTC Organization:	Suwannee River Economic Council,
Fiscal Year:	07/01/2021 - 06/30/2022	Upload Date:	9/8/2022	Coordination Contractor:	Inc. The Arc of Bradford County

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	\$ 37,027	\$ 0
Fringe Benefits	\$ 7,206	\$ O
Services	\$ 1,100	\$ O
Materials & Supplies Consumed	\$ 26,397	\$ 0
Utilities	\$ 181	\$ 0
Casualty & Liability	\$ 42,886	\$ 0
Taxes	\$ 7,204	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$0
Contributed Services	\$0	\$ 0
Allocated Indirect Expenses	\$ 0	\$0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 122,001	\$ O

County:	Bradford			Demograp	hics	Number	forida Commission for the	
CTC: Contact:	Suwannee River Econ Matt Pearson PO Box 70	omic Council, In	С.	Total Cour	nty Population	0		
	Live Oak, FL 32064 386-362-4115			Unduplica	ted Head Count	674		
Email:	mattpearson@suwani	neeec.net					Fransportation Disadvantaged	
Trips By	y Type of Service	2020	2021	2022	Vehicle Data	2020	2021	2022
Fixed Rou	ute (FR)	0	0	0	Vehicle Miles	186,739	135,519	244,836
Deviated	FR	0	0	0	Roadcalls	3	3	0
Complem	entary ADA	0	0	0	Accidents	0	0	1
Paratrans	sit	20,104	18,905	19,473	Vehicles	13	15	17
TNC		0	0	0	Drivers	27	14	24
Taxi		0	0	0				
	oard (School Bus)	0	0	0				
Volunteer		0	0	0				
TOTAL T	RIPS	20,104	18,905	19,473				
Passen	ger Trips By Trip Pu	irpose			Financial and General D	Data		
Medical		9,462	9,325	9,077	Expenses	\$637,525	\$701,007	\$614,261
Employm	ent	8	28	11	Revenues	\$771,133	\$937,375	\$798,047
Ed/Train/	'DayCare	8,946	9,271	9,738	Commendations	0	0	0
Nutritiona	al	1,559	4	0	Complaints	1	0	0
Life-Susta	aining/Other	129	277	647	Passenger No-Shows	443	570	479
TOTAL T	RIPS	20,104	18,905	19,473	Unmet Trip Requests	75	0	0
Passen	ger Trips By Revenu	ue Source			Performance Measures			
CTD		6,788	3,979	3,682	Accidents per 100,000 Miles	0	0	0.41
AHCA		3,150	4,431	4,675	Miles between Roadcalls	62,246	45,173	0
APD		9,042	9,561	10,161	Avg. Trips per Passenger	23.96	34.75	28.89
DOEA		1,052	0	0	Cost per Trip	\$31.71	\$37.08	\$31.54
DOE		0	0	0	Cost per Paratransit Trip	\$31.71	\$37.08	\$31.54
Other		72	934	955	Cost per Total Mile	\$3.41	\$5.17	\$2.51
TOTAL T	RIPS	20,104	18,905	19,473	Cost per Paratransit Mile	\$3.41	\$5.17	\$2.51
Trips by	y Provider Type							
CTC	_	11,062	9,344	9,312				
Transport	tation Operator	, 0	, 0	, 0				
	tion Contractor	9,042	9,561	10,161				
TOTAL T		20,104	18,905	19,473				

ATTENDANCE RECORD BRADFORD COUNTY TRANSPORTATION DISADVANTAGED COORDINATING BOARD

MEMBER/ORGANIZATION		10/12/21	3/8/22	5/3/22	7/12/22
Chair	Commissioner Danny Riddick	Р	Р	А	Р
Florida Department of Transportation	Geanelly Reveron			А	Р
Alternate Member	Lauren Adams	Р	Р	Р	Р
Florida Department of Children and Families	John Wisker	Р	Р	Р	Р
Alternate Member	(Vacant)				
Agency for Health Care Administrtaion	Reeda Harris	Р	Р	Р	А
Alternate Member	Pamela Hagley	А	А	А	А
Florida Department of Education	Jeffrey Aboumrad	Р	Р	Р	Р
Alternate Member	(Vacant)				
Florida Department of Elder Affairs	Libby Murphy	Р	Р	Р	Р
Alternate Member	(Vacant)				
Florida Agency for Persons with Disabilities	Sheryl Dick-Stanford	Р	Р	Р	Р
Alternate Member	Sylvia Bamburg	А	А	А	А
Public Education	(Vacant)				
Alternate Member	(Vacant)				
Citizen Advocate	(Vacant)				
Alternate Member	(Vacant)				
Citizen Advocate-User	(Vacant)				
Alternate Member	(Vacant)				
Elderly	(Vacant)				
Alternate Member	(Vacant)				
Veterans	Barbara Fischer	Р	Р	А	Р
Alternate Member	(Vacant)				
Persons with Disabilities	(Vacant)				
Alternate Member	(Vacant)				
Florida Association for Community Action	(Vacant)				
Alternate Member	(Vacant)				
Children at Risk	(Vacant)				
Alternate Member	(Vacant)				
Private Transit	(Vacant)				
Alternate Member	(Vacant)				
Local Medical Community	Iana Patterson				
Alternate Member	(Vacant)				
Regional Workforce Board	Phyllis Marty	А	А	Р	А
Alternate Member	Anna Mendoza	Р	Р	Р	А

LEGEND KEY: P-Present A-Absent - Not Applicable (newly appointed member)

ATTENDANCE POLICY: According to Article III, Section 5 of the Coordinating Board bylaws: "The North Central Florida Regional Planning Council shall review and consider rescinding the appointment of any voting member of the Board who fails to attend three consecutive meetings."